



**Orange County Transportation Authority  
Riverside County Transportation Commission**



Status Report  
May 2024

As of May 31, 2024

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# OPERATIONS OVERVIEW OCTA

## TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes (91 EL) for May 2024 was 1,909,366. This represents a daily average of 61,592 vehicles. This is a 6.7 percent increase in total traffic volume from the same period last year, which totaled 1,789,360. Potential toll revenue for May was \$5,993,468, which represents an increase of 6.5 percent from the prior year’s total of \$5,625,918. Carpool percentage for May was 25.5 percent as compared to the previous year’s rate of 24.1 percent.

Month-to-date (MTD) traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 EL and associated potential revenue for the month of May 2024.

**Current MTD as of May 31, 2024**

	<b>MAY-24 MTD Actual</b>	<b>MAY-23 MTD Actual</b>	<b>Yr-to-Yr % Variance</b>
<b>Trips</b>			
Full Toll Lanes	1,422,760	1,358,447	4.7%
3+ Lanes	486,606	430,913	12.9%
Total Gross Trips	1,909,366	1,789,360	6.7%
<b>Revenue</b>			
Full Toll Lanes	\$5,917,009	\$5,559,792	6.4%
3+ Lanes	\$76,459	\$66,126	15.6%
Total Gross Revenue	\$5,993,468	\$5,625,918	6.5%
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.16	\$4.09	1.7%
Average 3+ Lanes	\$0.16	\$0.15	6.7%
Average Gross Revenue	\$3.14	\$3.14	0.0%

The 2024 fiscal year-to-date (YTD) traffic volume increased by 7.6 percent, and potential toll revenue increased by 7.5 percent when compared with the same period the prior year. YTD average revenue per trip is \$3.16.

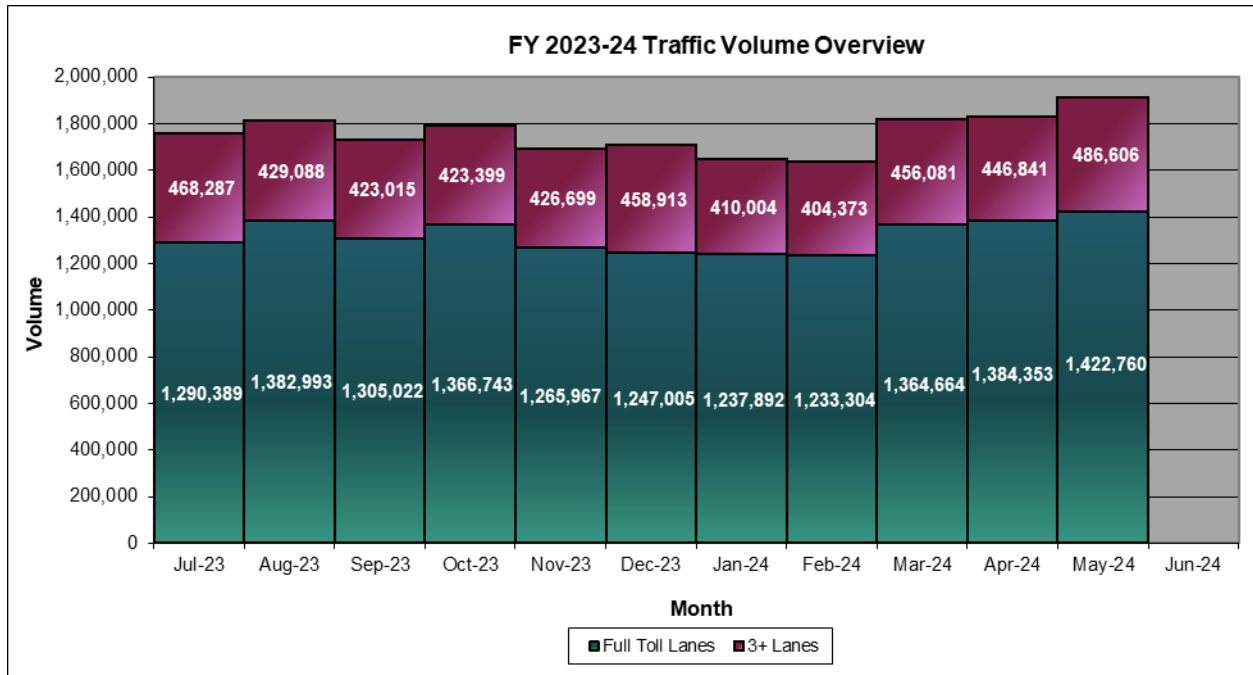
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 EL and associated potential revenue for the months of July 2023 through May 2024.

**Fiscal Year (FY) 2023-24 YTD as of May 31, 2024**

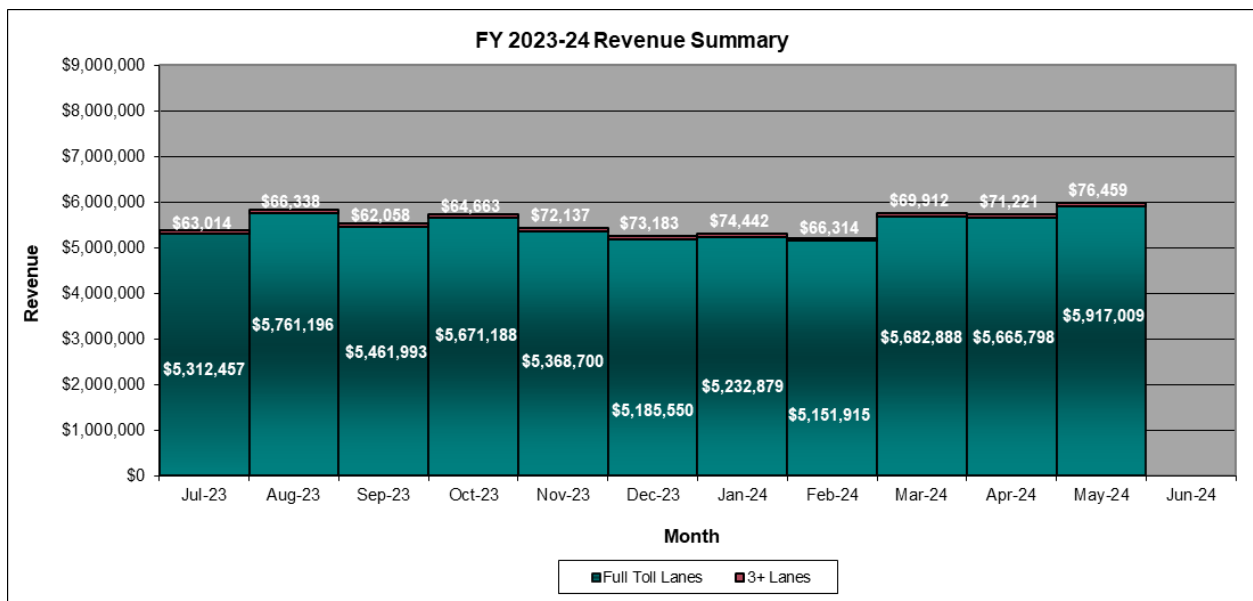
<b>Trips</b>	<b>FY 2023-24 YTD Actual (7/2023-5/2024)</b>	<b>FY 2022-23 YTD Actual (7/2022-5/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	14,501,092	13,683,958	6.0%
3+ Lanes	4,833,306	4,280,770	12.9%
<b>Total Gross Trips</b>	<b>19,334,398</b>	<b>17,964,728</b>	<b>7.6%</b>
<b>Revenue</b>			
Full Toll Lanes	\$60,411,572	\$56,225,681	7.4%
3+ Lanes	\$759,741	\$672,042	13.0%
<b>Total Gross Revenue</b>	<b>\$61,171,313</b>	<b>\$56,897,723</b>	<b>7.5%</b>
<b>Average Revenue per Trip</b>			
Average Full Toll Lanes	\$4.17	\$4.11	1.5%
Average 3+ Lanes	\$0.16	\$0.16	0.0%
<b>Average Gross Revenue</b>	<b>\$3.16</b>	<b>\$3.17</b>	<b>(0.3%)</b>

## OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2023-24 on a monthly basis.



## OCTA PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound and westbound directions reached or exceeded 90 percent of defined capacity 29 times during the month of May 2024. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 98 percent of defined capacity. This is closely monitored since toll adjustments are made based upon capacity percentages per the OCTA Toll Policy for the 91 EL. If capacity is at 92 percent on a consistent basis (over six times during the prior 12 weeks), then an adjustment may be made to toll rates for that particular hour and day.

## OCTA EASTBOUND PEAK-HOUR VOLUMES

PM Time	Monday 04/29/24				Tuesday 04/30/24				Wednesday 05/01/24				Thursday 05/02/24				Friday 05/03/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.60	489	2,977	88%	\$8.20	505	2,942	87%	\$8.85	507	2,789	82%
1500 - 1600									\$7.90	526	2,995	88%	\$7.90	482	2,828	83%	\$8.40	566	2,836	83%
1600 - 1700									\$6.90	543	3,037	89%	\$7.40	518	3,023	89%	\$6.45	609	2,806	83%
1700 - 1800									\$5.70	503	2,922	86%	\$7.10	512	2,693	79%	\$7.15	534	2,642	78%
1800 - 1900									\$4.25	638	3,038	89%	\$4.15	617	2,975	88%	\$7.15	787	3,019	89%
1900 - 2000									\$4.15	628	2,590	76%	\$6.10	709	2,865	84%	\$6.65	652	2,292	67%

PM Time	Monday 05/06/24				Tuesday 05/07/24				Wednesday 05/08/24				Thursday 05/09/24				Friday 05/10/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	482	3,059	90%	\$5.60	480	3,093	91%	\$5.60	446	2,991	88%	\$8.20	455	2,909	86%	\$8.85	519	2,792	82%
1500 - 1600	\$5.95	548	3,033	89%	\$5.90	551	3,011	89%	\$7.90	511	2,991	88%	\$7.90	525	2,961	87%	\$8.40	605	2,940	86%
1600 - 1700	\$5.25	532	2,977	88%	\$4.75	519	2,884	85%	\$6.90	518	2,937	86%	\$7.40	535	3,013	89%	\$6.45	568	2,830	83%
1700 - 1800	\$5.10	518	2,951	87%	\$5.05	502	2,889	85%	\$5.70	528	2,892	85%	\$7.10	482	2,984	88%	\$7.15	600	2,832	83%
1800 - 1900	\$5.95	581	2,575	76%	\$4.25	584	2,858	84%	\$4.25	627	2,883	85%	\$4.15	506	2,273	67%	\$7.15	641	2,489	73%
1900 - 2000	\$4.15	481	1,665	49%	\$4.15	623	2,573	76%	\$4.15	658	2,672	79%	\$6.10	723	2,905	85%	\$6.65	734	2,383	70%

PM Time	Monday 05/13/24				Tuesday 05/14/24				Wednesday 05/15/24				Thursday 05/16/24				Friday 05/17/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	464	2,803	82%	\$5.60	479	2,954	87%	\$5.60	486	3,025	89%	\$8.20	502	2,971	87%	\$8.85	571	3,088	91%
1500 - 1600	\$5.95	531	2,959	87%	\$5.90	544	2,939	86%	\$7.90	534	2,937	86%	\$7.90	550	3,072	90%	\$8.40	640	3,169	93%
1600 - 1700	\$5.25	537	2,950	87%	\$4.75	478	2,907	86%	\$6.90	539	3,024	89%	\$7.40	533	3,034	89%	\$6.45	614	2,870	84%
1700 - 1800	\$5.10	509	2,797	82%	\$5.05	498	2,936	86%	\$5.70	534	3,030	89%	\$7.10	574	3,020	89%	\$7.15	605	2,879	85%
1800 - 1900	\$5.95	575	2,662	78%	\$4.25	594	2,955	87%	\$4.25	673	3,023	89%	\$4.15	615	2,947	87%	\$7.15	689	2,570	76%
1900 - 2000	\$4.15	470	1,708	50%	\$4.15	586	2,453	72%	\$4.15	586	2,264	67%	\$6.10	647	2,462	72%	\$6.65	674	2,106	62%

PM Time	Monday 05/20/24				Tuesday 05/21/24				Wednesday 05/22/24				Thursday 05/23/24				Friday 05/24/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.60	490	2,926	86%	\$5.60	504	3,034	89%	\$5.60	512	2,988	88%	\$8.20	529	2,970	87%	\$8.85	521	2,367	70%
1500 - 1600	\$5.95	520	3,021	89%	\$5.90	514	2,904	85%	\$7.90	471	2,604	77%	\$7.90	593	3,049	90%	\$8.40	587	2,459	72%
1600 - 1700	\$5.25	546	2,988	88%	\$4.75	531	2,887	85%	\$6.90	545	2,988	88%	\$7.40	472	2,689	79%	\$6.45	629	2,884	85%
1700 - 1800	\$5.10	545	2,850	84%	\$5.05	546	2,921	86%	\$5.70	515	2,840	84%	\$7.10	549	2,897	85%	\$7.15	525	2,258	66%
1800 - 1900	\$5.95	631	2,607	77%	\$4.25	628	2,906	85%	\$4.25	649	2,933	86%	\$4.15	621	2,868	84%	\$7.15	619	2,234	66%
1900 - 2000	\$4.15	449	1,534	45%	\$4.15	605	2,274	67%	\$4.15	719	2,609	77%	\$6.10	797	2,650	78%	\$6.65	654	2,040	60%

PM Time	Monday 05/27/24				Tuesday 05/28/24				Wednesday 05/29/24				Thursday 05/30/24				Friday 05/31/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.40	423	1,212	36%	\$5.60	498	2,855	84%	\$5.60	424	2,952	87%	\$8.20	527	3,019	89%	\$8.85	540	2,831	83%
1500 - 1600	\$5.40	492	1,237	36%	\$5.90	520	2,829	83%	\$7.90	509	2,884	85%	\$7.90	525	2,881	85%	\$8.40	548	2,823	83%
1600 - 1700	\$3.90	556	1,291	38%	\$4.75	491	2,754	81%	\$6.90	513	2,843	84%	\$7.40	496	2,563	75%	\$6.45	620	2,817	83%
1700 - 1800	\$3.90	541	1,231	36%	\$5.05	475	2,757	81%	\$5.70	562	2,898	85%	\$7.10	583	2,873	85%	\$7.15	605	2,866	84%
1800 - 1900	\$3.90	625	1,304	38%	\$4.25	654	2,985	88%	\$4.25	599	2,796	82%	\$4.15	633	2,803	82%	\$7.15	674	2,775	82%
1900 - 2000	\$3.90	632	1,267	37%	\$4.15	573	2,256	66%	\$4.15	674	2,562	75%	\$6.10	691	2,724	80%	\$6.65	661	2,263	67%

## OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 04/29/24				Tuesday 04/30/24				Wednesday 05/01/24				Thursday 05/02/24				Friday 05/03/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$3.35	620	1,720	51%	\$3.35	570	1,618	48%	\$3.35	486	1,360	40%
0500 - 0600									\$5.40	953	3,278	96%	\$5.40	972	3,229	95%	\$5.15	817	2,720	80%
0600 - 0700									\$5.60	743	3,052	90%	\$5.60	732	3,087	91%	\$5.40	685	2,702	79%
0700 - 0800									\$6.15	656	3,000	88%	\$6.15	689	2,989	88%	\$5.95	571	2,606	77%
0800 - 0900									\$5.60	392	2,803	82%	\$5.60	419	2,790	82%	\$5.40	368	2,216	65%
0900 - 1000									\$4.50	383	2,752	81%	\$4.50	369	2,638	78%	\$4.50	332	2,118	62%

AM Time	Monday 05/06/24				Tuesday 05/07/24				Wednesday 05/08/24				Thursday 05/09/24				Friday 05/10/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	566	1,589	47%	\$3.35	559	1,538	45%	\$3.35	544	1,475	43%	\$3.35	598	1,813	53%	\$3.35	495	1,348	40%
0500 - 0600	\$5.40	856	3,037	89%	\$5.40	968	3,165	93%	\$5.40	880	2,832	83%	\$5.40	996	3,320	98%	\$5.15	825	2,744	81%
0600 - 0700	\$5.60	781	3,138	92%	\$5.60	704	2,921	86%	\$5.60	744	3,113	92%	\$5.60	727	2,897	85%	\$5.40	688	2,798	82%
0700 - 0800	\$6.15	641	2,866	84%	\$6.15	695	3,042	89%	\$6.15	692	2,887	85%	\$6.15	711	3,104	91%	\$5.95	469	1,757	52%
0800 - 0900	\$5.60	404	2,803	82%	\$5.60	405	3,003	88%	\$5.60	458	2,905	85%	\$5.60	405	2,693	79%	\$5.40	469	2,710	80%
0900 - 1000	\$4.50	368	2,608	77%	\$4.50	448	3,065	90%	\$4.50	449	3,133	92%	\$4.50	367	2,676	79%	\$4.50	408	2,267	67%

AM Time	Monday 05/13/24				Tuesday 05/14/24				Wednesday 05/15/24				Thursday 05/16/24				Friday 05/17/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	563	1,540	45%	\$3.35	554	1,539	45%	\$3.35	588	1,635	48%	\$3.35	536	1,494	44%	\$3.35	454	1,289	38%
0500 - 0600	\$5.40	926	3,041	89%	\$5.40	985	3,154	93%	\$5.40	886	2,921	86%	\$5.40	929	3,012	89%	\$5.15	856	2,748	81%
0600 - 0700	\$5.60	695	2,902	85%	\$5.60	709	3,047	90%	\$5.60	501	2,016	59%	\$5.60	761	3,069	90%	\$5.40	719	2,829	83%
0700 - 0800	\$6.15	664	2,889	85%	\$6.15	635	3,000	88%	\$6.15	789	3,089	91%	\$6.15	711	3,027	89%	\$5.95	533	2,451	72%
0800 - 0900	\$5.60	411	2,717	80%	\$5.60	383	2,820	83%	\$5.60	499	3,060	90%	\$5.60	437	2,799	82%	\$5.40	355	2,099	62%
0900 - 1000	\$4.50	351	2,412	71%	\$4.50	403	2,657	78%	\$4.50	473	2,929	86%	\$4.50	373	2,582	76%	\$4.50	366	2,076	61%

AM Time	Monday 05/20/24				Tuesday 05/21/24				Wednesday 05/22/24				Thursday 05/23/24				Friday 05/24/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.35	505	1,483	44%	\$3.35	554	1,534	45%	\$3.35	548	1,513	45%	\$3.35	541	1,535	45%	\$3.35	404	1,203	35%
0500 - 0600	\$5.40	875	2,907	86%	\$5.40	1,016	3,208	94%	\$5.40	976	3,133	92%	\$5.40	825	2,584	76%	\$5.15	757	2,540	75%
0600 - 0700	\$5.60	694	2,942	87%	\$5.60	791	3,189	94%	\$5.60	728	3,013	89%	\$5.60	734	2,830	83%	\$5.40	600	2,494	73%
0700 - 0800	\$6.15	678	2,816	83%	\$6.15	670	2,957	87%	\$6.15	676	3,059	90%	\$6.15	718	3,016	89%	\$5.95	490	2,023	60%
0800 - 0900	\$5.60	425	2,706	80%	\$5.60	420	2,780	82%	\$5.60	516	2,908	86%	\$5.60	449	2,693	79%	\$5.40	316	1,826	54%
0900 - 1000	\$4.50	415	2,404	71%	\$4.50	427	2,744	81%	\$4.50	427	2,529	74%	\$4.50	345	2,450	72%	\$4.50	277	915	27%

AM Time	Monday 05/27/24				Tuesday 05/28/24				Wednesday 05/29/24				Thursday 05/30/24				Friday 05/31/24			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$1.85	62	121	4%	\$3.35	516	1,555	46%	\$3.35	558	1,543	45%	\$3.35	541	1,540	45%	\$3.35	469	1,268	37%
0500 - 0600	\$1.85	101	270	8%	\$5.40	904	3,053	90%	\$5.40	942	3,081	91%	\$5.40	928	3,097	91%	\$5.15	824	2,726	80%
0600 - 0700	\$1.85	118	394	12%	\$5.60	643	2,882	85%	\$5.60	712	2,948	87%	\$5.60	696	3,039	89%	\$5.40	630	2,610	77%
0700 - 0800	\$1.85	201	534	16%	\$6.15	657	2,907	86%	\$6.15	694	2,948	87%	\$6.15	673	2,853	84%	\$5.95	523	2,353	69%
0800 - 0900	\$2.80	329	859	25%	\$5.60	433	2,771	82%	\$5.60	438	2,635	78%	\$5.60	437	2,439	72%	\$5.40	373	2,038	60%
0900 - 1000	\$2.80	566	1,418	42%	\$4.50	430	2,768	81%	\$4.50	343	2,501	74%	\$4.50	411	2,682	79%	\$4.50	336	2,056	60%

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## OCTA OPERATIONAL HIGHLIGHTS

### **On-Road Operations**

OCTA Freeway Service Patrol responded to 96 calls during the month of May. Of those calls, five were to remove debris, 33 were to assist disabled vehicles, 13 were to tow vehicles, and 45 were to aid motorists in the 91 EL.



# FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

Description	YTD as of : 5/31/2024		YTD Variance	
	Actual <sup>(1)</sup>	Budget <sup>(1)</sup>	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 54,462,812	\$ 45,081,619	\$ 9,381,193	20.8
Fee Revenue	\$ 10,211,775	\$ 4,128,179	\$ 6,083,596	147.4
<b>Total operating revenues</b>	<b>\$ 64,674,588</b>	<b>\$ 49,209,798</b>	<b>\$ 15,464,790</b>	<b>31.4</b>
<b>Operating expenses:</b>				
Contracted Services	\$ 5,208,137	\$ 7,203,782	\$ 1,995,645	27.7
Administrative Fee	\$ 3,468,982	\$ 4,220,436	\$ 751,454	17.8
Other Professional Services	\$ 963,868	\$ 3,109,395	\$ 2,145,527	69.0
Credit Card Processing Fees	\$ 1,138,935	\$ 1,221,843	\$ 82,908	6.8
Toll Road Account Servicing	\$ 397,122	\$ 916,663	\$ 519,541	56.7
Other Insurance Expense	\$ 548,002	\$ 150,000	\$ (398,002)	(265.3)
Toll Road Maintenance Supply Repairs	\$ 431,568	\$ 939,110	\$ 507,542	54.0
Patrol Services	\$ 893,478	\$ 835,317	\$ (58,161)	(7.0)
Building Equipment Repairs and Maint	\$ 629,276	\$ 906,594	\$ 277,318	30.6
6C Transponders	\$ -	\$ 16,500	\$ 16,500	100.0
Other Services	\$ 20,500	\$ 91,663	\$ 71,163	77.6
Utilities	\$ 91,279	\$ 116,076	\$ 24,797	21.4
Office Expense	\$ 112,252	\$ 80,612	\$ (31,640)	(39.3)
Bad Debt Expense	\$ 102,136	\$ -	\$ (102,136)	N/A
Miscellaneous <sup>(2)</sup>	\$ 54,508	\$ 143,346	\$ 88,838	62.0
Leases	\$ 475,508	\$ 490,413	\$ 14,905	3.0
<b>Total operating expenses</b>	<b>\$ 14,535,552</b>	<b>\$ 20,441,750</b>	<b>\$ 5,906,198</b>	<b>28.9</b>
Depreciation and Amortization <sup>(3)</sup>	\$ 4,276,218	\$ -	\$ (4,276,218)	N/A
<b>Operating income (loss)</b>	<b>\$ 45,862,818</b>	<b>\$ 28,768,048</b>	<b>\$ 17,094,770</b>	<b>59.4</b>
<b>Nonoperating revenues (expenses):</b>				
Reimbursement from Other Agencies	\$ 276,807	\$ 330,000	\$ (53,193)	(16.1)
Interest Income	\$ 6,415,350	\$ 6,281,154	\$ 134,196	2.1
Interest Expense	\$ (1,660,840)	\$ (3,031,816)	\$ 1,370,976	45.2
Other	\$ (7,413)	\$ -	\$ (7,413)	N/A
<b>Total nonoperating revenues (expenses)</b>	<b>\$ 5,023,904</b>	<b>\$ 3,579,338</b>	<b>\$ 1,444,566</b>	<b>(40.4)</b>
Transfers In	\$ -	\$ -	\$ -	N/A
Transfers Out <sup>(4)</sup>	\$ (5,111,072)	\$ (2,372,377)	\$ (2,738,695)	(115.4)
<b>Net income (loss)</b>	<b>\$ 45,775,650</b>	<b>\$ 29,975,009</b>	<b>\$ 15,800,641</b>	<b>52.7</b>

<sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

<sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials, Subscriptions.

<sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>4</sup>Transfers Out: For M2 Project I and Project J expense reimbursements.

## Capital Asset Activity

During the eleven months ending May 31, 2024, capital asset activities included payments of \$655,918 attributed to the Electronic Toll and Traffic Management system project and \$475,742 attributed to the back-office system implementation project.

# OPERATIONS OVERVIEW RCTC

## TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 EL for May 2024 was 1,785,184. This represents a daily average of 57,587 vehicles. This is a 17.4 percent increase in gross trips from the same period last year, which totaled 1,521,205. Potential toll revenue for May was \$8,777,385, which represents an increase of 38.3 percent from the prior year’s total of \$6,344,459. Carpool percentage for May was 24 percent as compared to the previous year’s rate of 23.4 percent.

MTD traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 EL and associated potential revenue for the month of May 2024.

### Current MTD as of May 31, 2024

Trips	MAY-24 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAY-23 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	1,356,635	992,000	364,635	36.8%	1,164,945	16.5%
3+ Lanes	428,549	374,857	53,692	14.3%	356,260	20.3%
Total Gross Trips	1,785,184	1,366,857	418,327	30.6%	1,521,205	17.4%
<b>Revenue</b>						
Full Toll Lanes	\$8,702,053	\$4,729,429	\$3,972,624	84.0%	\$6,289,685	38.4%
3+ Lanes	\$75,332	\$0	\$75,332		\$54,774	37.5%
Total Gross Revenue	\$8,777,385	\$4,729,429	\$4,047,956	85.6%	\$6,344,459	38.3%
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.41	\$4.77	\$1.64	34.5%	\$5.40	18.8%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.15	20.0%
Average Gross Revenue	\$4.92	\$3.46	\$1.46	42.2%	\$4.17	18.0%

The 2024 fiscal YTD traffic volume increased by 13.6 percent, and potential toll revenue increased by 33.2 percent when compared with the same period the prior year. YTD average revenue per trip is \$4.76.

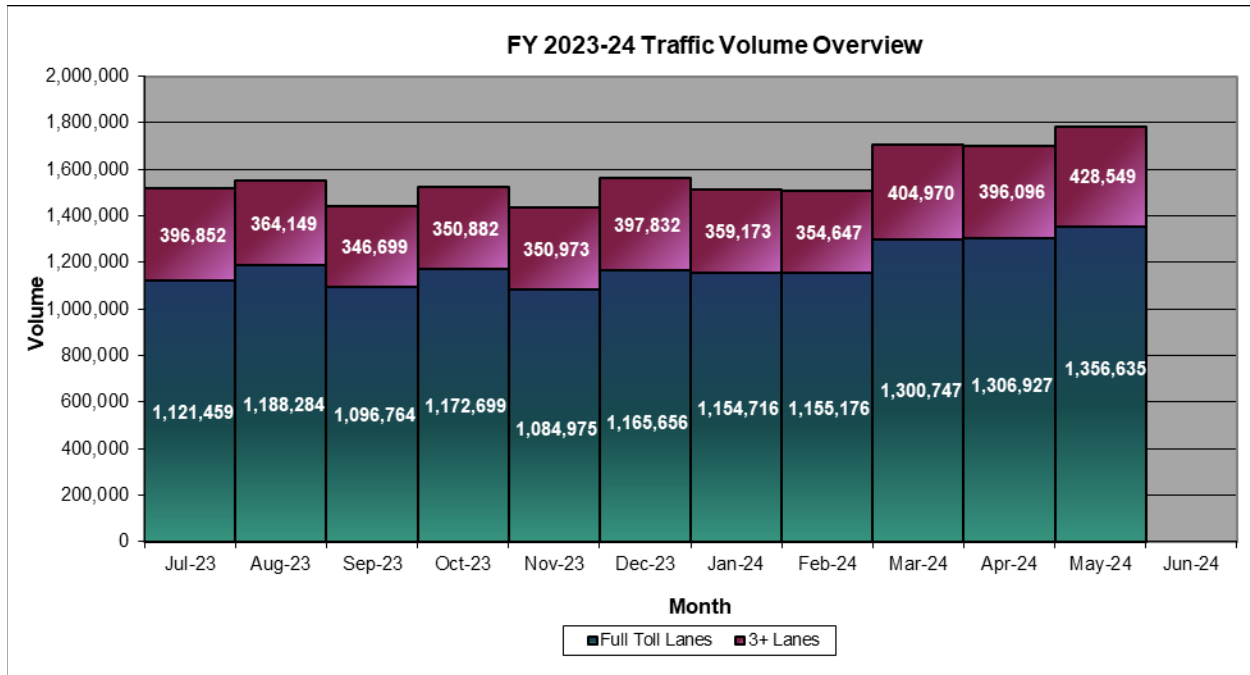
Fiscal YTD traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 EL and associated potential revenue for the months of July 2023 through May 2024.

**FY 2023-24 YTD as of May 31, 2024**

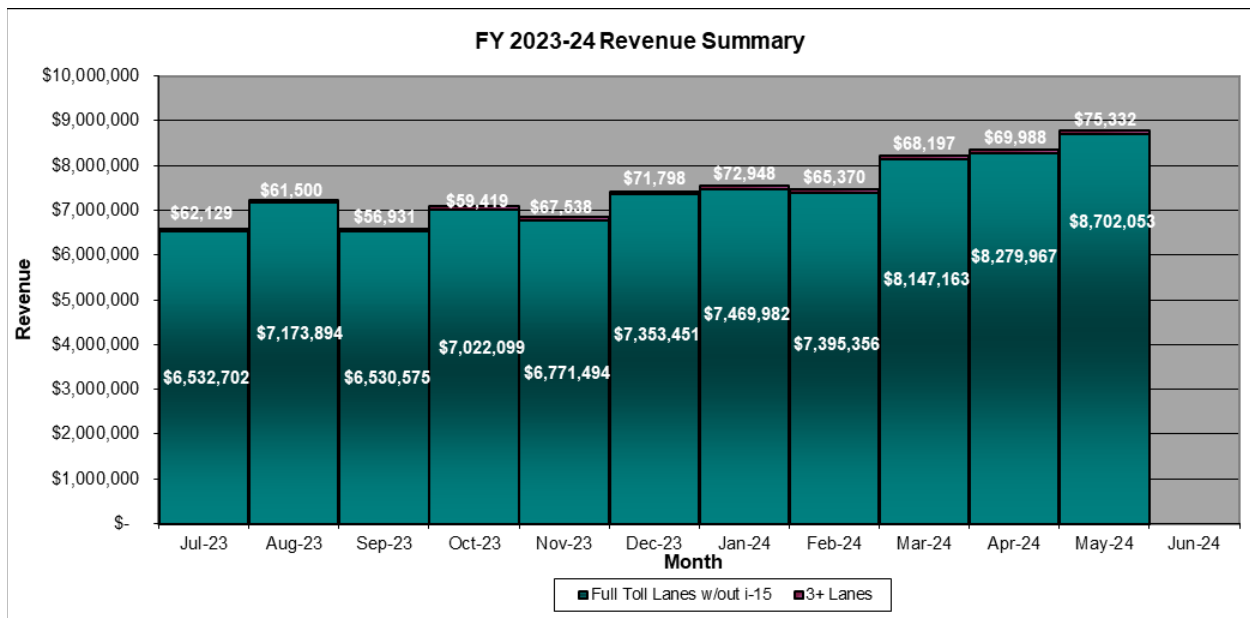
<b>Trips</b>	<b>FY 2023-24 YTD Actual (7/2023-5/2024)</b>	<b>Stantec YTD Projected</b>	<b># Variance</b>	<b>% Variance</b>	<b>FY 2022-23 YTD Actual (7/2022-5/2023)</b>	<b>Yr-to-Yr % Variance</b>
Full Toll Lanes	13,104,038	10,266,857	2,837,181	27.6%	11,697,844	12.0%
3+ Lanes	4,150,822	3,846,429	304,393	7.9%	3,491,725	18.9%
<b>Total Gross Trips</b>	<b>17,254,860</b>	<b>14,113,286</b>	<b>3,141,574</b>	<b>22.3%</b>	<b>15,189,569</b>	<b>13.6%</b>
<b>Revenue</b>						
Full Toll Lanes	\$81,378,736	\$49,373,000	\$32,005,736	64.8%	\$61,109,653	33.2%
3+ Lanes	\$731,150	\$0	\$731,150		\$524,575	39.4%
<b>Total Gross Revenue</b>	<b>\$82,109,886</b>	<b>\$49,373,000</b>	<b>\$32,736,886</b>	<b>66.3%</b>	<b>\$61,634,228</b>	<b>33.2%</b>
<b>Average Revenue per Trip</b>						
Average Full Toll Lanes	\$6.21	\$4.81	\$1.40	29.1%	\$5.22	19.0%
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.15	20.0%
<b>Average Gross Revenue</b>	<b>\$4.76</b>	<b>\$3.50</b>	<b>\$1.26</b>	<b>36.0%</b>	<b>\$4.06</b>	<b>17.2%</b>

## RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2023-24 on a monthly basis.



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## **RCTC PEAK-HOUR VOLUMES**

On November 20, 2023, the RCTC 91 EL transitioned to dynamic pricing, which adjusts toll rates based on traffic volumes to maintain free-flowing trips in accordance with RCTC's 91 Express Lanes Toll Policy and Toll Schedule. The dynamic pricing is being closely monitored.

## **RCTC OPERATIONAL HIGHLIGHTS**

### **On-Road Operations**

RCTC Freeway Service Patrol responded to 109 calls during the month of May. Of those calls, 87 were to assist disabled vehicles, 7 calls to remove debris, and 15 were in response to accidents that affected the 91 EL.

# FINANCIAL HIGHLIGHTS RCTC

## RCTC 91 Express Lanes Operating Statement

Description	YTD as of :		YTD Variance	
	Actual <sup>1</sup>	5/31/2024 Budget	Dollar \$	Percent (%)
<b>Operating revenues:</b>				
Toll Revenue	\$ 75,439,841.74	\$ 54,273,541.67	\$ 21,166,300.07	39.0
Fee Revenue	8,224,749.40	5,383,583.33	2,841,166.07	52.8
<b>Total operating revenues</b>	<b>83,664,591.14</b>	<b>59,657,125.00</b>	<b>24,007,466.14</b>	<b>40.2</b>
<b>Operating expenses:</b>				
Salaries and Benefits	880,620.69	825,916.67	(54,704.02)	(6.6)
Legal Services	15,154.84	187,916.67	172,761.83	91.9
Advisory Services	52,525.06	67,833.33	15,308.27	22.6
Audit and Accounting Fees	34,454.00	34,833.33	379.33	1.1
Service Fees	13,611.92	17,416.67	3,804.75	21.8
Other Professional Services	483,232.11	1,085,791.67	602,559.56	55.5
Lease Expense	277,881.30	322,300.00	44,418.70	13.8
Operations	3,722,491.59	4,825,241.67	1,102,750.08	22.9
Utilities	71,281.34	154,550.00	83,268.66	53.9
Supplies and Materials	2,614.13	5,500.00	2,885.87	52.5
Membership and Subscription Fees	33,909.46	23,833.33	(10,076.13)	(42.3)
Office Equipment & Furniture (Non-Capital)	-	36,666.67	36,666.67	100.0
Maintenance/Repairs	309,246.08	444,125.00	134,878.92	30.4
Training Seminars and Conferences	1,773.49	7,333.33	5,559.84	75.8
Transportation Expenses	1,427.05	2,658.33	1,231.28	46.3
Lodging	1,751.85	2,750.00	998.15	36.3
Meals	510.28	2,750.00	2,239.72	81.4
Other Staff Expenses	209.46	458.33	248.87	54.3
Advertising	-	183,333.33	183,333.33	100.0
Program Management	64,510.95	79,841.67	15,330.72	19.2
Program Operations	6,125,386.28	9,571,650.00	3,446,263.72	36.0
Litigation Settlement	1,495.09	4,583.33	3,088.24	67.4
Furniture & Equipment	10,962.00	66,458.33	55,496.33	83.5
Improvements	-	-	-	N/A
Bad Debt Expense	102,103.26	64,166.67	(37,936.59)	(59.1)
<b>Total operating expenses</b>	<b>12,207,152.23</b>	<b>18,017,908.33</b>	<b>5,810,756.10</b>	<b>32.2</b>
<b>Operating income (loss)</b>	<b>71,457,438.91</b>	<b>41,639,216.67</b>	<b>29,818,222.24</b>	<b>71.6</b>
<b>Nonoperating revenues (expenses):</b>				
Interest Revenue	5,825,356.09	1,173,791.67	4,651,564.42	(396.3)
Other Miscellaneous Revenue	551,404.99	-	551,404.99	N/A
Loss on Refunding	-	-	-	N/A
Principal Expense	-	-	-	N/A
Interest Expense	(18,694,039.09)	(20,350,916.67)	1,656,877.58	(8.1)
<b>Total nonoperating revenues (expenses)</b>	<b>(12,317,278.01)</b>	<b>(19,177,125.00)</b>	<b>6,859,846.99</b>	<b>35.8</b>
Transfers In	-	-	-	N/A
Transfers Out	(634,600.00)	(938,300.00)	303,700.00	(32.4)
<b>Net income (loss)</b>	<b>\$ 58,505,560.90</b>	<b>\$ 21,523,791.67</b>	<b>\$ 36,981,769.23</b>	<b>171.8</b>

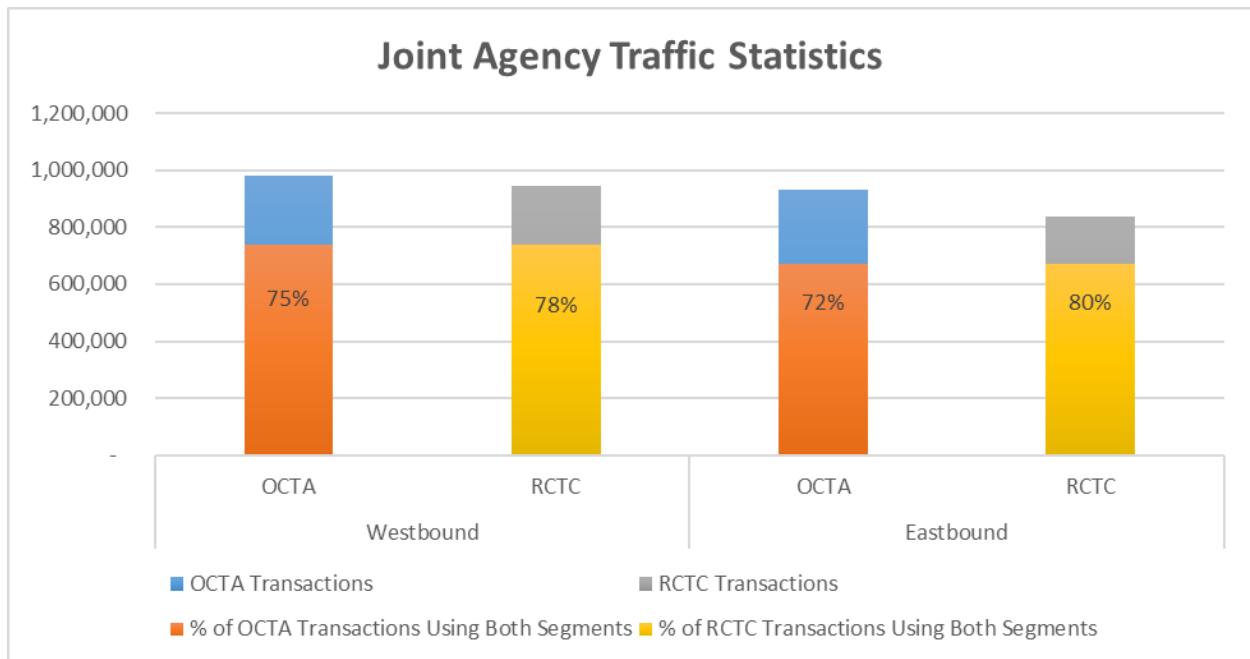
## JOINT AGENCY TRIP AND REVENUE STATISTICS

### MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **May 31, 2024**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
<b>Westbound</b>				
OCTA	979,990	737,752	75%	\$2,786,766.75
RCTC	946,568	737,752	78%	\$5,495,294.50
<b>Eastbound</b>				
OCTA	929,376	671,595	72%	\$3,206,701.37
RCTC	838,616	671,595	80%	\$3,551,061.39

## JOINT AGENCY TRAFFIC STATISTICS



## JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	REPORTING PERIOD	PERFORMANCE STANDARD	MAY 2024 PERFORMANCE
<b>Customer Service</b>			
Service Level /Speed of Answer	Monthly	80% answered within 60 seconds	75% answered within 60 seconds
Abandon Percentage	Monthly	4% <	4%
Customer Satisfaction Score	Monthly	4.5 =>	4.85
First Contact Resolution	Monthly	85% of calls resolved on the first contact	93%
<b>Timeliness of Case Resolution</b>			
	Monthly	90% of cases resolved in one (1) business day	97%
	Monthly	98% of cases resolved within five (5) business days	99%
<b>Mail Performance</b>			
Processing Returned Mail	Monthly	Per business day in which 90% of returned mail is processed within three (3) business days	100%
	Monthly	Per business day in which 100% of returned mail is processed within five (5) business days	100%
Research and resolve unidentified Payments	Monthly	100% of all unidentified payments are completely and accurately resolved within five (5) business days	100%
Payment Processing	Monthly	Per business day in which 100% of payments are processed within two (2) business days	100%
<b>Accounting</b>			
Customer Refunds Processed	Monthly	Per business day in which 100% of all refunds are completely and accurately issued within five (5) business days	100%

Key Performance Indicators for service level/speed of answer were not met due to the call center receiving a higher call volume than usual. ViaPlus is continuously recruiting new staff to meet the call center demands. ViaPlus has revised the call center projections to address the additional calls.

## JOINT AGENCY TRANSPONDER DISTRIBUTION

6C TRANSPONDER DISTRIBUTION	May-24		April-24		FY 2023-24	
	Tags	% of Total	Tags	% of Total	Average To-Date	
<b>Issued</b>						
To New Accounts	1,897	20.8%	2,207	23.8%	1,942	22.7%
Additional Tags to Existing Accounts	7,024	77.2%	6,835	73.8%	6,413	75.1%
Replacement Transponders	178	2.0%	224	2.4%	186	2.2%
Total Issued	<b>9,099</b>	100.0%	<b>9,266</b>	100.0%	<b>8,541</b>	100.0%



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At the end of May 2024, the 91 EL had 178,405 active customer accounts and 713,760 transponders classified as assigned.

**Number of Accounts by FY**  
**As of May 31, 2024**

