



# Orange County Transportation Authority

## Legislation Details (With Text)

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| <b>File #:</b>        | 21-3739  |                      |                                    |
| <b>Type:</b>          | Orange County Transportation Authority Item  | <b>Status:</b>       | Committee Ready - Regular Calendar |
| <b>File created:</b>  | 10/11/2021   | <b>In control:</b>   | Board                              |
| <b>On agenda:</b>     | 10/25/2021   | <b>Final action:</b> |                                    |
| <b>Title:</b>         | Appeal to the Board of Directors to Protest Proposed Award of Contract: Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County   |                      |                                    |
| <b>Sponsors:</b>      | Pia Veasapen, Andrew Oftelie   |                      |                                    |
| <b>Indexes:</b>       |  |                      |                                    |
| <b>Code sections:</b> |  |                      |                                    |
| <b>Attachments:</b>   | 1. Staff Report, 2. Attachment A - A-1, 3. Attachment A - A-2.1, 4. Attachment A - A-3.1, 5. Attachment A - A-4.1, 6. Attachment A - A-5.1, 7. Attachment A - A-5.2, 8. Attachment A - A-5.3, 9. Attachment A - A-5.4, 10. Attachment A - A-5.5, 11. Attachment A - A-5.6, 12. Attachment A - A-5.7, 13. Attachment A - A-5.8, 14. Attachment A - A-5.9, 15. Attachment A - A-5.10, 16. Attachment A - A-5.11, 17. Attachment A - A-6.1, 18. Attachment A - A-7.1, 19. Attachment A - A-8.1, 20. Attachment A - A-9.1, 21. Attachment A - A-10.1, 22. Attachment A - A-11.1, 23. Attachment A - A-12.1, 24. Attachment A - A-13.1, 25. Attachment A - A-13.2, 26. Attachment A - A-13.3, 27. Attachment A - A-13.4, 28. Attachment A - A-13.5, 29. Attachment A - A-13.6, 30. Attachment A - A-13.7, 31. Attachment A - A-14.1, 32. Attachment A - A-14.2, 33. Attachment A - A-14.3, 34. Attachment A - A-14.4, 35. Attachment A - A-14.5, 36. Attachment A - A-14.6, 37. Attachment A - A-14.7, 38. Attachment A - A-14.8, 39. Attachment A - A-14.9, 40. Attachment A - A-14.10, 41. Attachment A - A-14.11, 42. Attachment A - A-14.12, 43. Attachment A - A-15.1, 44. Attachment A - A-16.1, 45. Attachment B, 46. Attachment C |                      |                                    |

| Date | Ver. | Action By | Action | Result |
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### Appeal to the Board of Directors to Protest Proposed Award of Contract: Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County

The Orange County Transportation Authority has established a protest process as part of the Board of Directors-adopted Procurement Policy, which allows a proposer to appeal a contract award decision. A protest of the award of the contract for Request for Proposals 0-2690 Contractor Selection for the Back-Office System and Customer Service Center Operations for the 405 Express Lanes in Orange County has been escalated pursuant to the Procurement Policy to the Board of Directors for its consideration and decision.

Rule on the protest from WSP USA Services, Inc., and provide whatever remedies that are deemed appropriate in its sole and absolute discretion.