



Orange County Transportation Authority

Legislation Details (With Text)

File #:	21-3764		
Type:	Orange County Transportation Authority Item	Status:	Passed
File created:	10/25/2021	In control:	Board
On agenda:	11/1/2021	Final action:	11/1/2021
Title:	Appeal to the Board of Directors to Protest Proposed Award of Contract: Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County		
Sponsors:	Pia Veasapen, Andrew Oftelie		
Indexes:			
Code sections:			
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Date	Ver.	Action By	Action	Result
11/1/2021	1	Board		

Appeal to the Board of Directors to Protest Proposed Award of Contract: Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County

The Orange County Transportation Authority has established a protest process as part of the Board of Directors-adopted Procurement Policy, which allows a proposer to appeal a contract award decision. A protest of the award of the contract for Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County has been escalated pursuant to the Procurement Policy to the Board of Directors for its consideration and decision.

Rule on the protest from WSP USA Services, Inc., and provide whatever remedies that are deemed appropriate in its sole and absolute discretion.