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Motorist Services Update for Fiscal Year 2018-19

The Orange County Transportation Authority Motorist Services Program includes the call box system, Freeway Service Patrol, Southern California 511 travelers' information system, and the Orange County Taxi Administration Program. Collectively, the scope of these programs focuses on assisting motorists; mitigating traffic congestion; providing information on highway conditions, transit services, and other traveler information; and managing the taxicab permitting process and enforcement activities on behalf of Orange County and its 33 participating cities. This report provides a summary on program activities for fiscal year 2018-19.

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