



COMMITTEE TRANSMITTAL

May 26, 2026

To: Members of the Board of Directors

From: Andrea West, Clerk of the Board *Andrea West*

Subject: Amendment to Agreement for Customer Information Center

Transit Committee Meeting of May 14, 2026

Present: Directors Jung, Kleiman, Klopfenstein, Leon, Janet Nguyen, and Tam Nguyen

Absent: Directors Amezcua and Sarmiento

Committee Vote

This item was passed by the Members present.

Committee Recommendation(s)

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 3 to Agreement No. C-0-2698 between the Orange County Transportation Authority and Alta Resources to exercise the second option term in the amount of \$2,121,760, effective July 1, 2026, through June 30, 2028, to continue providing customer information center call services. This will increase the maximum obligation of the agreement to a total contract value of \$7,152,187.