



Consideration of Rear-Loading WAVs

Specialized Transit Services Department

April 28, 2026



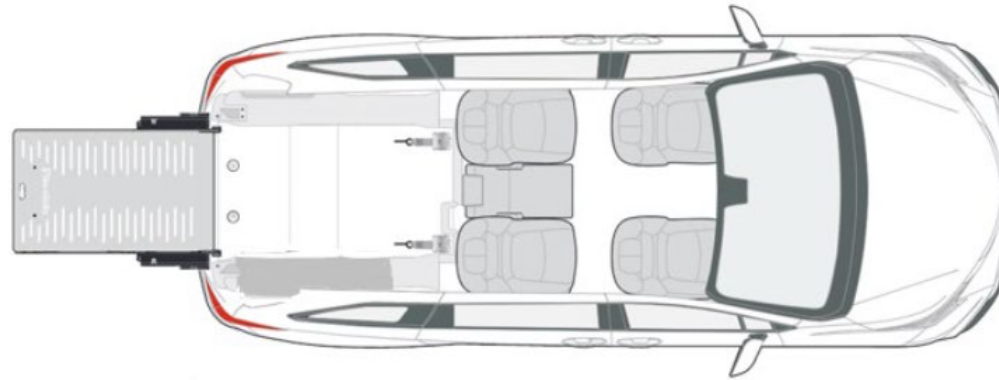
BACKGROUND

- **Aging taxi wheelchair accessible vehicle (WAV) fleet**
- **High maintenance downtime**
- **Better procurement opportunities**
 - **Faster timelines**
 - **Better competitive pricing**
 - **More vehicles in service**



CUSTOMER IMPACT

- **Simpler loading**
- **Wider entry into vehicle**
- **Less dependency on side clearance**





OPERATIONAL IMPACT

- **Reviewed 96 of 200 locations with 200 more trips**
- **More locations to be reviewed**
- **Evaluating safety of the vehicle in use**
- **Reviewing more effective loading procedures**





NEXT STEPS

- **Live-demo of rear loading WAV**
- **Gather peer agency feedback (best practices and lessons learned)**
- **Conclude analysis and present findings to Operations Leadership**