



**March 14, 2024**

**To:** Transit Committee  
**From:** Darrell E. Johnson, Chief Executive Officer  
**Subject:** May 2024 OC Bus Service Change

A handwritten signature in blue ink, appearing to read "Darrell E. Johnson", is written over the "From:" line of the header.

**Overview**

The proposed May 2024 OC Bus service change consists of the implementation of minor adjustments in response to customer comments and operator feedback. These upcoming changes are consistent with the regular service change process.

**Recommendation**

Receive and file as an information item.

**Background**

The Orange County Transportation Authority (OCTA) generally implements regular schedule and route revisions to selected OC Bus routes up to four times a year (February, May, August, and November). The proposed OC Bus service changes discussed herein are scheduled for implementation on May 12, 2024.

**Discussion**

OCTA continually monitors the performance of the bus transit service and adjusts to improve the service. The adjustments take into account changes in traffic conditions, changes in school schedules or land use, and customer comments as well as coach operator feedback. The changes also consider the performance of OC Bus routes and are intended to improve overall transit service.

The proposed changes for the May 2024 OC Bus service change will focus on improvements to service quality and reliability. This service change focuses on the following improvements:

- Schedule adjustments to improve on-time performance and/or time schedules with school bell times on Routes 30, 37, 43, 46, 50, 53, 59, 60, 64, 71, 79, 83, 167, 178, 529, and 543.

- Additional bus trips on Routes 37, 43, and 47.
- Minor schedule adjustments to address customer feedback on Route 70.
- Seasonal transition to summer schedules for Routes 1, 29, 47, and 89 due to an increase in beach traffic.

The May 2024 OC Bus service change does not recommend realignment or discontinuation of any routes. The recommendations are detailed in Attachment A and represented in Attachment B.

The proposed changes will result in a minor decrease in OC Bus service levels of about 56 fewer revenue vehicle hours annually. Overall, the decrease in annual revenue vehicle hours is due to service adjustments on OC Bus routes that operate year-round, which offset the temporary increases during the summer. System-wide service levels will remain at about 1.46 million annual revenue vehicle hours.

**Summary**

The proposed May 2024 OC Bus service change will result in minor adjustments to OC Bus service. These adjustments include improvements to service quality and reliability. Customers will be notified of the changes three weeks prior to implementation.

**Attachments**

- A. May 2024 Service Change: Bus Route Recommendations
- B. May 2024 Bus Service Change: Bus Routes Recommendations

**Prepared by:**



Eric Hoch  
Transportation Analyst, Sr.  
(714) 560-5830

**Approved by:**



Kia Mortazavi  
Executive Director, Planning  
(714) 560-5741