



Orange County Transportation Authority

Legislation Text

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Bus Operations Performance Measurements Report for the Fourth Quarter of Fiscal Year 2020-21

The Orange County Transportation Authority operates fixed-route bus and demand-response paratransit service throughout Orange County and into neighboring counties. The established measures of performance for these services assess the safety, courtesy, reliability, and overall quality of the services. This report summarizes the year-to-date performance of these services through the fourth quarter of fiscal year 2020-21.

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