



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report

September 2025

As of September 30, 2025

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OPERATIONS OVERVIEW OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for September 2025 was 1,860,050. This represents a daily average of 62,002 vehicles. This is a 4.5 percent increase in total traffic volume from the same period last year, which totaled 1,779,350. Potential toll revenue for September was \$6,298,589, which represents an increase of 10.8 percent from the prior year's total of \$5,686,953. The carpool percentage for September was 23.1 percent as compared to the previous year's rate of 25.5 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics table represents all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of September 2025.

Current MTD as of September 30, 2025

	SEP-25 MTD Actual	SEP-24 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,431,119	1,325,565	8.0%
3+ Lanes	428,931	453,785	(5.5%)
Total Gross Trips	1,860,050	1,779,350	4.5%
Revenue			
Full Toll Lanes	\$6,227,042	\$5,615,254	10.9%
3+ Lanes	\$71,547	\$71,699	(0.2%)
Total Gross Revenue	\$6,298,589	\$5,686,953	10.8%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.35	\$4.24	2.6%
Average 3+ Lanes	\$0.17	\$0.16	6.3%
Average Gross Revenue	\$3.39	\$3.20	5.9%

The 2026 fiscal year-to-date (YTD) traffic volume increased by 3.7 percent, and potential toll revenue increased by 7.8 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.31.

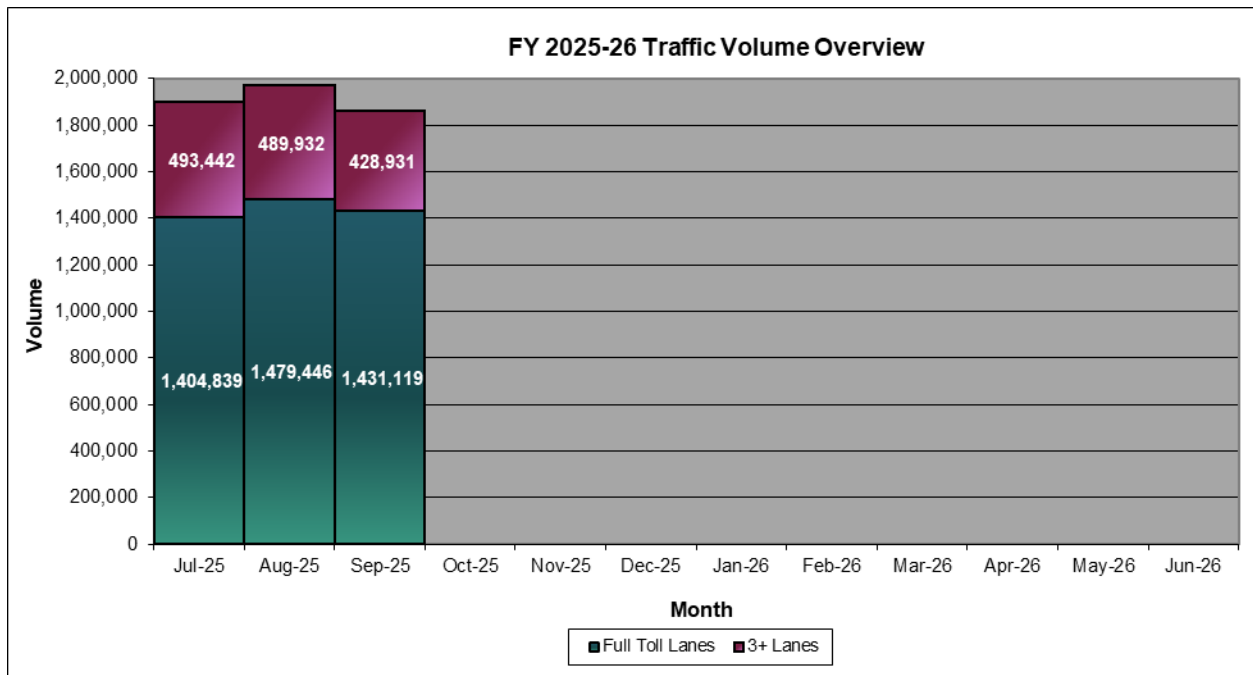
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics table represents all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2025 through September 2025.

Fiscal Year (FY) 2025-26 YTD as of September 30, 2025

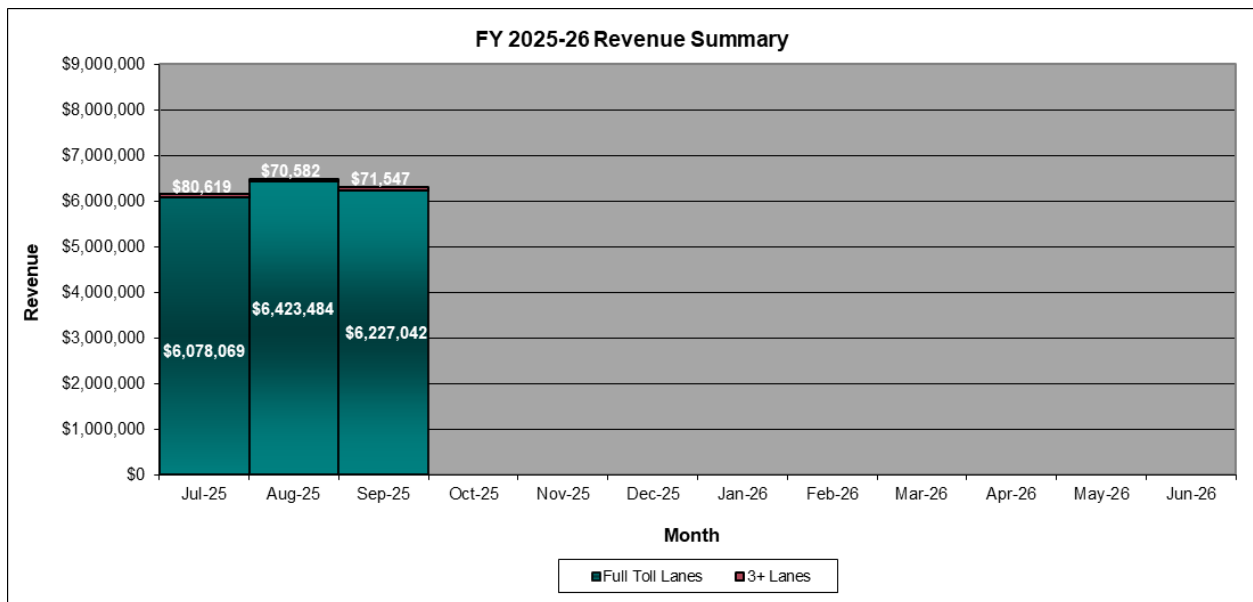
	FY 2025-26 YTD Actual (7/2025-9/2025)	FY 2024-25 YTD Actual (7/2024-9/2024)	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	4,315,404	4,083,199	5.7%
3+ Lanes	1,412,305	1,440,628	(2.0%)
Total Gross Trips	5,727,709	5,523,827	3.7%
Revenue			
Full Toll Lanes	\$18,728,595	\$17,354,209	7.9%
3+ Lanes	\$222,748	\$224,070	(0.6%)
Total Gross Revenue	\$18,951,343	\$17,578,280	7.8%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.34	\$4.25	2.1%
Average 3+ Lanes	\$0.16	\$0.16	0.0%
Average Gross Revenue	\$3.31	\$3.18	4.1%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2025-26 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2025-26 on a monthly basis.



OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of the defined capacity 33 times during the month of September 2025. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 96 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 09/01/25				Tuesday 09/02/25				Wednesday 09/03/25				Thursday 09/04/25				Friday 09/05/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.20	498	1,356	40%	\$5.90	445	2,983	88%	\$5.90	441	3,088	91%	\$8.70	365	2,410	71%	\$9.35	503	2,955	87%
1500 - 1600	\$5.20	511	1,253	37%	\$6.30	486	2,983	88%	\$8.40	466	3,118	92%	\$8.40	505	3,023	89%	\$8.90	520	2,917	86%
1600 - 1700	\$5.20	487	1,244	37%	\$5.05	444	2,826	83%	\$7.30	504	2,960	87%	\$7.85	491	2,981	88%	\$6.85	546	2,925	86%
1700 - 1800	\$5.20	517	1,227	36%	\$5.35	525	3,191	94%	\$6.05	493	2,989	88%	\$7.50	493	2,954	87%	\$7.55	567	2,853	84%
1800 - 1900	\$5.20	626	1,312	39%	\$4.55	527	2,805	83%	\$4.55	579	2,909	86%	\$4.40	533	2,812	83%	\$7.55	613	2,604	77%
1900 - 2000	\$5.20	619	1,379	41%	\$4.40	549	2,417	71%	\$4.40	630	2,801	82%	\$6.50	656	2,789	82%	\$7.05	670	2,409	71%

PM Time	Monday 09/08/25				Tuesday 09/09/25				Wednesday 09/10/25				Thursday 09/11/25				Friday 09/12/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	473	2,989	88%	\$5.90	428	2,964	87%	\$5.90	455	3,035	89%	\$8.70	445	3,004	88%	\$9.35	504	2,862	84%
1500 - 1600	\$6.35	474	2,981	88%	\$6.30	506	3,149	93%	\$8.40	484	3,110	91%	\$8.40	518	2,916	86%	\$8.90	528	2,879	85%
1600 - 1700	\$5.55	487	3,161	93%	\$5.05	450	2,964	87%	\$7.30	497	2,966	87%	\$7.85	500	2,916	86%	\$6.85	557	2,792	82%
1700 - 1800	\$5.40	524	3,055	90%	\$5.35	502	2,972	87%	\$6.05	500	2,979	88%	\$7.50	494	2,927	86%	\$7.55	576	2,859	84%
1800 - 1900	\$6.35	557	2,546	75%	\$4.55	626	3,028	89%	\$4.55	560	2,893	85%	\$4.40	542	2,805	83%	\$7.55	623	2,622	77%
1900 - 2000	\$4.40	522	2,105	62%	\$4.40	609	2,767	81%	\$4.40	615	2,817	83%	\$6.50	650	2,796	82%	\$7.05	660	2,412	71%

PM Time	Monday 09/15/25				Tuesday 09/16/25				Wednesday 09/17/25				Thursday 09/18/25				Friday 09/19/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	412	2,972	87%	\$5.90	422	2,947	87%	\$5.90	425	3,110	91%	\$8.70	441	3,027	89%	\$9.35	492	2,952	87%
1500 - 1600	\$6.35	481	2,862	84%	\$6.30	486	3,033	89%	\$8.40	484	2,915	86%	\$8.40	473	3,012	89%	\$8.90	583	2,949	87%
1600 - 1700	\$5.55	462	2,966	87%	\$5.05	477	2,936	86%	\$7.30	458	2,956	87%	\$7.85	535	3,174	93%	\$6.85	545	2,836	83%
1700 - 1800	\$5.40	562	2,908	86%	\$5.35	451	2,920	86%	\$6.05	521	2,990	88%	\$7.50	526	2,993	88%	\$7.55	532	2,867	84%
1800 - 1900	\$6.35	592	2,819	83%	\$4.55	551	2,760	81%	\$4.55	584	2,858	84%	\$4.40	610	2,914	86%	\$7.55	651	2,796	82%
1900 - 2000	\$4.40	477	1,957	58%	\$4.40	648	2,743	81%	\$4.40	686	2,876	85%	\$6.50	555	2,419	71%	\$7.05	731	2,568	76%

PM Time	Monday 09/22/25				Tuesday 09/23/25				Wednesday 09/24/25				Thursday 09/25/25				Friday 09/26/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	431	2,946	87%	\$5.90	405	3,004	88%	\$5.90	424	3,025	89%	\$8.70	454	3,066	90%	\$9.35	502	2,985	88%
1500 - 1600	\$6.35	444	2,838	83%	\$6.30	462	2,936	86%	\$8.40	477	2,899	85%	\$8.40	508	2,996	88%	\$8.90	580	2,967	87%
1600 - 1700	\$5.55	520	2,887	85%	\$5.05	474	2,940	86%	\$7.30	481	2,926	86%	\$7.85	518	2,944	87%	\$6.85	606	3,058	90%
1700 - 1800	\$5.40	520	2,895	85%	\$5.35	499	2,995	88%	\$6.05	558	2,927	86%	\$7.50	492	2,955	87%	\$7.55	640	3,083	91%
1800 - 1900	\$6.35	612	2,822	83%	\$4.55	565	2,917	86%	\$4.55	537	2,761	81%	\$4.40	602	2,826	83%	\$7.55	622	2,572	76%
1900 - 2000	\$4.40	575	2,264	67%	\$4.40	640	2,789	82%	\$4.40	608	2,355	69%	\$6.50	693	2,961	87%	\$7.05	671	2,351	69%

PM Time	Monday 09/29/25				Tuesday 09/30/25				Wednesday 10/01/25				Thursday 10/02/25				Friday 10/03/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	492	2,883	85%	\$5.90	424	2,946	87%												
1500 - 1600	\$6.35	505	2,853	84%	\$6.30	516	3,141	92%												
1600 - 1700	\$5.55	510	2,875	85%	\$5.05	445	2,915	86%												
1700 - 1800	\$5.40	519	2,946	87%	\$5.35	494	2,962	87%												
1800 - 1900	\$6.35	640	2,830	83%	\$4.55	569	2,828	83%												
1900 - 2000	\$4.40	666	2,484	73%	\$4.40	678	2,816	83%												

OCTA WESTBOUND PEAK-HOUR VOLUMES

	Monday 09/01/25				Tuesday 09/02/25				Wednesday 09/03/25				Thursday 09/04/25				Friday 09/05/25			
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.95	51	161	5%	\$3.55	520	1,782	52%	\$3.55	552	1,747	51%	\$3.55	566	1,732	51%	\$3.55	399	1,408	41%
0500 - 0600	\$1.95	87	274	8%	\$5.70	787	3,069	90%	\$5.70	805	3,047	90%	\$5.70	809	3,073	90%	\$5.45	780	3,047	90%
0600 - 0700	\$3.00	105	316	9%	\$5.90	657	3,072	90%	\$5.90	688	3,027	89%	\$5.90	695	3,129	92%	\$5.70	669	2,792	82%
0700 - 0800	\$3.00	191	492	14%	\$6.55	623	3,049	90%	\$6.55	588	2,824	83%	\$6.55	572	2,983	88%	\$6.35	582	2,632	77%
0800 - 0900	\$3.00	290	792	23%	\$5.90	348	2,907	86%	\$5.90	356	2,818	83%	\$5.90	407	2,896	85%	\$5.70	320	2,342	69%
0900 - 1000	\$4.20	512	1,326	39%	\$4.80	346	2,672	79%	\$4.80	317	2,603	77%	\$4.80	399	2,977	88%	\$4.80	348	2,214	65%

	Monday 09/08/25				Tuesday 09/09/25				Wednesday 09/10/25				Thursday 09/11/25				Friday 09/12/25			
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	548	1,986	58%	\$3.55	565	1,749	51%	\$3.55	549	1,718	51%	\$3.55	538	1,691	50%	\$3.55	459	1,518	45%
0500 - 0600	\$5.70	811	3,264	96%	\$5.70	745	2,907	86%	\$5.70	812	3,006	88%	\$5.70	842	3,128	92%	\$5.45	748	2,817	83%
0600 - 0700	\$5.90	666	3,014	89%	\$5.90	723	3,079	91%	\$5.90	696	3,079	91%	\$5.90	680	3,008	88%	\$5.70	638	2,662	78%
0700 - 0800	\$6.55	555	2,451	72%	\$6.55	591	2,791	82%	\$6.55	586	2,905	85%	\$6.55	576	2,873	85%	\$6.35	590	2,619	77%
0800 - 0900	\$5.90	390	2,887	85%	\$5.90	348	2,835	83%	\$5.90	351	2,913	86%	\$5.90	389	2,924	86%	\$5.70	357	2,214	65%
0900 - 1000	\$4.80	324	2,495	73%	\$4.80	394	3,002	88%	\$4.80	336	2,651	78%	\$4.80	323	2,618	77%	\$4.80	384	2,127	63%

	Monday 09/15/25				Tuesday 09/16/25				Wednesday 09/17/25				Thursday 09/18/25				Friday 09/19/25			
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	524	1,695	50%	\$3.55	556	1,738	51%	\$3.55	522	1,693	50%	\$3.55	526	1,657	49%	\$3.55	473	1,459	43%
0500 - 0600	\$5.70	847	3,108	91%	\$5.70	773	2,971	87%	\$5.70	810	3,098	91%	\$5.70	803	3,026	89%	\$5.45	719	2,690	79%
0600 - 0700	\$5.90	665	2,907	86%	\$5.90	661	2,957	87%	\$5.90	620	2,786	82%	\$5.90	650	2,936	86%	\$5.70	641	2,737	81%
0700 - 0800	\$6.55	594	2,885	85%	\$6.55	577	2,617	77%	\$6.55	615	3,052	90%	\$6.55	584	2,818	83%	\$6.35	505	2,415	71%
0800 - 0900	\$5.90	322	2,671	79%	\$5.90	340	2,762	81%	\$5.90	407	2,923	86%	\$5.90	365	2,651	78%	\$5.70	342	2,246	66%
0900 - 1000	\$4.80	323	2,389	70%	\$4.80	317	2,552	75%	\$4.80	415	3,099	91%	\$4.80	312	2,237	66%	\$4.80	339	2,169	64%

	Monday 09/22/25				Tuesday 09/23/25				Wednesday 09/24/25				Thursday 09/25/25				Friday 09/26/25			
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	525	1,665	49%	\$3.55	547	1,740	51%	\$3.55	568	1,776	52%	\$3.55	540	1,750	51%	\$3.55	444	1,475	43%
0500 - 0600	\$5.70	778	3,021	89%	\$5.70	813	3,076	90%	\$5.70	827	3,089	91%	\$5.70	795	2,945	87%	\$5.45	706	2,733	80%
0600 - 0700	\$5.90	685	2,937	86%	\$5.90	659	3,035	89%	\$5.90	715	3,081	91%	\$5.90	714	3,030	89%	\$5.70	659	2,703	80%
0700 - 0800	\$6.55	594	2,892	85%	\$6.55	571	2,877	85%	\$6.55	637	2,930	86%	\$6.55	612	2,932	86%	\$6.35	567	2,375	70%
0800 - 0900	\$5.90	352	2,723	80%	\$5.90	363	2,943	87%	\$5.90	387	2,946	87%	\$5.90	368	2,812	83%	\$5.70	378	2,251	66%
0900 - 1000	\$4.80	305	2,375	70%	\$4.80	333	2,743	81%	\$4.80	362	2,673	79%	\$4.80	335	2,467	73%	\$4.80	361	2,114	62%

	Monday 09/29/25				Tuesday 09/30/25				Wednesday 10/01/25				Thursday 10/02/25				Friday 10/03/25			
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	525	1,729	51%	\$3.55	549	1,681	49%												
0500 - 0600	\$5.70	737	2,947	87%	\$5.70	820	3,164	93%												
0600 - 0700	\$5.90	668	2,963	87%	\$5.90	662	2,985	88%												
0700 - 0800	\$6.55	604	2,880	85%	\$6.55	652	2,790	82%												
0800 - 0900	\$5.90	399	2,715	80%	\$5.90	408	3,107	91%												
0900 - 1000	\$4.80	465	2,528	74%	\$4.80	426	3,032	89%												

On-Road Operations

OCTA Freeway Service Patrol responded to 112 calls during the month of September. Of those calls, two were to remove debris, 34 were to assist disabled vehicles, 33 were to tow vehicles, and 43 were to aid motorists in the 91 EL.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 9/30/2025		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 16,417,425	\$ 15,466,295	\$ 951,130	6.1
Fee Revenue	\$ 2,904,585	\$ 1,407,007	\$ 1,497,558	106.4
Total operating revenues	\$ 19,321,991	\$ 16,873,302	\$ 2,448,688	14.5
Operating expenses:				
Contracted Services	\$ 1,332,676	\$ 880,492	\$ (452,184)	(51.4)
Administrative Fee	\$ 1,017,378	\$ 942,360	\$ (75,018)	(8.0)
Other Professional Services	\$ 236,779	\$ 436,458	\$ 199,679	45.7
Credit Card Processing Fees	\$ 327,387	\$ 350,860	\$ 23,473	6.7
Toll Road Account Servicing	\$ 54,449	\$ 124,950	\$ 70,501	56.4
Other Insurance Expense	\$ 69,126	\$ 252,123	\$ 182,997	72.6
Toll Road Maintenance Supply Repairs	\$ 64,165	\$ 309,896	\$ 245,731	79.3
Patrol Services	\$ 344,617	\$ 299,880	\$ (44,737)	(14.9)
Building Equipment Repairs and Maint	\$ 149,985	\$ 137,888	\$ (12,097)	(8.8)
6C Transponders	\$ -	\$ -	\$ -	N/A
Other Services	\$ -	\$ -	\$ -	N/A
Utilities	\$ 23,098	\$ 35,423	\$ 12,326	34.8
Office Expense	\$ -	\$ 72,500	\$ 72,500	100.0
Bad Debt Expense	\$ 10,726	\$ -	\$ (10,726)	N/A
Miscellaneous ⁽²⁾	\$ 1,222	\$ 24,148	\$ 22,926	94.9
Leases	\$ 161,311	\$ 143,693	\$ (17,619)	(12.3)
Total operating expenses	\$ 3,792,919	\$ 4,010,670	\$ 217,751	5.4
Depreciation and Amortization ⁽³⁾	\$ 1,228,066	\$ -	\$ (1,228,066)	N/A
Operating income (loss)	\$ 14,301,005	\$ 12,862,632	\$ 1,438,373	11.2
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	\$ 50,564	\$ 150,313	\$ (99,749)	(66.4)
Interest Income	\$ 4,472,359	\$ 2,200,338	\$ 2,272,021	103.3
Interest Expense	\$ (330,586)	\$ (1,043,125)	\$ 712,539	68.3
Other	\$ 12,329	\$ -	\$ 12,329	N/A
Total nonoperating revenues (expenses)	\$ 4,204,666	\$ 1,307,526	\$ 2,897,141	(221.6)
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out ⁽⁴⁾	\$ (542,993)	\$ (675,000)	\$ 132,007	19.6
Net income (loss)	\$ 17,962,678	\$ 13,495,158	\$ 4,467,520	33.1

¹ Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

² Miscellaneous expenses include: Bank Service Charge, travel, mileage, training & registration fees.

³ Depreciation and amortization are not budgeted items.

⁴ Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for September 2025 was 1,762,508. This represents a daily average of 58,750 vehicles. This is a 4.3 percent increase in gross trips from the same period last year, which totaled 1,689,082. Potential toll revenue for September was \$9,094,897, which represents an increase of 2.5 percent from the prior year's total of \$8,869,210. The carpool percentage for September was 21.2 percent as compared to the previous year's rate of 24.5 percent. The decrease in the carpool percentage is due to the implementation of an occupancy detection system in August.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics table represents all trips taken on the RCTC 91 EL, which includes the Express Lanes Connectors and associated potential revenue for the month of September 2025.

Current MTD as of September 30, 2025

Trips	SEP-25 MTD Actual	Stantec MTD Projected	# Variance	% Variance	SEP-24 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,389,623	914,714	474,909	51.9%	1,274,795	9.0%
3+ Lanes	372,885	364,000	8,885	2.4%	414,287	(10.0%)
Total Gross Trips	1,762,508	1,278,714	483,794	37.8%	1,689,082	4.3%
Revenue						
Full Toll Lanes	\$8,862,273	\$4,734,571	\$4,127,702	87.2%	\$8,794,419	0.8%
3+ Lanes	\$232,624	\$0	\$232,624		\$74,790	211.0%
Total Gross Revenue	\$9,094,897	\$4,734,571	\$4,360,325	92.1%	\$8,869,210	2.5%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.38	\$5.18	\$1.20	23.1%	\$6.90	(7.6%)
Average 3+ Lanes	\$0.62	\$0.00	\$0.62		\$0.18	244.4%
Average Gross Revenue	\$5.16	\$3.70	\$1.46	39.5%	\$5.25	(1.7%)

The 2026 fiscal YTD traffic volume increased by 3.9 percent, and potential toll revenue decreased by 2.2 percent when compared with the same period the prior year. YTD average revenue per trip is \$4.91.

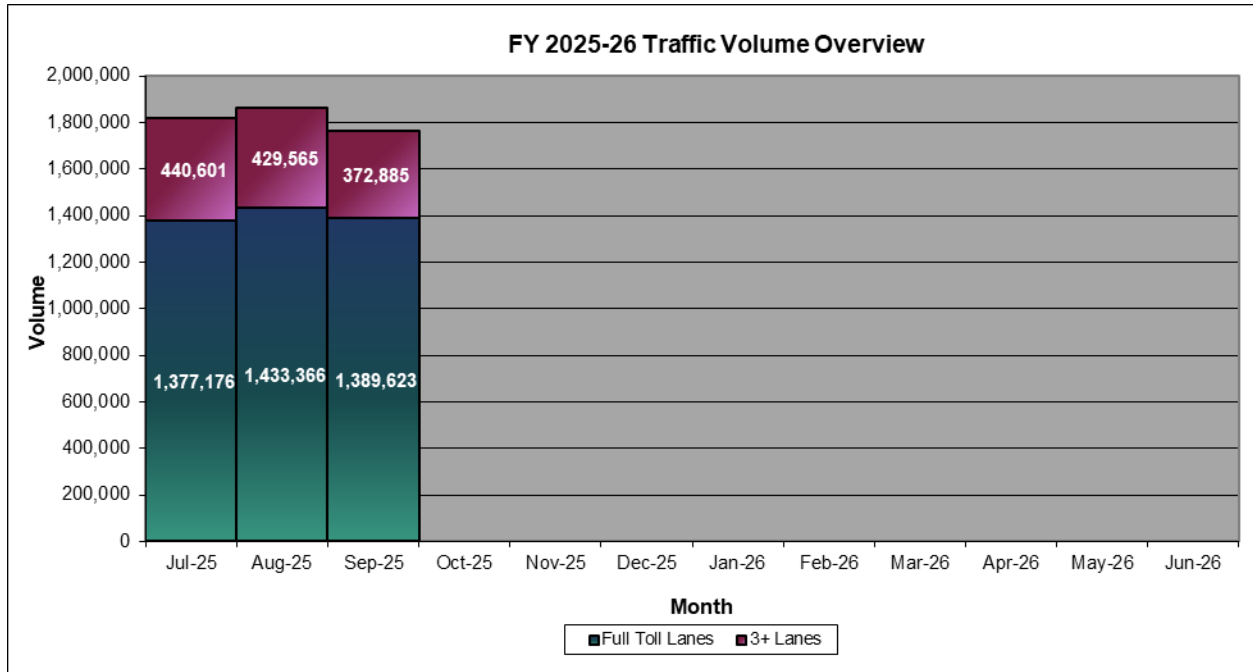
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics table represents all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2025 through September 2025.

FY 2025-26 YTD as of September 30, 2025

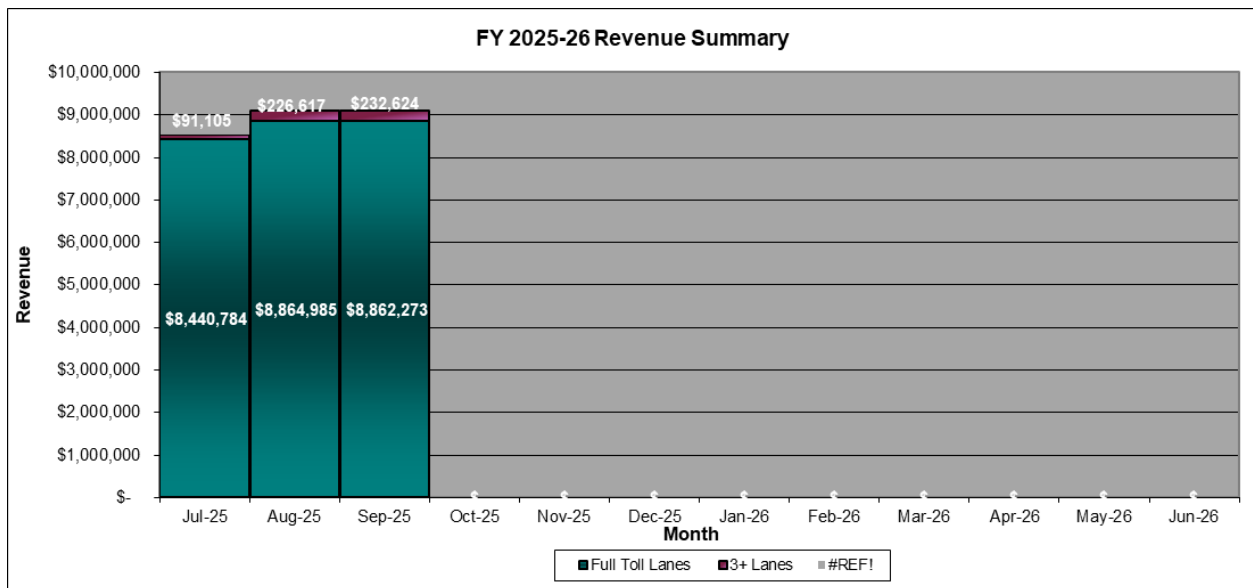
Trips	FY 2025-26 YTD Actual (7/2025-9/2025)	Stantec YTD Projected	# Variance	% Variance	FY 2024-25 YTD Actual (7/2024-9/2024)	Yr-to-Yr % Variance
Full Toll Lanes	4,200,165	2,904,286	1,295,879	44.6%	3,932,744	6.8%
3+ Lanes	1,243,051	1,155,429	87,622	7.6%	1,306,819	(4.9%)
Total Gross Trips	5,443,216	4,059,714	1,383,502	34.1%	5,239,563	3.9%
Revenue						
Full Toll Lanes	\$26,168,042	\$14,506,571	\$11,661,470	80.4%	\$27,072,090	(3.3%)
3+ Lanes	\$550,346	\$0	\$550,346		\$235,625	133.6%
Total Gross Revenue	\$26,718,387	\$14,506,571	\$12,211,816	84.2%	\$27,307,714	(2.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$6.23	\$4.99	\$1.24	24.8%	\$6.88	(9.4%)
Average 3+ Lanes	\$0.44	\$0.00	\$0.44		\$0.18	144.4%
Average Gross Revenue	\$4.91	\$3.57	\$1.34	37.5%	\$5.21	(5.8%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2025-26 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2025-26 on a monthly basis.



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 100 calls during the month of September. Of those calls, 81 were to assist disabled vehicles, nine calls were to remove debris, and ten were in response to accidents that affected the 91 EL.

On August 4, 2025, RCTC implemented an occupancy detection system to reduce the number of customers receiving the carpool discount without the required number of passengers (three or more). In September, the occupancy detection system identified over 28,000 customers who did not meet the occupancy requirement and were therefore not eligible for the carpool discount.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 9/30/2025		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 22,710,357.52	\$ 21,296,250.00	\$ 1,414,107.52	6.6
Fee Revenue	2,840,550.47	2,391,500.00	449,050.47	18.8
Total operating revenues	25,550,907.99	23,687,750.00	1,863,157.99	7.9
Operating expenses:				
Salaries and Benefits	252,347.41	325,025.00	72,677.59	22.4
Legal Services	11,988.90	25,000.00	13,011.10	52.0
Advisory Services	17,863.00	50,500.00	32,637.00	64.6
Audit and Accounting Fees	10,500.00	9,750.00	(750.00)	(7.7)
Service Fees	7.96	4,625.00	4,617.04	99.8
Other Professional Services	112,520.46	181,225.00	68,704.54	37.9
Lease Expense	94,675.87	132,550.00	37,874.13	28.6
Operations	1,237,585.16	1,480,300.00	242,714.84	16.4
Utilities	19,032.15	33,800.00	14,767.85	43.7
Supplies and Materials	-	500.00	500.00	100.0
Membership and Subscription Fees	6,236.00	10,250.00	4,014.00	39.2
Office Equipment & Furniture (Non-Capital)	-	21,250.00	21,250.00	100.0
Maintenance/Repairs	61,416.53	138,400.00	76,983.47	55.6
Training Seminars and Conferences	-	2,250.00	2,250.00	100.0
Transportation Expenses	44.91	950.00	905.09	95.3
Lodging	-	1,375.00	1,375.00	100.0
Meals	104.11	875.00	770.89	88.1
Other Staff Expenses	-	125.00	125.00	100.0
Advertising	916.86	12,500.00	11,583.14	92.7
Program Management	7,910.58	17,750.00	9,839.42	55.4
Program Operations	(1,352,349.29) ²	4,175,300.00	5,527,649.29	132.4
Litigation Settlement	-	1,250.00	1,250.00	100.0
Furniture & Equipment	-	33,750.00	33,750.00	100.0
Improvements	100,628.31	166,250.00	65,621.69	39.5
Bad Debt Expense	10,723.58	31,250.00	20,526.42	65.7
Total operating expenses	592,152.50	6,856,800.00	6,264,647.50	91.4
Operating income (loss)	24,958,755.49	16,830,950.00	8,127,805.49	48.3
Nonoperating revenues (expenses):				
Interest Revenue	754,509.03	974,875.00	(220,365.97)	22.6
Other Miscellaneous Revenue	44,283.71	-	44,283.71	N/A
Principal Expense	-	(1,218,750.00)	1,218,750.00	(100.0)
Interest Expense	(5,595,872.74)	(5,550,250.00)	(45,622.74)	0.8
Total nonoperating revenues (expenses)	(4,797,080.00)	(5,794,125.00)	997,045.00	17.2
Transfers In	-	-	-	N/A
Transfers Out	(312,200.00)	(17,974,675.00)	17,662,475.00	(98.3)
Net income (loss)	\$ 19,849,475.49	\$ (6,937,850.00)	\$ 26,787,325.49	(386.1)

¹ Unaudited

² Negatives are the result of FY2024/25 accruals

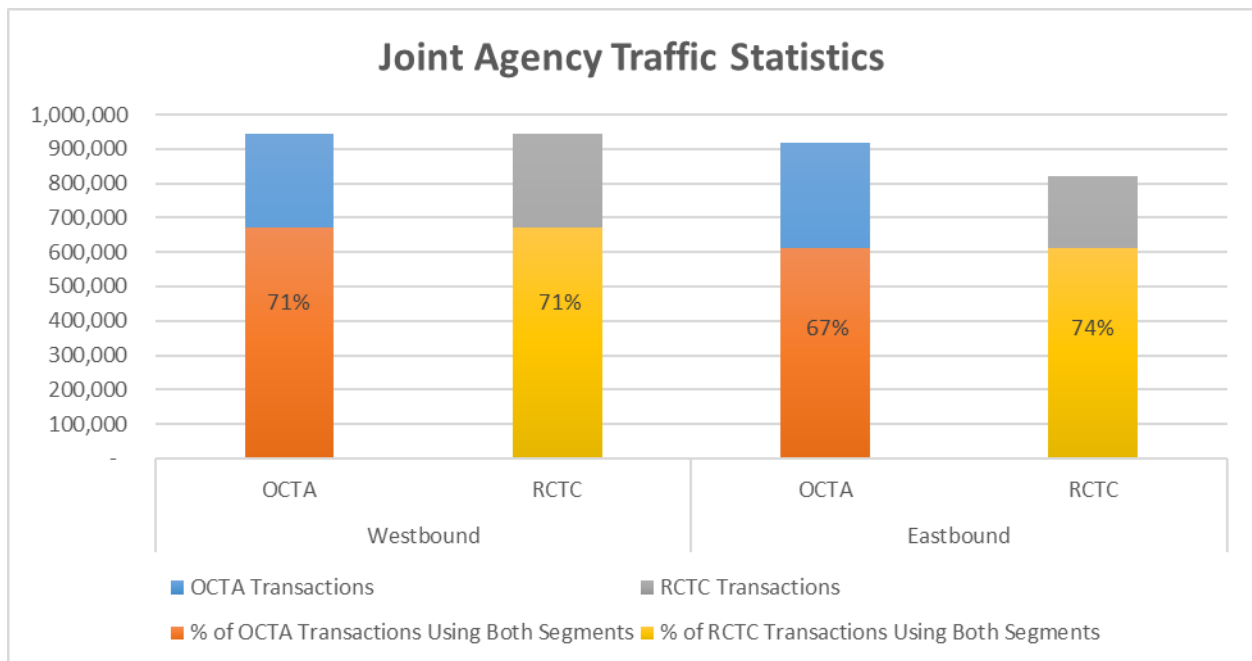
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING September 30, 2025

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	942,674	670,434	71%	\$2,932,488
RCTC	942,445	670,434	71%	\$5,305,116
Eastbound				
OCTA	917,376	610,768	67%	\$3,366,101
RCTC	820,063	610,768	74%	\$3,789,780

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY BACK-OFFICE SYSTEM (BOS) AND CUSTOMER SERVICE CENTER (CSC) UPDATE

OCTA and the RCTC staff continue to closely monitor the performance of the BOS developed by Cofiroute USA, LLC (CUSA), as well as the performance in the CSC. In September, the call center phone system experienced intermittent issues which affected call routing and desktop applications. The BOS also encountered connectivity interruptions with the Department of Motor Vehicles and communication challenges with other toll agencies related to Occupancy Detection System cases.

In the CSC, CUSA failed to meet the Key Performance Indicators (KPIs) for reporting operation failures to the Agencies (KPI 1), average speed of answer (KPI 5), and Accuracy of Customer Request Resolution (KPI 13). During the month, CUSA failed to notify OCTA and RCTC of several incidents in a timely manner per the KPI requirements. The call center met KPI 5 – 19 times out of the 21 business days. Additionally, CUSA encountered inaccuracies in the resolution of customer requests. To address this, staff will review KPI penalties and ensure all customer issues are resolved in a timely manner.

Staff will continue to work with CUSA to make improvements and monitor the BOS and CSC performance. Staff will provide regular operational updates and address any ongoing failures.

JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	SEPTEMBER 2025 PERFORMANCE
Customer Service		
Service Level /Speed of Answer	Per business day, in which 80% of calls are answered within 60 seconds	19 of 21 days met (Monthly compliance 90%)
Abandon Rate Percentage	Per business day, in which less than 4% of calls are abandoned	20 of 21 days met (Monthly compliance 95%)
Customer Satisfaction Score	Per month, in which the customer satisfaction score does not achieve an average of 4.5 at minimum	Monthly Average 4.85
First Contact Resolution	Per business day, in which 85% of customer calls are resolved on the first contact	21 of 21 days met (Monthly compliance 100%)
Timeliness of Case Resolution	Per business day, in which 90% of cases are resolved within one (1) business day	21 of 21 days met (Monthly compliance 100%)
	Per business day, in which 98% of cases are resolved within five (5) business days	21 of 21 days met (Monthly compliance 100%)
Mail Performance		
Processing of Transponder Requests	Per business day, in which 100% of transponder requests are processed within two (2) business days	21 of 21 days met (Monthly compliance 100%)
Payment Processing	Per business day, in which 100% of payments are processed within two (2) business days	21 of 21 days met (Monthly compliance 100%)
Accounting		
Customer Refunds Processed	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	21 of 21 days met (Monthly compliance 100%)

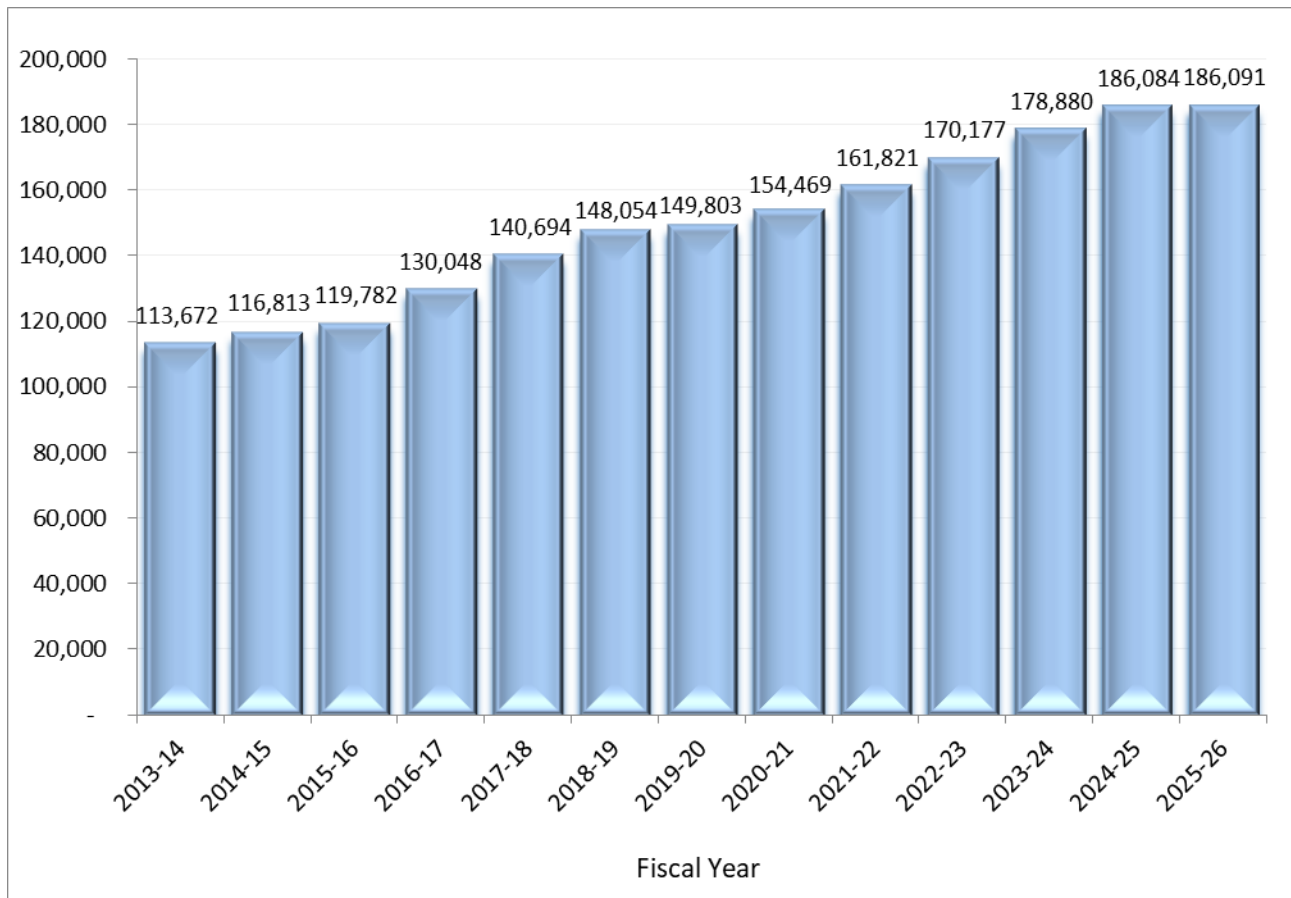
Each performance measure is assigned a non-compliance point value. Failure to meet the performance measure will result in the associated non-compliance points being applied to the monthly performance scorecard. If the accumulated non-compliance points reach a specified threshold, the customer service invoice for the month will be adjusted by the corresponding penalty percentage.

JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	September 25		August 25		FY 2025-26	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,892	20%	1,790	19%	1,813	21%
Additional Tags to Existing Accounts	7,559	80%	7,456	80%	6,728	78%
Replacement Transponders	27	0%	88	1%	65	1%
Total Issued	9,478		9,334		8,606	

At the end of September 2025, the 91 EL had 186,091 active customer accounts and 745,885 transponders classified as assigned.

Number of Accounts by FY As of September 30, 2025



*The leveling off in accounts from fiscal year 2025 to fiscal year 2026 is due to the removal of accounts opened from fraudulent activity in April and May 2025. The contractor noticed the fraudulent activity, and proper action was taken to stop it and correct customer accounts. The removal of approximately 600 accounts was performed at the beginning of July 2025.