

Project V Services Semi-Annual Review Ridership Report

Reporting Period: Q2 of FY 2025-26 and Q3 of FY 2025-26

No.	Agency	Service Description	Call Cycle Awarded	Measure M2 Total Grant	Service Type	Service Start Month/Year	Total Boardings	Total RVH	Total RVM	Boardings per RVH (B/RVH) ^{1,2}	Cost Per Boarding (O&M/B) ^{1,2}	Met CS Threshold (Y/N/NA)	Met OTP Threshold (Y/N/NA)
1	Anaheim	Anaheim Canyon Circulator	2020	\$ 1,141,864	Commuter Service	July 2020	3,030	503	6,290	6.0	\$ 19.00	Y	Y
2	County of Orange	Expanded Ranch Ride Transit Service Program	2024	\$ 1,219,784	Local Circulator and Special Event	July 2025	5,900	322	4,669	18.3	\$ 14.87	Y	Y
3	Dana Point	Dana Point Trolley Continuity	2020	\$ 2,209,739	Seasonal Service	July 2024	6,050	83	419	73.3	\$ 20.27	Y	Y
4	Irvine	Irvine Special Event and Circulators	2024	\$ 4,471,421	Seasonal and Special Event, Local Circulator	August 2024	9,652	557	7,881	17.3	\$ 8.89	Y	Y
5	La Habra	Community Special Event Service ³	2020	\$ 66,234	Special Event	December 2022	347	39	379	8.9	\$ 8.65	TBD	Y
6	Laguna Beach	Off-Season Weekend Trolley Service	2020	\$ 3,850,000	Seasonal and Special Event	September 2021	94,092	5,248	53,015	17.9	\$ 4.08	Y	Y
7	Laguna Beach	Off-Season Weekend and Seasonal Services	2024	\$ 5,212,250	Seasonal and Special Event	June 2025	7,013	386	6,525	18.1	\$ 7.44	Y	Y
8	Mission Viejo	Circulator and Special Event Service	2024	\$ 4,423,545	Local Circulator and Special Event	March 2025	32,941	2,994	42,900	11.0	\$ 8.75	Y	Y
9	San Clemente	Trolley Continuation and Expansion Program	2024	\$ 8,235,081	Seasonal and Special Event	July 2024	74,994	2,526	19,740	29.7	\$ 2.66	Y	Y
10	San Juan Capistrano	Expanded Summer Weekend and Special Event Trolley Service	2024	\$ 2,526,012	Seasonal and Special Event	July 2025	3,857	98	979	39.4	\$ 5.87	Y	Y
11	Huntington Beach	HB Southeast Rideshare Pilot Program	2020	\$ 806,240	Shared-Ride Hailing	January 2024	14,719	2,422	15,282	6.1	\$ 8.27	Y	Y
12	Laguna Beach	Laguna Canyon Road/El Toro Road Laguna Local Service ⁴	2024	\$ 2,024,489	On-Demand, Microtransit	July 2025	6,512	3,145	27,096	2.1	\$ 32.11	TBD	N/A
13	Los Alamitos	Los Alamitos On-Demand Service ⁵	2024	\$ 1,930,472	Shared-Ride Hailing	January 2026	-	-	-	-	-	-	-
14	San Clemente	On-Demand Transit Programs	2024	\$ 1,057,500	Shared-Ride Hailing, Microtransit	July 2025	16,723	2,077	40,217	8.1	\$ 8.57	Y	N/A
Total							275,830	20,399	225,393				

NOTE: Service above the maximum cost per boarding limit is shaded.

- Average of Q2 and Q3 rounded to next whole number.
- FY 2025-26 maximum cost per boarding is \$21.63.
- The City of La Habra previously indicated the revised customer satisfaction targets would be finalized in FY 2024-25. The CS was not established due to staffing stabilization and the development of a formal CS revision. The City of La Habra plans to deploy CS surveys during the next community transit cycle and will provide updated targets and results in future reporting.
- The City of Laguna Beach exceeded the FY 2024-25 maximum cost per boarding of \$21.63—twice the allowable OCTA subsidy rate of \$10.81—with a reported O&M cost per boarding of \$32.11 primarily due to the initial launch of the service. The Laguna Beach City Council directed staff to conduct public outreach on two potential cost improvement options, reducing off-season service hours and implementing a year-round user fare on a go-forward basis.
- Pending start-up cost data from the City of Los Alamitos to verify performance. Ridership update to be provided in the next semi-annual report anticipated in the January/February 2026.

NA - data not applicable for current reporting period (i.e., service provides real-time ETA information, service did not operate with a fixed schedule).
TBD - refinement to target threshold in progress.

Minimum Performance Standards for Cost Per Boarding, O&M/B

- Maintain O&M/B below maximum cost per boarding limit.
- \$21.63 maximum cost per boarding set at twice the allowable per boarding OCTA subsidy rate of \$10.81 for FY 2025-26.

Acronyms

- B/RVH - Boardings per Revenue Vehicle Hour
- Call - Call for Projects
- CS - Customer Satisfaction
- ETA - Estimated Time of Arrival
- FY - Fiscal Year
- HB - Huntington Beach
- N/A - Not Applicable
- No. - Number
- O&M - Operations and Maintenance
- O&M/B - Operations and Maintenance Cost per Boarding
- OC - Orange County
- OCTA - Orange County Transportation Authority
- OTP - On-time Performance
- Q2 - Quarter 2 (October 2025 - December 2025)
- Q3 - Quarter 3 (January 2026 - March 2026)
- RVH - Revenue Vehicle Hours
- RVM - Revenue Vehicle Miles
- SC - San Clemente
- TBD - To Be Determined
- Y/N - Yes/No