



Legislation Text

File #: 20-2522, **Version:** 1

Back-Office System/Customer Service Center Update

In November 2019, the Orange County Transportation Authority Board of Directors and Riverside County Transportation Commission Board of Directors approved the selection of Cofiroute, USA to provide operating services for the 91 Express Lanes in Orange and Riverside counties. Staff will provide an update on the progress since the selection and the upcoming schedule for transition to the new back-office system.