



**June 1, 2026**

**To:** Executive Committee   
**From:** Darrell E. Johnson, Chief Executive Officer  
**Subject:** Amendment to Agreement for Security Systems and Maintenance

**Overview**

On October 14, 2024, the Orange County Transportation Authority Board of Directors approved an agreement with Convergent Technologies, LLC to provide security systems service and maintenance at all Orange County Transportation Authority facilities. This contract includes service and maintenance of both the access control system and the video management system for a three-year initial term with two, one-year option terms. An amendment to the existing agreement is necessary for continued services through the initial term.

**Recommendation**

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 3 to Agreement No. C-4-2293 between the Orange County Transportation Authority and Convergent Technologies, LLC, in the amount of \$355,000 for additional project support services and to maintain operations. This will increase the maximum cumulative obligation of the agreement to a total contract value of \$835,454.

**Discussion**

The Orange County Transportation Authority (OCTA) utilizes contracted professional and technical services from Convergent Technologies, LLC (Convergent) to perform maintenance and repair services of OCTA's physical security systems. These services ensure that OCTA's physical security systems operate reliably and at full capacity ensuring OCTA continues strong security posture. Additionally, Convergent supports the timely resolution of functional and operability issues. Routine maintenance is provided; however, calls for service tend to be reactionary in nature as they are generally unanticipated equipment or system issues.

Since the inception of the contract following Board of Directors (Board) approval in October 2024, OCTA has encountered higher than anticipated use of the contract authority due to an unanticipated project related to OCTA's lost and found, as well vacancies of key OCTA security and emergency preparedness staff. In order to maintain a safe and secure environment, a comprehensive replacement of the video management system at OCTA's lost and found warehouse was necessary as several components had exceeded their useful life and the system was not fully integrated with the Genetic system. Additionally, OCTA utilizes a team of two staff members to perform minor maintenance and troubleshoot the system as well as manage the contract. Both of these key positions were vacant for a period of time, creating a significant deficit within the department to perform the minor maintenance and troubleshooting. In order to ensure continuity of operations of the service, additional resources from Convergent were utilized until new staff was onboarded and resumed direct responsibility for these efforts.

Due to these unforeseen challenges, the contract capacity has been consumed at a much higher rate than anticipated and an amendment is necessary to increase contract capacity and continue services through the initial term.

### ***Procurement Approach***

The procurement was originally handled in accordance with OCTA Board-approved policies and procedures for professional and technical services. On October 14, 2024, the Board approved the award of the agreement with Convergent. The agreement was awarded on a competitive basis and includes a three-year initial term and two, one-year option terms. This agreement is currently in the second year of the initial term and has been previously amended as shown in Attachment A.

The proposed Amendment No. 3 increases the maximum cumulative payment obligation, in the amount of \$355,000, based on the anticipated level of effort to accommodate additional project support and maintain operations. The fully burdened hourly rates will remain unchanged as originally negotiated; therefore, they are deemed fair and reasonable. This will increase the maximum obligation of the agreement to a total contract value of \$835,454.

**Fiscal Impact**

The project was not included in OCTA's Fiscal Year 2025-2026 Budget. The estimated \$355,000 cost for these services will be provided through local and Transit Development Capital Project Funds, account nos. 1316-7611-A5310-0J0, 1316-7611-A5310-0J1, 1316-7611-A5310-0J2, 1316-7611-A5310-0J3, 1316-7611-A5310-0J4, 1316-7612-A5310-0J1, 1316-7612-A5310-0J3, 1316-7611-A5310-0HW, 0035-7611-OC100-0J1, 0035-7611-OC100-0J3, 0035-7611-OC100-0J4, 0035-7612-OC100-0J1, 0035-7612-OC100-0J3, and 1290-7662-A0001-OTC.

**Summary**

Staff recommends the Board of Directors authorize the Chief Executive Officer to negotiate and execute Amendment No. 3 to Agreement No. C-4-2293 with Convergent Technologies LLC, in the amount of \$355,000, to continue providing security systems repair and maintenance services. This will increase the maximum obligation of the agreement to a total contract value of \$835,454.

**Attachment**

- A. Convergent Technologies LLC, Agreement No. C-4-2293 Fact Sheet

**Prepared by:**



Matt Ankley  
Department Manager, Security and  
Emergency Preparedness  
(714) 560-5961

**Approved by:**



Jennifer L. Bergener  
Deputy Chief Executive Officer  
(714) 560-5462



Pia Veesapen  
Director, Contracts Administration and  
Materials Management  
(714) 560-5619