



Orange County Transportation Authority

Legislation Details (With Text)

File #: 18-1068

Type: Orange County Transportation Authority Item **Status:** Committee Ready - Consent

File created: 2/6/2018 **In control:** Board

On agenda: 2/12/2018 **Final action:** 2/12/2018

Title: Investigation and Limited Scope Review of the Senior Mobility Program Operated by the Korean American Senior Association

Sponsors: Serena Ng, Janet Sutter

Indexes:

Code sections:

Attachments: 1. Transmittal, 2. Staff Report, 3. Attachment A, 4. Supplemental Info

Date	Ver.	Action By	Action	Result
2/12/2018	1	Board		

Investigation and Limited Scope Review of the Senior Mobility Program Operated by the Korean American Senior Association

The Internal Audit Department has completed an investigation of a report received from Orange County Transportation Authority's Transit Division related to the Korean American Senior Association of Orange County's Senior Mobility Program. Specifically, the Transit Division raised concerns about compliance with program requirements for wheelchair accessibility and with the service plan. The Internal Audit Department confirmed that the Korean American Senior Association of Orange County had not made trips available to those requiring wheelchair accessibility and that some trips provided were not outlined in the current service plan agreement. The Internal Audit Department also identified unsupported costs charged to the program and non-compliance with the program's minimum age requirement.

Direct staff to implement recommendations to enhance oversight of the Senior Mobility Program operated by the Korean American Senior Association of Orange County and return to the Finance and Administration Committee with a status on compliance by June 1, 2018.