



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
August 2024

As of August 31, 2024

Table of Contents

Operations Overview OCTA	3
Traffic and Revenue Statistics for OCTA	3
OCTA Traffic and Revenue Summary	5
OCTA Peak-Hour Volumes	6
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC	10
Traffic and Revenue Statistics for RCTC	10
RCTC Traffic and Revenue Summary	12
RCTC Peak-Hour Volumes	13
RCTC Operational Highlights	13
Financial Highlights RCTC	14
Joint Agency Trip and Revenue Statistics	15
Joint Agency Traffic Statistics	15
Joint Agency Performance Measures	16
Joint Agency Transponder Distribution	16

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for August 2024 was 1,912,203. This represents a daily average of 61,684 vehicles. This is a 5.5 percent increase in total traffic volume from the same period last year, which totaled 1,812,081. Potential toll revenue for August was \$6,146,368, which represents an increase of 5.5 percent from the prior year’s total of \$5,827,535. The carpool percentage for August was 25.8 percent as compared to the previous year’s rate of 23.7 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of August 2024.

Current MTD as of August 31, 2024

	AUG-24 MTD Actual	AUG-23 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,418,937	1,382,993	2.6%
3+ Lanes	493,266	429,088	15.0%
Total Gross Trips	1,912,203	1,812,081	5.5%
Revenue			
Full Toll Lanes	\$6,069,816	\$5,761,196	5.4%
3+ Lanes	\$76,552	\$66,338	15.4%
Total Gross Revenue	\$6,146,368	\$5,827,535	5.5%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.28	\$4.17	2.6%
Average 3+ Lanes	\$0.16	\$0.15	6.7%
Average Gross Revenue	\$3.21	\$3.22	(0.3%)

The 2025 fiscal year-to-date (YTD) traffic volume increased by 4.9 percent, and potential toll revenue increased by 6.1 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.18.

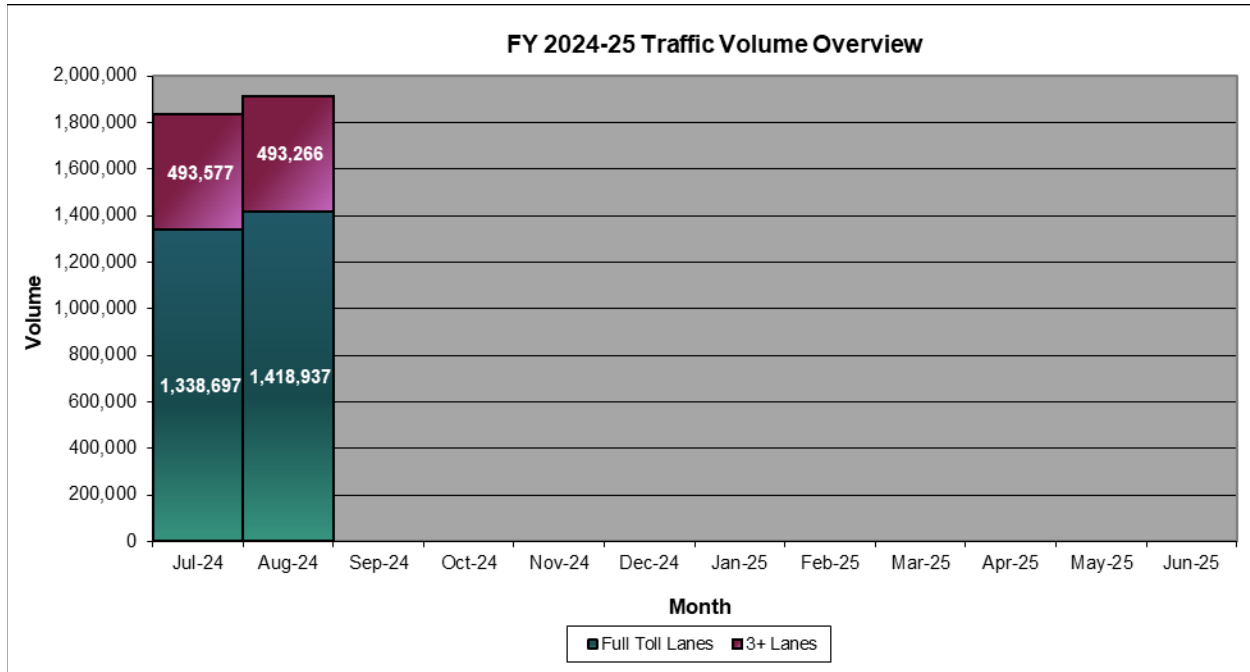
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2024 through August 2024.

Fiscal Year (FY) 2024-25 YTD as of August 31, 2024

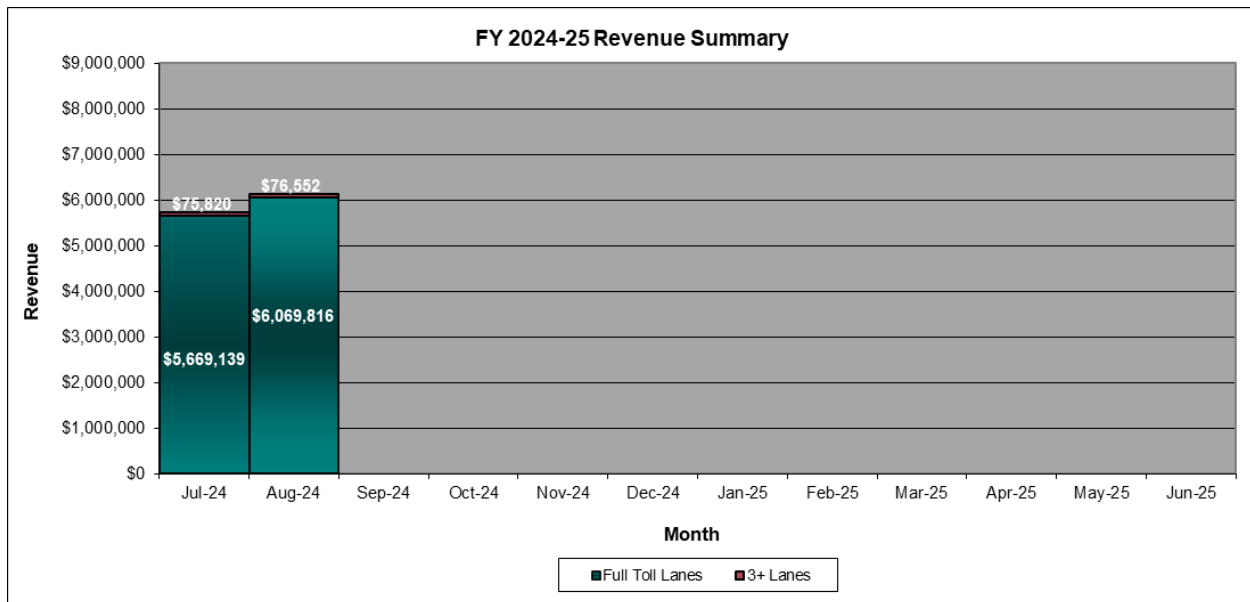
	FY 2023-24 YTD Actual (7/2024-8/2024)	FY 2022-23 YTD Actual (7/2023-8/2023)	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	2,757,634	2,673,382	3.2%
3+ Lanes	986,843	897,375	10.0%
Total Gross Trips	3,744,477	3,570,757	4.9%
Revenue			
Full Toll Lanes	\$11,738,955	\$11,073,653	6.0%
3+ Lanes	\$152,372	\$129,352	17.8%
Total Gross Revenue	\$11,891,327	\$11,203,005	6.1%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.26	\$4.14	2.9%
Average 3+ Lanes	\$0.15	\$0.14	7.1%
Average Gross Revenue	\$3.18	\$3.14	1.3%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2024-25 on a monthly basis.



OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 15 times during the month of August 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 92 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$8.45	580	3,012	89%	\$9.10	570	2,784	82%
1500 - 1600													\$8.15	568	2,834	83%	\$8.65	623	2,800	82%
1600 - 1700													\$7.60	518	2,790	82%	\$6.65	566	2,753	81%
1700 - 1800													\$7.30	550	2,907	86%	\$7.35	654	2,841	84%
1800 - 1900													\$4.25	644	2,834	83%	\$7.35	742	2,659	78%
1900 - 2000													\$6.30	777	2,846	84%	\$6.85	654	2,111	62%

PM Time	Monday 08/05/24				Tuesday 08/06/24				Wednesday 08/07/24				Thursday 08/08/24				Friday 08/09/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	552	2,939	86%	\$5.75	531	2,900	85%	\$5.75	532	3,013	89%	\$8.45	564	2,973	87%	\$9.10	585	2,838	83%
1500 - 1600	\$6.15	580	2,825	83%	\$6.10	534	2,847	84%	\$8.15	551	2,901	85%	\$8.15	542	2,932	86%	\$8.65	567	2,848	84%
1600 - 1700	\$5.40	554	2,851	84%	\$4.90	517	2,882	85%	\$7.10	493	2,804	82%	\$7.60	568	2,807	83%	\$6.65	594	2,823	83%
1700 - 1800	\$5.25	590	3,063	90%	\$5.20	501	2,843	84%	\$5.85	552	2,856	84%	\$7.30	547	2,803	82%	\$7.35	608	2,794	82%
1800 - 1900	\$6.15	684	2,745	81%	\$4.40	594	2,753	81%	\$4.40	647	2,823	83%	\$4.25	652	2,975	88%	\$7.35	754	2,883	85%
1900 - 2000	\$4.25	531	1,876	55%	\$4.25	720	2,772	82%	\$4.25	671	2,663	78%	\$6.30	719	2,747	81%	\$6.85	690	2,277	67%

PM Time	Monday 08/12/24				Tuesday 08/13/24				Wednesday 08/14/24				Thursday 08/15/24				Friday 08/16/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	526	2,928	86%	\$5.75	478	3,061	90%	\$5.75	480	2,964	87%	\$8.45	417	2,468	73%	\$9.10	483	2,788	82%
1500 - 1600	\$6.15	561	2,830	83%	\$6.10	504	2,937	86%	\$8.15	553	3,120	92%	\$8.15	522	2,957	87%	\$8.65	607	2,862	84%
1600 - 1700	\$5.40	550	2,984	88%	\$4.90	526	2,981	88%	\$7.10	518	2,944	87%	\$7.60	539	2,888	85%	\$6.65	544	2,737	81%
1700 - 1800	\$5.25	555	2,832	83%	\$5.20	610	2,987	88%	\$5.85	539	2,975	88%	\$7.30	550	2,852	84%	\$7.35	572	2,865	84%
1800 - 1900	\$6.15	685	2,848	84%	\$4.40	611	2,833	83%	\$4.40	651	2,963	87%	\$4.25	624	2,854	84%	\$7.35	683	2,857	84%
1900 - 2000	\$4.25	486	1,819	54%	\$4.25	553	2,272	67%	\$4.25	580	2,381	70%	\$6.30	621	2,647	78%	\$6.85	616	2,178	64%

PM Time	Monday 08/19/24				Tuesday 08/20/24				Wednesday 08/21/24				Thursday 08/22/24				Friday 08/23/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	423	2,691	79%	\$5.75	436	2,889	85%	\$5.75	491	2,957	87%	\$8.45	455	2,911	86%	\$9.10	539	2,814	83%
1500 - 1600	\$6.15	544	2,904	85%	\$6.10	517	3,033	89%	\$8.15	486	2,997	88%	\$8.15	527	2,891	85%	\$8.65	569	2,856	84%
1600 - 1700	\$5.40	492	2,851	84%	\$4.90	430	2,422	71%	\$7.10	504	2,890	85%	\$7.60	501	2,806	83%	\$6.65	567	2,798	82%
1700 - 1800	\$5.25	547	2,995	88%	\$5.20	546	2,833	83%	\$5.85	525	2,861	84%	\$7.30	475	2,852	84%	\$7.35	597	2,896	85%
1800 - 1900	\$6.15	657	2,838	83%	\$4.40	605	3,014	89%	\$4.40	614	2,796	82%	\$4.25	598	2,856	84%	\$7.35	694	2,745	81%
1900 - 2000	\$4.25	452	1,727	51%	\$4.25	637	2,620	77%	\$4.25	670	2,518	74%	\$6.30	721	2,809	83%	\$6.85	648	2,212	65%

PM Time	Monday 08/26/24				Tuesday 08/27/24				Wednesday 08/28/24				Thursday 08/29/24				Friday 08/30/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	425	2,776	82%	\$5.75	423	2,964	87%	\$5.75	488	3,016	89%	\$8.45	451	2,975	88%	\$9.10	608	2,867	84%
1500 - 1600	\$6.15	532	2,988	88%	\$6.10	502	3,074	90%	\$8.15	529	2,990	88%	\$8.15	527	2,816	83%	\$8.65	634	2,797	82%
1600 - 1700	\$5.40	509	2,977	88%	\$4.90	524	3,073	90%	\$7.10	554	2,959	87%	\$7.60	510	2,778	82%	\$6.65	649	2,707	80%
1700 - 1800	\$5.25	554	2,952	87%	\$5.20	530	3,020	89%	\$5.85	532	2,907	86%	\$7.30	542	2,923	86%	\$7.35	675	2,888	85%
1800 - 1900	\$6.15	648	2,853	84%	\$4.40	621	2,956	87%	\$4.40	568	2,850	84%	\$4.25	612	2,790	82%	\$7.35	648	2,551	75%
1900 - 2000	\$4.25	571	2,083	61%	\$4.25	686	2,645	78%	\$4.25	751	2,841	84%	\$6.30	741	2,857	84%	\$6.85	725	2,301	68%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 07/29/24				Tuesday 07/30/24				Wednesday 07/31/24				Thursday 08/01/24				Friday 08/02/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.45	568	1,554	46%	\$3.45	501	1,302	38%
0500 - 0600													\$5.55	968	3,052	90%	\$5.30	786	2,593	76%
0600 - 0700													\$5.75	582	2,587	76%	\$5.55	586	2,596	76%
0700 - 0800													\$6.35	579	2,760	81%	\$6.15	446	2,290	67%
0800 - 0900													\$5.75	405	2,447	72%	\$5.55	422	2,335	69%
0900 - 1000													\$4.65	516	2,559	75%	\$4.65	528	2,258	66%

AM Time	Monday 08/05/24				Tuesday 08/06/24				Wednesday 08/07/24				Thursday 08/08/24				Friday 08/09/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	531	1,531	45%	\$3.45	580	1,509	44%	\$3.45	573	1,615	48%	\$3.45	573	1,548	46%	\$3.45	476	1,318	39%
0500 - 0600	\$5.55	854	2,936	86%	\$5.55	897	3,062	90%	\$5.55	910	2,901	85%	\$5.55	933	3,084	91%	\$5.30	788	2,596	76%
0600 - 0700	\$5.75	576	2,804	82%	\$5.75	596	2,844	84%	\$5.75	516	2,494	73%	\$5.75	643	2,876	85%	\$5.55	547	2,585	76%
0700 - 0800	\$6.35	511	2,602	77%	\$6.35	477	2,675	79%	\$6.35	514	2,745	81%	\$6.35	560	2,905	85%	\$6.15	428	2,316	68%
0800 - 0900	\$5.75	447	2,546	75%	\$5.75	443	2,675	79%	\$5.75	454	2,786	82%	\$5.75	439	2,641	78%	\$5.55	421	2,428	71%
0900 - 1000	\$4.65	461	2,303	68%	\$4.65	504	2,668	78%	\$4.65	542	2,752	81%	\$4.65	505	2,634	77%	\$4.65	466	2,225	65%

AM Time	Monday 08/12/24				Tuesday 08/13/24				Wednesday 08/14/24				Thursday 08/15/24				Friday 08/16/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	541	1,500	44%	\$3.45	590	1,559	46%	\$3.45	596	1,643	48%	\$3.45	568	1,581	47%	\$3.45	504	1,331	39%
0500 - 0600	\$5.55	870	2,910	86%	\$5.55	917	2,981	88%	\$5.55	924	3,041	89%	\$5.55	917	2,902	85%	\$5.30	822	2,640	78%
0600 - 0700	\$5.75	608	2,863	84%	\$5.75	665	2,834	83%	\$5.75	652	2,917	86%	\$5.75	689	2,867	84%	\$5.55	664	2,761	81%
0700 - 0800	\$6.35	607	2,931	86%	\$6.35	525	2,430	71%	\$6.35	584	2,778	82%	\$6.35	592	2,849	84%	\$6.15	483	2,316	68%
0800 - 0900	\$5.75	393	2,595	76%	\$5.75	367	2,691	79%	\$5.75	395	2,703	80%	\$5.75	401	2,718	80%	\$5.55	359	2,217	65%
0900 - 1000	\$4.65	450	2,571	76%	\$4.65	446	2,820	83%	\$4.65	395	2,857	84%	\$4.65	321	2,455	72%	\$4.65	417	2,374	70%

AM Time	Monday 08/19/24				Tuesday 08/20/24				Wednesday 08/21/24				Thursday 08/22/24				Friday 08/23/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	533	1,549	46%	\$3.45	561	1,546	45%	\$3.45	576	1,499	44%	\$3.45	584	1,531	45%	\$3.45	496	1,322	39%
0500 - 0600	\$5.55	943	3,140	92%	\$5.55	903	3,014	89%	\$5.55	970	3,077	91%	\$5.55	920	2,986	88%	\$5.30	799	2,624	77%
0600 - 0700	\$5.75	505	2,277	67%	\$5.75	688	2,863	84%	\$5.75	699	2,968	87%	\$5.75	660	2,838	83%	\$5.55	710	2,710	80%
0700 - 0800	\$6.35	638	2,900	85%	\$6.35	634	2,962	87%	\$6.35	623	2,914	86%	\$6.35	461	2,069	61%	\$6.15	485	2,352	69%
0800 - 0900	\$5.75	427	2,895	85%	\$5.75	355	2,405	71%	\$5.75	383	2,785	82%	\$5.75	501	3,092	91%	\$5.55	301	2,031	60%
0900 - 1000	\$4.65	455	2,973	87%	\$4.65	316	2,397	71%	\$4.65	384	2,676	79%	\$4.65	439	2,972	87%	\$4.65	334	2,155	63%

AM Time	Monday 08/26/24				Tuesday 08/27/24				Wednesday 08/28/24				Thursday 08/29/24				Friday 08/30/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	558	1,602	47%	\$3.45	608	1,640	48%	\$3.45	589	1,602	47%	\$3.45	554	1,559	46%	\$3.45	538	1,716	50%
0500 - 0600	\$5.55	922	3,043	90%	\$5.55	962	3,066	90%	\$5.55	951	3,089	91%	\$5.55	917	3,056	90%	\$5.55	852	2,898	85%
0600 - 0700	\$5.75	709	2,881	85%	\$5.75	759	2,969	87%	\$5.75	732	2,892	85%	\$5.75	731	2,928	86%	\$5.75	579	2,147	63%
0700 - 0800	\$6.35	611	2,908	86%	\$6.35	653	2,979	88%	\$6.35	666	2,966	87%	\$6.35	681	2,994	88%	\$6.15	618	2,574	76%
0800 - 0900	\$5.75	436	2,670	79%	\$5.75	404	2,882	85%	\$5.75	440	2,877	85%	\$6.35	412	2,769	81%	\$5.90	323	1,920	56%
0900 - 1000	\$4.65	398	2,713	80%	\$4.65	398	2,986	88%	\$4.65	399	2,756	81%	\$6.35	374	2,677	79%	\$5.15	368	2,084	61%

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA Freeway Service Patrol responded to 73 calls during the month of August. Of those calls, two were to remove debris, 20 were to assist disabled vehicles, 21 were to tow vehicles, and 30 were to aid motorists in the 91 EL.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 8/31/2024		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 10,322,151	\$ 8,917,640	\$ 1,404,511	15.7
Fee Revenue	\$ 1,710,257	\$ 783,666	\$ 926,591	118.2
Total operating revenues	\$ 12,032,408	\$ 9,701,306	\$ 2,331,102	24.0
Operating expenses:				
Contracted Services	\$ 1,047,112	\$ 1,303,638	\$ 256,526	19.7
Administrative Fee	\$ 614,198	\$ 693,796	\$ 79,598	11.5
Other Professional Services	\$ 128,666	\$ 237,800	\$ 109,134	45.9
Credit Card Processing Fees	\$ 229,058	\$ 225,000	\$ (4,058)	(1.8)
Toll Road Account Servicing	\$ 37,883	\$ 166,666	\$ 128,783	77.3
Other Insurance Expense	\$ -	\$ 700,000	\$ 700,000	100.0
Toll Road Maintenance Supply Repairs	\$ 65,588	\$ 111,668	\$ 46,080	41.3
Patrol Services	\$ 194,542	\$ 187,500	\$ (7,042)	(3.8)
Building Equipment Repairs and Maint	\$ 90,837	\$ 136,666	\$ 45,829	33.5
6C Transponders	\$ -	\$ -	\$ -	N/A
Other Services	\$ -	\$ 8,334	\$ 8,334	100.0
Utilities	\$ 11,424	\$ 23,624	\$ 12,200	51.6
Office Expense	\$ 9,429	\$ -	\$ (9,429)	N/A
Bad Debt Expense	\$ 96	\$ -	\$ (96)	N/A
Miscellaneous ⁽²⁾	\$ 53	\$ 5,600	\$ 5,547	99.1
Leases	\$ 115,413	\$ 91,666	\$ (23,747)	(25.9)
Total operating expenses	\$ 2,544,298	\$ 3,891,958	\$ 1,347,660	34.6
Depreciation and Amortization ⁽³⁾	\$ 772,467	\$ -	\$ (772,467)	N/A
Operating income (loss)	\$ 8,715,643	\$ 5,809,348	\$ 2,906,295	50.0
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	\$ 28,256	\$ -	\$ 28,256	N/A
Interest Income	\$ 1,722,982	\$ 1,273,260	\$ 449,722	35.3
Interest Expense	\$ (279,900)	\$ (1,115,875)	\$ 835,975	74.9
Other	\$ -	\$ -	\$ -	N/A
Total nonoperating revenues (expenses)	\$ 1,471,337	\$ 157,385	\$ 1,313,952	(834.9)
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out ⁽⁴⁾	\$ 7,561,551	\$ -	\$ 7,561,551	N/A
Net income (loss)	\$ 17,748,532	\$ 5,966,733	\$ 11,781,799	197.5

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for August 2024 was 1,808,719. This represents a daily average of 58,346 vehicles. This is a 16.5 percent increase in gross trips from the same period last year, which totaled 1,552,433. Potential toll revenue for August was \$9,491,048, which represents an increase of 31.2 percent from the prior year’s total of \$7,235,395. The carpool percentage for August was 24.6 percent as compared to the previous year’s rate of 23.5 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL which includes the Express Lanes Connectors and associated potential revenue for the month of August 2024.

Current MTD as of August 31, 2024

Trips	AUG-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	AUG-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,363,749	990,000	373,749	37.8%	1,188,284	14.8%
3+ Lanes	444,970	379,429	65,541	17.3%	364,149	22.2%
Total Gross Trips	1,808,719	1,369,429	439,290	32.1%	1,552,433	16.5%
Revenue						
Full Toll Lanes	\$9,412,385	\$4,686,571	\$4,725,813	100.8%	\$7,173,894	31.2%
3+ Lanes	\$78,664	\$0	\$78,664		\$61,500	27.9%
Total Gross Revenue	\$9,491,048	\$4,686,571	\$4,804,477	102.5%	\$7,235,395	31.2%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.90	\$4.73	\$2.17	45.9%	\$6.04	14.3%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.17	5.9%
Average Gross Revenue	\$5.25	\$3.42	\$1.83	53.5%	\$4.66	12.7%

The 2025 fiscal YTD traffic volume increased by 15.6 percent, and potential toll revenue increased by 33.3 percent when compared with the same period the prior year. YTD average revenue per trip is \$5.19.

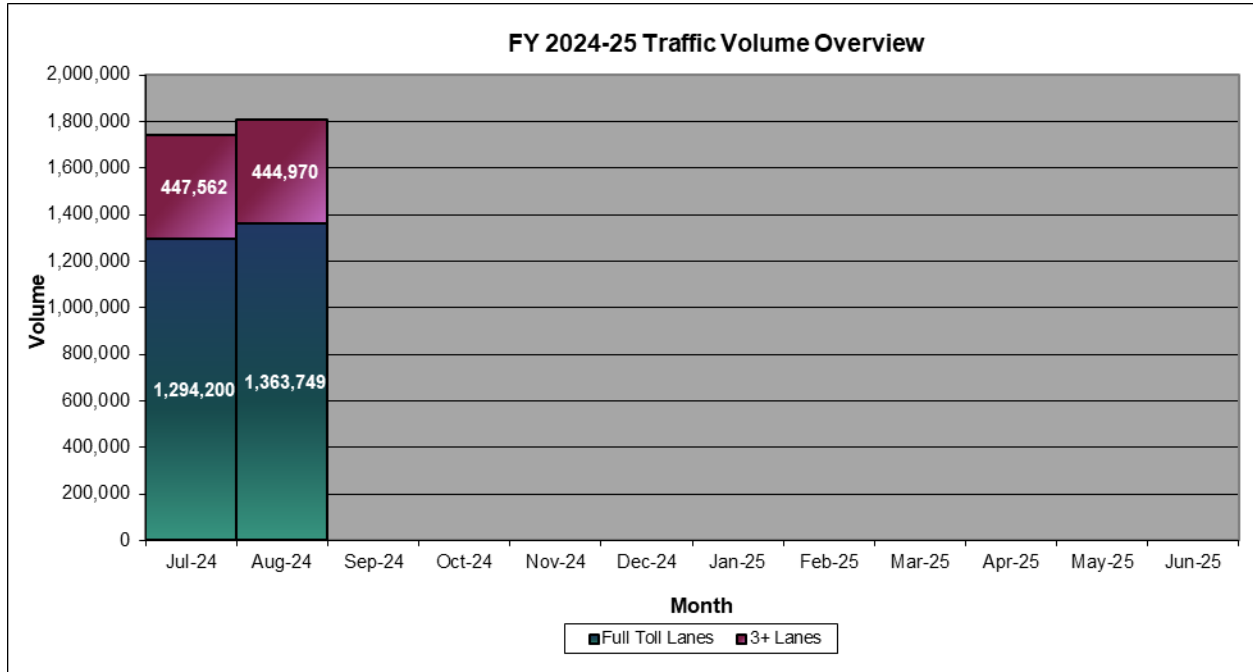
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2024 through August 2024.

FY 2024-25 YTD as of August 31, 2024

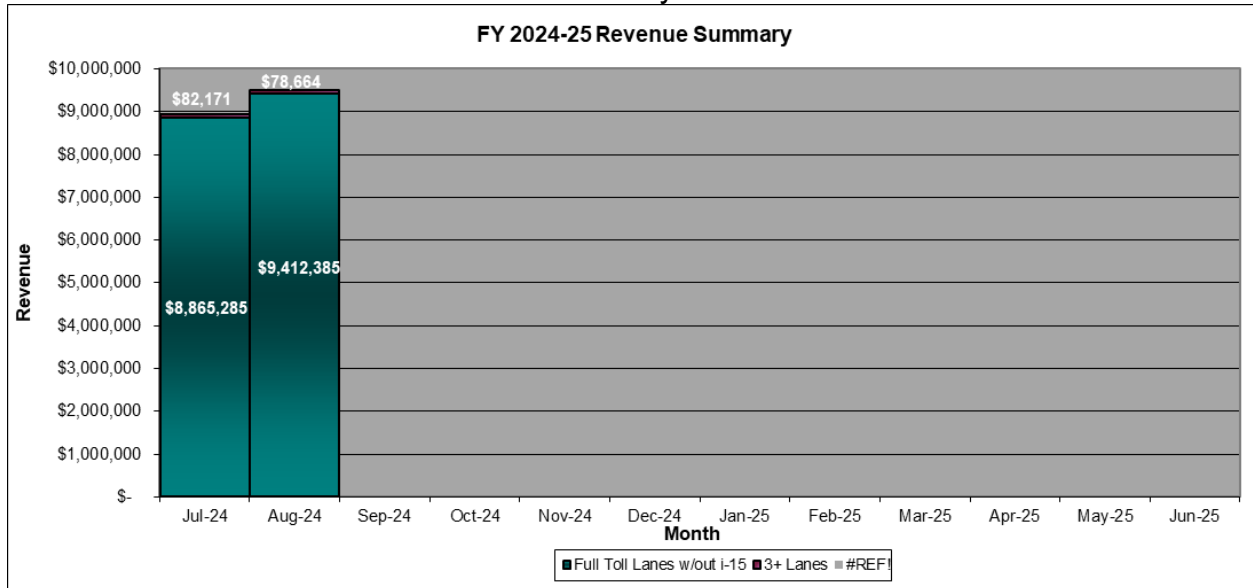
Trips	FY 2024-25 YTD Actual (7/2024-8/2024)	Stantec YTD Projected	# Variance	% Variance	FY 2023-24 YTD Actual (7/2023-8/2023)	Yr-to-Yr % Variance
Full Toll Lanes	2,657,949	1,955,286	702,663	35.9%	2,309,743	15.1%
3+ Lanes	892,532	746,429	146,103	19.6%	761,001	17.3%
Total Gross Trips	3,550,481	2,701,714	848,767	31.4%	3,070,744	15.6%
Revenue						
Full Toll Lanes	\$18,277,670	\$9,164,714	\$9,112,956	99.4%	\$13,706,596	33.3%
3+ Lanes	\$160,835	\$0	\$160,835		\$123,630	30.1%
Total Gross Revenue	\$18,438,505	\$9,164,714	\$9,273,790	101.2%	\$13,830,226	33.3%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.88	\$4.69	\$2.19	46.7%	\$5.93	16.0%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.16	12.5%
Average Gross Revenue	\$5.19	\$3.39	\$1.80	53.1%	\$4.50	15.3%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 137 calls during the month of August. Of those calls, 105 were to assist disabled vehicles, 15 calls to remove debris, and 17 were in response to accidents that affected the 91 EL.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 8/31/2024		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 16,174,884.34	\$ 12,209,333.33	\$ 3,965,551.01	32.5
Fee Revenue	1,583,653.69	1,239,666.67	343,987.02	27.7
Total operating revenues	17,758,538.03	13,449,000.00	4,309,538.03	32.0
Operating expenses:				
Salaries and Benefits	138,469.81	212,266.67	73,796.86	34.8
Legal Services	1,846.75	15,000.00	13,153.25	87.7
Advisory Services	16,429.71	13,666.67	(2,763.04)	(20.2)
Audit and Accounting Fees	-	6,500.00	6,500.00	100.0
Service Fees	(23.53) ²	3,500.00	3,523.53	100.7
Other Professional Services	54,679.14	164,150.00	109,470.86	66.7
Lease Expense	38,581.72	58,966.67	20,384.95	34.6
Operations	348,037.01	919,000.00	570,962.99	62.1
Utilities	8,269.48	18,933.33	10,663.85	56.3
Supplies and Materials	79.92	833.33	753.41	90.4
Membership and Subscription Fees	67.50	6,833.33	6,765.83	99.0
Office Equipment & Furniture (Non-Capital)	0.19	12,500.00	12,499.81	100.0
Maintenance/Repairs	(3,405.64) ²	80,800.00	84,205.64	104.2
Training Seminars and Conferences	100.00	1,333.33	1,233.33	92.5
Transportation Expenses	365.75	1,500.00	1,134.25	75.6
Lodging	120.99	916.67	795.68	86.8
Meals	73.55	583.33	509.78	87.4
Other Staff Expenses	113.70	83.33	(30.37)	(36.4)
Advertising	-	16,666.67	16,666.67	100.0
Program Management	2,815.34	15,466.67	12,651.33	81.8
Program Operations	(1,039,747.75) ²	1,814,400.00	2,854,147.75	157.3
Litigation Settlement	-	833.33	833.33	100.0
Furniture & Equipment	-	55,333.33	55,333.33	100.0
Improvements	-	333.33	333.33	100.0
Bad Debt Expense	90.12	20,833.33	20,743.21	99.6
Total operating expenses	(433,036.24)	3,441,233.33	3,874,269.57	112.6
Operating income (loss)	18,191,574.27	10,007,766.67	8,183,807.60	81.8
Nonoperating revenues (expenses):				
Interest Revenue	2,160,751.72	566,600.00	1,594,151.72	(281.4)
Other Miscellaneous Revenue	28.52	-	28.52	N/A
Principal Expense	-	-	-	N/A
Interest Expense	-	(3,700,166.67)	3,700,166.67	(100.0)
Total nonoperating revenues (expenses)	2,160,780.24	(3,133,566.67)	5,294,346.91	169.0
Transfers In	-	-	-	N/A
Transfers Out	-	(445,700.00)	445,700.00	(100.0)
Net income (loss)	\$ 20,352,354.51	\$ 6,428,500.00	\$ 13,923,854.51	216.6

¹ Unaudited

² Negatives are the result of FY2023/24 accruals



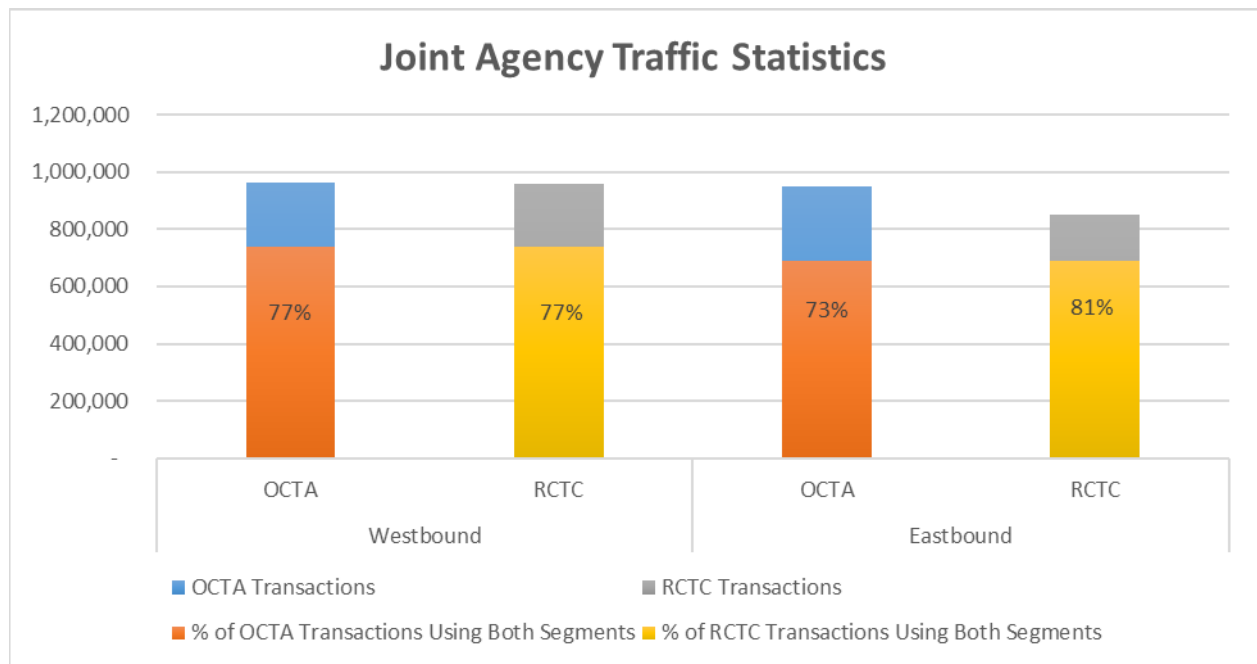
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING August 31, 2023

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	962,130	737,659	77%	\$2,829,315
RCTC	958,273	737,659	77%	\$5,807,846
Eastbound				
OCTA	950,073	689,863	73%	\$3,317,053
RCTC	850,446	689,863	81%	\$3,683,203

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	AUGUST 2024 PERFORMANCE
Customer Service			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	46% answered within 60 seconds
Abandon Percentage	Monthly	4% <	8%
Customer Satisfaction Score	Monthly	4.5 =>	4.87
First Contact Resolution	Monthly	85% of calls resolved on the first contact	95%
Timeliness of Case Resolution			
	Monthly	90% of cases resolved in one (1) business day	98%
	Monthly	98% of cases resolved within five (5) business days	99%
Mail Performance			
Processing Returned Mail	Monthly	Per business day, in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day, in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day, in which 100% of payments are processed within two (2) business days	100%
Accounting			
Customer Refunds Processed	Monthly	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	100%

Key Performance Indicators for Service Level/Speed of Answer and Abandoned Percentage were not met due to some technical issues that caused a handful of the representatives to be unavailable to take customer calls and ViaPlus also experienced attrition that affected the calls being answered. ViaPlus is addressing the technical issues and is continuously recruiting additional staff members to meet the call center demands.

JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	August -24		July - 24		FY 2024-25	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,883		1,671	25%	1,777	23%
Additional Tags to Existing Accounts	6,903		4,760	72%	5,831	75%
Replacement Transponders	186		170	3%	178	2%
Total Issued	8,972		6,601		7,786	

At the end of August 2024, the 91 EL had 179,982 active customer accounts and 724,188 transponders classified as assigned.

**Number of Accounts by FY
As of August 31, 2024**

