

Orange County Transportation Authority

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Sponsors: Johnny Dunning, Jr., Jennifer L. Bergener

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Attachments: 1. Transmittal, 2. Staff Report, 3. Attachment A - Revised

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10/22/2018 1 Board

Bus Operations Performance Measurements Report for the Fourth Quarter of Fiscal Year 2017-18

The Orange County Transportation Authority operates fixed-route bus and demand-response paratransit service throughout Orange County and into neighboring counties. This report summarizes the year-to-date performance of the transit services provided through the fourth quarter of fiscal year 2017-18. The established measures of performance gauge the safety, courtesy, reliability, and overall quality of the transit services provided.

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