



Orange County Transportation Authority

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OC Flex Microtransit Pilot Project: 12-Month Update

In October 2018, the Orange County Transportation Authority initiated a microtransit pilot service, branded as OC Flex, in two areas of the county where transit demand does not support traditional fixed-route service. The pilot is intended to match resources with changing demand, increasing the efficiency and effectiveness of the Orange County transit system. This report provides a review of the performance of the OC Flex microtransit pilot during the first year of operation and strategies to improve performance, including modifications to the existing zones and operational adjustments.

Direct staff to extend the Board of Directors-approved one-year pilot of the OC Flex pilot project to October 2020.