



November 12, 2024

To: Members of the Board of Directors

From: Darrell E. Johnson, Chief Executive Officer

A handwritten signature in blue ink, appearing to read "Darrell Johnson", is written over the "From:" line of the email header.

Subject: 2024 Board of Directors and Chief Executive Officer Initiatives and Action Plan – Third Quarter Progress Report

On February 12, 2024, the Orange County Transportation Authority (OCTA) Board of Directors (Board) approved the 2024 Board and Chief Executive Officer (CEO) Initiatives (Attachment A) and Action Plan (Attachment B). The Action Plan consists of three Board initiatives supported by nine CEO initiatives to be monitored through 107 milestones throughout the calendar year. Reports detailing the progress on these milestones are provided on a quarterly basis for Board review. This report provides a summary of progress on third quarter (Q3) milestones from July 1, 2024, through September 30, 2024. At the conclusion of Q3, 51 of the 107 milestones have been completed. Highlights of these accomplishments are provided below.

Q3 Progress Report

By the end of Q3, OCTA completed 48 percent of the total milestones scheduled for completion. There are 49 milestones remaining that OCTA anticipates achieving before the end of calendar year 2024 and seven will be carried over and/or reconsidered for 2025, for an approximate 93 percent completion rate overall. Some of the highlights accomplished in Q3 include:

- Awarded a contract for the construction of the new OCTA Transit Security and Operations Center that will be located in the City of Anaheim;
- Updated and rolled out a new Customer Conduct Policy to enhance the rider experience and provide a safe and efficient transit experience for all passengers;
- Completed the 2024 Measure M2 (M2) Community-Based Transit Circulators (Project V) call for projects, which provided funding, totaling \$42,371,701, to 13 projects to support development of local bus transit services;
- Initiated the sixth M2 Triennial Performance Assessment, which will evaluate the efficiency, effectiveness, economy, and results of OCTA's delivery of M2 during fiscal year 2021-22 through fiscal year 2023-24;
- Accepted Transit and Intercity Rail Capital Program grants for SB 125 funding, which will help support high-priority transit projects, improve critical rail infrastructure, deploy zero-emission buses, and produce clean energy at OCTA facilities;

- Approved the purchase of a property to serve as OCTA's future administrative headquarters;
- Worked collaboratively with external agencies to update the initial conceptual solutions in the Coastal Rail Resiliency Study and Assessment;
- Made progress on the Project Approval and Environmental Document phase for the OC Connect project, a proposed bicycling and walking trail in the cities of Garden Grove and Santa Ana.

Overall, 20 total milestones were accomplished during the quarter, some of which are noted above. OCTA is working on the remaining goals and revised the delivery timeframes for six milestones that are now anticipated to occur in the fourth quarter. Additionally, seven other milestones originally planned for completion in 2024, will be carried over beyond the year-end. These include: completing the operations and maintenance agreement with the City of Garden Grove for the OC Streetcar Project, awarding a construction contract for both the hydrogen fueling station at the Garden Grove Bus Base, as well as for the Interstate 605 and Katella Avenue Interchange Project, releasing the draft Environmental Impact Report for public circulation for the Interstate 5 Improvement Project (San Diego County Line to Avenida Pico), filing the Conditional Use Permit request for the Metrolink Orange County Maintenance Facility, initiating OC Streetcar testing with Herzog, and fully implementing the new Infor Enterprise Asset Management System. Schedule adjustments were largely attributed to delays in coordination and ongoing discussions with partner agencies, setbacks by utilities to provide needed services, and construction delays. OCTA will continue these milestones in 2025. For more details, please refer to Attachment B.

The Q3 progress report is complete and included for your review. Entering the final quarter of the year, OCTA continues to be committed to achieving its goals and advancing the 2024 Board and CEO Initiatives, while ensuring the immediate needs of the public, customers, and agency employees are met to keep Orange County moving. Please contact me at (714) 560-5343 with any questions or suggestions.

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Attachments