



Orange County Transportation Authority

Legislation Text

File #: 19-1712, Version: 1

Cooperative Agreement with the San Bernardino County Transportation Authority and the Riverside County Transportation Commission for Call Box Call Center Services

The Orange County Transportation Authority, acting as the Orange County Service Authority for Freeway Emergencies, operates a system of call boxes along the freeways in Orange County. Through a competitively procured agreement, a vendor answers calls from the freeway call boxes and motorist assistance calls from the 511 system. The Orange County Transportation Authority and the Riverside County Transportation Commission entered into a cooperative agreement with the San Bernardino County Transportation Authority to participate in a joint call box call answering center. The current agreement expires March 31, 2019. Execution of a new cooperative agreement is necessary to continue participation in the joint call box call center.

Authorize the Chief Executive Officer to negotiate and execute Cooperative Agreement No. C-9-0955 with the Riverside County Transportation Commission and the San Bernardino County Transportation Authority, in the amount of \$850,000, for reimbursement of call answering center services associated with the freeway call box and 511 motorist assistance services, effective April 1, 2019 through June 30, 2029.