



File #: 18-928, **Version:** 1

Investigation and Limited Scope Review of the Senior Mobility Program Operated by the Korean American Senior Association

The Internal Audit Department has completed an investigation of a report received from Orange County Transportation Authority's Transit Division related to the Korean American Senior Association of Orange County's Senior Mobility Program. Specifically, the Transit Division raised concerns about compliance with program requirements for wheelchair accessibility and with the service plan. The Internal Audit Department confirmed that the Korean American Senior Association of Orange County had not made trips available to those requiring wheelchair accessibility and that some trips provided were not outlined in the current service plan agreement. The Internal Audit Department also identified unsupported costs charged to the program and non-compliance with the program's minimum age requirement.

Direct staff to implement proposed corrective action to terminate the funding agreement with the Korean American Senior Association of Orange County.