



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report

June 2025

As of June 30, 2025

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OPERATIONS OVERVIEW OCTA

The total traffic volume on the 91 Express Lanes (91 EL) for June 2025 was 1,819,576. This represents a daily average of 60,653 vehicles. This is a 0.7 percent decrease in total traffic volume from the same period last year, which totaled 1,832,858. Potential toll revenue for June was \$5,698,593, which represents an increase of 3.6 percent from the prior year's total of \$5,501,657. The decrease in traffic volumes, as compared to the prior year, is attributable to 12 overnight closures in June for the 91 Improvement Project (Project I) and a pavement rehabilitation project on the westbound general-purpose lanes. The carpool percentage for June was 26.4 percent as compared to the previous year's rate of 26.9 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics table represents all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of June 2025.

Current MTD as of June 30, 2025

	JUN-25 MTD Actual	JUN-24 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,340,078	1,340,475	0.0%
3+ Lanes	479,498	492,383	(2.6%)
Total Gross Trips	1,819,576	1,832,858	(0.7%)
Revenue			
Full Toll Lanes	\$5,624,184	\$5,434,107	3.5%
3+ Lanes	\$74,410	\$67,550	10.2%
Total Gross Revenue	\$5,698,593	\$5,501,657	3.6%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.20	\$4.05	3.7%
Average 3+ Lanes	\$0.16	\$0.14	14.3%
Average Gross Revenue	\$3.13	\$3.00	4.3%

The 2025 fiscal year-to-date (YTD) traffic volume increased by 3.9 percent, and potential toll revenue increased by 5.1 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.19.

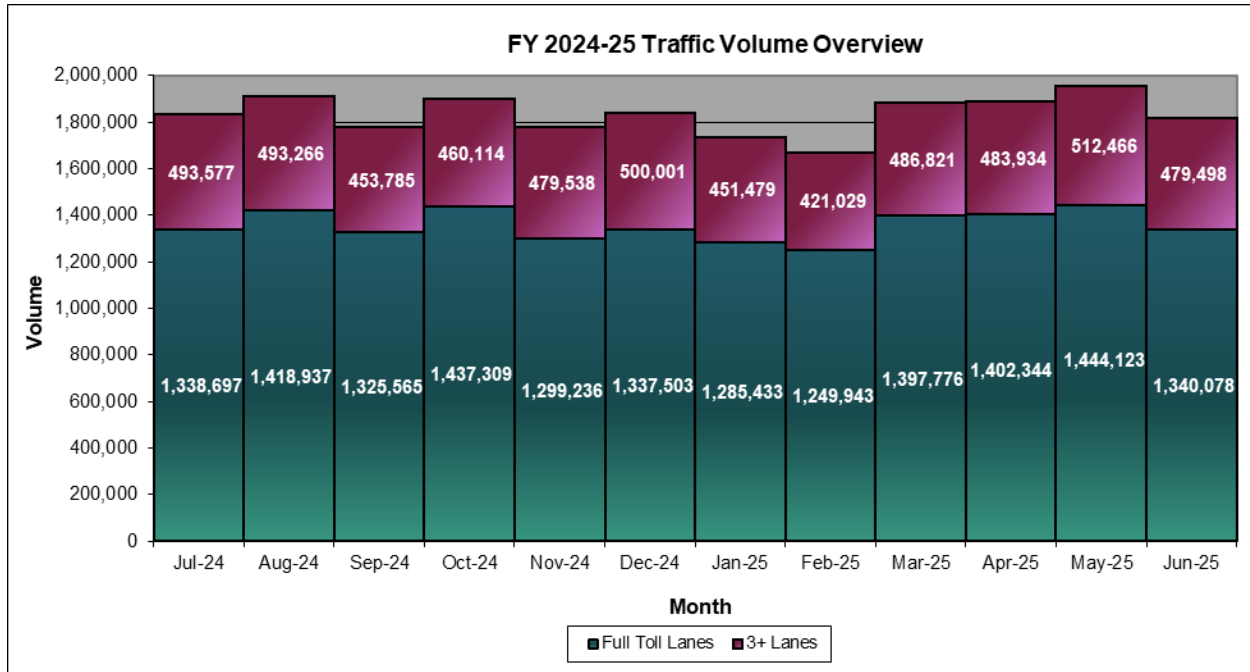
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics table represents all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2024 through June 2025.

Fiscal Year (FY) 2024-25 YTD as of June 30, 2025

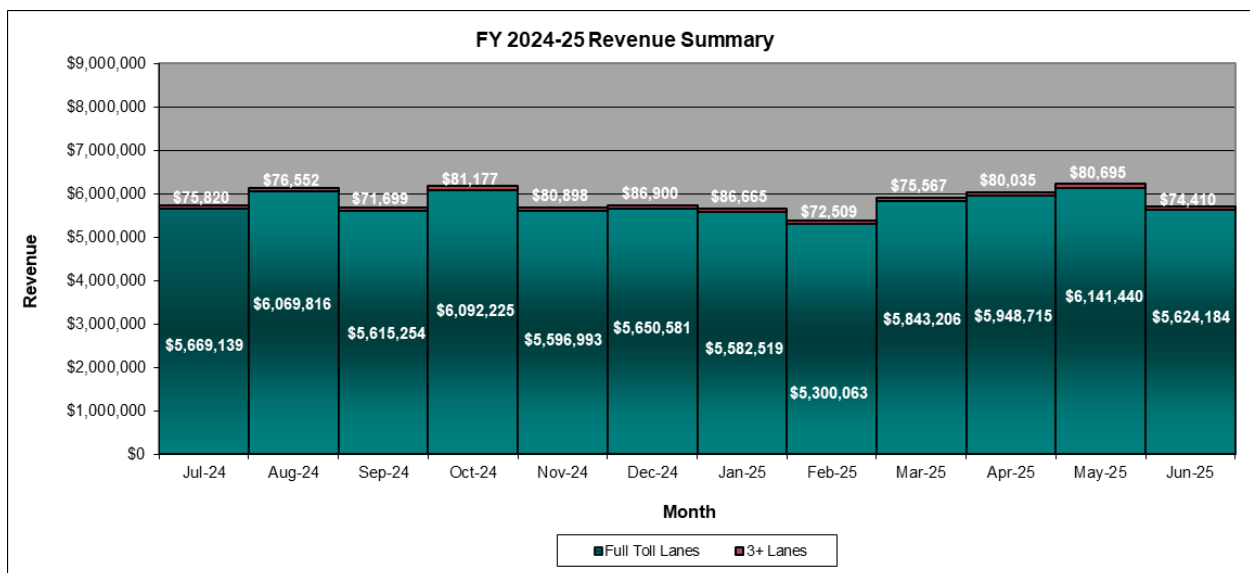
	FY 2024-25 YTD Actual (7/2024-6/2025)	FY 2023-24 YTD Actual (7/2023-6/2024)	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	16,276,944	15,841,568	2.7%
3+ Lanes	5,715,508	5,325,689	7.3%
Total Gross Trips	21,992,452	21,167,257	3.9%
Revenue			
Full Toll Lanes	\$69,134,134	\$65,845,680	5.0%
3+ Lanes	\$942,927	\$827,291	14.0%
Total Gross Revenue	\$70,077,061	\$66,672,971	5.1%
Average Revenue per Trip			
Average Full Toll Lanes	\$4.25	\$4.16	2.2%
Average 3+ Lanes	\$0.16	\$0.16	0.0%
Average Gross Revenue	\$3.19	\$3.15	1.3%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2024-25 on a monthly basis.



OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of the defined capacity 12 times during the month of June 2025. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 94 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment will be made to toll rates for that particular hour and day.

OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 06/02/25				Tuesday 06/03/25				Wednesday 06/04/25				Thursday 06/05/25				Friday 06/06/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	517	2,851	84%	\$5.75	481	2,976	88%	\$5.75	503	2,974	87%	\$8.45	561	3,043	90%	\$9.10	617	2,816	83%
1500 - 1600	\$6.15	493	2,833	83%	\$6.10	558	2,977	88%	\$8.15	594	2,938	86%	\$8.15	569	2,859	84%	\$8.65	649	2,860	84%
1600 - 1700	\$5.40	587	2,937	86%	\$4.90	478	2,561	75%	\$7.10	569	2,865	84%	\$7.60	581	2,834	83%	\$6.65	592	2,832	83%
1700 - 1800	\$5.25	537	2,839	84%	\$5.20	492	2,675	79%	\$5.85	551	2,831	83%	\$7.30	571	2,838	83%	\$7.35	636	2,766	81%
1800 - 1900	\$6.15	607	2,628	77%	\$4.40	663	2,815	83%	\$4.40	720	2,941	87%	\$4.25	658	2,978	88%	\$7.35	689	2,616	77%
1900 - 2000	\$4.25	473	1,708	50%	\$4.25	732	2,778	82%	\$4.25	594	2,402	71%	\$6.30	647	2,367	70%	\$6.85	675	2,150	63%

PM Time	Monday 06/09/25				Tuesday 06/10/25				Wednesday 06/11/25				Thursday 06/12/25				Friday 06/13/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	560	2,986	88%	\$5.75	527	2,949	87%	\$5.75	532	2,945	87%	\$8.45	547	2,918	86%	\$9.10	552	2,726	80%
1500 - 1600	\$6.15	525	2,858	84%	\$6.10	552	2,849	84%	\$8.15	580	2,939	86%	\$8.15	587	2,930	86%	\$8.65	615	2,834	83%
1600 - 1700	\$5.40	531	2,813	83%	\$4.90	510	2,859	84%	\$7.10	578	2,997	88%	\$7.60	566	2,891	85%	\$6.65	549	2,725	80%
1700 - 1800	\$5.25	622	3,022	89%	\$5.20	598	2,876	85%	\$5.85	605	2,917	86%	\$7.30	587	2,938	86%	\$7.35	666	2,755	81%
1800 - 1900	\$6.15	621	2,624	77%	\$4.40	654	2,980	88%	\$4.40	693	2,962	87%	\$4.25	627	2,865	84%	\$7.35	745	2,848	84%
1900 - 2000	\$4.25	489	1,674	49%	\$4.25	656	2,348	69%	\$4.25	634	2,429	71%	\$6.30	684	2,624	77%	\$6.85	667	2,215	65%

PM Time	Monday 06/16/25				Tuesday 06/17/25				Wednesday 06/18/25				Thursday 06/19/25				Friday 06/20/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	519	2,964	87%	\$5.75	573	3,021	89%	\$5.75	530	3,002	88%	\$8.45	585	2,763	81%	\$9.10	597	2,813	83%
1500 - 1600	\$6.15	562	2,935	86%	\$6.10	533	2,805	83%	\$8.15	565	2,908	86%	\$8.15	583	2,655	78%	\$8.65	640	2,782	82%
1600 - 1700	\$5.40	497	2,766	81%	\$4.90	524	2,828	83%	\$7.10	558	3,046	90%	\$7.60	597	2,705	80%	\$6.65	588	2,799	82%
1700 - 1800	\$5.25	548	2,776	82%	\$5.20	583	2,889	85%	\$5.85	555	2,805	83%	\$7.30	644	2,922	86%	\$7.35	647	2,688	79%
1800 - 1900	\$6.15	668	2,661	78%	\$4.40	634	2,766	81%	\$4.40	691	2,992	88%	\$4.25	763	2,871	84%	\$7.35	713	2,722	80%
1900 - 2000	\$4.25	512	1,706	50%	\$4.25	685	2,495	73%	\$4.25	673	2,544	75%	\$6.30	663	1,970	58%	\$6.85	665	2,103	62%

PM Time	Monday 06/23/25				Tuesday 06/24/25				Wednesday 06/25/25				Thursday 06/26/25				Friday 06/27/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.75	527	2,986	88%	\$5.75	503	3,053	90%	\$5.75	509	2,963	87%	\$8.45	564	2,933	86%	\$9.10	606	2,840	84%
1500 - 1600	\$6.15	585	2,840	84%	\$6.10	543	3,009	89%	\$8.15	537	2,970	87%	\$8.15	545	3,012	89%	\$8.65	602	2,848	84%
1600 - 1700	\$5.40	493	2,809	83%	\$4.90	494	2,842	84%	\$7.10	511	2,797	82%	\$7.60	550	2,880	85%	\$6.65	586	2,778	82%
1700 - 1800	\$5.25	590	2,811	83%	\$5.20	559	2,820	83%	\$5.85	584	2,833	83%	\$7.30	567	2,836	83%	\$7.35	641	2,805	83%
1800 - 1900	\$6.15	651	2,685	79%	\$4.40	658	2,993	88%	\$4.40	648	2,869	84%	\$4.25	549	2,318	68%	\$7.35	725	2,794	82%
1900 - 2000	\$4.25	512	1,818	53%	\$4.25	561	2,163	64%	\$4.25	716	2,762	81%	\$6.30	750	2,851	84%	\$6.85	682	2,357	69%

PM Time	Monday 06/30/25				Tuesday 07/01/25				Wednesday 07/02/25				Thursday 07/03/25				Friday 07/04/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$4.85	491	2,837	83%																
1500 - 1600	\$4.85	466	2,849	84%																
1600 - 1700	\$4.85	494	2,896	85%																
1700 - 1800	\$4.85	587	3,039	89%																
1800 - 1900	\$4.85	709	2,876	85%																
1900 - 2000	\$4.85	529	1,992	59%																

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 06/02/25				Tuesday 06/03/25				Wednesday 06/04/25				Thursday 06/05/25				Friday 06/06/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	573	1,706	50%	\$3.45	588	1,634	48%	\$3.45	582	1,612	47%	\$3.45	553	1,493	44%	\$3.45	500	1,346	40%
0500 - 0600	\$5.55	845	3,156	93%	\$5.55	885	3,017	89%	\$5.55	916	3,049	90%	\$5.55	796	2,624	77%	\$5.30	821	2,639	78%
0600 - 0700	\$5.75	650	2,873	85%	\$5.75	624	2,544	75%	\$5.75	683	2,819	83%	\$5.75	712	3,063	90%	\$5.55	629	2,429	71%
0700 - 0800	\$6.35	576	2,631	77%	\$6.35	630	2,799	82%	\$6.35	577	2,755	81%	\$6.35	612	2,639	78%	\$6.15	534	2,254	66%
0800 - 0900	\$5.75	395	2,554	75%	\$5.75	492	3,031	89%	\$5.75	427	2,632	77%	\$5.75	445	2,403	71%	\$5.55	389	2,078	61%
0900 - 1000	\$4.65	415	2,447	72%	\$4.65	425	2,704	80%	\$4.65	424	2,580	76%	\$4.65	363	2,235	66%	\$4.65	372	1,942	57%

AM Time	Monday 06/09/25				Tuesday 06/10/25				Wednesday 06/11/25				Thursday 06/12/25				Friday 06/13/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	570	1,686	50%	\$3.45	570	1,555	46%	\$3.45	600	1,644	48%	\$3.45	599	1,577	46%	\$3.45	473	1,318	39%
0500 - 0600	\$5.55	848	3,052	90%	\$5.55	860	3,081	91%	\$5.55	941	3,199	94%	\$5.55	872	3,019	89%	\$5.30	808	2,679	79%
0600 - 0700	\$5.75	695	2,934	86%	\$5.75	685	2,865	84%	\$5.75	665	2,895	85%	\$5.75	663	2,947	87%	\$5.55	550	2,469	73%
0700 - 0800	\$6.35	620	2,755	81%	\$6.35	565	2,475	73%	\$6.35	576	2,734	80%	\$6.35	620	2,688	79%	\$6.15	498	2,395	70%
0800 - 0900	\$5.75	432	2,387	70%	\$5.75	443	2,443	72%	\$5.75	502	2,772	82%	\$5.75	475	2,704	80%	\$5.55	377	2,047	60%
0900 - 1000	\$4.65	442	2,123	62%	\$4.65	401	2,110	62%	\$4.65	464	2,445	72%	\$4.65	442	2,353	69%	\$4.65	454	2,019	59%

AM Time	Monday 06/16/25				Tuesday 06/17/25				Wednesday 06/18/25				Thursday 06/19/25				Friday 06/20/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	565	1,594	47%	\$3.45	564	1,604	47%	\$3.45	576	1,622	48%	\$3.45	466	1,367	40%	\$3.45	477	1,348	40%
0500 - 0600	\$5.55	815	2,935	86%	\$5.55	867	3,080	91%	\$5.55	928	3,147	93%	\$5.55	791	2,796	82%	\$5.30	789	2,700	79%
0600 - 0700	\$5.75	558	2,667	78%	\$5.75	648	2,975	88%	\$5.75	603	2,819	83%	\$5.75	588	2,565	75%	\$5.55	592	2,431	72%
0700 - 0800	\$6.35	518	2,471	73%	\$6.35	551	2,685	79%	\$6.35	537	2,720	80%	\$6.35	458	2,169	64%	\$6.15	453	2,216	65%
0800 - 0900	\$5.75	444	2,483	73%	\$5.75	479	2,751	81%	\$5.75	468	2,801	82%	\$5.75	420	1,931	57%	\$5.55	399	1,939	57%
0900 - 1000	\$4.65	420	2,240	66%	\$4.65	462	2,571	76%	\$4.65	459	2,582	76%	\$4.65	623	2,406	71%	\$4.65	454	2,038	60%

AM Time	Monday 06/23/25				Tuesday 06/24/25				Wednesday 06/25/25				Thursday 06/26/25				Friday 06/27/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.45	544	1,529	45%	\$3.45	569	1,602	47%	\$3.45	553	1,526	45%	\$3.45	576	1,570	46%	\$3.45	498	1,340	39%
0500 - 0600	\$5.55	846	2,997	88%	\$5.55	918	3,116	92%	\$5.55	879	2,766	81%	\$5.55	855	2,985	88%	\$5.30	827	2,782	82%
0600 - 0700	\$5.75	622	2,889	85%	\$5.75	653	2,969	87%	\$5.75	618	2,884	85%	\$5.75	651	2,963	87%	\$5.55	526	2,533	75%
0700 - 0800	\$6.35	497	2,651	78%	\$6.35	518	2,709	80%	\$6.35	523	2,831	83%	\$6.35	510	2,610	77%	\$6.15	430	2,246	66%
0800 - 0900	\$5.75	429	2,651	78%	\$5.75	472	2,597	76%	\$5.75	434	2,697	79%	\$5.75	446	2,582	76%	\$5.55	437	2,192	64%
0900 - 1000	\$4.65	430	2,318	68%	\$4.65	431	2,368	70%	\$4.65	436	2,667	78%	\$4.65	429	2,462	72%	\$4.65	457	2,165	64%

AM Time	Monday 06/30/25				Tuesday 07/01/25				Wednesday 07/02/25				Thursday 07/03/25				Friday 07/04/25			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.90	518	1,595	47%																
0500 - 0600	\$1.90	806	3,023	89%																
0600 - 0700	\$1.90	570	2,868	84%																
0700 - 0800	\$1.90	471	2,611	77%																
0800 - 0900	\$2.90	405	2,538	75%																
0900 - 1000	\$4.00	255	1,520	45%																

On-Road Operations

OCTA Freeway Service Patrol responded to 93 calls during the month of June. Of those calls, three were to remove debris, 24 were to assist disabled vehicles, 33 were to tow vehicles, and 33 were to aid motorists in the 91 EL.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 6/30/2025		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 61,421,945	\$ 53,505,835	\$ 7,916,110	14.8
Fee Revenue	\$ 12,002,784	\$ 4,702,600	\$ 7,300,184	155.2
Total operating revenues	\$ 73,424,729	\$ 58,208,435	\$ 15,216,294	26.1
Operating expenses:				
Contracted Services	\$ 6,878,431	\$ 7,821,819	\$ 943,388	12.1
Administrative Fee	\$ 3,685,188	\$ 4,162,776	\$ 477,588	11.5
Other Professional Services	\$ 1,643,841	\$ 3,133,150	\$ 1,489,309	47.5
Credit Card Processing Fees	\$ 1,344,532	\$ 1,350,000	\$ 5,468	0.4
Toll Road Account Servicing	\$ 354,500	\$ 1,000,000	\$ 645,500	64.5
Other Insurance Expense	\$ 253,030	\$ 900,000	\$ 646,970	71.9
Toll Road Maintenance Supply Repairs	\$ 588,781	\$ 1,270,000	\$ 681,219	53.6
Patrol Services	\$ 1,224,966	\$ 1,125,000	\$ (99,966)	(8.9)
Building Equipment Repairs and Maint	\$ 639,973	\$ 1,105,550	\$ 465,577	42.1
6C Transponders	\$ 141,228	\$ 300,000	\$ 158,772	52.9
Other Services	\$ -	\$ 50,000	\$ 50,000	100.0
Utilities	\$ 111,711	\$ 141,750	\$ 30,039	21.2
Office Expense	\$ 91,946	\$ 170,000	\$ 78,054	45.9
Bad Debt Expense	\$ 60,216	\$ -	\$ (60,216)	N/A
Miscellaneous ⁽²⁾	\$ 54,536	\$ 169,700	\$ 115,164	67.9
Leases	\$ 521,988	\$ 550,000	\$ 28,012	5.1
Total operating expenses	\$ 17,594,867	\$ 23,249,745	\$ 5,654,878	24.3
Depreciation and Amortization ⁽³⁾	\$ 4,405,194	\$ -	\$ (4,405,194)	N/A
Operating income (loss)	\$ 51,424,668	\$ 34,958,690	\$ 16,465,978	47.1
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	\$ 971,065	\$ 628,750	\$ 342,315	54.4
Interest Income	\$ 10,744,119	\$ 7,639,562	\$ 3,104,557	40.6
Interest Expense	\$ (1,524,500)	\$ (2,231,750)	\$ 707,250	31.7
Other	\$ (3,005)	\$ -	\$ (3,005)	N/A
Total nonoperating revenues (expenses)	\$ 10,187,678	\$ 6,036,562	\$ 4,151,116	(68.8)
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out ⁽⁴⁾	\$ (7,621,905)	\$ (58,902,900)	\$ 51,280,995	87.1
Net income (loss)	\$ 53,990,441	\$ (17,907,648)	\$ 71,898,089	(401.5)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions, conference, and travel

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

The total traffic volume on the 91 EL for June 2025 was 1,757,753. This represents a daily average of 58,592 vehicles. This is a one percent increase in gross trips from the same period last year, which totaled 1,741,179. Potential toll revenue for June was \$7,996,383, which represents a decrease of 2.8 percent from the prior year's total of \$8,225,659. The carpool percentage for June was 24.5 percent as compared to the previous year's rate of 25.6 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics table represents all trips taken on the RCTC 91 EL, which includes the Express Lanes Connectors and associated potential revenue for the month of June 2025.

Current MTD as of June 30, 2025

Trips	JUN-25 MTD Actual	Stantec MTD Projected	# Variance	% Variance	JUN-24 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,327,319	965,000	362,319	37.5%	1,295,751	2.4%
3+ Lanes	430,434	376,000	54,434	14.5%	445,428	(3.4%)
Total Gross Trips	1,757,753	1,341,000	416,753	31.1%	1,741,179	1.0%
Revenue						
Full Toll Lanes	\$7,913,649	\$4,900,000	\$3,013,649	61.5%	\$8,154,480	(3.0%)
3+ Lanes	\$82,733	\$0	\$82,733		\$71,179	16.2%
Total Gross Revenue	\$7,996,383	\$4,900,000	\$3,096,383	63.2%	\$8,225,659	(2.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$5.96	\$5.08	\$0.88	17.4%	\$6.29	(5.2%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.16	18.8%
Average Gross Revenue	\$4.55	\$3.65	\$0.90	24.7%	\$4.72	(3.6%)

The 2025 fiscal YTD traffic volume increased by 10.3 percent, and potential toll revenue increased by 14.8 percent when compared with the same period the prior year. YTD average revenue per trip is \$4.76.

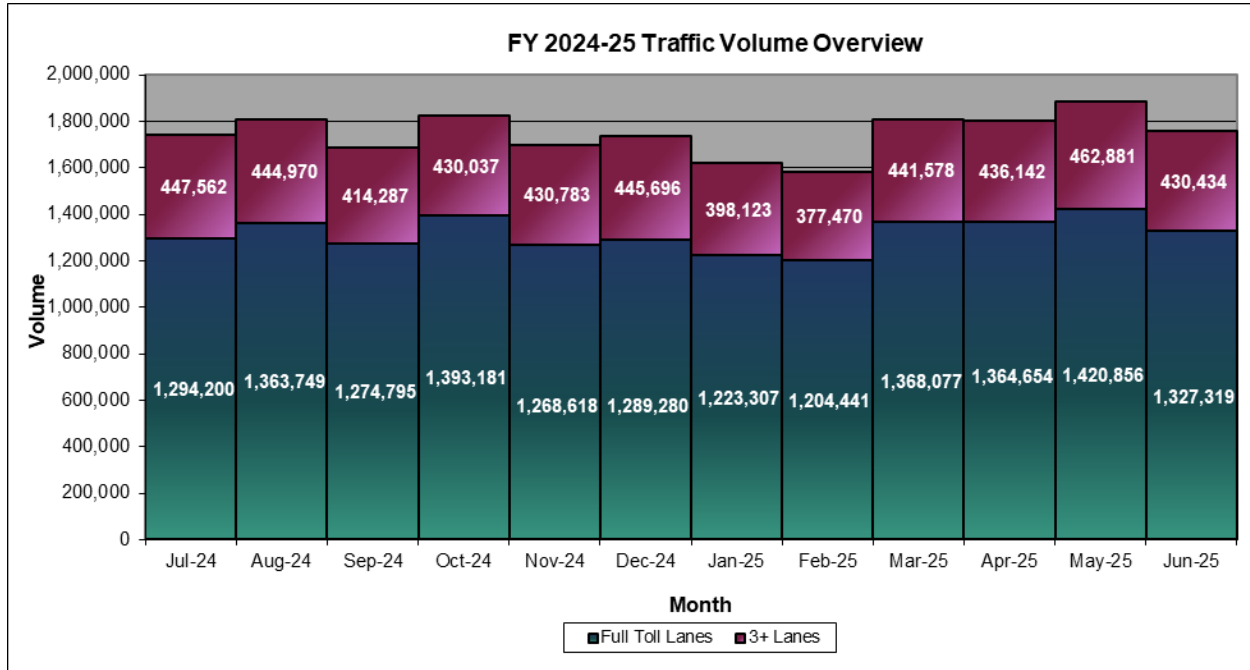
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics table represents all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2024 through June 2025.

FY 2024-25 YTD as of June 30, 2025

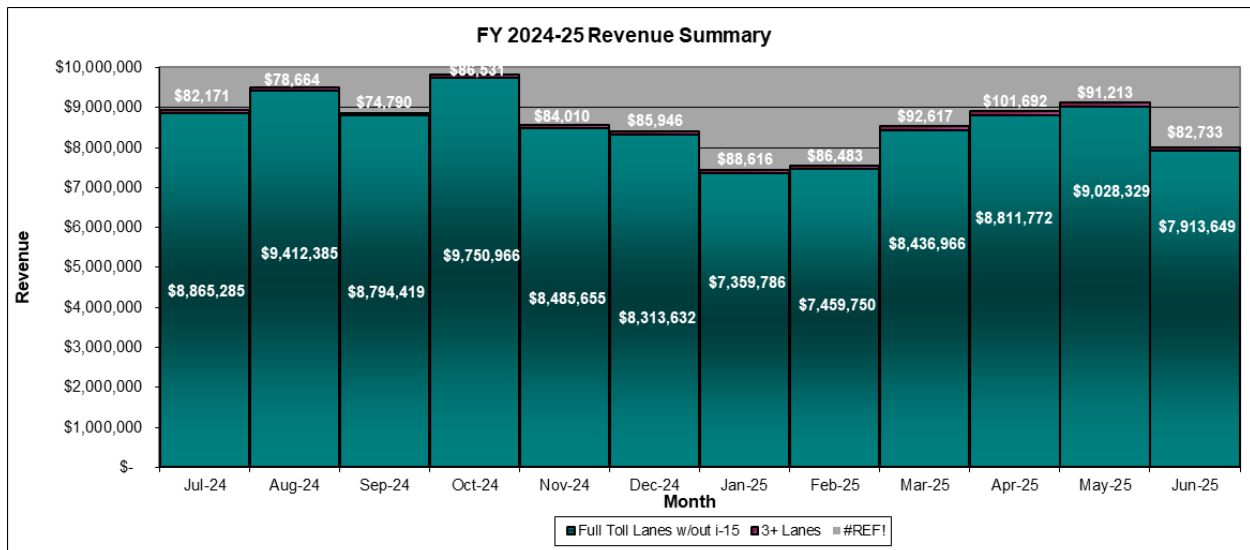
Trips	FY 2024-25 YTD Actual (7/2024-6/2025)	Stantec YTD Projected	# Variance	% Variance	FY 2023-24 YTD Actual (7/2023-6/2024)	Yr-to-Yr % Variance
Full Toll Lanes	15,792,477	11,348,286	4,444,191	39.2%	14,399,789	9.7%
3+ Lanes	5,159,963	4,381,429	778,534	17.8%	4,596,250	12.3%
Total Gross Trips	20,952,440	15,729,714	5,222,726	33.2%	18,996,039	10.3%
Revenue						
Full Toll Lanes	\$102,632,595	\$56,033,714	\$46,598,881	83.2%	\$89,533,216	14.6%
3+ Lanes	\$1,035,466	\$0	\$1,035,466		\$802,329	29.1%
Total Gross Revenue	\$103,668,061	\$56,033,714	\$47,634,347	85.0%	\$90,335,545	14.8%
Average Revenue per Trip						
Average Full Toll Lanes	\$6.50	\$4.94	\$1.56	31.6%	\$6.22	4.5%
Average 3+ Lanes	\$0.20	\$0.00	\$0.20		\$0.17	17.6%
Average Gross Revenue	\$4.95	\$3.56	\$1.39	39.0%	\$4.76	4.0%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2024-25 on a monthly basis.



RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 147 calls during the month of June. Of those calls, 95 were to assist disabled vehicles, 35 calls were to remove debris, and 17 were in response to accidents that affected the 91 EL.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual ¹	6/30/2025 Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 90,600,291.15	\$ 73,256,000.00	\$ 17,344,291.15	23.7
Fee Revenue	11,987,927.97	7,438,000.00	4,549,927.97	61.2
Total operating revenues	102,588,219.12	80,694,000.00	21,894,219.12	27.1
Operating expenses:				
Salaries and Benefits	1,211,463.82	1,273,600.00	62,136.18	4.9
Legal Services	36,419.05	90,000.00	53,580.95	59.5
Advisory Services	68,546.34	82,000.00	13,453.66	16.4
Audit and Accounting Fees	32,403.00	39,000.00	6,597.00	16.9
Service Fees	11,498.17	21,000.00	9,501.83	45.2
Other Professional Services	818,728.39	984,900.00	166,171.61	16.9
Lease Expense	309,423.52	353,800.00	44,376.48	12.5
Operations	4,567,810.51	5,514,000.00	946,189.49	17.2
Utilities	104,713.48	113,600.00	8,886.52	7.8
Supplies and Materials	836.79	5,000.00	4,163.21	83.3
Membership and Subscription Fees	12,539.50	41,000.00	28,460.50	69.4
Office Equipment & Furniture (Non-Capital)	531.69	75,000.00	74,468.31	99.3
Maintenance/Repairs	603,989.83	484,800.00	(119,189.83)	(24.6)
Training Seminars and Conferences	3,732.25	8,000.00	4,267.75	53.3
Transportation Expenses	6,340.46	9,000.00	2,659.54	29.6
Lodging	5,585.56	5,500.00	(85.56)	(1.6)
Meals	1,087.77	3,500.00	2,412.23	68.9
Other Staff Expenses	388.05	500.00	111.95	22.4
Advertising	-	100,000.00	100,000.00	100.0
Program Management	61,546.17	67,000.00	5,453.83	8.1
Program Operations	9,308,145.57	9,886,400.00	578,254.43	5.8
Litigation Settlement	-	5,000.00	5,000.00	100.0
Furniture & Equipment	157,487.79	332,000.00	174,512.21	52.6
Improvements	17,780.52	32,000.00	14,219.48	44.4
Bad Debt Expense	52,294.93	125,000.00	72,705.07	58.2
Total operating expenses	17,393,293.16	19,651,600.00	2,258,306.84	11.5
Operating income (loss)	85,194,925.96	61,042,400.00	24,152,525.96	39.6
Nonoperating revenues (expenses):				
Interest Revenue	3,329,548.19	3,399,600.00	(70,051.81)	2.1
Other Miscellaneous Revenue	2,438,978.67	-	2,438,978.67	N/A
Principal Expense	-	(4,580,000.00)	4,580,000.00	(100.0)
Interest Expense	(23,478,568.58)	(22,201,000.00)	(1,277,568.58)	5.8
Total nonoperating revenues (expenses)	(17,710,041.72)	(23,381,400.00)	5,671,358.28	24.3
Transfers In	3,500,000.00	-	3,500,000.00	N/A
Transfers Out	(685,700.00)	(2,674,200.00)	1,988,500.00	(74.4)
Net income (loss)	\$ 70,299,184.24	\$ 34,986,800.00	\$ 35,312,384.24	100.9

¹ Unaudited

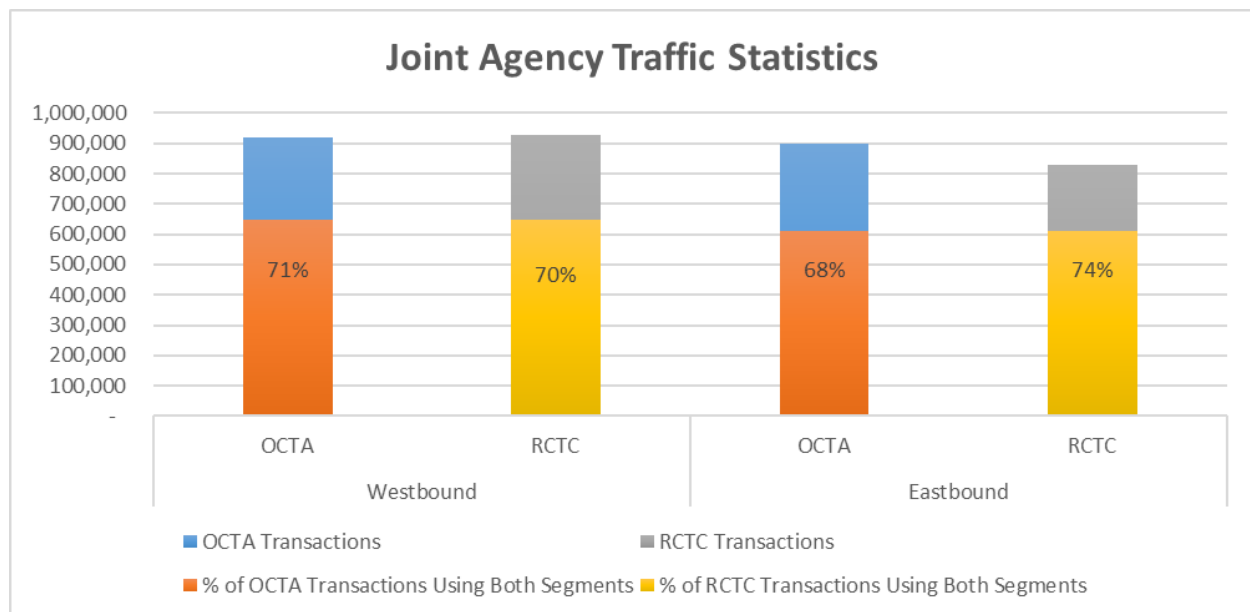
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING June 30, 2025

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	920,311	649,961	71%	\$2,639,210
RCTC	927,386	649,961	70%	\$4,445,133
Eastbound				
OCTA	899,265	612,583	68%	\$3,059,383
RCTC	830,367	612,583	74%	\$3,551,249

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY BACK OFFICE SYSTEM (BOS) AND CUSTOMER SERVICE CENTER (CSC) UPDATE

OCTA and the RCTC staff have continued to monitor the performance of the BOS developed by Cofiroute USA, LLC (CUSA) and the performance in the CSC. In June, the BOS continued to experience sporadic connectivity issues that led to minor service interruptions impacting customers' calling into the call center. The BOS also experienced an issue that did not allow customers to save their credit card on their account without making a payment.

In the CSC, CUSA did not meet the Key Performance Indicators (KPIs) for Average Speed of Answer (KPI 5) and Accuracy of Customer Request Resolution (KPI 13). CUSA met KPI 5 on 19 out of 21 business days. The call center experienced higher call volumes, particularly driven by the timing of customer notifications on Mondays, which contributed to CUSA missing the KPI on two occasions. Additionally, inaccuracies in handling customer cases led to the failure of KPI 13. Staff will continue to work with CUSA to make improvements and monitor the BOS and CSC performance. Staff will provide regular operational updates and will address any ongoing failures promptly.

Operational Acceptance Testing (OAT) was concluded in March. Since then, staff have been working closely with CUSA to close out final documents. As of June, OAT has successfully passed with CUSA meeting contractual requirements. OCTA and RCTC will now work closely with CUSA to close out deferred and punch list items to complete Final Acceptance.

As part of ongoing monitoring, KPI penalties are assessed in accordance with the contract requirements. For the 2025 fiscal YTD, OCTA and RCTC identified performance issues with the BOS and CSC, resulting in estimated penalties totaling \$667,426. Of this amount \$372,455 is attributed to BOS performance, and \$294,971 is attributed to the CSC performance failures. These penalties have been reviewed with CUSA and will be deducted from the corresponding monthly invoice or waived based on staff evaluation. Staff will continue to monitor BOS and CSC performance and report ongoing KPI penalties that are assessed.

JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	PERFORMANCE STANDARD	JUNE 2024 PERFORMANCE
Customer Service		
Service Level /Speed of Answer	Per business day, in which 80% of calls are answered within 60 seconds	19 of 21 days met (Monthly compliance 90%)
Abandon Rate Percentage	Per business day, in which less than 4% of calls are abandoned	21 of 21 days met (Monthly compliance 100%)
Customer Satisfaction Score	Per month, in which the customer satisfaction score does not achieve an average of 4.5 at minimum	Monthly Average 4.88
First Contact Resolution	Per business day, in which 85% of customer calls are resolved on the first contact	21 of 21 days met (Monthly compliance 100%)
Timeliness of Case Resolution	Per business day, in which 90% of cases are resolved within one (1) business day	21 of 21 days met (Monthly compliance 100%)
	Per business day, in which 98% of cases are resolved within five (5) business days	21 of 21 days met (Monthly compliance 100%)
Mail Performance		
Processing of Transponder Requests	Per business day, in which 100% of transponder requests are processed within two (2) business days	21 of 21 days met (Monthly compliance 100%)
Payment Processing	Per business day, in which 100% of payments are processed within two (2) business days	21 of 21 days met (Monthly compliance 100%)
Accounting		
Customer Refunds Processed	Per business day, in which 100% of all refunds are complete and accurately issued within five (5) business days	21 of 21 days met (Monthly compliance 100%)

Each performance measure is assigned a non-compliance point value. Failure to meet the performance measure will result in the associated non-compliance points being applied to the monthly performance scorecard. If the accumulated non-compliance points reach a specified threshold, the customer service invoice for the month will be adjusted by the corresponding penalty percentage.

The Key Performance Indicator for Service Level/Speed of Answer was not met due to an increase in calls on Monday as compared to the rest of the week. The call center experienced higher call volumes, particularly driven by the timing of customer notifications on Mondays, which contributed to CUSA missing the KPI on two occasions. The Call Center Manager is working with CSC supervisors to better monitor lunch and breaks on Mondays.

JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	June 25		May 25		FY 2024-25	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,975	21%	1,805	17%	1,542	17%
Additional Tags to Existing Accounts	7,351	78%	8,511	82%	7,243	79%
Replacement Transponders	156	2%	6	0%	103	1%
Total Issued	9,482		10,322		9,158	

At the end of June 2025, the 91 EL had 186,084 active customer accounts and 739,969 transponders classified as assigned.

Number of Accounts by FY
As of June 30, 2025

