



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report

September 2024

As of September 30, 2024

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for September 2024 was 1,779,350. This represents a daily average of 59,312 vehicles. This is a 3.0 percent increase in total traffic volume from the same period last year, which totaled 1,728,037. Potential toll revenue for September was \$5,686,953, which represents an increase of 2.9 percent from the prior year's total of \$5,524,051. The carpool percentage for September was 25.5 percent as compared to the previous year's rate of 24.5 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of September 2024.

Current MTD as of September 30, 2024

	SEP-24 MTD Actual	SEP-23 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,325,565	1,305,022	1.6%
3+ Lanes	453,785	423,015	7.3%
Total Gross Trips	1,779,350	1,728,037	3.0%
Revenue			
Full Toll Lanes	\$5,615,254	\$5,461,993	2.8%
3+ Lanes	\$71,699	\$62,058	15.5%
Total Gross Revenue	\$5,686,953	\$5,524,051	2.9%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.24	\$4.19	1.2%
Average 3+ Lanes	\$0.16	\$0.15	6.7%
Average Gross Revenue	\$3.20	\$3.20	0.0%



The 2025 fiscal year-to-date (YTD) traffic volume increased by 4.2 percent, and potential toll revenue increased by 5.1 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.18.

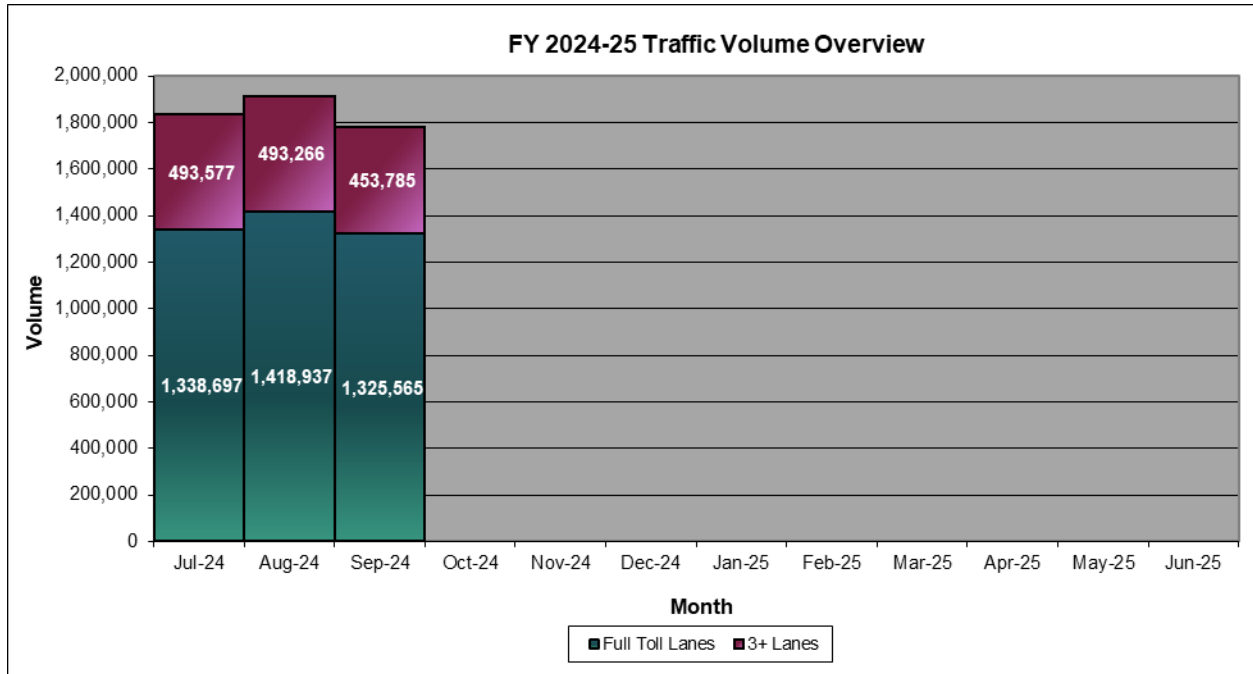
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2024 through September 2024.

Fiscal Year (FY) 2024-25 YTD as of September 30, 2024

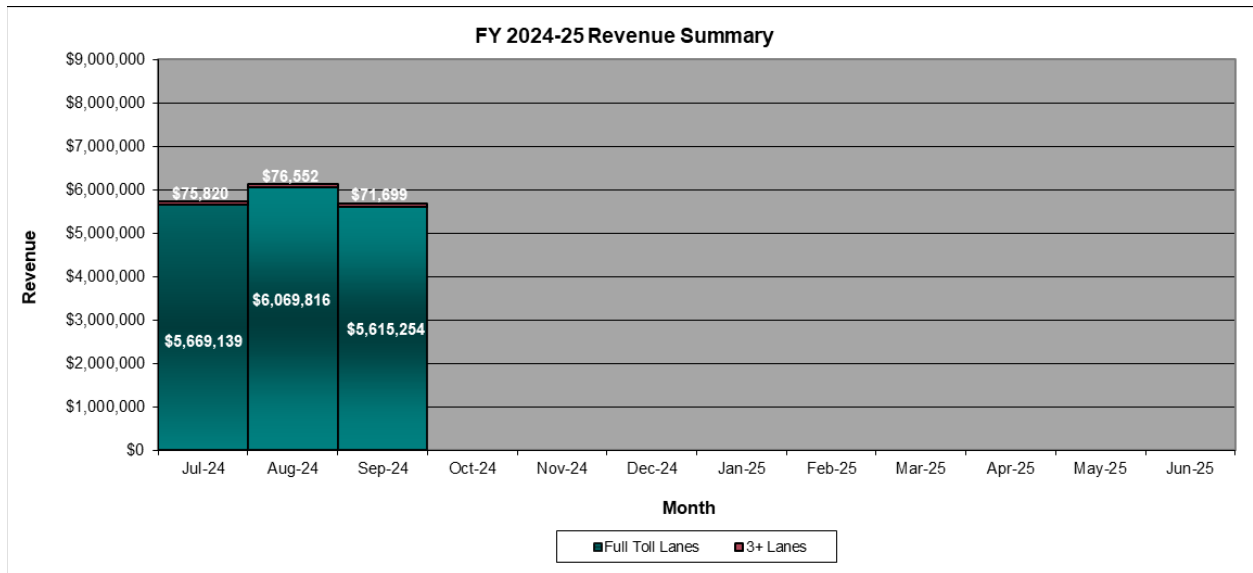
	FY 2023-24 YTD Actual (7/2024-9/2024)	FY 2022-23 YTD Actual (7/2023-9/2023)	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	4,083,199	3,978,404	2.6%
3+ Lanes	1,440,628	1,320,390	9.1%
Total Gross Trips	5,523,827	5,298,794	4.2%
Revenue			
Full Toll Lanes	\$17,354,209	\$16,535,646	5.0%
3+ Lanes	\$224,070	\$191,410	17.1%
Total Gross Revenue	\$17,578,280	\$16,727,055	5.1%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.25	\$4.16	2.2%
Average 3+ Lanes	\$0.16	\$0.14	14.3%
Average Gross Revenue	\$3.18	\$3.16	0.6%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2024-25 on a monthly basis.



OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity nine times during the month of September 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 92 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 09/02/24				Tuesday 09/03/24				Wednesday 09/04/24				Thursday 09/05/24				Friday 09/06/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.05	506	1,244	37%	\$5.75	489	2,924	86%	\$5.75	472	2,982	88%	\$8.45	510	3,038	89%	\$9.10	530	2,997	88%
1500 - 1600	\$5.05	537	1,300	38%	\$6.10	473	2,792	82%	\$8.15	515	2,973	87%	\$8.15	511	2,702	79%	\$8.65	624	2,907	86%
1600 - 1700	\$5.05	442	1,133	33%	\$4.90	524	2,832	83%	\$7.10	495	2,848	84%	\$7.60	527	2,917	86%	\$6.65	593	2,872	84%
1700 - 1800	\$5.05	544	1,171	34%	\$5.20	468	2,826	83%	\$5.85	544	3,103	91%	\$7.30	569	2,970	87%	\$7.35	634	2,881	85%
1800 - 1900	\$5.05	578	1,223	36%	\$4.40	580	2,784	82%	\$4.40	659	3,012	89%	\$4.25	582	2,903	85%	\$7.35	639	2,578	76%
1900 - 2000	\$5.05	655	1,261	37%	\$4.25	623	2,631	77%	\$4.25	605	2,407	71%	\$6.30	614	2,502	74%	\$6.85	604	2,063	61%

PM Time	Monday 09/09/24				Tuesday 09/10/24				Wednesday 09/11/24				Thursday 09/12/24				Friday 09/13/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	477	2,873	85%	\$5.75	434	2,938	86%	\$5.75	510	2,883	85%	\$8.45	444	2,920	86%	\$9.10	539	2,930	86%
1500 - 1600	\$6.15	547	2,901	85%	\$6.10	524	3,011	89%	\$8.15	557	2,983	88%	\$8.15	554	2,911	86%	\$8.65	579	2,808	83%
1600 - 1700	\$5.40	534	2,884	85%	\$4.90	529	2,907	86%	\$7.10	546	2,791	82%	\$7.60	546	2,822	83%	\$6.65	553	2,912	86%
1700 - 1800	\$5.25	520	2,842	84%	\$5.20	487	2,778	82%	\$5.85	530	2,840	84%	\$7.30	532	2,854	84%	\$7.35	596	2,867	84%
1800 - 1900	\$6.15	673	2,873	85%	\$4.40	626	2,968	87%	\$4.40	658	2,799	82%	\$4.25	620	2,785	82%	\$7.35	695	2,800	82%
1900 - 2000	\$4.25	511	1,908	56%	\$4.25	741	2,835	83%	\$4.25	759	2,758	81%	\$6.30	796	2,899	85%	\$6.85	714	2,413	71%

PM Time	Monday 09/16/24				Tuesday 09/17/24				Wednesday 09/18/24				Thursday 09/19/24				Friday 09/20/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	465	2,931	86%	\$5.75	490	3,034	89%	\$5.75	464	2,896	85%	\$8.45	498	3,047	90%	\$9.10	582	2,901	85%
1500 - 1600	\$6.15	511	2,778	82%	\$6.10	494	2,952	87%	\$8.15	515	2,942	87%	\$8.15	524	2,993	88%	\$8.65	572	2,794	82%
1600 - 1700	\$5.40	532	2,780	82%	\$4.90	541	2,979	88%	\$7.10	526	2,867	84%	\$7.60	553	2,877	85%	\$6.65	594	2,802	82%
1700 - 1800	\$5.25	575	2,824	83%	\$5.20	513	2,874	85%	\$5.85	516	2,913	86%	\$7.30	535	2,874	85%	\$7.35	635	2,984	88%
1800 - 1900	\$6.15	642	2,847	84%	\$4.40	619	2,957	87%	\$4.40	634	2,833	83%	\$4.25	562	2,453	72%	\$7.35	741	2,753	81%
1900 - 2000	\$4.25	687	2,468	73%	\$4.25	744	2,905	85%	\$4.25	692	2,799	82%	\$6.30	784	3,072	90%	\$6.85	733	2,286	67%

PM Time	Monday 09/23/24				Tuesday 09/24/24				Wednesday 09/25/24				Thursday 09/26/24				Friday 09/27/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	456	2,864	84%	\$5.75	443	2,840	84%	\$5.75	493	3,125	92%	\$8.45	493	2,915	86%	\$9.10	526	2,824	83%
1500 - 1600	\$6.15	556	2,918	86%	\$6.10	526	2,934	86%	\$8.15	502	2,932	86%	\$8.15	515	2,973	87%	\$8.65	576	2,878	85%
1600 - 1700	\$5.40	512	2,737	81%	\$4.90	516	2,950	87%	\$7.10	551	2,841	84%	\$7.60	555	2,979	88%	\$6.65	588	2,836	83%
1700 - 1800	\$5.25	555	2,944	87%	\$5.20	530	3,196	94%	\$5.85	521	2,856	84%	\$7.30	593	2,961	87%	\$7.35	614	2,823	83%
1800 - 1900	\$6.15	689	2,930	86%	\$4.40	641	2,927	86%	\$4.40	602	2,686	79%	\$4.25	601	2,880	85%	\$7.35	713	2,754	81%
1900 - 2000	\$4.25	622	2,330	69%	\$4.25	723	2,784	82%	\$4.25	756	2,956	87%	\$6.30	705	2,818	83%	\$6.85	710	2,347	69%

PM Time	Monday 09/30/24				Tuesday 10/01/24				Wednesday 10/02/24				Thursday 10/03/24				Friday 10/04/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	488	2,955	87%																
1500 - 1600	\$6.15	554	2,798	82%																
1600 - 1700	\$5.40	609	3,022	89%																
1700 - 1800	\$5.25	644	2,997	88%																
1800 - 1900	\$6.15	729	2,884	85%																
1900 - 2000	\$4.25	703	2,317	68%																

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 09/02/24				Tuesday 09/03/24				Wednesday 09/04/24				Thursday 09/05/24				Friday 09/06/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.90	61	133	4%	\$3.45	592	1,632	48%	\$3.45	586	1,628	48%	\$3.45	601	1,596	47%	\$3.45	487	1,409	41%
0500 - 0600	\$1.90	97	234	7%	\$5.55	790	2,613	77%	\$5.55	856	2,773	82%	\$5.55	937	3,010	89%	\$5.30	868	2,829	83%
0600 - 0700	\$2.90	102	290	9%	\$5.75	630	2,512	74%	\$5.75	717	2,826	83%	\$5.75	741	2,918	86%	\$5.55	700	2,807	83%
0700 - 0800	\$2.90	160	415	12%	\$6.35	739	3,098	91%	\$6.35	726	3,118	92%	\$6.35	613	2,832	83%	\$6.15	577	2,576	76%
0800 - 0900	\$2.90	275	772	23%	\$5.75	383	2,433	72%	\$5.75	406	2,876	85%	\$5.75	399	2,780	82%	\$5.55	344	2,355	69%
0900 - 1000	\$4.10	505	1,284	38%	\$4.65	412	2,855	84%	\$4.65	328	2,704	80%	\$4.65	350	2,531	74%	\$4.65	367	2,042	60%

AM Time	Monday 09/09/24				Tuesday 09/10/24				Wednesday 09/11/24				Thursday 09/12/24				Friday 09/13/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	515	1,468	43%	\$3.45	598	1,659	49%	\$3.45	583	1,623	48%	\$3.45	577	1,599	47%	\$3.45	493	1,391	41%
0500 - 0600	\$5.55	922	2,987	88%	\$5.55	921	2,950	87%	\$5.55	897	2,743	81%	\$5.55	929	3,024	89%	\$5.30	829	2,677	79%
0600 - 0700	\$5.75	704	2,918	86%	\$5.75	724	2,956	87%	\$5.75	721	2,806	83%	\$5.75	753	2,887	85%	\$5.55	706	2,749	81%
0700 - 0800	\$6.35	684	2,927	86%	\$6.35	682	2,933	86%	\$6.35	692	2,838	83%	\$6.35	662	2,937	86%	\$6.15	607	2,661	78%
0800 - 0900	\$5.75	381	2,662	78%	\$5.75	378	2,848	84%	\$5.75	401	2,621	77%	\$5.75	469	2,847	84%	\$5.55	359	2,268	67%
0900 - 1000	\$4.65	349	2,491	73%	\$4.65	365	2,560	75%	\$4.65	457	3,005	88%	\$4.65	403	2,731	80%	\$4.65	353	2,199	65%

AM Time	Monday 09/16/24				Tuesday 09/17/24				Wednesday 09/18/24				Thursday 09/19/24				Friday 09/20/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	585	1,651	49%	\$3.45	595	1,611	47%	\$3.45	620	1,680	49%	\$3.45	607	1,574	46%	\$3.45	521	1,417	42%
0500 - 0600	\$5.55	930	2,988	88%	\$5.55	877	2,901	85%	\$5.55	933	2,940	86%	\$5.55	957	2,997	88%	\$5.30	826	2,682	79%
0600 - 0700	\$5.75	675	2,826	83%	\$5.75	697	2,953	87%	\$5.75	754	2,988	88%	\$5.75	721	2,819	83%	\$5.55	694	2,760	81%
0700 - 0800	\$6.35	703	3,023	89%	\$6.35	596	3,012	89%	\$6.35	682	2,902	85%	\$6.35	685	2,828	83%	\$6.15	563	2,437	72%
0800 - 0900	\$5.75	423	2,806	83%	\$5.75	392	2,857	84%	\$5.75	422	2,797	82%	\$5.75	452	2,713	80%	\$5.55	355	2,144	63%
0900 - 1000	\$4.65	438	2,750	81%	\$4.65	373	2,711	80%	\$4.65	319	2,365	70%	\$4.65	331	2,512	74%	\$4.65	353	2,010	59%

AM Time	Monday 09/23/24				Tuesday 09/24/24				Wednesday 09/25/24				Thursday 09/26/24				Friday 09/27/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	582	1,638	48%	\$3.45	612	1,712	50%	\$3.45	621	1,653	49%	\$3.45	571	1,597	47%	\$3.45	487	1,396	41%
0500 - 0600	\$5.55	911	2,947	87%	\$5.55	931	3,033	89%	\$5.55	1,020	3,142	92%	\$5.55	929	3,079	91%	\$5.30	858	2,724	80%
0600 - 0700	\$5.75	453	2,380	70%	\$5.75	755	2,954	87%	\$5.75	734	2,990	88%	\$5.75	774	3,024	89%	\$5.55	684	2,677	79%
0700 - 0800	\$6.35	393	2,853	84%	\$6.35	656	2,881	85%	\$6.35	689	2,901	85%	\$6.35	650	2,935	86%	\$6.15	563	2,463	72%
0800 - 0900	\$5.75	377	2,634	77%	\$5.75	398	2,910	86%	\$5.75	422	2,897	85%	\$5.75	419	2,843	84%	\$5.55	353	2,226	65%
0900 - 1000	\$4.65	383	2,492	73%	\$4.65	395	2,942	87%	\$4.65	365	2,645	78%	\$4.65	375	2,736	80%	\$4.65	334	1,992	59%

AM Time	Monday 09/30/24				Tuesday 10/01/24				Wednesday 10/02/24				Thursday 10/03/24				Friday 10/04/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	582	1,604	47%																
0500 - 0600	\$5.55	856	2,904	85%																
0600 - 0700	\$5.75	671	2,784	82%																
0700 - 0800	\$6.35	683	2,882	85%																
0800 - 0900	\$5.75	497	2,796	82%																
0900 - 1000	\$4.65	476	2,599	76%																

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA Freeway Service Patrol responded to 73 calls during the month of September. Of those calls, four were to remove debris, 30 were to assist disabled vehicles, 18 were to tow vehicles, and 21 were to aid motorists in the 91 EL.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 9/30/2024		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 15,264,684	\$ 13,376,460	\$ 1,888,224	14.1
Fee Revenue	\$ 2,576,807	\$ 1,175,649	\$ 1,401,158	119.2
Total operating revenues	\$ 17,841,491	\$ 14,552,109	\$ 3,289,382	22.6
Operating expenses:				
Contracted Services	\$ 1,689,806	\$ 1,955,457	\$ 265,651	13.6
Administrative Fee	\$ 921,297	\$ 1,040,694	\$ 119,397	11.5
Other Professional Services	\$ 204,273	\$ 639,950	\$ 435,677	68.1
Credit Card Processing Fees	\$ 337,113	\$ 337,500	\$ 387	0.1
Toll Road Account Servicing	\$ 53,941	\$ 249,999	\$ 196,058	78.4
Other Insurance Expense	\$ 63,257	\$ 750,000	\$ 686,743	91.6
Toll Road Maintenance Supply Repairs	\$ 122,325	\$ 317,502	\$ 195,178	61.5
Patrol Services	\$ 298,205	\$ 281,250	\$ (16,955)	(6.0)
Building Equipment Repairs and Maint	\$ 137,993	\$ 220,137	\$ 82,144	37.3
6C Transponders	\$ -	\$ 75,000	\$ 75,000	100.0
Other Services	\$ -	\$ 12,501	\$ 12,501	100.0
Utilities	\$ 19,208	\$ 35,436	\$ 16,228	45.8
Office Expense	\$ 10,275	\$ 42,500	\$ 32,225	75.82
Bad Debt Expense	\$ 83	\$ -	\$ (83)	N/A
Miscellaneous ⁽²⁾	\$ 4,386	\$ 28,175	\$ 23,789	84.4
Leases	\$ 160,654	\$ 137,499	\$ (23,155)	(16.8)
Total operating expenses	\$ 4,022,816	\$ 6,123,600	\$ 2,100,784	34.3
Depreciation and Amortization ⁽³⁾	\$ 1,156,284	\$ -	\$ (1,156,284)	N/A
Operating income (loss)	\$ 12,662,391	\$ 8,428,509	\$ 4,233,882	50.2
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	\$ 48,722	\$ 157,188	\$ (108,466)	(69.0)
Interest Income	\$ 3,483,141	\$ 1,909,890	\$ 1,573,251	82.4
Interest Expense	\$ (404,360)	\$ (1,115,875)	\$ 711,515	63.8
Other	\$ -	\$ -	\$ -	N/A
Total nonoperating revenues (expenses)	\$ 3,127,503	\$ 951,203	\$ 2,176,300	(228.8)
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out ⁽⁴⁾	\$ 6,524,208	\$ (762,084)	\$ 7,286,292	956.1
Net income (loss)	\$ 22,314,101	\$ 8,617,628	\$ 13,696,473	158.9

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions, conference, and travel

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for September 2024 was 1,689,082. This represents a daily average of 56,303 vehicles. This is a 17.0 percent increase in gross trips from the same period last year, which totaled 1,443,463. Potential toll revenue for September was \$8,869,210, which represents an increase of 34.6 percent from the prior year's total of \$6,587,506. The carpool percentage for September was 24.5 percent as compared to the previous year's rate of 24.0 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL which includes the Express Lanes Connectors and associated potential revenue for the month of September 2024.

Current MTD as of September 30, 2024

Trips	SEP-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	SEP-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,274,795	895,429	379,366	42.4%	1,096,764	16.2%
3+ Lanes	414,287	343,714	70,573	20.5%	346,699	19.5%
Total Gross Trips	1,689,082	1,239,143	449,939	36.3%	1,443,463	17.0%
Revenue						
Full Toll Lanes	\$8,794,419	\$4,425,714	\$4,368,705	98.7%	\$6,530,575	34.7%
3+ Lanes	\$74,790	\$0	\$74,790		\$56,931	31.4%
Total Gross Revenue	\$8,869,210	\$4,425,714	\$4,443,496	100.4%	\$6,587,506	34.6%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.90	\$4.94	\$1.96	39.6%	\$5.95	15.9%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.16	12.5%
Average Gross Revenue	\$5.25	\$3.57	\$1.68	47.1%	\$4.56	15.1%

The 2025 fiscal YTD traffic volume increased by 16.1 percent, and potential toll revenue increased by 33.7 percent when compared with the same period the prior year. YTD average revenue per trip is \$5.21.

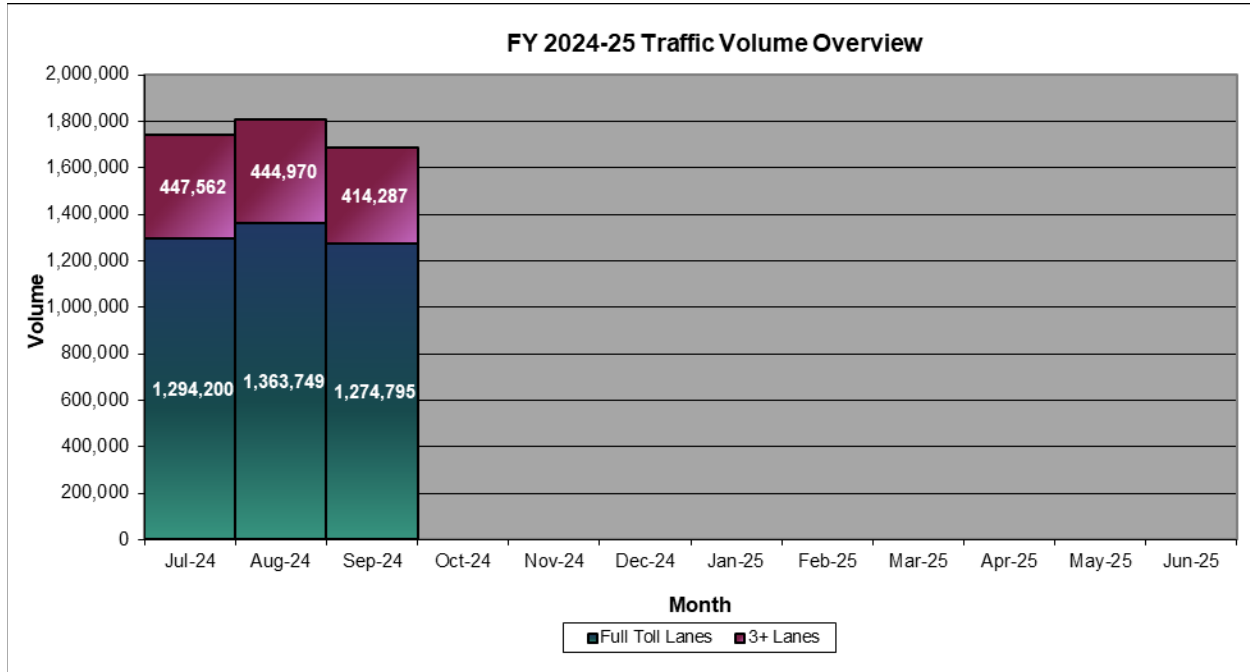
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2024 through September 2024.

FY 2024-25 YTD as of September 30, 2024

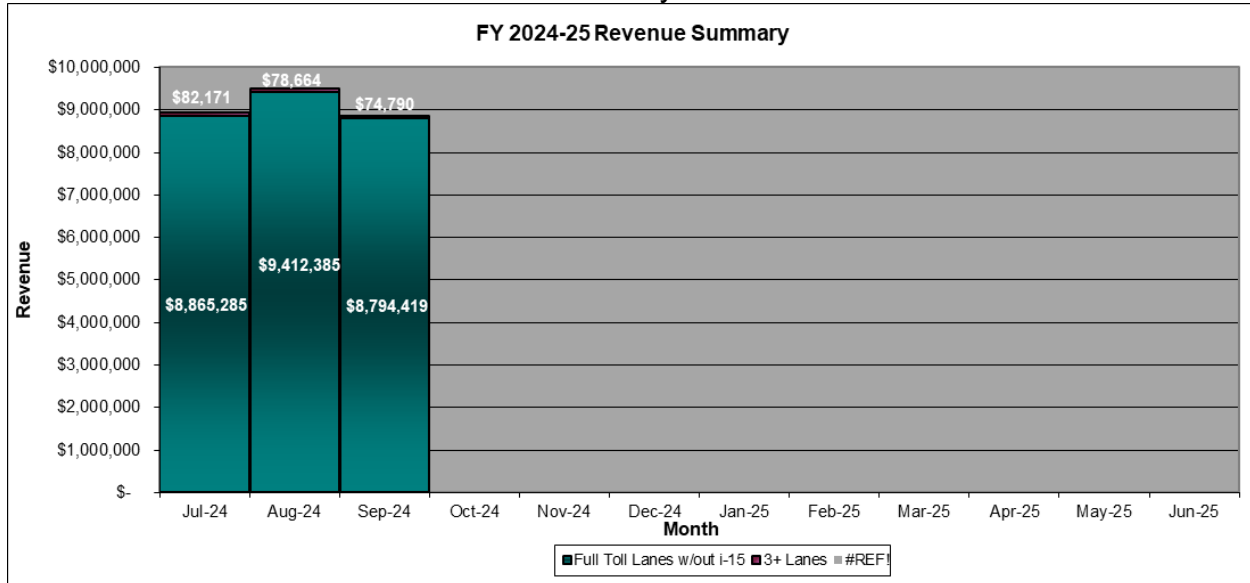
Trips	FY 2024-25 YTD Actual (7/2024-9/2024)	Stantec YTD Projected	# Variance	% Variance	FY 2023-24 YTD Actual (7/2023-9/2023)	Yr-to-Yr % Variance
Full Toll Lanes	3,932,744	2,850,714	1,082,030	38.0%	3,406,507	15.4%
3+ Lanes	1,306,819	1,090,143	216,676	19.9%	1,107,700	18.0%
Total Gross Trips	5,239,563	3,940,857	1,298,706	33.0%	4,514,207	16.1%
Revenue						
Full Toll Lanes	\$27,072,090	\$13,590,429	\$13,481,661	99.2%	\$20,237,172	33.8%
3+ Lanes	\$235,625	\$0	\$235,625		\$180,560	30.5%
Total Gross Revenue	\$27,307,714	\$13,590,429	\$13,717,286	100.9%	\$20,417,732	33.7%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.88	\$4.77	\$2.11	44.2%	\$5.94	15.8%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.16	12.5%
Average Gross Revenue	\$5.21	\$3.45	\$1.76	51.0%	\$4.52	15.3%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 151 calls during the month of September. Of those calls, 99 were to assist disabled vehicles, 27 calls to remove debris, and 25 were in response to accidents that affected the 91 EL.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	9/30/2024 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 23,955,172.33	\$ 18,314,000.00	\$ 5,641,172.33	30.8
Fee Revenue	2,494,549.07	1,859,500.00	635,049.07	34.2
Total operating revenues	26,449,721.40	20,173,500.00	6,276,221.40	31.1
Operating expenses:				
Salaries and Benefits	216,148.60	318,400.00	102,251.40	32.1
Legal Services	5,581.75	22,500.00	16,918.25	75.2
Advisory Services	16,429.71	20,500.00	4,070.29	19.9
Audit and Accounting Fees	4,000.00	9,750.00	5,750.00	59.0
Service Fees	(23.53) ²	5,250.00	5,273.53	100.4
Other Professional Services	122,304.60	246,225.00	123,920.40	50.3
Lease Expense	70,451.15	88,450.00	17,998.85	20.3
Operations	1,346,826.29	1,378,500.00	31,673.71	2.3
Utilities	23,190.74	28,400.00	5,209.26	18.3
Supplies and Materials	159.84	1,250.00	1,090.16	87.2
Membership and Subscription Fees	67.50	10,250.00	10,182.50	99.3
Office Equipment & Furniture (Non-Capital)	0.19	18,750.00	18,749.81	100.0
Maintenance/Repairs	57,498.31	121,200.00	63,701.69	52.6
Training Seminars and Conferences	100.00	2,000.00	1,900.00	95.0
Transportation Expenses	592.58	2,250.00	1,657.42	73.7
Lodging	423.46	1,375.00	951.54	69.2
Meals	116.05	875.00	758.95	86.7
Other Staff Expenses	113.70	125.00	11.30	9.0
Advertising	-	25,000.00	25,000.00	100.0
Program Management	8,919.20	23,200.00	14,280.80	61.6
Program Operations	377,683.99	2,721,600.00	2,343,916.01	86.1
Litigation Settlement	-	1,250.00	1,250.00	100.0
Furniture & Equipment	-	83,000.00	83,000.00	100.0
Improvements	-	500.00	500.00	100.0
Bad Debt Expense	76.62	31,250.00	31,173.38	99.8
Total operating expenses	2,250,660.75	5,161,850.00	2,911,189.25	56.4
Operating income (loss)	24,199,060.65	15,011,650.00	9,187,410.65	61.2
Nonoperating revenues (expenses):				
Interest Revenue	3,098,345.75	849,900.00	2,248,445.75	(264.6)
Other Miscellaneous Revenue	29.07	-	29.07	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(6,333,716.79)	(5,550,250.00)	(783,466.79)	14.1
Total nonoperating revenues (expenses)	(3,235,341.97)	(4,700,350.00)	1,465,008.03	31.2
Transfers In	-	-	-	N/A
Transfers Out	(256,200.00)	(668,550.00)	412,350.00	(61.7)
Net income (loss)	\$ 20,707,518.68	\$ 9,642,750.00	\$ 11,064,768.68	114.7

¹ Unaudited

² Negatives are the result of FY2023/24 accruals

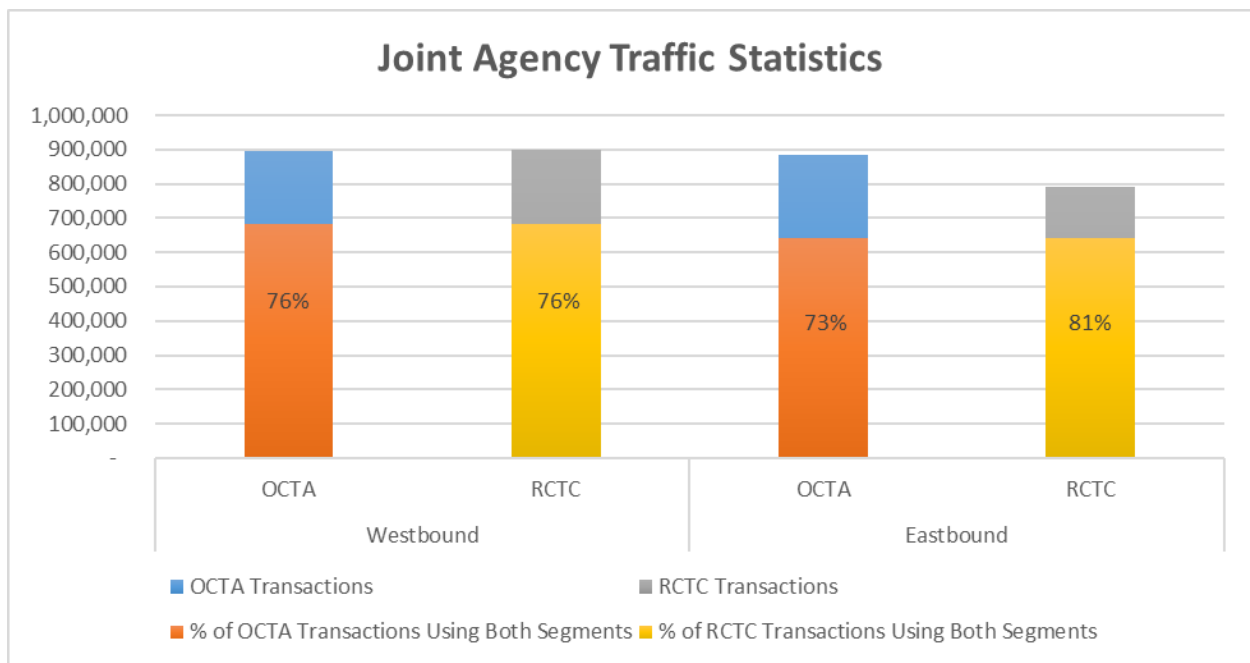
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING September 30, 2024

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	896,064	683,320	76%	\$2,622,707
RCTC	897,504	683,320	76%	\$5,496,843
Eastbound				
OCTA	883,286	640,790	73%	\$3,064,246
RCTC	791,578	640,790	81%	\$3,372,366

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	SEPTEMBER 2024 PERFORMANCE
Customer Service			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	47% answered within 60 seconds
Abandon Percentage	Monthly	4% <	7%
Customer Satisfaction Score	Monthly	4.5 =>	4.89
First Contact Resolution	Monthly	85% of calls resolved on the first contact	95%
Timeliness of Case Resolution			
	Monthly	90% of cases resolved in one (1) business day	99%
	Monthly	98% of cases resolved within five (5) business days	99%
Mail Performance			
Processing Returned Mail	Monthly	Per business day, in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day, in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day, in which 100% of payments are processed within two (2) business days	100%
Accounting			
Customer Refunds Processed	Monthly	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	100%

Key Performance Indicators for Service Level/Speed of Answer and Abandoned Percentage were not met due to ViaPlus experiencing a high attrition rate and several employees being on leave. ViaPlus is continuously recruiting additional staff members to meet the call center demands.

JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	September -24		Aug-24		FY 2024-25	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1753	21%	1,883	25%	1,777	23%
Additional Tags to Existing Accounts	6192	76%	6,903	72%	5,831	75%
Replacement Transponders	246	3%	186	3%	178	2%
Total Issued	8191		8,972		7,786	

At the end of September 2024, the 91 EL had 180,429 active customer accounts and 726,475 transponders classified as assigned.

**Number of Accounts by FY
As of September 30, 2024**

