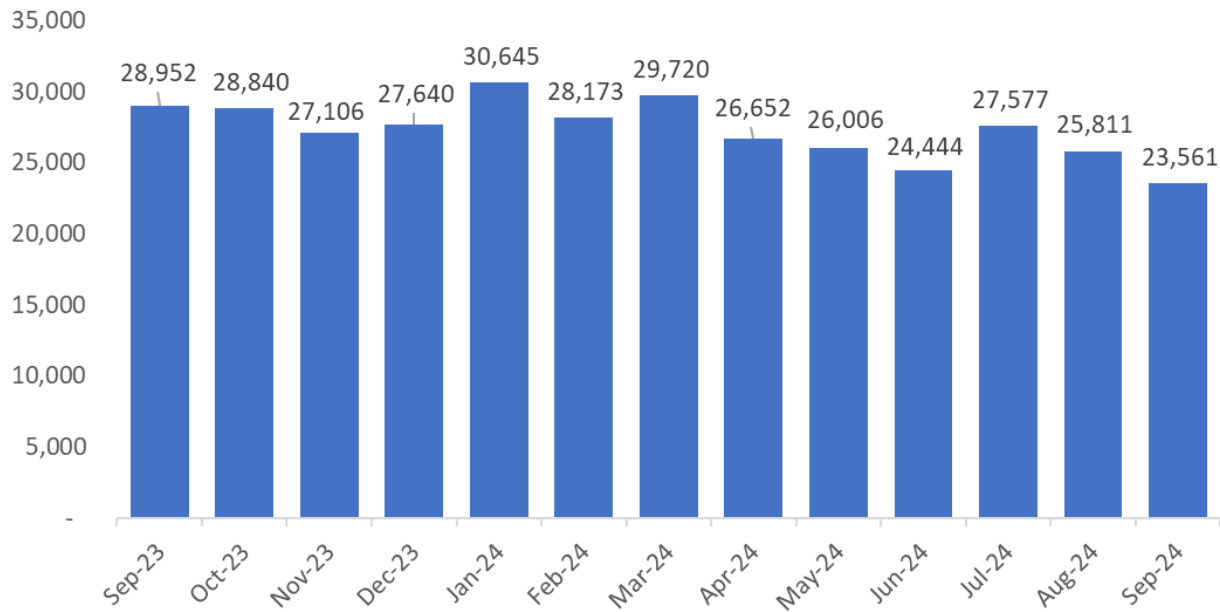


# 91 Express Lanes Key Performance Measures September 2024

### Customer Service Center Number of Monthly Calls



### Call Wait Times Answered Within 60 Seconds

