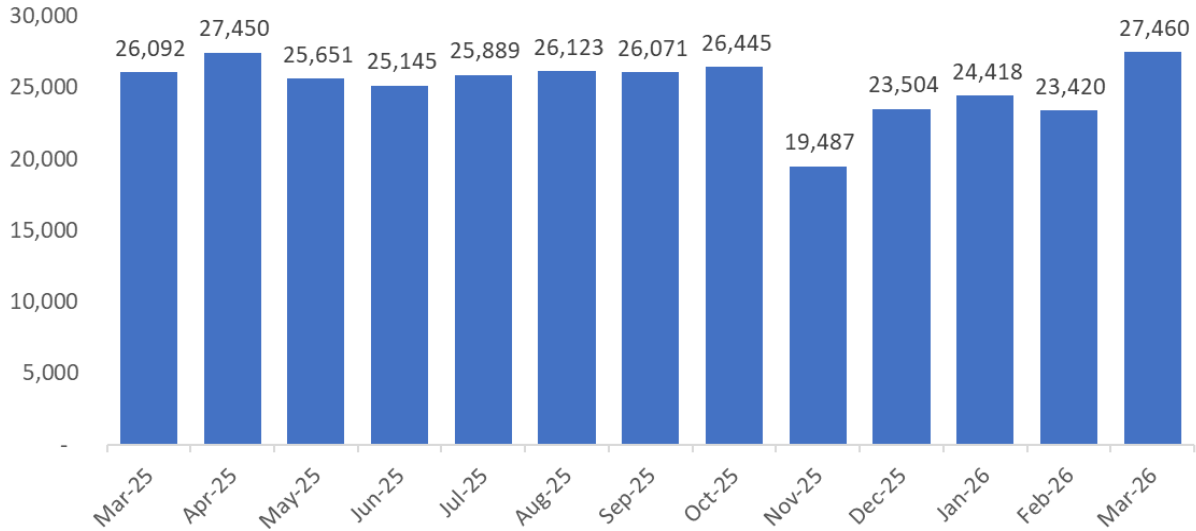
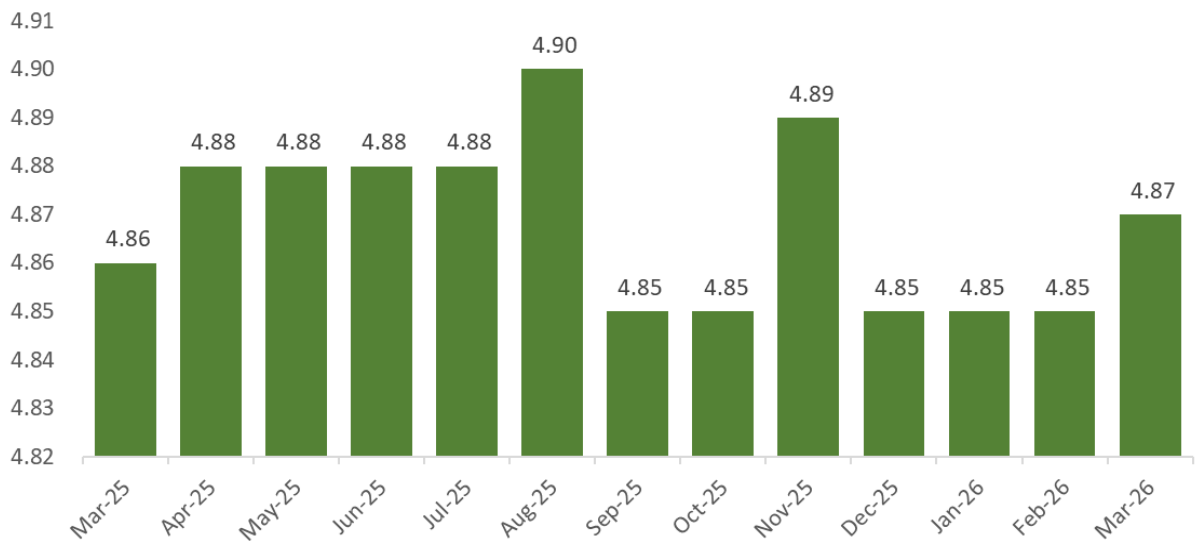


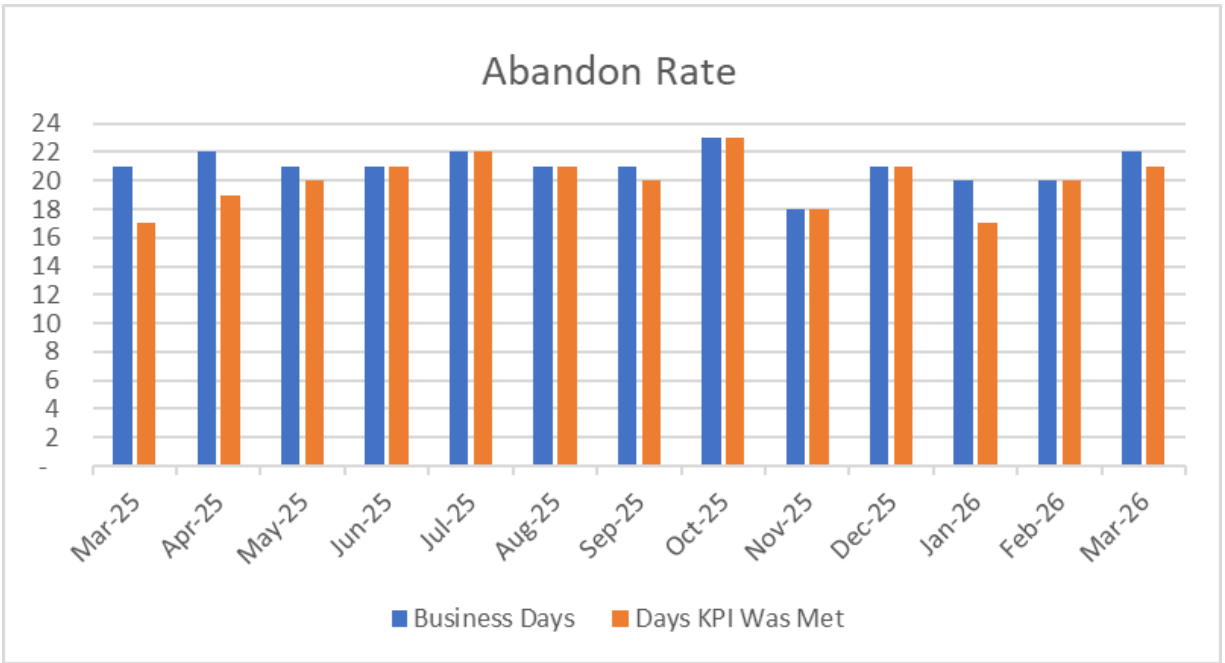
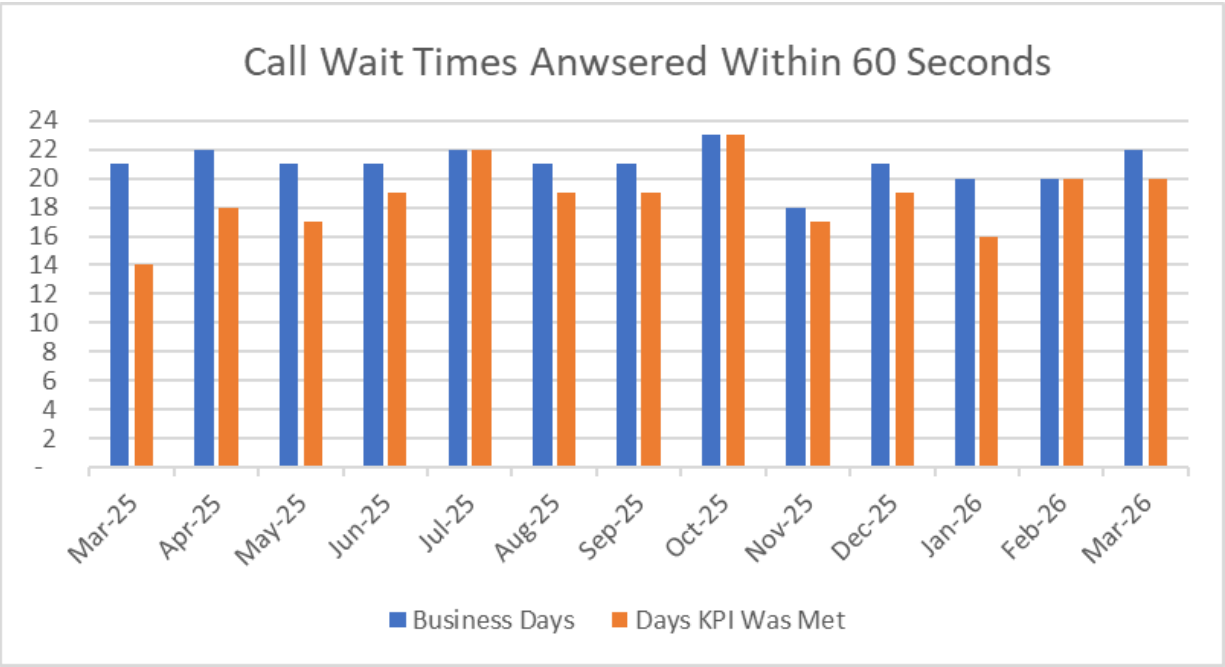
# 91 Express Lanes Key Performance Measures March 2026

### Customer Service Center Number of Monthly Calls



### Customer Satisfaction Monthly Scores (Out of 5)





KPI = Key performance indicator