



# Orange County Transportation Authority

## Legislation Details (With Text)

**File #:** 21-3399  
**Type:** Orange County Transportation Authority Item **Status:** Passed  
**File created:** 4/12/2021 **In control:** Legislative and Communications Committee  
**On agenda:** 4/15/2021 **Final action:** 4/26/2021  
**Title:** Agreement for Customer Information Center Services  
**Sponsors:** Ryan Maloney, Maggie McJilton  
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**Attachments:** 1. Transmittal, 2. Staff Report, 3. Attachment A, 4. Attachment B, 5. Attachment C

Date	Ver.	Action By	Action	Result
4/15/2021	1	Legislative and Communications Committee	approved and passed	Pass

### Agreement for Customer Information Center Services

On December 14, 2020, the Board of Directors approved the release of a request for proposals for the operation of the Customer Information Center. Proposals were received in accordance with the Orange County Transportation Authority's procurement procedures for professional and technical services. Board of Directors' approval is requested to execute an agreement for these services.

- A. Approve the selection of Alta Resources Corp. as the firm to operate the Customer Information Center.
- B. Authorize the Chief Executive Officer to negotiate and execute Agreement No. C-0-2698 between the Orange County Transportation Authority and Alta Resources Corp., in the amount of \$2,980,440, for a three-year initial term, effective July 1, 2021 through June 30, 2024, with two, two-year option terms.