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Fiscal Year 2017-18 Bus Service Improvement Plan

Bus system changes to improve productivity are proposed for October 2017 and February 2018. The proposed changes for February 2018 require a public hearing, and staff recommends initiating a public outreach process to gather customer input prior to implementation. Results from the outreach process will be presented to the Board of Directors in September 2017.

- A. Direct staff to implement a public outreach program to solicit feedback on the Draft February 2018 Service Change Proposal.
- B. Direct staff to return to the Board of Directors on September 25, 2017 with outreach findings.
- C. Exclude Route 57 modifications from the October 2017 bus service change, and seek the City of Newport Beach Council support for the proposed Route 57 service reductions to the Newport Transportation Center and adjacent area.