

Orange County Transportation Authority

Legislation Details (With Text)

File #: 20-2522

Type: Orange County Transportation Status: Committee Ready - Discussion Item

Authority Item

File created: 2/13/2020 In control: State Route 91 Advisory Committee

On agenda: 3/6/2020 Final action: 3/6/2020

Title: Back-Office System/Customer Service Center Update

Sponsors: Kirk Avila

Indexes:

Code sections:

Attachments: 1. PowerPoint

 Date
 Ver.
 Action By
 Action
 Result

 3/6/2020
 1
 State Route 91 Advisory

Committee

Back-Office System/Customer Service Center Update

In November 2019, the Orange County Transportation Authority Board of Directors and Riverside County Transportation Commission Board of Directors approved the selection of Cofiroute, USA to provide operating services for the 91 Express Lanes in Orange and Riverside counties. Staff will provide an update on the progress since the selection and the upcoming schedule for transition to the new back-office system.