



February 2026 OC Bus Service Change/Public Hearing for the OC Bus Route 862 Title VI Service Evaluation and Fare Equity Analysis





Proposed Changes for February 2026

- OCTA implements regular schedule and route revisions to selected OC Bus routes four times a year (February, May, August, and November)

February 2026 Service Change

- Frequency improvements on Route 37 Sunday
- Minor schedule adjustments to address coach operator or customer feedback on Routes 38, 47, 50, 53, 54, 56, 57, 60, 177, 472, and 473
- Schedule adjustments to improve on-time performance on Routes 26, 37, 46, 50, 71, 90, 91, 150-151, and 178



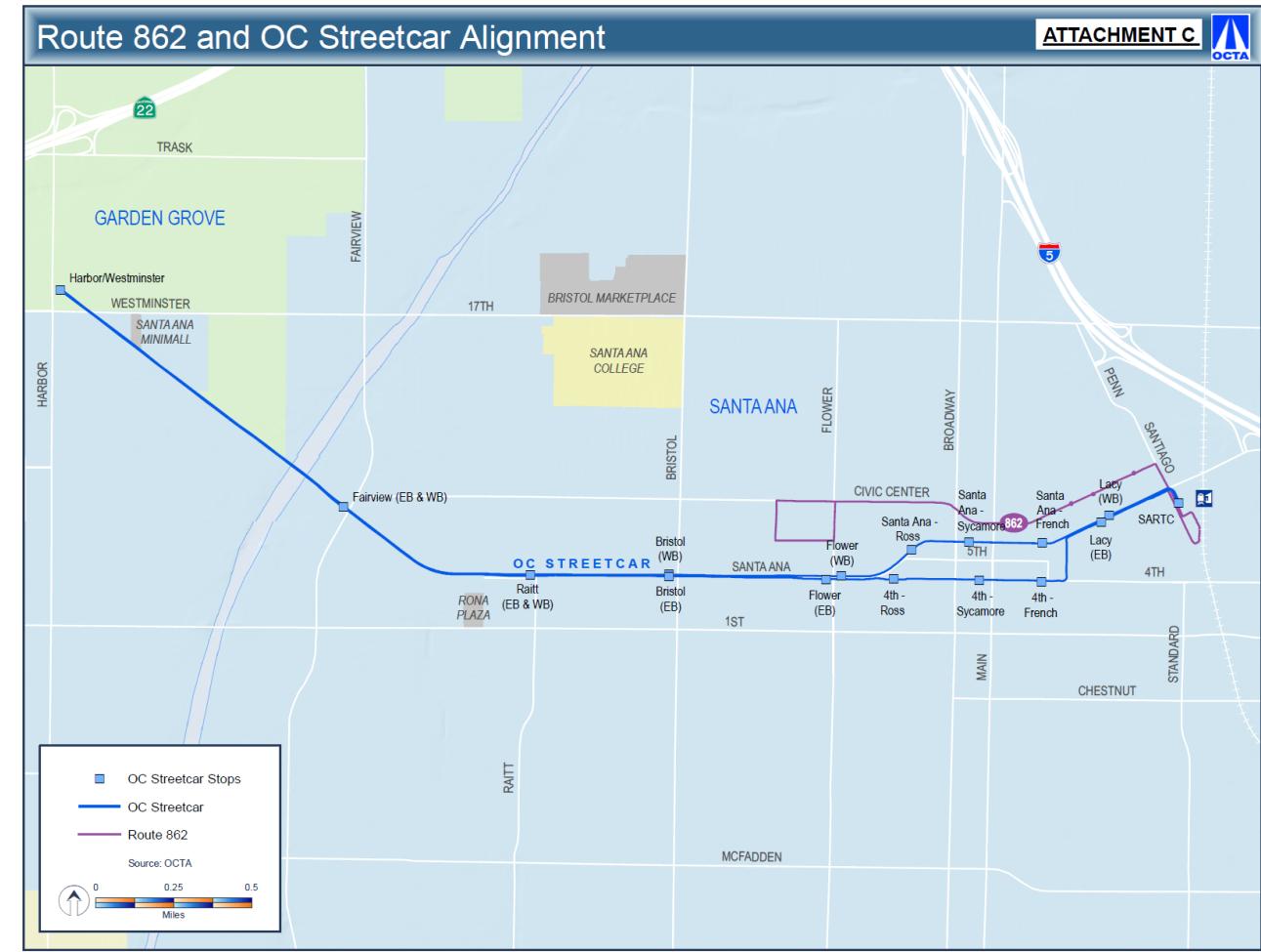
Route 862 Title VI Service Evaluation and Fare Equity Analysis

- Completed Bus-Rail Interface Plan to enhance connectivity between OC Streetcar and OC Bus
- Route 862 was introduced as temporary service to replicate the OC Streetcar
- Title VI evaluation found that the streetcar and bus service revisions were developed through a neutral, nondiscriminatory process and will not result in a disproportionate burden on low-income populations

EB – Eastbound

SARTC – Santa Ana Regional Transportation Center

WB - Westbound





Public Involvement Plan

- OCTA completed a Public Involvement Plan to gather input on proposed discontinuation of Route 862 and planned OC Streetcar service
- Survey was offered in English, Spanish, Vietnamese, and Chinese
- 277 survey responses were collected

Summary of Route 862 Discontinuation Activities

Tactics	Description
Bus Communication	<ul style="list-style-type: none">• Brochure with a survey on Route 862
Digital Information	<ul style="list-style-type: none">• Email blasts• Public information on organic social media• Digital toolkit
In-Person Rider Outreach	<ul style="list-style-type: none">• Bus ride-along on Route 862• Santa Ana Regional Transportation Center
Community/Ethnic Events and Organizations	<ul style="list-style-type: none">• Attend meetings and events alongside OC Streetcar outreach team (movies/concerts at the park)
Community Meetings	<ul style="list-style-type: none">• Washington Square Neighborhood Association• Santa Ana Chamber of Commerce
Customer Roundtable	<ul style="list-style-type: none">• Virtual Community Meetings
Local Jurisdiction Communications	<ul style="list-style-type: none">• Materials provided to the City of Santa Ana
Advisory Committee Meetings	<ul style="list-style-type: none">• Accessible Transit Advisory Committee• Citizens Advisory Committee
Public Survey	<ul style="list-style-type: none">• Online survey distributed via email and social media• Printed survey available on Route 862 with seat-drops, ride-along, and shared at community and outreach events
Public Hearing	<ul style="list-style-type: none">• January 2026 – OCTA Headquarters



Fare Equity Analysis

- Fare equity analysis evaluated whether any fare changes associated with the implementation of the OC Streetcar were developed through a neutral, nondiscriminatory process and assessed potential equity considerations for low-income populations
- OC Streetcar will operate under the existing OC Bus fare structure
- Riders will be allowed to transfer seamlessly between the OC Streetcar and OC Bus using the same fare media
- The analysis concluded that the fare structure is neutral and does not create a disproportionate burden on low-income populations



Recommendations

- A. Receive and file the February 2026 OC Bus service change as an information item
- B. Receive and file public input on the OC Bus Route 862 Title VI service evaluation and fare equity analysis
- C. Direct staff to finalize and submit the OC Bus Route 862 Title VI service and fare equity analysis to the Federal Transit Administration, consistent with the full funding grant agreement