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### **Draft Fiscal Year 2019-20 Bus Service Plan**

Bus system changes are proposed for October 2019 and February 2020 to grow ridership, increase productivity, and implement routing changes to prepare for OC Streetcar construction. The changes require a public hearing, and staff recommends initiating a public outreach process to gather customer input prior to finalizing recommendations. Results from the outreach process will be presented to the Board of Directors in July 2019.

- A. Direct staff to implement a public outreach program to solicit feedback on the Draft Fiscal Year 2019-20 Bus Service Plan.
- B. Direct staff to return to the Board of Directors in July 2019 with outreach findings and final recommendations.