



# February 2026 OC Bus Service Change/Public Hearing for the OC Bus Route 862 Title VI Service Evaluation and Fare Equity Analysis



# Proposed Changes for February 2026

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- OCTA implements regular schedule and route revisions to selected OC Bus routes four times a year (February, May, August, and November)

## February 2026 Service Change

- Frequency improvements on Route 37 Sunday
- Minor schedule adjustments to address coach operator or customer feedback on Routes 38, 47, 50, 53, 54, 56, 57, 60, 177, 472, and 473
- Schedule adjustments to improve on-time performance on Routes 26, 37, 46, 50, 71, 90, 91, 150-151, and 178



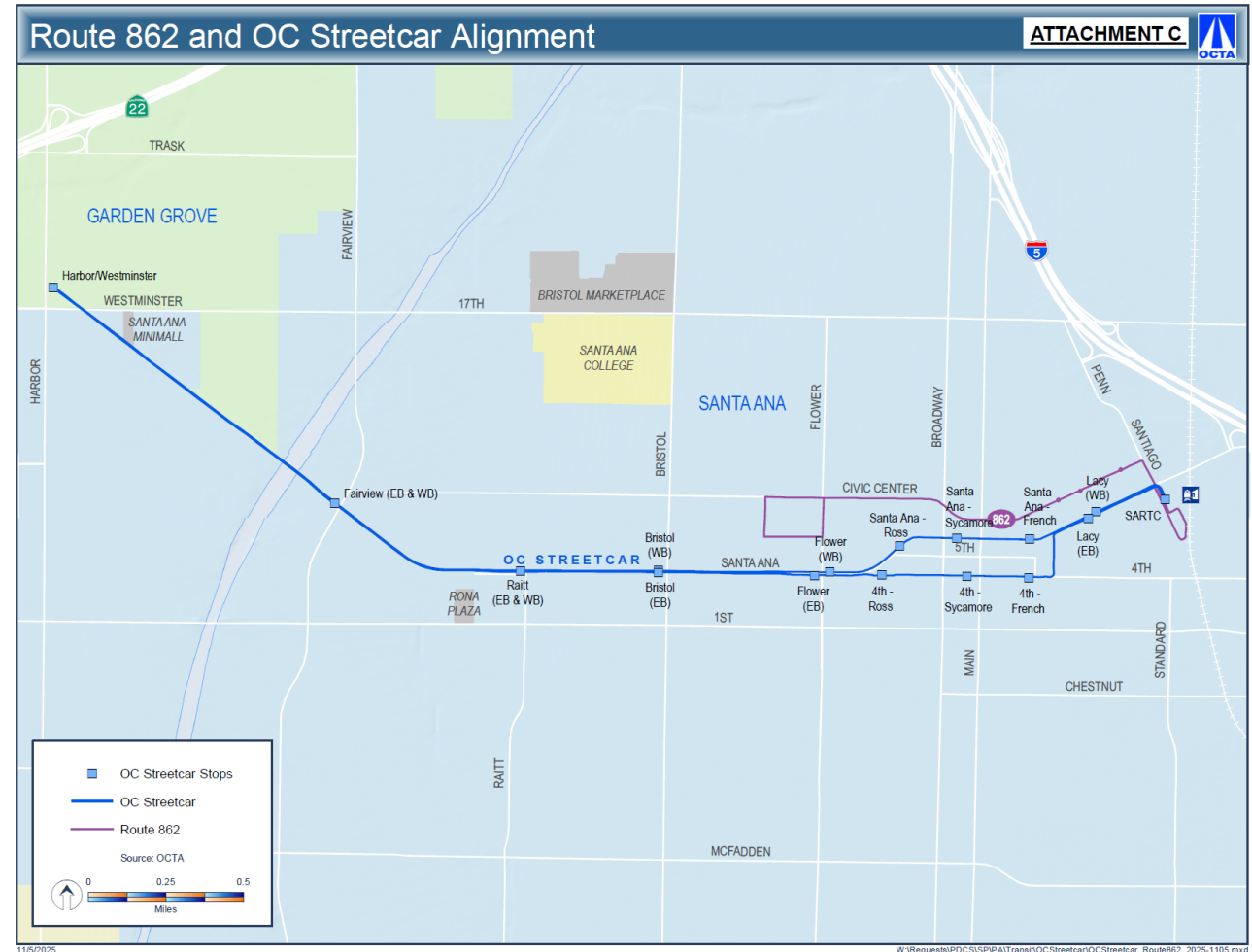
# Route 862 Title VI Service Evaluation and Fare Equity Analysis

- Completed Bus-Rail Interface Plan to enhance connectivity between OC Streetcar and OC Bus
- Route 862 was introduced as temporary service to replicate the OC Streetcar
- Title VI evaluation found that the streetcar and bus service revisions were developed through a neutral, nondiscriminatory process and will not result in a disproportionate burden on low-income populations

EB – Eastbound

SARTC – Santa Ana Regional Transportation Center

WB - Westbound





# Public Involvement Plan

- OCTA completed a Public Involvement Plan to gather input on proposed discontinuation of Route 862 and planned OC Streetcar service
- Survey was offered in English, Spanish, Vietnamese, and Chinese
- 277 survey responses were collected

## Summary of Route 862 Discontinuation Activities

Tactics	Description
Bus Communication	<ul style="list-style-type: none"><li>• Brochure with a survey on Route 862</li></ul>
Digital Information	<ul style="list-style-type: none"><li>• Email blasts</li><li>• Public information on organic social media</li><li>• Digital toolkit</li></ul>
In-Person Rider Outreach	<ul style="list-style-type: none"><li>• Bus ride-along on Route 862</li><li>• Santa Ana Regional Transportation Center</li></ul>
Community/Ethnic Events and Organizations	<ul style="list-style-type: none"><li>• Attend meetings and events alongside OC Streetcar outreach team (movies/concerts at the park)</li></ul>
Community Meetings	<ul style="list-style-type: none"><li>• Washington Square Neighborhood Association</li><li>• Santa Ana Chamber of Commerce</li></ul>
Customer Roundtable	<ul style="list-style-type: none"><li>• Virtual Community Meetings</li></ul>
Local Jurisdiction Communications	<ul style="list-style-type: none"><li>• Materials provided to the City of Santa Ana</li></ul>
Advisory Committee Meetings	<ul style="list-style-type: none"><li>• Accessible Transit Advisory Committee</li><li>• Citizens Advisory Committee</li></ul>
Public Survey	<ul style="list-style-type: none"><li>• Online survey distributed via email and social media</li><li>• Printed survey available on Route 862 with seat-drops, ride-along, and shared at community and outreach events</li></ul>
Public Hearing	<ul style="list-style-type: none"><li>• January 2026 – OCTA Headquarters</li></ul>



## Fare Equity Analysis

- Fare equity analysis evaluated whether any fare changes associated with the implementation of the OC Streetcar were developed through a neutral, nondiscriminatory process and assessed potential equity considerations for low-income populations
- OC Streetcar will operate under the existing OC Bus fare structure
- Riders will be allowed to transfer seamlessly between the OC Streetcar and OC Bus using the same fare media
- The analysis concluded that the fare structure is neutral and does not create a disproportionate burden on low-income populations



## Recommendations

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- A. Receive and file the February 2026 OC Bus service change as an information item
- B. Receive and file public input on the OC Bus Route 862 Title VI service evaluation and fare equity analysis
- C. Direct staff to finalize and submit the OC Bus Route 862 Title VI service and fare equity analysis to the Federal Transit Administration, consistent with the full funding grant agreement