



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
February 2026

As of February 28, 2026

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OPERATIONS OVERVIEW OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for February 2026 was 1,673,591. This represents a daily average of 59,771 vehicles. This is a 0.2 percent increase in total traffic volume from the same period last year, which totaled 1,670,972. Potential toll revenue for February was \$5,727,439, which represents an increase of 6.6 percent from the prior year’s total of \$5,372,572. The carpool percentage for February was 22.3 percent as compared to the previous year’s rate of 25.2 percent. The decrease in carpool usage in the Orange County Transportation Authority (OCTA) segment is similar to the decrease seen on the Riverside segment and can be attributed to the implementation of the occupancy detection system (ODS). Even though OCTA has not implemented the ODS, it appears that travelers are adjusting their lane selection and travel patterns on both segments.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following table of trip and revenue statistics represent all trips taken on the OCTA 91 EL and the associated potential revenue for the month of February 2026.

Current MTD as of February 28, 2026

	FEB-26 MTD Actual	FEB-25 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,299,863	1,249,943	4.0%
3+ Lanes	373,728	421,029	(11.2%)
Total Gross Trips	1,673,591	1,670,972	0.2%
Revenue			
Full Toll Lanes	\$5,665,518	\$5,300,063	6.9%
3+ Lanes	\$61,921	\$72,509	(14.6%)
Total Gross Revenue	\$5,727,439	\$5,372,572	6.6%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.36	\$4.24	2.8%
Average 3+ Lanes	\$0.17	\$0.17	0.0%
Average Gross Revenue	\$3.42	\$3.22	6.2%

The 2026 fiscal year-to-date (YTD) traffic volume increased by 1.8 percent, and potential toll revenue increased by 6.4 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.34.

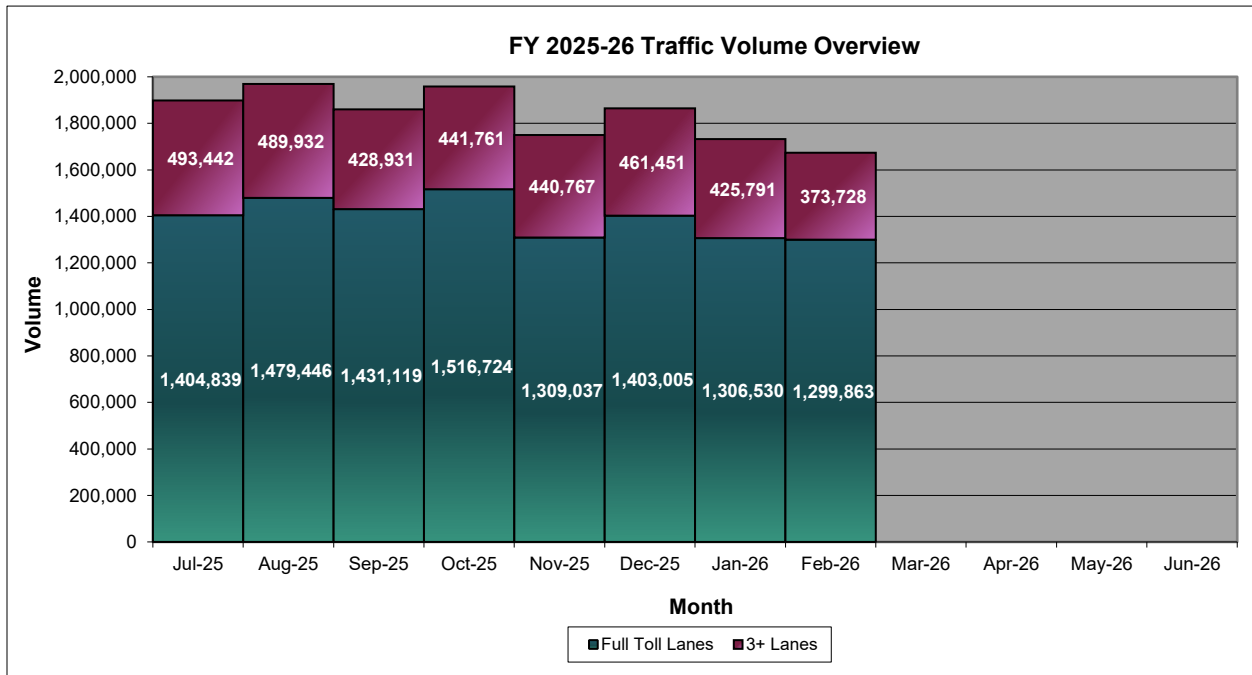
Fiscal YTD traffic and revenue data are summarized in the table below. The following table of trip and revenue statistics represent all trips taken on the OCTA 91 EL and the associated potential revenue for the months of July 2025 through February 2026.

Fiscal Year (FY) 2025-26 YTD as of February 28, 2026

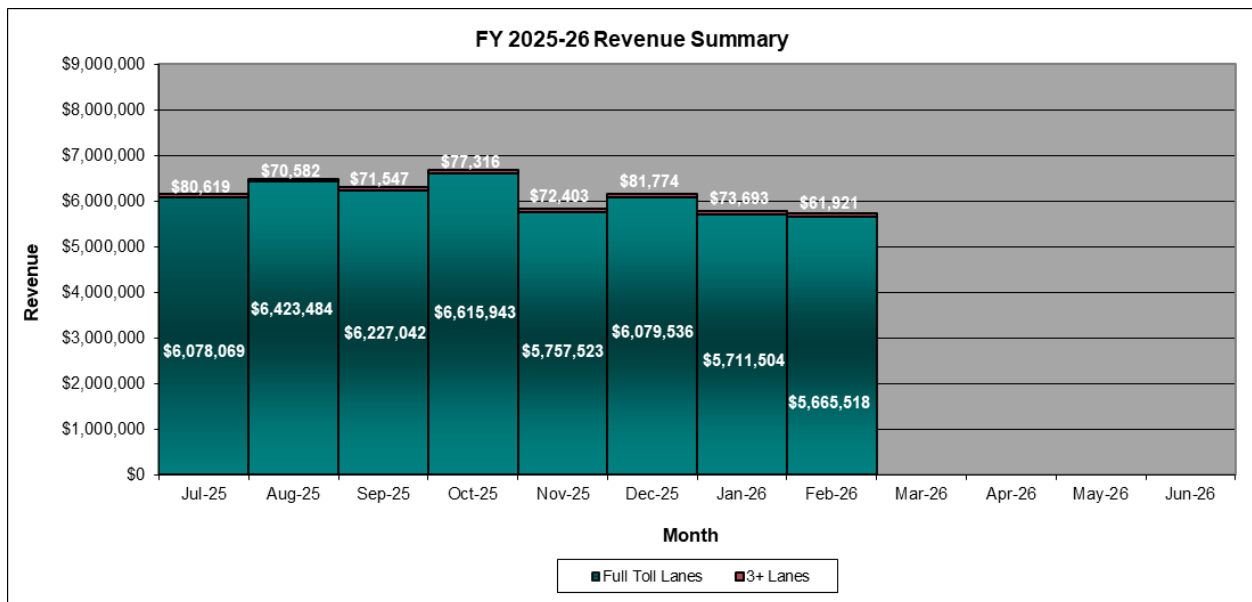
	FY 2025-26 YTD Actual (7/2025-2/2026)	FY 2024-25 YTD Actual (7/2024-2/2025)	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	11,150,563	10,692,623	4.3%
3+ Lanes	3,555,803	3,752,789	(5.2%)
Total Gross Trips	14,706,366	14,445,412	1.8%
Revenue			
Full Toll Lanes	\$48,558,619	\$45,576,590	6.5%
3+ Lanes	\$589,854	\$632,220	(6.7%)
Total Gross Revenue	\$49,148,472	\$46,208,809	6.4%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.35	\$4.26	2.1%
Average 3+ Lanes	\$0.17	\$0.17	0.0%
Average Gross Revenue	\$3.34	\$3.20	4.4%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2025-26 on a monthly basis.



The chart below reflects the breakdown of gross potential revenue between full toll trips and HOV3+ trips for FY 2025-26 on a monthly basis.



OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of the defined capacity eight times during the month of February 2026. As shown in the following chart, westbound peak-hour traffic volumes peaked at 92 percent of defined capacity. This performance is closely monitored, as toll adjustments are made based on capacity thresholds in accordance with the OCTA Toll Policy for the 91 EL. If capacity reaches 92 percent on a consistent basis (more than six times over the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 02/02/26				Tuesday 02/03/26				Wednesday 02/04/26				Thursday 02/05/26				Friday 02/06/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	398	2,858	84%	\$5.90	471	3,073	90%	\$5.90	409	2,867	84%	\$8.70	428	3,004	88%	\$9.35	470	2,976	88%
1500 - 1600	\$6.35	515	2,948	87%	\$6.30	478	2,835	83%	\$8.40	480	2,931	86%	\$8.40	478	2,833	83%	\$8.90	578	3,014	89%
1600 - 1700	\$5.55	484	2,839	84%	\$5.05	486	2,868	84%	\$7.30	507	3,042	89%	\$7.85	351	1,962	58%	\$6.85	519	2,780	82%
1700 - 1800	\$5.40	576	2,946	87%	\$5.35	524	2,878	85%	\$6.05	539	3,013	89%	\$7.50	578	2,952	87%	\$7.55	571	2,892	85%
1800 - 1900	\$6.35	695	2,851	84%	\$4.55	685	3,005	88%	\$4.55	651	2,885	85%	\$4.40	684	3,063	90%	\$7.55	714	2,849	84%
1900 - 2000	\$4.40	475	1,932	57%	\$4.40	652	2,613	77%	\$4.40	686	2,743	81%	\$6.50	673	2,716	80%	\$7.05	619	2,045	60%

PM Time	Monday 02/09/26				Tuesday 02/10/26				Wednesday 02/11/26				Thursday 02/12/26				Friday 02/13/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	435	2,955	87%	\$5.90	385	3,016	89%	\$5.90	405	2,970	87%	\$8.70	392	3,006	88%	\$9.35	496	2,925	86%
1500 - 1600	\$6.35	492	2,883	85%	\$6.30	463	2,977	88%	\$8.40	422	2,978	88%	\$8.40	490	2,919	86%	\$8.90	559	3,021	89%
1600 - 1700	\$5.55	460	2,957	87%	\$5.05	461	2,999	88%	\$7.30	454	3,040	89%	\$7.85	453	2,948	87%	\$6.85	545	2,943	87%
1700 - 1800	\$5.40	531	2,956	87%	\$5.35	489	2,875	85%	\$6.05	432	2,896	85%	\$7.50	483	2,862	84%	\$7.55	506	2,762	81%
1800 - 1900	\$6.35	646	2,834	83%	\$4.55	612	2,895	85%	\$4.55	580	2,653	78%	\$4.40	549	2,753	81%	\$7.55	628	2,593	76%
1900 - 2000	\$4.40	526	1,958	58%	\$4.40	535	2,481	73%	\$4.40	462	1,955	58%	\$6.50	620	2,812	83%	\$7.05	787	2,785	82%

PM Time	Monday 02/16/26				Tuesday 02/17/26				Wednesday 02/18/26				Thursday 02/19/26				Friday 02/20/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	477	2,431	72%	\$5.90	371	2,871	84%	\$5.90	369	2,739	81%	\$8.70	402	2,744	81%	\$9.35	440	2,900	85%
1500 - 1600	\$6.35	439	2,136	63%	\$6.30	476	3,038	89%	\$8.40	475	2,989	88%	\$8.40	459	2,903	85%	\$8.90	491	2,852	84%
1600 - 1700	\$5.55	390	1,973	58%	\$5.05	427	2,957	87%	\$7.30	441	2,977	88%	\$7.85	437	2,899	85%	\$6.85	487	2,827	83%
1700 - 1800	\$5.40	440	2,086	61%	\$5.35	496	2,954	87%	\$6.05	479	2,933	86%	\$7.50	490	2,887	85%	\$7.55	536	2,774	82%
1800 - 1900	\$6.35	419	1,455	43%	\$4.55	535	2,410	71%	\$4.55	656	3,001	88%	\$4.40	539	2,602	77%	\$7.55	659	2,834	83%
1900 - 2000	\$4.40	375	1,103	32%	\$4.40	398	1,550	46%	\$4.40	492	2,061	61%	\$6.50	382	1,620	48%	\$7.05	568	2,062	61%

PM Time	Monday 02/23/26				Tuesday 02/24/26				Wednesday 02/25/26				Thursday 02/26/26				Friday 02/27/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.90	366	2,880	85%	\$5.90	406	3,052	90%	\$5.90	418	3,148	93%	\$8.70	365	2,910	86%	\$9.35	406	2,524	74%
1500 - 1600	\$6.35	435	3,029	89%	\$6.30	435	3,016	89%	\$8.40	448	2,974	87%	\$8.40	450	2,911	86%	\$8.90	501	2,924	86%
1600 - 1700	\$5.55	430	2,970	87%	\$5.05	464	3,092	91%	\$7.30	418	2,907	86%	\$7.85	430	2,785	82%	\$6.85	521	2,915	86%
1700 - 1800	\$5.40	477	2,834	83%	\$5.35	483	3,112	92%	\$6.05	467	2,857	84%	\$7.50	465	2,956	87%	\$7.55	497	2,810	83%
1800 - 1900	\$6.35	631	2,885	85%	\$4.55	605	3,070	90%	\$4.55	521	2,807	83%	\$4.40	517	2,667	78%	\$7.55	646	2,793	82%
1900 - 2000	\$4.40	421	1,859	55%	\$4.40	583	2,581	76%	\$4.40	574	2,772	82%	\$6.50	611	2,756	81%	\$7.05	721	2,753	81%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 02/02/26				Tuesday 02/03/26				Wednesday 02/04/26				Thursday 02/05/26				Friday 02/06/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	517	1,641	48%	\$3.55	519	1,722	51%	\$3.55	554	1,678	49%	\$3.55	574	1,710	50%	\$3.55	428	1,402	41%
0500 - 0600	\$5.70	769	2,941	87%	\$5.70	826	3,041	89%	\$5.70	838	2,990	88%	\$5.70	796	2,949	87%	\$5.45	687	2,659	78%
0600 - 0700	\$5.90	697	2,911	86%	\$5.90	667	2,885	85%	\$5.90	686	2,978	88%	\$5.90	715	2,981	88%	\$5.70	645	2,665	78%
0700 - 0800	\$6.55	575	2,715	80%	\$6.55	597	2,732	80%	\$6.55	610	2,839	84%	\$6.55	618	2,741	81%	\$6.35	534	2,269	67%
0800 - 0900	\$5.90	349	2,482	73%	\$5.90	332	2,551	75%	\$5.90	366	2,522	74%	\$5.90	342	2,354	69%	\$5.70	323	2,001	59%
0900 - 1000	\$4.80	312	2,426	71%	\$4.80	329	2,451	72%	\$4.80	333	2,385	70%	\$4.80	306	2,283	67%	\$4.80	339	2,186	64%

AM Time	Monday 02/09/26				Tuesday 02/10/26				Wednesday 02/11/26				Thursday 02/12/26				Friday 02/13/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	407	1,580	46%	\$3.55	466	1,686	50%	\$3.55	443	1,680	49%	\$3.55	498	2,418	71%	\$3.55	336	1,396	41%
0500 - 0600	\$5.70	591	2,792	82%	\$5.70	688	3,035	89%	\$5.70	562	2,212	65%	\$5.70	656	3,116	92%	\$5.45	558	2,504	74%
0600 - 0700	\$5.90	551	2,729	80%	\$5.90	625	2,965	87%	\$5.90	548	2,713	80%	\$5.90	614	2,924	86%	\$5.70	469	2,415	71%
0700 - 0800	\$6.55	522	2,573	76%	\$6.55	591	2,867	84%	\$6.55	585	2,698	79%	\$6.55	594	2,648	78%	\$6.35	452	2,191	64%
0800 - 0900	\$5.90	330	2,273	67%	\$5.90	363	2,709	80%	\$5.90	363	2,631	77%	\$5.90	336	2,540	75%	\$5.70	318	2,031	60%
0900 - 1000	\$4.80	416	2,340	69%	\$4.80	286	2,173	64%	\$4.80	292	2,334	69%	\$4.80	335	2,571	76%	\$4.80	437	2,227	66%

AM Time	Monday 02/16/26				Tuesday 02/17/26				Wednesday 02/18/26				Thursday 02/19/26				Friday 02/20/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	241	863	25%	\$3.55	393	1,470	43%	\$3.55	392	1,412	42%	\$3.55	378	1,356	40%	\$3.55	346	1,260	37%
0500 - 0600	\$5.70	265	1,339	39%	\$5.70	656	2,959	87%	\$5.70	628	2,780	82%	\$5.70	599	2,661	78%	\$5.45	540	2,452	72%
0600 - 0700	\$5.90	194	1,183	35%	\$5.90	581	2,693	79%	\$5.90	624	2,830	83%	\$5.90	570	2,575	76%	\$5.70	522	2,546	75%
0700 - 0800	\$6.55	170	1,103	32%	\$6.55	422	2,319	68%	\$6.55	484	2,552	75%	\$6.55	469	2,325	68%	\$6.35	451	2,373	70%
0800 - 0900	\$5.90	250	1,253	37%	\$5.90	268	2,093	62%	\$5.90	306	2,257	66%	\$5.90	281	2,047	60%	\$5.70	330	2,160	64%
0900 - 1000	\$4.80	374	1,616	48%	\$4.80	235	1,893	56%	\$4.80	284	2,098	62%	\$4.80	249	1,876	55%	\$4.80	353	2,213	65%

AM Time	Monday 02/23/26				Tuesday 02/24/26				Wednesday 02/25/26				Thursday 02/26/26				Friday 02/27/26			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.55	401	1,600	47%	\$3.55	431	1,636	48%	\$3.55	403	1,603	47%	\$3.55	399	1,577	46%	\$3.55	340	1,319	39%
0500 - 0600	\$5.70	638	2,914	86%	\$5.70	649	3,010	89%	\$5.70	672	2,969	87%	\$5.70	624	2,909	86%	\$5.45	569	2,647	78%
0600 - 0700	\$5.90	616	2,898	85%	\$5.90	605	2,934	86%	\$5.90	570	2,903	85%	\$5.90	624	3,009	89%	\$5.70	546	2,653	78%
0700 - 0800	\$6.55	541	2,649	78%	\$6.55	585	2,896	85%	\$6.55	564	2,855	84%	\$6.55	543	2,720	80%	\$6.35	496	2,388	70%
0800 - 0900	\$5.90	312	2,422	71%	\$5.90	351	2,620	77%	\$5.90	355	2,690	79%	\$5.90	339	2,703	80%	\$5.70	340	2,194	65%
0900 - 1000	\$4.80	322	2,368	70%	\$4.80	345	2,505	74%	\$4.80	368	2,725	80%	\$4.80	351	2,741	81%	\$4.80	297	2,206	65%

On-Road Operations

OCTA Freeway Service Patrol responded to 120 calls during the month of February. Of those calls, six were to remove debris, 43 were to assist disabled vehicles, 31 were to tow vehicles, and 40 were to aid motorists in the 91 EL.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 2/28/2026		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 43,540,027	\$ 41,243,453	\$ 2,296,574	5.6
Fee Revenue	\$ 7,475,926	\$ 3,751,852	\$ 3,724,074	99.3
Total operating revenues	\$ 51,015,953	\$ 44,995,306	\$ 6,020,648	13.4
Operating expenses:				
Contracted Services	\$ 4,601,685	\$ 3,907,979	\$ (693,705)	(17.8)
Administrative Fee	\$ 2,713,008	\$ 2,512,821	\$ (200,187)	(8.0)
Other Professional Services	\$ 987,395	\$ 1,441,088	\$ 453,692	31.5
Credit Card Processing Fees	\$ 867,298	\$ 935,626	\$ 68,327	7.3
Toll Road Account Servicing	\$ 264,651	\$ 333,200	\$ 68,549	20.6
Other Insurance Expense	\$ 184,337	\$ 163,349	\$ (20,988)	(12.8)
Toll Road Maintenance Supply Repairs	\$ 168,148	\$ 574,396	\$ 406,248	70.7
Patrol Services	\$ 761,950	\$ 799,680	\$ 37,730	4.7
Building Equipment Repairs and Maint	\$ 393,952	\$ 513,775	\$ 119,823	23.3
6C Transponders	\$ -	\$ 33,000	\$ 33,000	100.0
Other Services	\$ -	\$ 41,500	\$ 41,500	100.0
Utilities	\$ 71,168	\$ 94,462	\$ 23,294	24.7
Office Expense	\$ 19,058	\$ 145,000	\$ 125,942	86.9
Bad Debt Expense	\$ 17,283	\$ -	\$ (17,283)	N/A
Miscellaneous ⁽²⁾	\$ 15,228	\$ 82,900	\$ 67,672	81.6
Leases	\$ 372,412	\$ 383,180	\$ 10,768	2.8
Total operating expenses	\$ 11,437,573	\$ 11,961,956	\$ 524,382	4.4
Depreciation and Amortization ⁽³⁾	\$ 3,286,078	\$ -	\$ (3,286,078)	N/A
Operating income (loss)	\$ 36,292,302	\$ 33,033,350	\$ 3,258,952	9.9
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	\$ 317,229	\$ 300,625	\$ 16,604	5.5
Interest Income	\$ 11,832,526	\$ 5,867,568	\$ 5,964,958	101.7
Interest Expense	\$ (825,490)	\$ (633,344)	\$ (192,146)	(30.3)
Other	\$ 12,329	\$ -	\$ 12,329	N/A
Total nonoperating revenues (expenses)	\$ 11,336,594	\$ 5,534,849	\$ 5,801,745	(104.8)
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out ⁽⁴⁾	\$ (11,361,599)	\$ (726,800)	\$ (10,634,799)	(1,463.2)
Net income (loss)	\$ 36,267,297	\$ 37,841,399	\$ (1,574,102)	(4.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bank Service Charge, travel, mileage, training & registration fees.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for February 2026 was 1,567,253. This represents a daily average of 55,973 vehicles. This is a 0.9 percent decrease in gross trips from the same period last year, which totaled 1,586,911. The full toll lanes transactions grew by four percent compared to the same period last year. The 0.9 percent decrease in total gross trips is due to a 16.7 percent decrease in HOV3+ lane transactions for February compared to the prior year. The HOV3+ lane transaction decrease is due to the implementation of the ODS in August of 2025. Potential toll revenue for February was \$7,290,104, which represents a decrease of 3.4 percent from the prior year's total of \$7,546,233. The decrease in revenue is due to the reduction in some peak period toll rates which correspond to a decrease in peak period transactions due to the HOV3+ lane reduction and an increase in weekend transactions which are tolled at a lower rate. The carpool percentage for February was 20.1 percent, compared to 23.9 percent during the same period last year.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics table represents all trips taken on the RCTC 91 EL, which includes the Express Lanes Connectors and associated potential revenue for the month of February 2026.

Current MTD as of February 28, 2026

Trips	FEB-26 MTD Actual	Stantec MTD Projected	# Variance	% Variance	FEB-25 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,252,871	882,000	370,871	42.0%	1,204,441	4.0%
3+ Lanes	314,382	355,000	(40,618)	(11.4%)	377,470	(16.7%)
Total Gross Trips	1,567,253	1,237,000	330,253	26.7%	1,581,911	(0.9%)
Revenue						
Full Toll Lanes	\$7,115,571	\$4,705,000	\$2,410,571	51.2%	\$7,459,750	(4.6%)
3+ Lanes	\$174,533	\$0	\$174,533		\$86,483	101.8%
Total Gross Revenue	\$7,290,104	\$4,705,000	\$2,585,104	54.9%	\$7,546,233	(3.4%)
Average Revenue per Trip						
Average Full Toll Lanes	\$5.68	\$5.33	\$0.35	6.6%	\$6.19	(8.2%)
Average 3+ Lanes	\$0.56	\$0.00	\$0.56		\$0.23	143.5%
Average Gross Revenue	\$4.65	\$3.80	\$0.85	22.4%	\$4.77	(2.5%)

The 2026 fiscal YTD traffic volume increased by 1.5 percent, while potential toll revenue decreased by 3.6 percent compared to the same period in the prior year. YTD average revenue per trip is \$4.79. The decrease in revenue is due to the reduction in some peak period toll rates which corresponds to a decrease in peak period transactions due to the HOV3+ lane reduction and an increase in weekend transactions which are tolled at a lower rate. Since August 2025, \$1.1M in toll revenue has been collected from HOV3+ users that ODS determined were not carpooling. This revenue is included in the 3+ lane potential toll revenue.

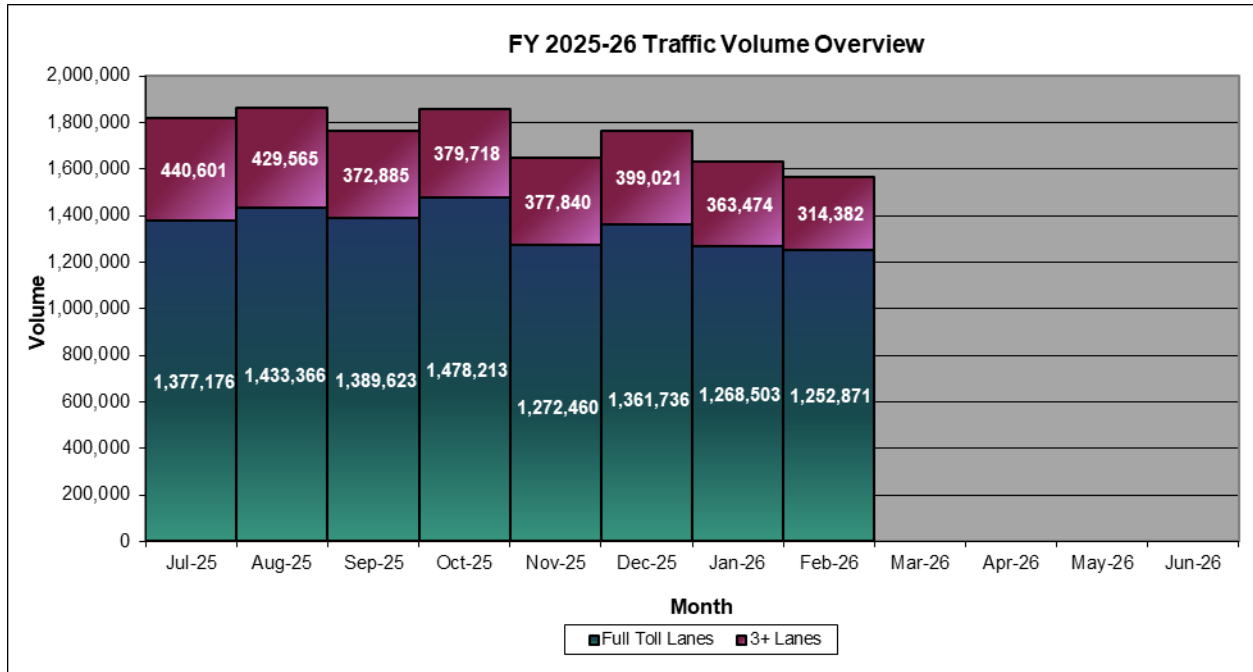
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics represent all trips taken on the RCTC 91 EL and the associated potential revenue for the period from July 2025 through February 2026.

FY 2025-26 YTD as of February 28, 2026

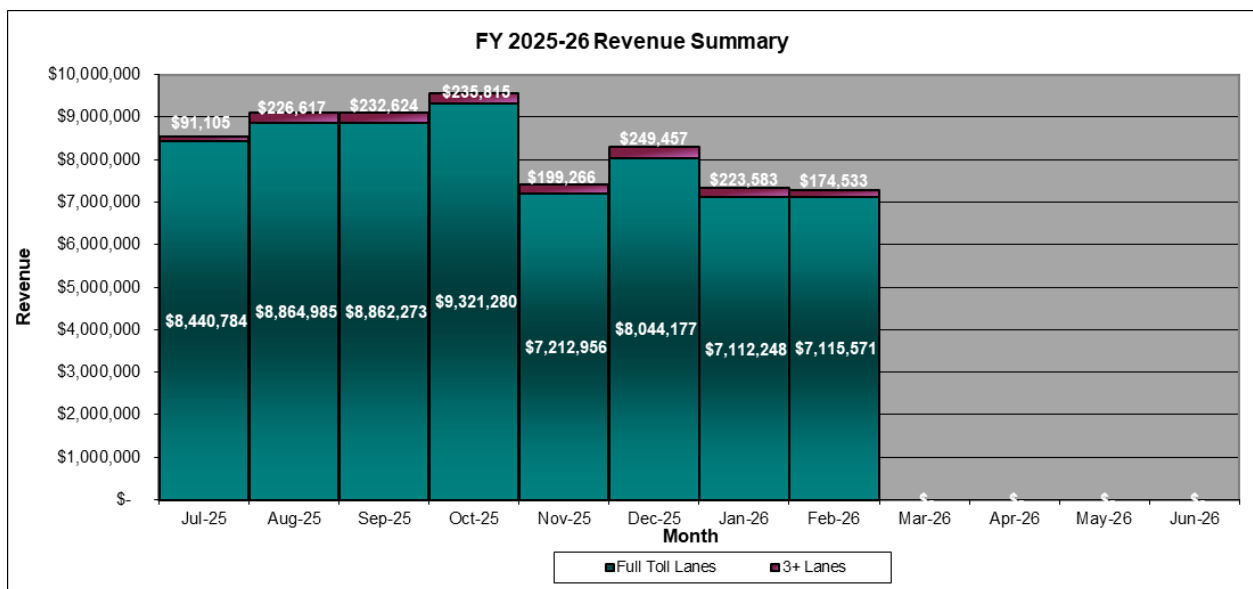
Trips	FY 2025-26 YTD Actual (7/2025-2/2026)	Stantec YTD Projected	# Variance	% Variance	FY 2024-25 YTD Actual (7/2024-2/2025)	Yr-to-Yr % Variance
Full Toll Lanes	10,833,948	7,459,429	3,374,519	45.2%	10,311,571	5.1%
3+ Lanes	3,077,477	2,914,714	162,763	5.6%	3,388,928	(9.2%)
Total Gross Trips	13,911,425	10,374,143	3,537,282	34.1%	13,700,499	1.5%
Revenue						
Full Toll Lanes	\$64,974,273	\$37,440,000	\$27,534,273	73.5%	\$68,441,879	(5.1%)
3+ Lanes	\$1,632,980	\$0	\$1,632,980		\$667,210	144.7%
Total Gross Revenue	\$66,607,253	\$37,440,000	\$29,167,253	77.9%	\$69,109,088	(3.6%)
Average Revenue per Trip						
Average Full Toll Lanes	\$6.00	\$5.02	\$0.98	19.5%	\$6.64	(9.6%)
Average 3+ Lanes	\$0.53	\$0.00	\$0.53		\$0.20	165.0%
Average Gross Revenue	\$4.79	\$3.61	\$1.18	32.7%	\$5.04	(5.0%)

RCTC Traffic and Revenue Summary

The chart below reflects the breakdown of total trips between full toll lanes and HOV3+ lanes for FY 2025-26 on a monthly basis.



The chart below reflects the breakdown of gross potential revenue between full toll lanes and HOV3+ lanes for FY 2025-26 on a monthly basis.



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 104 calls during the month of February. Of those, 82 were to assist disabled vehicles, eight involved debris removal, and 14 were in response to accidents affecting the 91 EL.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

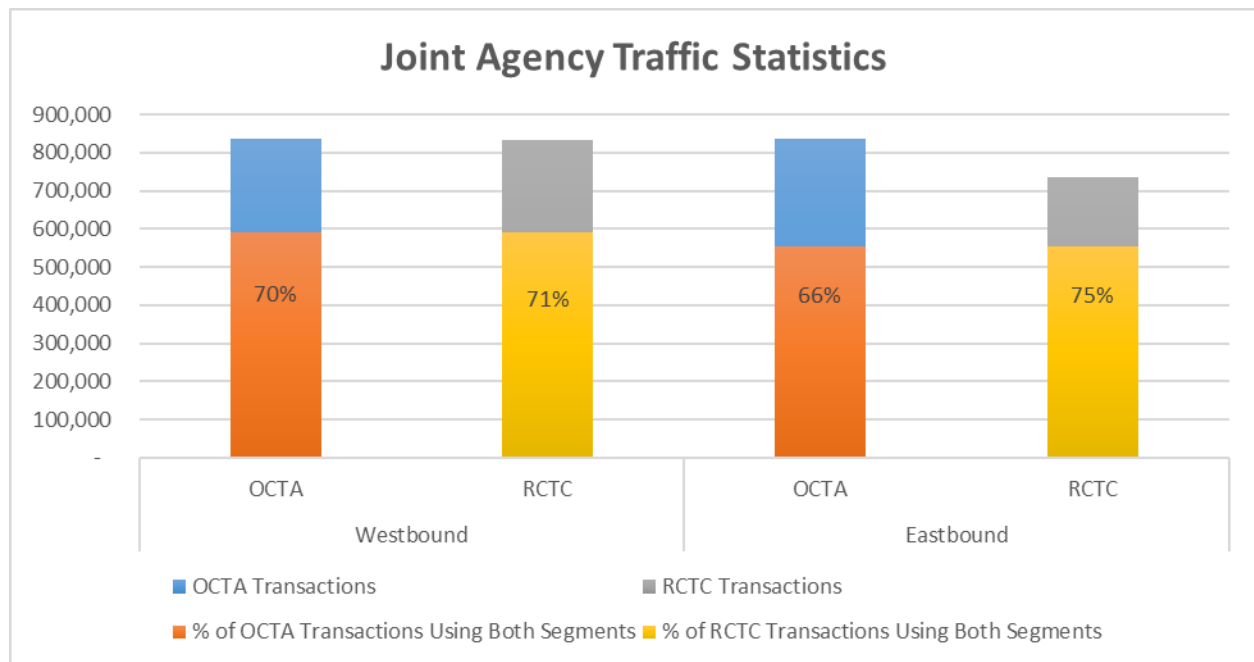
Description	YTD as of :		YTD Variance	
	Actual ¹	2/28/2026 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 58,471,928.36	\$ 56,790,000.00	\$ 1,681,928.36	3.0
Fee Revenue	8,233,775.39	6,377,333.33	1,856,442.06	29.1
Total operating revenues	66,705,703.75	63,167,333.33	3,538,370.42	5.6
Operating expenses:				
Salaries and Benefits	766,637.70	866,733.33	100,095.63	11.5
Legal Services	45,637.55	66,666.67	21,029.12	31.5
Advisory Services	18,259.50	134,666.67	116,407.17	86.4
Audit and Accounting Fees	38,967.00	26,000.00	(12,967.00)	(49.9)
Service Fees	9,816.60	12,333.33	2,516.73	20.4
Other Professional Services	586,377.69	483,266.67	(103,111.02)	(21.3)
Lease Expense	232,475.70	353,466.67	120,990.97	34.2
Operations	3,174,342.93	3,947,466.67	773,123.74	19.6
Utilities	89,817.78	90,133.33	315.55	0.4
Supplies and Materials	2,529.00	1,333.33	(1,195.67)	(89.7)
Membership and Subscription Fees	26,229.00	27,333.33	1,104.33	4.0
Office Equipment & Furniture (Non-Capital)	-	56,666.67	56,666.67	100.0
Maintenance/Repairs	260,068.66	369,066.67	108,998.01	29.5
Training Seminars and Conferences	5,947.50	6,000.00	52.50	0.9
Transportation Expenses	2,160.18	2,533.33	373.15	14.7
Lodging	2,310.74	3,666.67	1,355.93	37.0
Meals	379.11	2,333.33	1,954.22	83.8
Other Staff Expenses	270.38	333.33	62.95	18.9
Advertising	4,613.35	33,333.33	28,719.98	86.2
Program Management	32,594.11	47,333.33	14,739.22	31.1
Program Operations	4,237,872.52	11,134,133.33	6,896,260.81	61.9
Litigation Settlement	-	3,333.33	3,333.33	100.0
Furniture & Equipment	107,470.99	90,000.00	(17,470.99)	(19.4)
Improvements	195,642.64	443,333.33	247,690.69	55.9
Bad Debt Expense	17,279.08	83,333.33	66,054.25	79.3
Total operating expenses	9,857,699.71	18,284,800.00	8,427,100.29	46.1
Operating income (loss)	56,848,004.04	44,882,533.33	11,965,470.71	26.7
Nonoperating revenues (expenses):				
Interest Revenue	1,994,589.07	2,599,666.67	(605,077.60)	23.3
Other Miscellaneous Revenue	69,554.32	-	69,554.32	N/A
Principal Expense	-	(3,250,000.00)	3,250,000.00	(100.0)
Interest Expense	(11,191,745.48)	(14,800,666.67)	3,608,921.19	(24.4)
Total nonoperating revenues (expenses)	(9,127,602.09)	(15,451,000.00)	6,323,397.91	40.9
Transfers In	-	-	-	N/A
Transfers Out	(759,900.00)	(47,932,466.67)	47,172,566.67	(98.4)
Net income (loss)	\$ 46,960,501.95	\$ (18,500,933.33)	\$ 65,461,435.28	(353.8)

¹ Unaudited

JOINT AGENCY TRIP AND REVENUE STATISTICS
MULTI AGENCY TRIP AND REVENUE STATISTICS
MONTH ENDING February 28, 2026

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	837,701	589,287	70%	\$2,604,969
RCTC	831,627	589,287	71%	\$3,896,323
Eastbound				
OCTA	835,890	552,692	66%	\$3,122,470
RCTC	735,626	552,692	75%	\$3,393,781

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY BACK-OFFICE SYSTEM (BOS) AND CUSTOMER SERVICE CENTER (CSC) UPDATE

OCTA and the RCTC staff continue to closely monitor the performance of the BOS developed by Cofiroute USA, LLC (CUSA), as well as the performance in the CSC. In February, the BOS experienced unexpected downtime that impacted system availability for customers via the website and for the customer service representatives. The customer service representatives also experienced issues with the ability to receive incoming calls. CUSA resolved the issues and appropriately applied them to the monthly scorecard.

In the CSC, CUSA did not meet the Key Performance Indicators (KPIs) for Accuracy of Customer Request Resolution (KPI 13), Reason Code Accuracy (KPI 14), and Timeliness of Customer Case Resolution (KPI 12). Specifically, CUSA incorrectly resolved four of the 100 sampled customer cases and assigned incorrect reason codes in three of the 100 cases reviewed for the month. CUSA also missed KPI 12 twice during the month. To address these issues, staff will review applicable KPI penalties and work with CUSA to ensure all customer cases are resolved accurately and promptly. Staff will provide regular operational updates and address any ongoing issues.

JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	FEBRUARY 2026 PERFORMANCE
Customer Service		
Service Level /Speed of Answer	Per business day, in which 80% of calls are answered within 60 seconds	20 of 20 days met (Monthly compliance 100%)
Abandon Rate Percentage	Per business day, in which less than 4% of calls are abandoned	20 of 20 days met (Monthly compliance 100%)
Customer Satisfaction Score	Per month, in which the customer satisfaction score does not achieve an average of 4.5 at minimum	Monthly Average 4.85
First Contact Resolution	Per business day, in which 85% of customer calls are resolved on the first contact	20 of 20 days met (Monthly compliance 100%)
Timeliness of Case Resolution	Per business day, in which 90% of cases are resolved within one (1) business day	19 of 20 days met (Monthly compliance 95%)
	Per business day, in which 98% of cases are resolved within five (5) business days	19 of 20 days met (Monthly compliance 95%)
Mail Performance		
Processing Transponder Requests	Per business day, in which 100% of transponder requests are processed within two (2) business days	20 of 20 days met (Monthly compliance 100%)
Payment Processing	Per business day, in which 100% of payments are processed within two (2) business days	20 of 20 days met (Monthly compliance 100%)
Accounting		
Customer Refunds Processed	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	20 of 20 days met (Monthly compliance 100%)

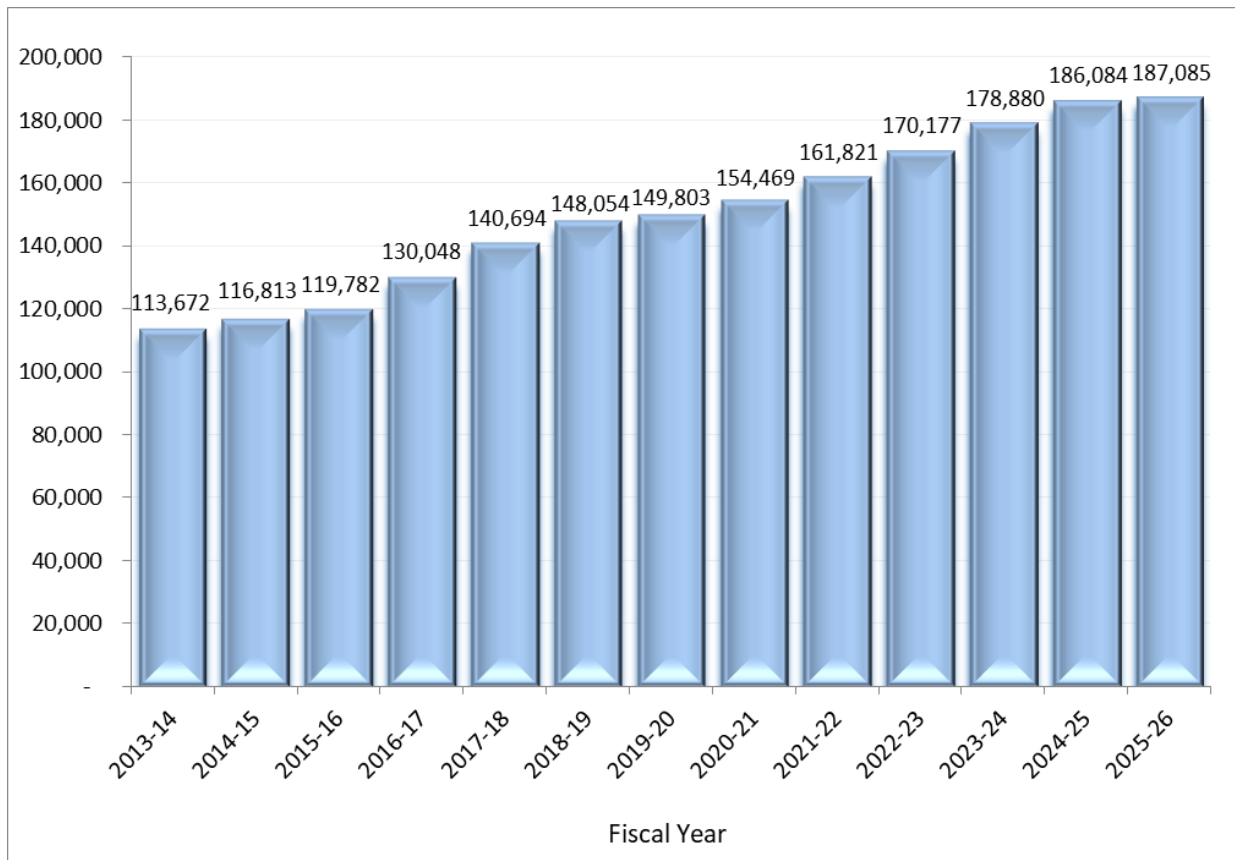
Each performance measure is assigned a non-compliance point value. Failure to meet a performance measure results in the application of the associated non-compliance points to the monthly performance scorecard. If accumulated non-compliance points reach a specified threshold, the customer service invoice for the month is adjusted by the corresponding penalty percentage.

JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	February 26		January 26		FY 2025-26	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,463	19%	1,447	18%	1,425	18%
Additional Tags to Existing Accounts	6,076	80%	6,568	82%	6,487	80%
Replacement Transponders	54	1%	4	0%	41	1%
Total Issued	7,593		8,019		8,136	

At the end of February 2026, the 91 EL had 187,085 active customer accounts and 753,317 transponders classified as assigned.

Number of Accounts by FY As of February 28, 2026



*The leveling off in accounts from fiscal year 2025 to fiscal year 2026 is due to the removal of accounts opened from fraudulent activity in April and May 2025. The contractor noticed the fraudulent activity, and proper action was taken to stop it and correct customer accounts. The removal of approximately 600 accounts was performed at the beginning of July 2025.