

Orange County Transportation Authority

Schedule of Tariffs

Effective ~~February 14~~ July 9,
2025 2024



ORANGE COUNTY TRANSPORTATION AUTHORITY
Schedule of Tariffs

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Fares

Local Bus (1-499, 529, 543, 560, 862)

| | Regular | Reduced (Senior/Disabled) | Youth |
|--|----------|------------------------------|---------|
| One-way ^{1,2,5,13} | \$ 2.00 | \$ 0.75 | \$ 0.00 |
| Open Payment Day CapPass ^{1,3} | \$ 5.00 | \$ 4.50 | |
| Prepaid Day Wave Day CapPass ^{1,3} | \$ 4.50 | \$ 1.35 | |
| 30-Day Wave Monthly- CapPass ^{1,4} | \$ 69.00 | \$ 22.25 | |

University Pass Program

| | Student | Faculty/Staff |
|---------------------------|----------|---------------|
| One-way ¹⁰ | \$ 1.25 | \$ 1.25 |
| Monthly cap ¹⁰ | \$ 45.00 | \$ 69.00 |

Employer Pass Program - Perk

| | Employee |
|---------------------------|----------|
| One-way ¹¹ | \$ 1.25 |
| Monthly cap ¹¹ | \$ 69.00 |

College Pass Program

| | Student ⁹ | Student ⁶ |
|--|----------------------|----------------------|
| One-way ^{7,8,9} | \$ 0.00 | \$ 2.00 |
| 30-Day College CapPass (Magnetic and Mobile) ⁶ | \$ 46.00 | \$ 46.00 |

Paratransit (ACCESS)

| | All Ages |
|---------------------------------|----------|
| Base Fare ¹² | \$ 3.60 |
| Companion of ADA Eligible Rider | \$ 3.60 |
| ADA Personal Care Attendant | \$ 0.00 |
| ACCESS Eligible Local Bus Fare | \$ 0.25 |

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OC Flex

| | All Ages |
|------------------------|----------|
| OC Flex Fare | \$ 5.00 |
| OC Flex Media Pre-Paid | \$ 4.50 |

Notes:

¹Measure M2 subsidizes a portion of Senior/Disabled fares.

²M2 subsidizes \$1.25 of Base Fare during peak hours, and \$0.25 of base fare during non-peak hours on single ride fares.

³M2 subsidizes \$1.00 of reduced-price fares of \$2.50 for day passes and \$2.35 prepaid day passes.

⁴M2 subsidizes \$12.75 of reduced-price fare of \$35.00 for 30-day passes.

⁵Youth Fares are subsidized through grants provided by Low Carbon Transit Operations Program (LCTOP), effective 2/14/2022.

⁶College 30-Pass – Available for students enrolled full-time or part-time in colleges not participating in the College Pass Program

⁷College Pass Program - Fees are negotiated for each particular contract. Students receive fare media upon registration and based on their student status.

⁸Cost paid by district, calc. actual revenue cost of the semester boarding/ total eligible students.

⁹Not eligible for any college that is not a part of the College Pass Program.

¹⁰The university agrees to pay the base fare of \$1.25, to a monthly maximum (cap) of the Regular 30-Day Pass price of \$45.00 for students and a monthly maximum (cap) of the Regular 30-Day Pass price of \$69.00 for faculty and staff members.

¹¹The employer agrees to pay the base fare of \$1.25, to a monthly maximum (cap) of the Regular 30-Day Pass price of \$69.00 per employee eligible for any college that is not a part of the College Pass Program.

¹²M2 subsidizes 10% of Base Fare = \$0.40.

¹³For each paid one-way fare the rider will be granted a free 2-hour transfer from the time fare is validated.

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Local Bus – Regular / Reduced Fares

Regular fares apply to passengers ages 19-59, except where otherwise noted.

Reduced fares apply to passengers 60 and older or people with disabilities. For information on qualifying for a reduced fare, contact the Reduced Fare ID department at 714-560-5596 or visit <http://www.octa.net/>.

One-way

~~The one-way fare cash payment is good on all local bus routes for one ride.~~

The one-way fare cash payment is good on all local bus routes. One-way fares will earn credit towards just a day cap if the same open loop payment source is used.

One-way fares on Wave media earn credit toward daily and monthly caps and include a free 2-hour transfer upon fare validation. Cash fares do not count toward fare capping.

Open Payment Day Cap

A daily fare cap will be applied for an open loop payment source that reaches the set limit. Once the limit is reached all subsequent payments using the same payment source will not incur additional charges. Once reached the cap will be good for unlimited rides that day on all local bus routes and valid until end of the transit day (2:59am).

~~A day pass is good for unlimited rides that day on all local bus routes and valid until end of the transit day (2:59am).~~

Wave Prepaid Day Cap

A daily fare cap will be applied for an account-based fare media that reaches the set limit. Once the limit is reached all subsequent payments using the same payment media will not incur additional charges. Once reached the cap will be good for unlimited rides that day on all local bus routes and valid until end of the transit day (2:59am).

~~A prepaid day pass is good for unlimited rides that day on all local bus routes. The prepaid day pass is available at various retailers in Orange County or at the OCTA customer store. Prepaid Day Passes are not available for purchase on the bus.~~

30-Day Pass

WAVE Monthly Cap

Customers utilizing an account-based fare option such as the smart card or mobile application will earn credit towards a monthly fare cap, until that cap is reached. Any rides after the cap is reached will not be charged. Credit earned towards the cap is valid only during the calendar month.

~~The 30-Day Pass is good for unlimited travel on all local bus routes and is valid for a period of 30 consecutive days. The first use of the pass begins the 30-day period.~~

University Pass Program

University Pass

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The University Pass is a discounted pass, which identifies the university and the associated student, faculty, or staff member. The pass is valid for payment of the full cash fare on all OCTA local routes.

For each card read by OCTA's bus farebox, the university agrees to pay the college/university reduced price one-way fare, to a monthly maximum (cap) of the price for students.

Participating Universities: CSU Fullerton, Chapman University, UC Irvine

Employer Perk Pass

Employer Pass

The Employer Pass is a discounted pass which identifies the contracting employer. The pass is valid for one calendar year. For each card read by OCTA's bus fare box, the employer agrees to pay the one-way fare, to a monthly cap price per employee.

College Programs

Eligible riders include students enrolled in a public or private community college, trade and/or technical school that participates in the college pass program. To be eligible, students must be enrolled in 9 or more units per term. Mobile passes are to be distributed based on the approved list provided to OCTA by the participating colleges.

College ~~Monthly~~30 Day Cap Pass

~~Students utilizing an account-based fare option such as the smart card or mobile application will earn credit towards a monthly fare cap, until that cap is reached. Any rides after the cap is reached will not be charged. Credit earned towards the cap is valid only during the calendar month. The College 30-Day Pass is valid for 30 consecutive days for both magnetic and electronic versions. The first use of the pass begins the 30-day period. This pass is valid for payment of the full cash fare on all OCTA local routes.~~

College Pass Program

Some college student identification cards are valid for participating colleges. The college student identification cards are only valid for those not using mobile pass ticketing. Colleges activate student identification cards at registration for the students and are valid for the school semester. This pass is valid for payment of the full cash fare on all OCTA local routes.

Students may only use one form of college pass media either ~~mobile or magnetic pass~~mobile or physical Wave card type in one semester.

Participating Colleges: Coastline College, Cypress College, Fullerton College, Golden West College, Irvine Valley College, Rancho Santiago College, Rancho Santiago Continuing Education, Saddleback College, Santa Ana College, Santa Ana and Rancho Santiago Continuing Education

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Paratransit Fares

For information on qualifying for a paratransit fare, contact OC Access Eligibility at 714-560-5956, OC Access Customer Relations at 800-636-7433, or visit <http://www.octa.net/>.

ACCESS Base Fare

OCTA ACCESS is a shared $\frac{3}{4}$ mile ride, curb-to-curb paratransit service for persons who are unable to use the regular public bus service because of their disability. Persons who meet the ADA criteria and are certified as ADA eligible may receive this service. ACCESS trips must be scheduled one to seven days in advance.

Paratransit ADA Personal Care Attendant (PCA)

An ADA eligible person must be approved eligible for a PCA and inform the reservation operator at the time when the reservation is made for a PCA to ride for free.

Paratransit Companion of ADA Eligible Rider

Paratransit Companions are required to pay the full fare per trip OC Access fare.

Paratransit Eligible Local Bus Fare

Paratransit eligible riders on the fixed route service are eligible for a reduced fare when presenting any Paratransit Eligible Reduced Fare Identification Card. Any paratransit client who has restricted, trip-by-trip, or temporary eligibility and can utilize fixed route service for some of their trips, may ride OCTA's fixed route service at a reduced fare.

Additionally, the base fare for a personal care attendant (PCA) who aids an ADA eligible person when accompanying a paratransit eligible rider is also reduced.

OC Flex

OC Flex is an on-demand, curb-to-curb shuttle service offered by the Orange County Transportation Authority that operates in parts of Aliso Viejo, Laguna Niguel and Mission Viejo. Within this zone, unlimited rides are only \$4.50 per day, seven days a week. OC Flex does not run on a fixed route like regular bus service. OC Flex is a shared-ride service. Other customers may be picked up and dropped off while you're onboard.

The regular day pass and regular 30-day pass are valid fares for use on the OC Flex service provided the pass is not expired. Metrolink and Amtrak transfers are also valid fares for use on the OC Flex service provided the pass is not expired.

OC Flex service is most convenient when using our mobile application. If you do not have a smartphone or would feel more comfortable talking to our customer service staff, call at 714-560-FLEX to book your ride.

Day Pass

Unlimited local rides all day are only \$4.50 when paid on the OC Flex Mobile App or \$5 cash onboard.

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Free Rides

California Peace Officer, Firefighter, Military Courtesy Fare

Any California peace officer, firefighter, or United States military personnel may ride, without payment of fare, on any regularly scheduled local fixed-route bus.

A California peace officer is any sworn officer of the law, including city police officers, county sheriff and marshal deputies, district attorney investigators, college/university police officers, police reserve officers, and State Highway Patrol officers, with an identification card or badge issued by the employing agency which clearly states that the person is a sworn California peace officer. Firefighting personnel include all local, municipal, county, state, and federal firefighters with an identification card and badge issued by the employing agency which clearly states that the person is a sworn firefighter. Military personnel include active participants in the United States armed forces while in uniform or with a valid military identification card.

Children

Children ages 5 and under must be accompanied on a bus by a fare-paying passenger. Up to three children may ride free with a fare-paying passenger.

Youth

Youth ages 6 through 18 are free with valid fare media. Effective February 14, 2022.

Mobility Trainer

A qualified mobility trainer may ride, without payment of fare, on any regularly scheduled local fixed-route bus while working with disabled individuals and by presenting a valid mobility trainer identification card. A mobility trainer is an individual who serves as an attendant from a social service agency located within Orange County and trains persons with disabilities or service animals to utilize fixed route service, and who possesses an OCTA issued mobility trainer identification card. The free fare is exclusively restricted to travel training trips when accompanying clients.

Metrolink Transfer

Passengers on Metrolink may transfer to an OCTA local fixed route line that directly connects with Metrolink trains at rail stations by showing their validated Metrolink ticket or pass for that day.

Interagency Transfer

Interagency transfers are issued by bus transit agencies connecting with OCTA. The interagency transfer to OCTA service is valid on the first ride only of the OCTA connecting route and is valued at the base fare price.

Some agencies may issue a Day Pass in lieu of an interagency transfer. This Day Pass is accepted by OCTA as an interagency transfer for the connecting ride only. OCTA's Day Pass is accepted as an interagency transfer for the connecting ride only by bus transit agencies connecting with OCTA.

Tariff Policies

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Bus Pass Vendor Program

~~Any agency, school, retailer, city, employer, or other entity may apply and must meet specified criteria to be approved by OCTA to participate in the OCTA Bus Pass Vendor program. If approved, select OCTA passes may be purchased from OCTA and resold or otherwise distributed. OCTA discounts the total order cost according to the chart on the following page.~~

| Order Amount | Discount |
|---------------------------|---------------|
| \$1000—\$2000 | 2% |
| \$2001—\$3000 | 3% |
| \$3001—\$4000 | 4% |
| \$4001 or more | 5% |

Construction Mitigation

The Chief Executive Officer is authorized to make changes to OCTA's adopted passenger fare schedule for the purposes of mitigating construction inconveniences.

Customer Complaints

The Chief Executive Officer is authorized to permit the Customer Relations Department to issue a prepaid day pass in response to a customer complaint. In each case, the Customer Relations Department Manager, Section Manager or Supervisor must authorize the transaction. An individual customer may receive no more than one prepaid day pass in a three-month period.

Promotional Fare

~~The Chief Executive Officer is authorized to make changes in OCTA's adopted passenger fare schedule for promotional purposes to encourage ridership on new and/or restructured routes or service and in specific target areas or markets.~~

Promotional Fare Products ~~epaid Day Passes and 30-Day Passes~~

~~The Chief Executive Officer is authorized to make changes in OCTA's adopted passenger fare schedule for promotional purposes. Promotion may be identified to a specific route, area, or rider group (for examples such as, students, home-to-work commuters, senior citizens, etc.). Prepaid day passes, 30-day passes may be used as promotional fare media. A promotional product with a predefined period or value may be paired with wave fare media. These fare media may be distributed through ~~visits to~~ schools, senior centers, etc. or through direct mail or newspaper advertising as a mail-in request for a ~~prepaid day pass, a discount for a 30-day pass or a drawing for a full value 30-day pass.~~ 30-day passes may also be discounted to encourage the use of prepaid fares period-based product, such as a day or monthly pass, a discount equal to a monthly cap, or the full value of a monthly cap. The daily or monthly cap may also be discounted to encourage use of wave fare media.~~

Cash Fare Reductions

Reduced or free fares may be used, for example, to encourage ridership on a new route, routes not meeting performance goals or on special services. Reduced or free fare promotions may not exceed two weeks in duration.

Peak Period

The peak period is weekdays from 6:00 a.m. to 9:00 a.m. and from 3:00 p.m. to 6:00 p.m.

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Off-Peak Period

The off-peak is all times other than the peak period (weekdays from 6:00 a.m. to 9:00 a.m. and from 3:00 p.m. to 6 p.m.). This includes all other weekday times and all weekend times (Saturdays, Sundays, and holidays).

System-Wide Promotional Fares

In addition to promotional fares targeted to individual routes, services or markets, system-wide reduced fares may be proposed, on a periodic basis, as a part of the overall marketing program. All such system-wide promotions shall require the Board of Directors' approval.

Introductory Fare Discounts

To promote new and improved services on certain routes, the Board of Directors may approve lower fares on these routes for a specified period.

Risk Management

The Chief Executive Officer is authorized to permit the Risk Management Department to issue a prepaid day pass or passes to a customer as a settlement for a claim.

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Glossary

Disabled Person

A person with a disability is any individual with illness, injury, age, congenital malfunction, other permanent or temporary incapacity. A disabled person can be an individual confined to a wheelchair who is unable, without special facilities, special planning or design, to utilize public transportation facilities and services as effectively as a person who is not so affected.

Mobility Trainer

A mobility trainer is an individual who serves as an attendant for a social service agency and trains persons with disabilities to utilize fixed route service. The trainer possesses an OCTA issued mobility trainer identification card.

Paratransit ADA Personal Care Attendant (PCA)

A personal care attendant (PCA) is an individual who aids an ADA eligible person for that person to be able to complete the paratransit trip. An ADA eligible person must be approved eligible for a PCA.

Senior

A senior citizen is any individual 60 years of age or over who presents any legally accepted proof of age, such as a valid driver's license, red, white and blue Medicare card, Department of Motor Vehicles (DMV) Identification Card, OCTA Senior Citizen Identification Card, or other government issued identification showing age to be 60 years or older.

Youth

A youth is defined as an individual ages 6-18 years old.

Wave

Wave is the official brand for OCTA's Rider Validation System, an account-based system with physical and virtual smartcards that facilitate fare collection and boardings based on rider classification or eligibility for reduced fare programs.



550 South Main Street
P.O. Box 14184
Orange, CA 92863-1584
(714) 636-RIDE (7433)
(949) 636-RIDE (7433)
www.octa.net