



Orange County Transportation Authority

Legislation Details (With Text)

File #: 21-3449
Type: Orange County Transit District Item
Status: Passed
File created: 5/14/2021
In control: Transit Committee
On agenda: 7/8/2021
Final action: 7/12/2021
Title: OC Flex Microtransit Service Pilot Program Update
Sponsors: Jack Garate, Jennifer L. Bergener
Indexes:
Code sections:
Attachments: 1. Staff Report, 2. PowerPoint

Date	Ver.	Action By	Action	Result
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OC Flex Microtransit Service Pilot Program Update

In October 2018, the Orange County Transportation Authority initiated a microtransit service pilot program, branded as OC Flex, operating in two areas of Orange County where transit demand does not support traditional fixed-route service. The pilot program is intended to match resources with changing demand, increasing the efficiency and effectiveness of the Orange County transit system. This report provides an overview of the OC Flex demand and performance during the third year of operation and highlights challenges faced due to the coronavirus pandemic.

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