



December 14, 2023

To: Transit Committee

From: Darrell E. Johnson, Chief Executive Officer

A handwritten signature in blue ink, appearing to read "DEJ", with the word "For" written in smaller letters above it.

Subject: February 2024 Bus Service Change

Overview

The proposed February 2024 bus service change consists of the implementation of minor adjustments in response to customer comments and operator feedback. The upcoming changes are consistent with the regular service change process.

Recommendation

Receive and file as an information item.

Background

The Orange County Transportation Authority (OCTA) generally implements regular schedule and route revisions to selected OC Bus routes up to four times a year (February, May, August, and November). The proposed bus service changes discussed herein are scheduled for implementation on February 11, 2024.

Discussion

Since the initial state emergency declaration due to the coronavirus in March 2020, OCTA has made numerous adjustments to bus service. These changes have been implemented strategically to support ridership trends, requests from customers and coach operators, and changes in travel behavior and traffic conditions.

The proposed changes for the February 2024 service change will focus on improvements to service quality and reliability. This service change will result in on-time performance improvements on routes 35, 43, 55, and 71, the conversion of two existing short-turn trips into longer trips on routes 42 and 47, and a layover adjustment on Route 56 so that all weekday trips end at the same location. No realignment or discontinuation of bus routes are included in this service change. The recommendations are detailed in Attachment A and represented in Attachment B.

The proposed changes will result in a minor increase bus service levels (plus 1.2 revenue hours per day or 314 additional revenue hours annually). System-wide service levels will remain at about 1.47 million annual revenue vehicle hours.

Summary

The proposed February 2024 bus service change will result in minor adjustments to OC Bus service. These adjustments include improvements to service quality and reliability. Customers will be notified of the changes three weeks prior to implementation.

Attachments

- A. February 2024 Service Change: Bus Route Recommendations
- B. February 2024 Service Change: Bus Route Recommendations

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