



# Orange County Transportation Authority

## Legislation Text

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### **Bus Operations Performance Measurements Report for the Fourth Quarter of Fiscal Year 2019-20**

The Orange County Transportation Authority operates fixed-route bus and demand-response paratransit service throughout Orange County and into neighboring counties. The established measures of performance for these services assess the safety, courtesy, reliability, and overall quality of the services. This report highlights proposed changes to the method for counting passengers, measuring on-time performance, and summarizes the year-to-date performance of the fixed-route and paratransit services through the fourth quarter of fiscal year 2019-20.

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