



Orange County Transportation Authority

Legislation Details (With Text)

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Title: Interstate 405 Customer Service and Operations Center Lease
Sponsors: Christina Runge Haidl, Kirk Avila
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11/22/2021	1	Board	approved and passed	

Interstate 405 Customer Service and Operations Center Lease

The Interstate 405 Improvement Project is well underway and as part of the future operations of the 405 Express Lanes, a customer service and operations center is needed to service 405 Express Lanes customers. For customer convenience and easy access to the express lanes, this facility should be located in the 405 Express Lanes corridor. The proposed space will accommodate the walk-in customer service center, call center, and the traffic management center. Staff has retained the brokerage services of CBRE, Inc., and has done extensive surveys of available space in the 405 Express Lanes corridor. As a result of this search, staff has identified an appropriate location in the City of Costa Mesa.

Authorize the Chief Executive Officer to negotiate and execute a lease agreement with C.J. Segerstrom & Sons, for the 405 Express Lanes Customer Service and Operations Center in the City of Costa Mesa, in an amount not to exceed \$15,423,000.