

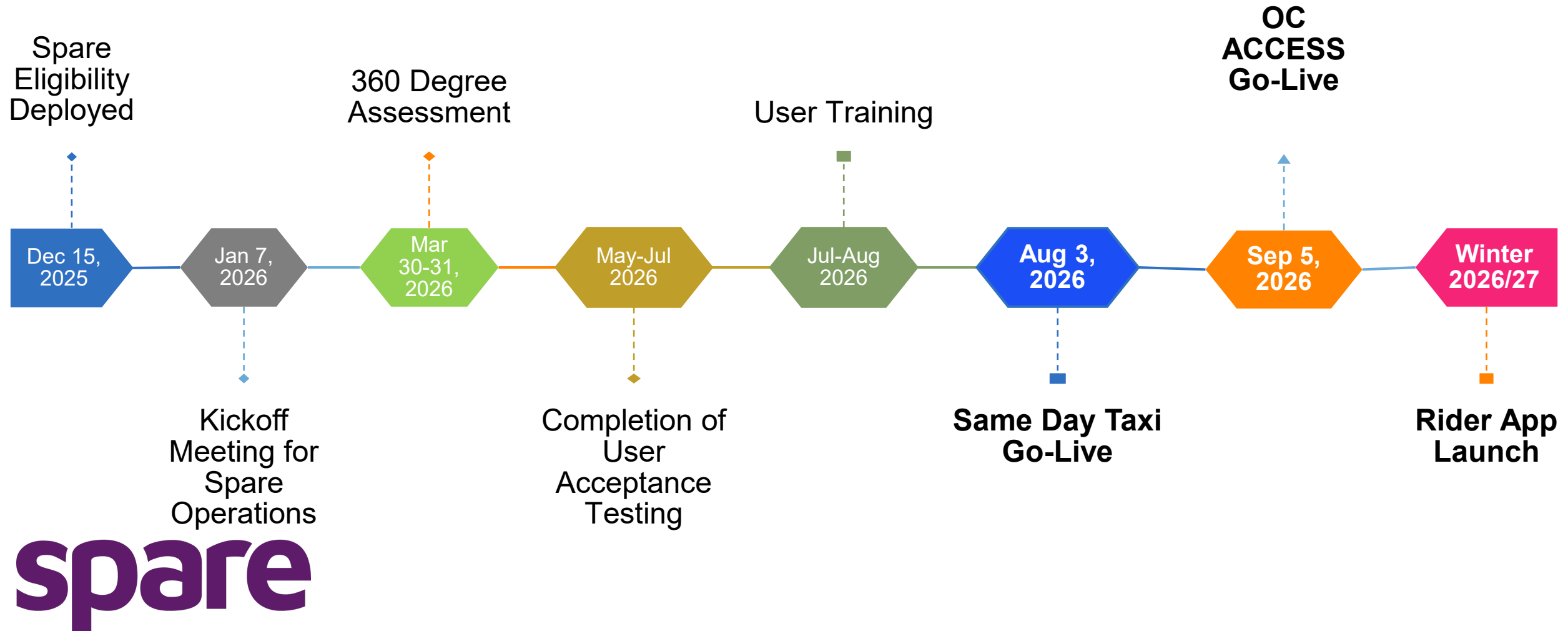


Paratransit Software Implementation

July 28, 2026



PROJECT TIMELINE





SERVICE ADJUSTMENT

- **Temporary Suspension Of Online (Web) Booking:**

-  Starts: September 2, 2026 (*3 days before Go-Live*)
-  Trip Reservations by phone only: (877) 628-2232
-  Rider app & web booking return after stabilization (*Target: Winter 2026/2027*)

- **Temporary Suspension Of Subscription Trip Changes:**

-  Starts: August 15, 2026 (*3 weeks before Go-Live*)
-  New subscription trip and changes to existing subscription schedules temporarily paused
-  Existing subscription trips continue without interruption