

Project V Services
Semi-Annual Review Ridership Report

Reporting Period: Q2 and Q3 of FY 24/25

No.	Agency	Service Description	Call Cycle Awarded	Measure M2 Total Grant	Service Type	Service Start Month/Year	Total Boardings	Total RVH	Total RVM	Boardings Per RVH (B/RVH) ^{1,2}	Cost Per Boarding (O&M/B) ^{1,2}	Met Customer Satisfaction Threshold	Met On-Time Performance Threshold
1	Anaheim	Anaheim Canyon Circulator	2020	\$ 1,141,864	Commuter Service	July 2020	3,085	525	10,020	5.9	\$ 19.44	Y	Y
2	County of Orange	Local Circulator and Special Event Service (OC Ranch Ride)	2016	\$ 2,041,547	Local Circulator and Special Event	June 2017	4,191	183	2,802	23.0	\$ 8.50	Y	Y
3	Dana Point	Dana Point Trolley Continuity	2020	\$ 2,209,739	Seasonal Service	July 2024	4,635	144	263	32.2	\$ 31.38	Y	Y
4	Irvine	Irvine Special Event and Circulators	2024	\$ 4,471,421	Seasonal and Special Event, Local Circulator	August 2024	7,220	567	8,353	12.7	\$ 12.02	TBD	TBD
5	Laguna Beach	Off-Season Weekend Trolley Service	2020	\$ 3,850,000	Seasonal and Special Event	September 2021	82,787	5,828	58,765	14.2	\$ 5.52	Y	Y
6	Laguna Beach	Off-Season Weekend and Seasonal Services	2024	\$ 5,212,250	Seasonal and Special Event	July 2024	11,261	707	7,408	15.9	\$ 5.07	TBD	Y
7	La Habra	Community Special Event Service	2020	\$ 66,234	Special Event	December 2022	830	39	410	21.5	\$ 2.17	TBD	TBD
8	Mission Viejo	Local Community Circulator	2016	\$ 3,332,879	Local Circulator	October 2016	31,865	3,011	44,397	10.6	\$ 8.67	Y	Y
9	San Clemente	Summer Weekend Trolley and Seasonal Service	2016	\$ 1,181,393	Seasonal and Special Event	May 2017	59,258	1,776	13,740	33.4	\$ 1.96	Y	Y
10	San Juan Capistrano	Expanded Summer Weekend and Special Event Trolley Service	2024	\$ 2,526,012	Seasonal and Special Event	July 2024	2,270	35	353	64.9	\$ 4.61	TBD	TBD
11	Huntington Beach	HB Southeast Rideshare Pilot Program	2020	\$ 806,240	Shared Ride-Hailing	July 2023	28,609	4,785	16,909	6.0	\$ 7.57	Y	Y
12	San Clemente	SC Rides On-Demand Service	2016	\$ 2,014,200	Shared Ride-Hailing	October 2016	20,842	2,522	57,104	8.3	\$ 7.17	Y	NA
Total							256,853	20,121	220,524				

1. Average of Q2 and Q3 rounded to next whole number
2. FY 2024-25 maximum cost per boarding is \$21.63

NA - data not applicable for current reporting period (i.e., CS survey annual requirement satisfied in prior reporting period, service provides real-time ETA information, service did not operate with a fixed schedule)
TBD - refinement to target threshold in progress

Minimum Performance Standards for Cost Per Boarding, O&M/B
- Maintain O&M/B below maximum cost per boarding limit
- \$21.63 maximum cost per boarding set at twice the allowable per boarding OCTA subsidy rate of \$10.81 for FY 2024-25

Acronyms
B/RVH - Boardings per Revenue Vehicle Hour
Call - Call for Projects
CS - Customer Satisfaction
ETA - Estimated Time of Arrival
FY - Fiscal Year
HB - Huntington Beach
NA - Not Applicable
O&M/B - Operations and Maintenance Cost per Boarding
OCTA - Orange County Transportation Authority
OTP - On-Time Performance
Q2 - Quarter (October 2024 - December 2024)
Q3 - Quarter 3 (January 2025 - March 2025)
RVH - Revenue Vehicle Hours
RVM - Revenue Vehicle Miles
SC - San Clemente
TBD - To Be Determined
Y/N - Yes/No