



Paratransit Software Implementation

April 28, 2026



PROJECT BACKGROUND

Expected Benefits from Spare Implementation:



Operational & Financial Impact

- Operation Efficiency
- Cost Reduction



Data & Decision-Making

- Enhance Data & Analytics



System Transformation

- Integrated & Unified Transportation Platform

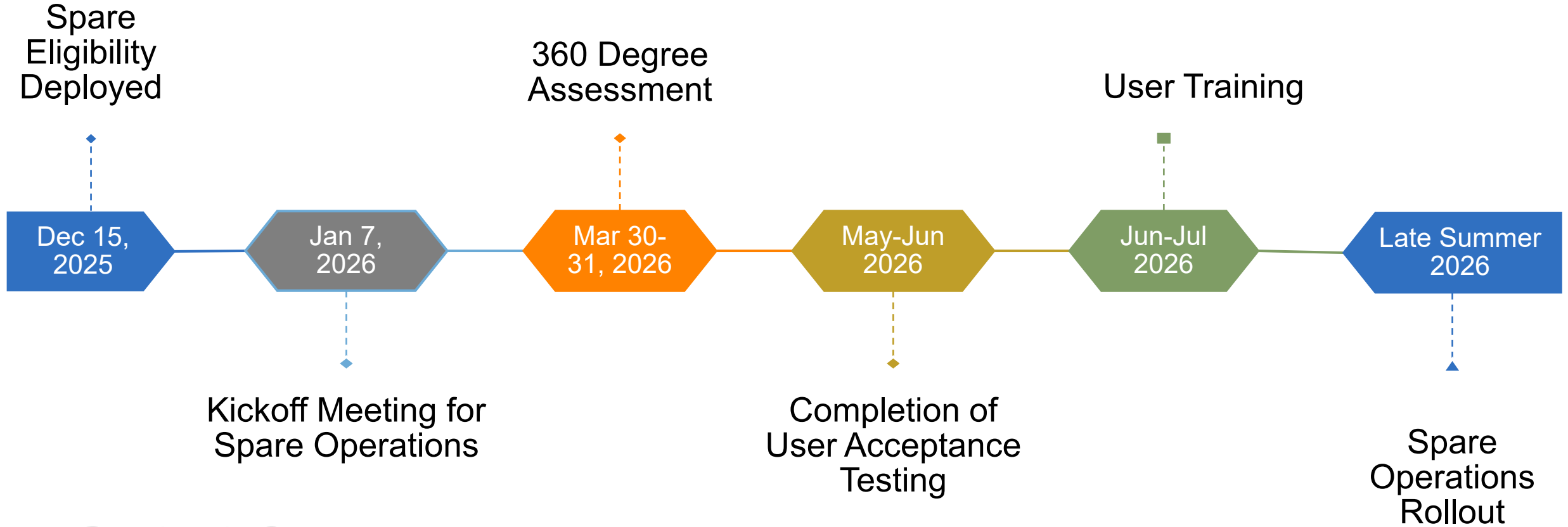


Customer Impact

- Improved Customer Experience & Accessibility



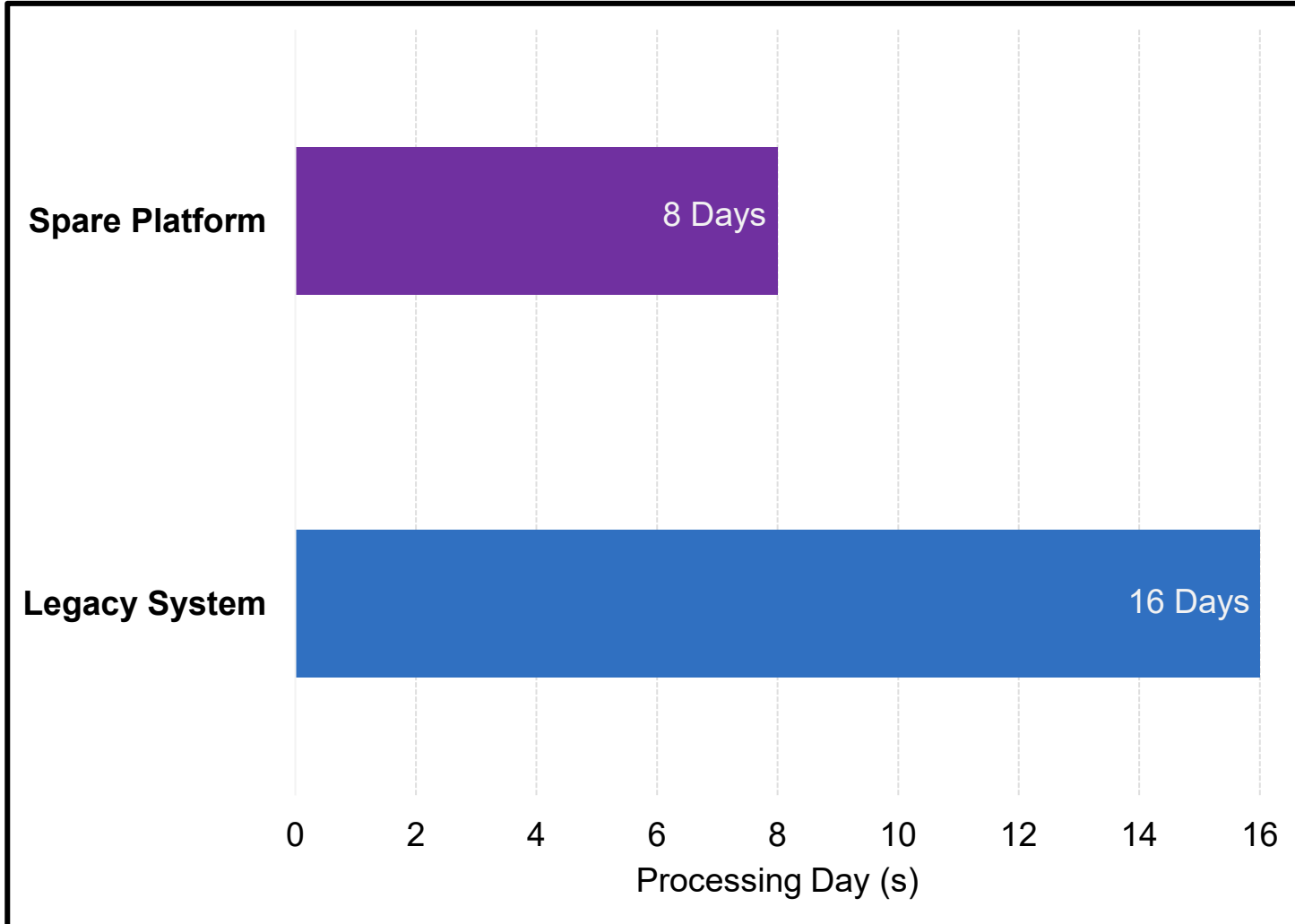
PROJECT TIMELINE



spare



ELIGIBILITY PROCESSING TIME IMPROVEMENT

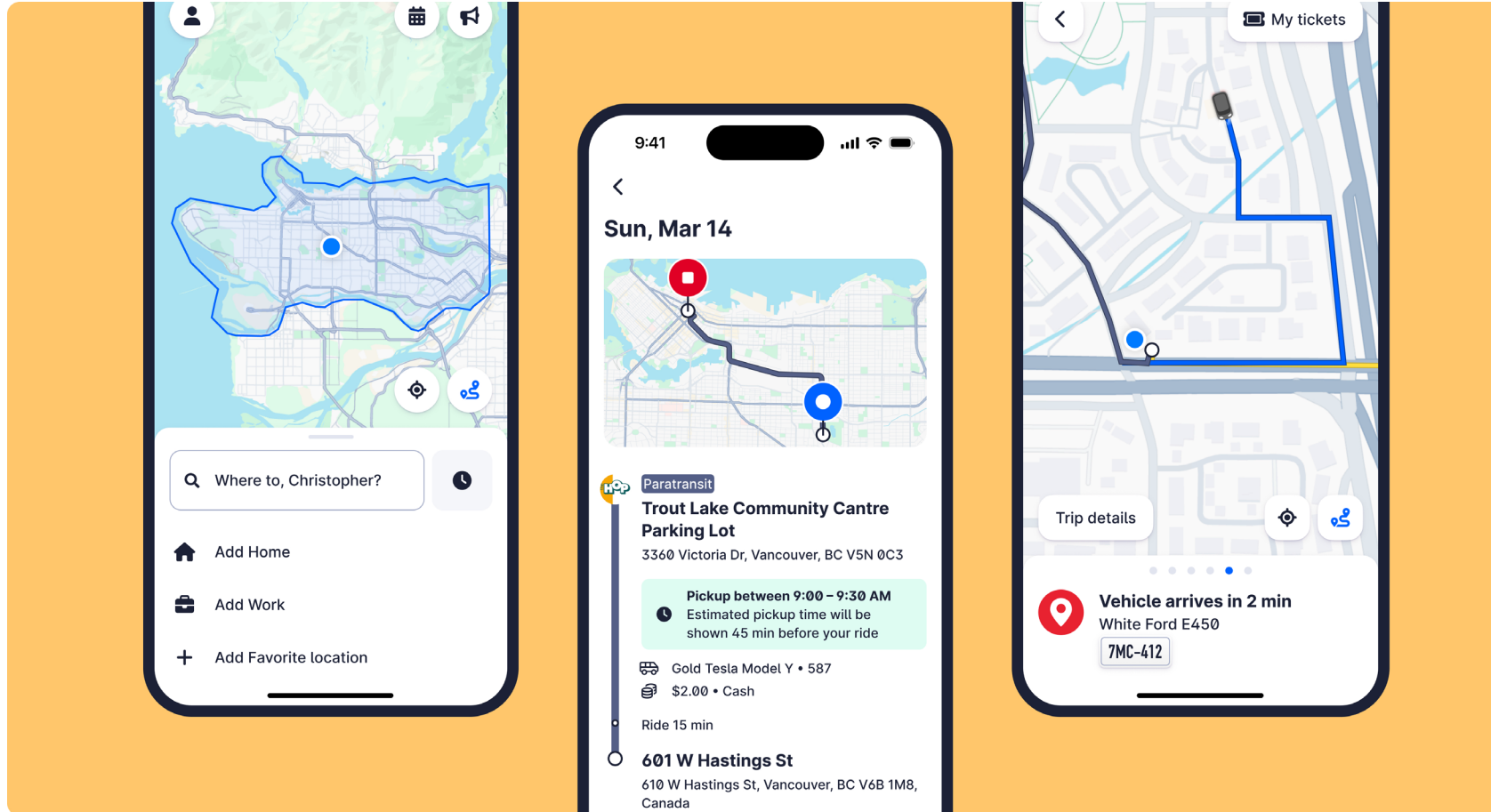


50% Faster Decisions

This dramatic improvement reduces rider wait times and accelerates access to critical transportation services, OC ACCESS.



FUTURE ENHANCEMENT





spare

- Senior Mobility Program
- Cooperative Transit Agreements
- Senior Non-Emergency Medical Transportation Program
- OC Bus

