



# Orange County Transportation Authority

## Executive Committee Agenda Monday, April 7, 2025 at 9:00 a.m.

Board Room, 550 South Main Street, Orange, California

### **Committee Members**

Doug Chaffee, Chair  
Jamey M. Federico, Vice Chair  
Michael Hennessey, Finance & Administration Chair  
Fred Jung, Transit Committee Chair  
Stephanie Klopfenstein, Regional Transportation Planning Chair  
Tam T. Nguyen, Immediate Past Chair  
Donald P. Wagner, Legislative & Communications Chair

Any person with a disability who requires a modification or accommodation in order to participate in this meeting should contact the Orange County Transportation Authority (OCTA) Clerk of the Board's office at (714) 560-5676, no less than two business days prior to this meeting to enable OCTA to make reasonable arrangements to assure accessibility to this meeting.

### **Agenda Descriptions**

Agenda descriptions are intended to give members of the public a general summary of items of business to be transacted or discussed. The posting of the recommended actions does not indicate what action will be taken. The Committee may take any action which it deems to be appropriate on the agenda item and is not limited in any way by the notice of the recommended action.

### **Public Availability of Agenda Materials**

All documents relative to the items referenced in this agenda are available for public inspection at [www.octa.net](http://www.octa.net) or through the Clerk of the Board's office at the OCTA Headquarters, 600 South Main Street, Orange, California.

### **Meeting Access and Public Comments on Agenda Items**

Members of the public can either attend in-person or access live streaming of the Committee meetings by clicking this link: <https://octa.legistar.com/Calendar.aspx>

### **In-Person Comment**

Members of the public may attend in-person and address the Board regarding any item within the subject matter jurisdiction of the Orange County Transportation Authority. Please complete a speaker's card and submit it to the Clerk of the Board and notify the Clerk regarding the agenda item number on which you wish to speak. Speakers will be recognized by the Chair at the time of the agenda item is to be considered by the Board. Comments will be limited to three minutes. The Brown Act prohibits the Board from either discussing or taking action on any non-agendized items.

# EXECUTIVE COMMITTEE MEETING AGENDA

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## Written Comment

Written public comments may also be submitted by emailing them to ClerkOffice@octa.net, and must be sent by 5:00 p.m. the day prior to the meeting. If you wish to comment on a specific agenda item, please identify the item number in your email. All public comments that are timely received will be part of the public record and distributed to the Board. Public comments will be made available to the public upon request.

## Call to Order

## Pledge of Allegiance

Director Nguyen

## Closed Session

There are no Closed Session items scheduled.

## Special Calendar

There are no Special Calendar matters.

## Consent Calendar (Item 1)

All items on the Consent Calendar are to be approved in one motion unless a Committee Member or a member of the public requests separate action or discussion on a specific item.

### 1. Approval of Minutes

Clerk of the Board

#### **Recommendation(s)**

Approve the minutes of the March 3, 2025, Executive Committee meeting.

#### **Attachments:**

[Minutes](#)

## Regular Calendar

### 2. Amendment to Cooperative Agreement with the County of Orange, Orange County Sheriff's Department

Matt Ankley/Jennifer L. Bergener

#### **Overview**

The Orange County Transportation Authority contracts with the County of Orange, Orange County Sheriff's Department to provide Transit Police Services. On July 13, 2020, the Board of Directors approved a five-year agreement with the County of Orange, Orange County Sheriff's Department, to provide these services. In anticipation of the commencement of both pre-revenue, testing environment operations, and full revenue operations, and consistent with prior direction from the Board of Directors, additional dedicated staff are necessary to provide expanded Transit Police Services. Board of Directors' approval is requested to amend the agreement to include necessary funding for the remainder of fiscal year 2024-25.

## EXECUTIVE COMMITTEE MEETING AGENDA

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### ***Recommendation(s)***

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 6 to Cooperative Agreement No. C-0-2330 between the Orange County Transportation Authority and the County of Orange, Orange County Sheriff's Department, in the amount of \$209,876, for the initial request of OC Streetcar Transit Police Services, effective May 2, 2025 through June 30, 2025. This will increase the maximum obligation of the agreement to a total contract value of \$12,869,312.

### ***Attachments:***

[Staff Report](#)

[Attachment A](#)

[Attachment B](#)

[Presentation](#)

### **3. Amendment to Agreement for Security Officer Services**

Matt Ankley/Jennifer L. Bergener

### ***Overview***

On June 12, 2023, the Orange County Transportation Authority Board of Directors approved an agreement with Inter-Con Security Systems, Inc. to provide security officer services, for a two-year initial term with one, one-year option term. Board of Directors' approval is requested to amend the agreement to include security services for the OC Streetcar Maintenance and Storage Facility and exercise the option term.

### ***Recommendation(s)***

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in the amount of \$332,158, to provide additional security officer services at the OC Streetcar Maintenance and Storage Facility.
  
- B. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in an amount of \$332,158 to exercise six months of the one-year option term for continued security officer services at the bus bases. These two actions will increase the maximum obligation of the agreement to a total contract value of \$1,756,316.

### ***Attachments:***

[Staff Report](#)

[Attachment A](#)

[Presentation](#)

# EXECUTIVE COMMITTEE MEETING AGENDA

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## Discussion Items

4. **State of Cybersecurity**

Dylan Hack/Andrew Oftelie

**Overview**

The Orange County Transportation Authority Cybersecurity manager will be presenting the annual cybersecurity update to the Committee.

**Attachments:**

[Presentation](#)

5. **Public Comments**

6. **Chief Executive Officer's Report**

7. **Committee Members' Reports**

8. **Adjournment**

The next regularly scheduled meeting of this Committee will be held:

**9:00 a.m. on Monday, May 5, 2025**

OCTA Headquarters

Board Room

550 South Main Street

Orange, California



**Committee Members Present**

Doug Chaffee, Chair  
Jamey M. Federico, Vice Chair  
Michael Hennessey  
Fred Jung  
Stephanie Klopfenstein  
Tam T. Nguyen  
Donald P. Wagner

**Staff Present**

Darrell E. Johnson, Chief Executive Officer  
Jennifer L. Bergener, Deputy Chief Executive Officer  
Andrea West, Clerk of the Board  
Gina Ramirez, Assistant Clerk of the Board  
Sahara Meisenheimer, Clerk of the Board Specialist  
James Donich, General Counsel  
OCTA Staff

**Committee Members Absent**

None

**Call to Order**

The March 3, 2025, Executive Committee regular meeting was called to order by Chair Chaffee at 9:01 a.m.

**1. Approval of Minutes**

A motion was made by Director Hennessey, seconded by Director Jung, and, declared passed by those present to approve the minutes of the February 3, 2025 Executive Committee meeting.

Director Klopfenstein was not present to vote on this item.

**2. Public Member Appointment to the Board of Directors**

A motion was made by Vice Chair Federico, seconded by Director Wagner, and, declared passed by those present to approve the reappointment of Director Tam T. Nguyen for a four-year term as a Public Member to the Board of Directors to commence on April 12, 2025.

Directors Hennessey and Nguyen abstained from this item.

Director Klopfenstein was not present to vote on this item.

**3. Measure M2 Quarterly Progress Report for the Period of October 2024 through December 2024**

A motion was made by Director Hennessey, seconded by Director Jung, and, declared passed by those present to receive and file as an information item.

Director Klopfenstein was not present to vote on this item.



## **Regular Calendar**

### **4. Measure M2 Performance Assessment Report**

Darrell E. Johnson, Chief Executive Officer (CEO), provided opening comments and introduced Grace Arias and Kelly Hansen from Sjoberg Evashenk, Consulting, Inc., who presented a report on this item.

A motion was made by Director Nguyen, seconded by Director Wagner, and declared passed by those present to direct staff to implement the action plan outlined in the response to the findings and report back on the implementation progress to the Board of Directors in the Measure M2 quarterly reports.

Director Klopfenstein was not present to vote on this item.

## **Discussion Items**

### **5. Measure M2 Ten-Year Review Look Ahead**

Francesca Ching, Senior Section Manager, and Chris Boucly, Department Manager, presented on this item.

No action was taken on this receive and file information item.

### **6. Public Comments**

There were no public comments received.

### **7. Chief Executive Officer's Report**

Mr. Johnson, CEO, reported on the following:

- Measure M2 Refunding of Bonds
- Orange County Transportation Authority was recognized as a top employer by Chapman University
- State Route 91 Groundbreaking event

### **8. Committee Members' Reports**

There were no Committee Members' Reports.



**9. Adjournment**

The meeting adjourned at 9:36 a.m.

The next regularly scheduled meeting of this Committee will be held:

**9:00 a.m. on Monday, April 7, 2025**

OCTA Headquarters

Board Room

550 South Main Street

Orange, California

ATTEST:

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Gina Ramirez  
Assistant Clerk of the Board



***April 7, 2025***

**To:** Executive Committee

**From:** Darrell E. Johnson, Chief Executive Officer 

**Subject:** Amendment to Cooperative Agreement with the County of Orange, Orange County Sheriff's Department

***Overview***

The Orange County Transportation Authority contracts with the County of Orange, Orange County Sheriff's Department to provide Transit Police Services. On July 13, 2020, the Board of Directors approved a five-year agreement with the County of Orange, Orange County Sheriff's Department, to provide these services. In anticipation of the commencement of both pre-revenue, testing environment operations, and full revenue operations, and consistent with prior direction from the Board of Directors, additional dedicated staff are necessary to provide expanded Transit Police Services for OC Streetcar. Board of Directors' approval is requested to amend the agreement to include necessary funding for the remainder of fiscal year 2024-25.

***Recommendation***

Authorize the Chief Executive Officer to negotiate and execute Amendment No. 6 to Cooperative Agreement No. C-0-2330 between the Orange County Transportation Authority and the County of Orange, Orange County Sheriff's Department, in the amount of \$209,876, for the initial request of OC Streetcar Transit Police Services, effective May 2, 2025 through June 30, 2025. This will increase the maximum obligation of the agreement to a total contract value of \$12,869,312.

***Discussion***

The County of Orange, Orange County Sheriff's Department (OCSD) has provided Transit Police Services (TPS) for the Orange County Transportation Authority's (OCTA) patrons, employees, and properties since 1993. On July 13, 2020, OCTA's Board of Directors (Board) approved a cooperative agreement for five years with the OCSD to provide TPS.



OCTA anticipates pre-revenue operations for the OC Streetcar system to begin shortly after the first vehicles arrive in spring 2025. Vehicles will begin testing on track segment 1, between the Harbor Station and Raitt Street. This segment historically has seen frequent trespassing activity, including vandalism, camping, and students/pedestrians traversing the greenbelt. The Security and Emergency Preparedness Department, in consultation with TPS and consistent with prior direction from the Board, have determined a dedicated team of Orange County Sheriff's Deputies should be formed to provide law enforcement on the OC Streetcar system, with one sergeant and two deputies required for pre-revenue operations. In total, one sergeant and six deputies will be requested for full revenue operations. Securing additional TPS staff now will allow appropriate time to acquire staff and ramp up personnel in a fiscally responsible manner that is in alignment with the remaining construction schedule. An amendment is required to increase the overall contract value for the remainder of the fiscal year (FY) to cover the cost of adding TPS labor for the remainder of FY 2024-25. For FY 2025-26, OCTA will return to the Board requesting the additional level of service provided by OCSD for TPS and a five-year contract renewal. The \$209,876 budget request represents an increase of 1.66 percent over the amount budgeted for FY 2024-25. The increase is associated with adding one full-time sergeant and two deputies at the current contract rates. This cost is pro-rated for the remaining two months of the fiscal year and includes both direct staff cost as well as necessary equipment and training.

Complete contracted services provided by OCSD are listed on Attachment A. In addition to these services, OCSD also provides countywide services such as the Hazardous Devices Squad, Special Weapons and Tactics team, Special Victims Unit, and the Orange County Intelligence Assessment Center. OCSD deputies assigned to TPS carry full police authorities, allowing them to conduct investigations and make misdemeanor and felony arrests. A cooperative agreement fact sheet is provided as Attachment B.

#### Fiscal Impact

Amendment No. 6 to Cooperative Agreement No. C-0-2330 is estimated to cost \$209,876, and establishes the OC Streetcar team of TPS. This will be in addition to the Fixed-Route Team, the Community-Oriented Policing Team, the Explosives Detection and Canine Handler Team, and the Investigative Team. Collectively, these groups protect all of OCTA's assets through routine patrols and specialized activities such as Visual Intermodal Prevention and Response and Anti-Terrorism-Anti-Crime operations.

**Summary**

Staff recommends the Board of Directors authorize the Chief Executive Officer to negotiate and execute Amendment No. 6 to Cooperative Agreement No. C-0-2330 between the Orange County Transportation Authority and the County of Orange, Orange County Sheriff's Department, in the amount of \$209,876 for the addition of two deputies and one sergeant to Transit Police Services from April 1, 2025 through June 30, 2025, bringing the maximum contract obligation to \$12,869,312.

**Attachments**

- A. County of Orange, Orange County Sheriff's Department Services Provided
- B. County of Orange, Orange County Sheriff's Department Cooperative Agreement No. C-0-2330 Fact Sheet

**Prepared by:**



Matt Ankle  
Manager, Security and Emergency  
Preparedness  
(714) 560-5961

**Approved by:**



Jennifer L. Bergener  
Deputy Chief Executive Officer  
(714) 560-5462

**County of Orange, Orange County Sheriff's Department Services Provided**

The following services will be provided:

- Uniformed patrol and plainclothes enforcement at Orange County Transportation Authority (OCTA)-owned properties, on railroad rights-of-way, on-board OCTA buses, and OC Streetcar System
- Response to calls for service as needed
- Traffic enforcement as it relates to the operation of fixed-route vehicles
- Special Enhancement Team for enhanced services: homeless liaison officers, antiterrorism anti-crime, community-oriented policing, and Visible Intermodal Prevention and Response Team
- Specialized and internal investigations conducted as needed
- Security at OCTA Board of Directors meetings, public hearings, and special events as requested
- Coordinate with other transit security, local, state, and federal law enforcement agencies
- Participate in multi-agency drills on a local and regional level
- Coordination on security-related grant funding

Other assistance available through this contract includes three explosive detection canines for hazardous device detection and other law enforcement services such as the mounted enforcement unit.

Dedicated sheriff deployment to include:

- One captain position serving as the Chief of Transit Police Services
- Six sergeant positions
- One investigator position
- 20 deputy sheriff II – fixed-route enforcement positions; includes three canines with bomb technicians and four homeless liaison officers
- Five deputy sheriff II – right-of-way enforcement positions
- Two deputy sheriff II – OC Streetcar System
- One office specialist position

**County of Orange, Orange County Sheriff's Department  
Cooperative Agreement No. C-0-2330 Fact Sheet**

1. July 13, 2020, the Board of Directors (Board) approved a five-year agreement, Cooperative Agreement No. C-0-2330. The original agreement was in an amount not to exceed \$10,596,947.
  - To provide security and law enforcement services for the Orange County Transportation Authority (OCTA) from July 1, 2020 to June 30, 2021. Each year of this agreement, the Orange County Sheriff's Department (OCSD) provides OCTA with a budget for the following fiscal year (FY), and the maximum obligation is adjusted.
  - The following services were provided:
    - Uniformed patrol and plainclothes enforcement at OCTA-owned properties, on railroad rights-of-way, and on-board OCTA's buses
    - Response to calls for service as needed
    - Traffic enforcement as it relates to the operation of fixed-route vehicles
    - Special enhancement team for enhanced services and homeless liaison officers, anti-terrorism anti-crime, community-oriented policing, and Visible Intermodal Prevention and Response Team (VIPR)
    - Specialized and internal investigations conducted as needed
    - Security at OCTA Board meetings, public hearings, and special events as requested
    - Coordinate with other transit security, local, state, and federal law enforcement agencies
    - Participate in multi-agency drills on a local and regional level
    - Coordination on security-related grant funding
  - Other assistance available through this contract includes three explosive detection canines for hazardous device detection and other law enforcement services such as the mounted enforcement unit.
  - Sheriff staff deployment to include:
    - One captain position serving as the Chief of Transit Police Services
    - Five sergeant positions
    - One investigator position
    - 20 deputy sheriff II – fixed-route enforcement positions; includes three canines with bomb technicians

- Five deputy sheriff II – right-of-way enforcement positions
  - One office specialist position
2. April 22, 2021, Amendment No. 1 to Cooperative Agreement No. C-0-2330, \$9,389, approved by the Contracts Administration and Materials Management Department.
- To add one patrol video system.
3. June 14, 2021, Amendment No. 2 to Cooperative Agreement No. C-0-2330, \$11,133,059, approved by the Board.
- To increase the maximum obligation for the second year of the five-year agreement.
    - \$11,133,059 for continued services with no staffing change, a 4.97 percent increase over FY 2020-21
      - Breakdown of increase: wage, benefit, and other direct cost 4.93 percent, special services 0.04 percent
    - A provision for up to \$447,957 for special services
      - \$89,528 for special enforcement
      - \$23,179 for seasonal law enforcement
      - \$151,500 for canine units
      - \$60,000 for mounted enforcement units
      - \$110,000 for VIPR/Counter Terrorism Team
      - \$13,750 for Angels Express
4. June 13, 2022, Amendment No. 3 to Cooperative Agreement No. C-0-2330, \$11,674,866, approved by the Board.
- To increase the maximum obligation for the third year of the five-year agreement. This amount includes:
    - \$11,226,909 for continued services with no staffing change, a 4.87 percent increase over FY 2021-22
      - Breakdown of increase: wage, benefit, and other direct cost 4.87 percent, special services 0.00 percent
    - A provision for up to \$447,957 for special services
      - \$89,528 for special enforcement
      - \$23,179 for seasonal law enforcement
      - \$151,500 for canine units
      - \$60,000 for mounted enforcement units
      - \$110,000 for VIPR/Counter Terrorism Team
      - \$13,750 for Angels Express

5. June 12, 2023, Amendment No. 4 to Cooperative Agreement No. C-0-2330, \$11,396,565, approved by the Board.

- To increase the maximum obligation for the fourth year of the five-year agreement.
  - \$10,948,608 for continued services with no staffing change, a 2.38 percent decrease over FY 2022-23
    - Breakdown of decrease: wage, benefit, and other direct cost 2.38 percent, special services 0.00 percent
  - A provision for up to \$447,957 for special services
    - \$89,528 for special enforcement
    - \$23,179 for seasonal law enforcement
    - \$151,500 for canine units
    - \$60,000 for mounted enforcement units
    - \$110,000 for VIPR/Counter Terrorism Team
    - \$13,750 for Angels Express

6. June 10, 2024, Amendment No. 5 to Cooperative Agreement No. C-0-2330, \$12,659,436 approved by the Board.

- To increase the maximum obligation for the fifth year of the five-year agreement.
  - \$12,211,479 for continued services with no staffing change, a 14.48 percent increase over FY 2023-24
    - Breakdown of increase: wage, benefit, and other direct cost 11.5 percent, special services 2.98 percent
  - A provision for up to \$447,957 for special services
    - \$89,528 for special enforcement
    - \$23,179 for seasonal law enforcement
    - \$151,500 for canine units
    - \$60,000 for mounted enforcement units
    - \$110,000 for VIPR/Counter Terrorism Team
    - \$13,750 for Angels Express

7. April 7, 2025, Amendment No. 6 to Cooperative Agreement No. C-0-2330, \$209,876 pending approval by the Board.

- To increase the maximum obligation for the fifth year of the five-year agreement.

- \$209,876 for added services on OC Streetcar System with the addition of two deputies and one sergeant, a 2.36 percent increase over FY 2024-25
  - Breakdown of increase: wage, benefit, and other direct cost

Total committed to County of Orange, OCSD Cooperative Agreement No. C-0-2330: \$57,680,138.

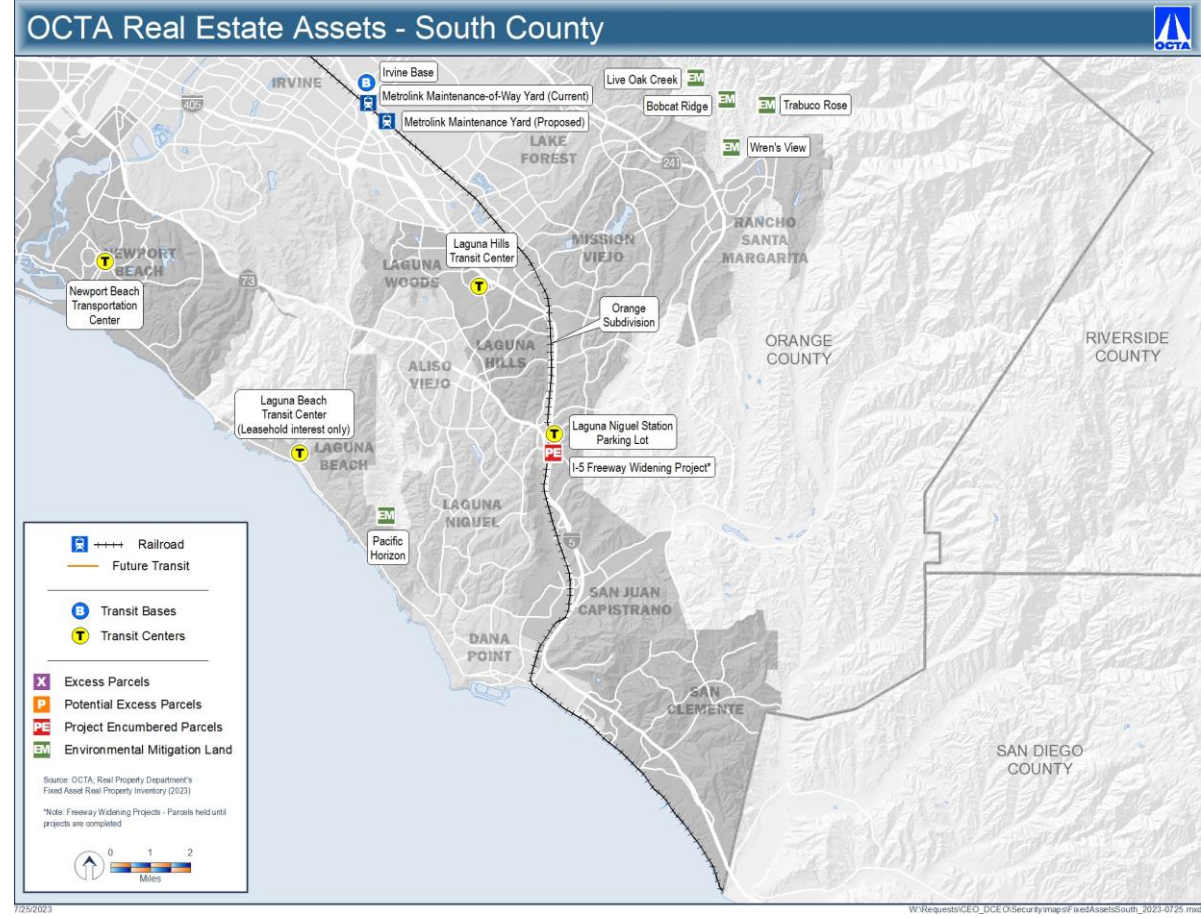
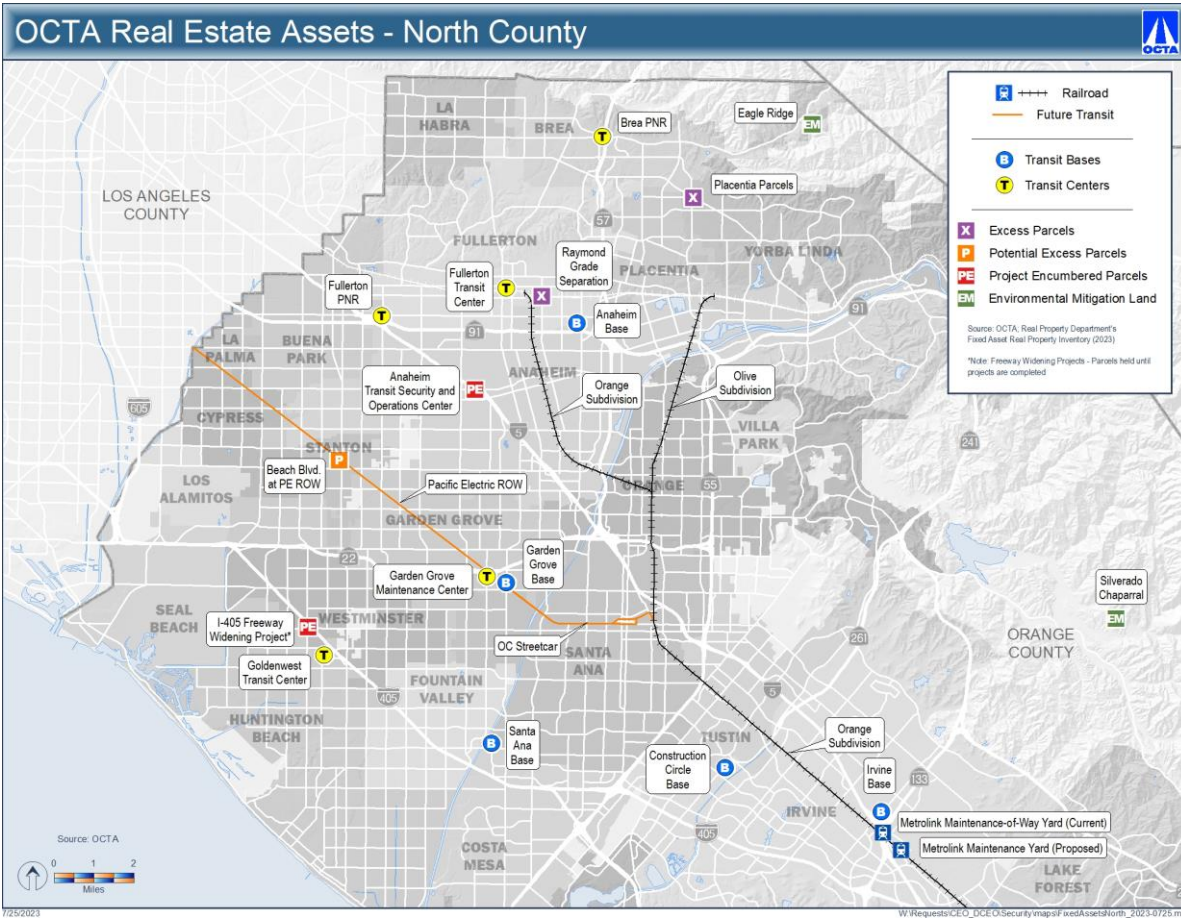
Amendment to Cooperative Agreement  
with the County of Orange,  
Orange County Sheriff's Department



# Transit Police Services – Overview

- Transit Police Services (TPS) provided by Orange County Sheriff's Department (OCSD)
- 5-year contract approved on July 13, 2020
- Current TPS contract includes 33 total staff
  - 1 Captain
  - 5 Sergeants
  - 25 Deputies
  - 1 Investigator
  - 1 Office Technician

# Real Estate Assets



# TPS Teams - Current State

- Fixed-Route Transit Police Team (uniformed patrol)
- Right-of-Way Enforcement and Investigations Team
- Community-Oriented Policing Team (Behavioral Health Liaisons)
- Explosives Detection Canine Teams
- Administrative Team

# OC Streetcar Safety & Security

- Board of Directors (Board) approved combination of “Streetcar Security Officers” and sworn law enforcement
- Streetcar Security Officers provide day-to-day customer service and unarmed crime deterrent presence, reinforcing OCTA rider codes of conduct and policies similar to coach operators
- Law enforcement provides routine patrol and visible presence on the system, as well as response to crimes and emergencies
- The OC Streetcar Passenger Safety and Security Program must be responsive to the operating environment and community needs to ensure sustainable ridership

# OC Streetcar Team Proposal

- Dedicated Team for OC Streetcar alignment
- Pre-Revenue Request- May 2025 through June 30, 2025
  - 1 Sergeant
  - 2 Deputies
- Full Request for Revenue Operations – TPS contract renewal (July 2, 2025 – June 30, 2030)
  - 1 Sergeant
  - 6 Deputies

# Functions

- Provide dedicated law enforcement on the OC Streetcar alignment
- Liase with local law enforcement agencies having jurisdiction
- Support efficient operation of the OC Streetcar
- Patrol the alignment to ensure safety and deter crime
- Coordinate with proposed Streetcar security officers during revenue operations

# Fiscal Impact

- Adding one sergeant and two deputies for the remainder of the 2024-25 fiscal year is estimated to add \$209,876 to the contract, bringing the total maximum contract obligation to \$12,869,312.
- Security and Emergency Preparedness is awaiting the first annual contract estimate of adding 1 sergeant and 6 deputies to existing services and will present the 5-year contract renewal with OCSD at a later Board meeting for approval.

# Recommendation

- Authorize OCTA to approve Amendment 6 to Contract C-0-2330 with the Orange County Sheriffs Department, creating the OC Streetcar team of TPS in the amount of \$209,876 for the remainder of the fiscal year.





**April 7, 2025**

**To:** Executive Committee

**From:** Darrell E. Johnson, Chief Executive Officer 

**Subject:** Amendment to Agreement for Security Officer Services

### **Overview**

On June 12, 2023, the Orange County Transportation Authority Board of Directors approved an agreement with Inter-Con Security Systems, Inc. to provide security officer services for a two-year initial term with one, one-year option term. Board of Directors' approval is requested to amend the agreement to include security services for the OC Streetcar Maintenance and Storage Facility and exercise the option term.

### **Recommendations**

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in the amount of \$332,158, to provide additional security officer services at the OC Streetcar Maintenance and Storage Facility.
- B. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in an amount of \$332,158 to exercise six months of the one-year option term for continued security officer services at the bus bases. These two actions will increase the maximum obligation of the agreement to a total contract value of \$1,756,316.

### **Discussion**

In anticipation of the upcoming delivery of OC Streetcar vehicles and specialized equipment and tools to the Maintenance and Storage Facility (MSF), staff has identified a need for supplemental contracted security officer services at the site during the transition between project construction and pre-revenue operations. This measure is necessary to secure streetcar facilities, including critical and

high value project assets in and around the facility and streetcar yard. The original project schedule anticipated a direct transition of site security responsibility from the construction contractor to the operations and maintenance (O&M) contractor. However, a temporary certificate of occupancy was obtained, allowing construction teams to finalize their work while the O&M contractor begins preparing the facility for their use. Shared-use times at the end of construction projects can result in opportunistic crime, such as theft, vandalism, and trespassing. Additionally, the facility security systems will still be undergoing testing during this interim phase and may not be fully operational or activated at all times.

To mitigate this risk, additional security officer services are requested to maintain site security. The Orange County Transportation Authority (OCTA) has successfully utilized Inter-Con Security Systems, Inc.'s (Inter-Con) security services for the past 20 months providing security at both the Santa Ana and Garden Grove bus bases. The need for security services at the bus bases will be scaled back as the gate installation project is expected to be completed by May 1, 2025. The six months of continued service will focus on having Inter-Con provide security services primarily for the MSF.

Similar to the services provided at the bus bases, Inter-Con will provide uniformed, unarmed security professionals staffing three facility perimeter-fixed posts for access control, maintain security control over the facility storeroom, provide roving patrols inside the MSF and within the yard, conduct security inspections, mitigate any security challenges detected, and complete various security logs and reports. The time and expense scalable staffing deployment plan varies to balance protecting assets and the ongoing work at the facility. This contracted service is important to ensure OCTA and its contracted personnel, properties, and equipment remain as secure as practicable during the transition between construction and start-up operations. Once the MSF is complete and accepted by OCTA, including all security systems, site security will be the full responsibility of the O&M contractor.

### ***Procurement Approach***

The procurement was handled in accordance with OCTA Board of Directors (Board)-approved procedures for professional and technical services. On June 12, 2023, the Board approved the award of the agreement with Inter-Con to provide security officer services. The original agreement was awarded on a competitive basis and includes a two-year initial term in the amount of \$1,092,000 and one, one-year option term. Although the agreement includes one, one-year option term, staff has determined that only six months of the option term is needed to allow Inter-Con to continue providing security officer

services at the MSF. This agreement has been previously amended as shown in Attachment A.

The proposed Amendment No. 2 is to increase the maximum cumulative payment obligation of the initial term by \$332,158 to address the need for additional security officer services at the MSF, and to exercise the option term effective July 1, 2025, through December 31, 2025, in the amount of \$332,158 which will increase the total cumulative payment obligation by \$664,316 for a total contract value of \$1,756,316.

**Fiscal Impact**

The project was not included in OCTA's fiscal year 2025-2026 budget. The estimated \$664,316 cost for these services will be provided through the Transit Development Capital Project Fund, Account No. 0035-7616-OC110-4TZ.


**Summary**

Staff recommends the Board of Directors authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., adding \$332,158 to the initial term and an additional \$332,158 to exercise the option term for continued security officer services and to provide additional security officer services at the OC Streetcar Maintenance and Storage Facility.


**Attachment**

A. Inter-Con Security Systems, Inc., Agreement No. C-2-2886 Fact Sheet

**Prepared by:**

  
Matt Ankley  
Manager, Security and Emergency  
Preparedness  
714-560-5961

**Approved by:**

  
Jennifer L. Bergener  
Deputy Chief Executive Officer  
714-560-5462



Pia Veesapen  
Director, Contracts Administration and  
Materials Management  
714-560-5619

**Inter-Con Security Systems, Inc.  
Agreement No. C-2-2886 Fact Sheet**

1. June 12, 2023, Agreement No. C-2-2886, \$1,092,000, for a two-year initial term with one, one-year option term approved by the Board of Directors (Board).
  - Agreement for security officer services.
  - Initial term effective July 1, 2023, through June 30, 2025, with one, one-year option term.
2. October 26, 2023, Amendment No. 1 to Agreement No. C-2-2886, \$0.00, approved by the Contracts Administration and Materials Management Department.
  - To add holiday pay rates to the price summary sheet.
3. April 14, 2025, Amendment No. 2 to Agreement No. C-2-2886, \$664,316, pending approval by the Board.
  - Additional budget in the amount of \$332,158 to cover costs to provide security officer services at the OC Streetcar Maintenance and Storage Facility through the initial term.
  - Exercise the option term effective July 1, 2025, through December 31, 2025, in the amount of \$332,158.
  - Revise Key Personnel.

Total committed to Inter-Con Security Systems, Inc. under Agreement No. C-2-2886: \$1,756,316.



OC Streetcar  
Maintenance and Storage Facility  
Interim Security Proposal

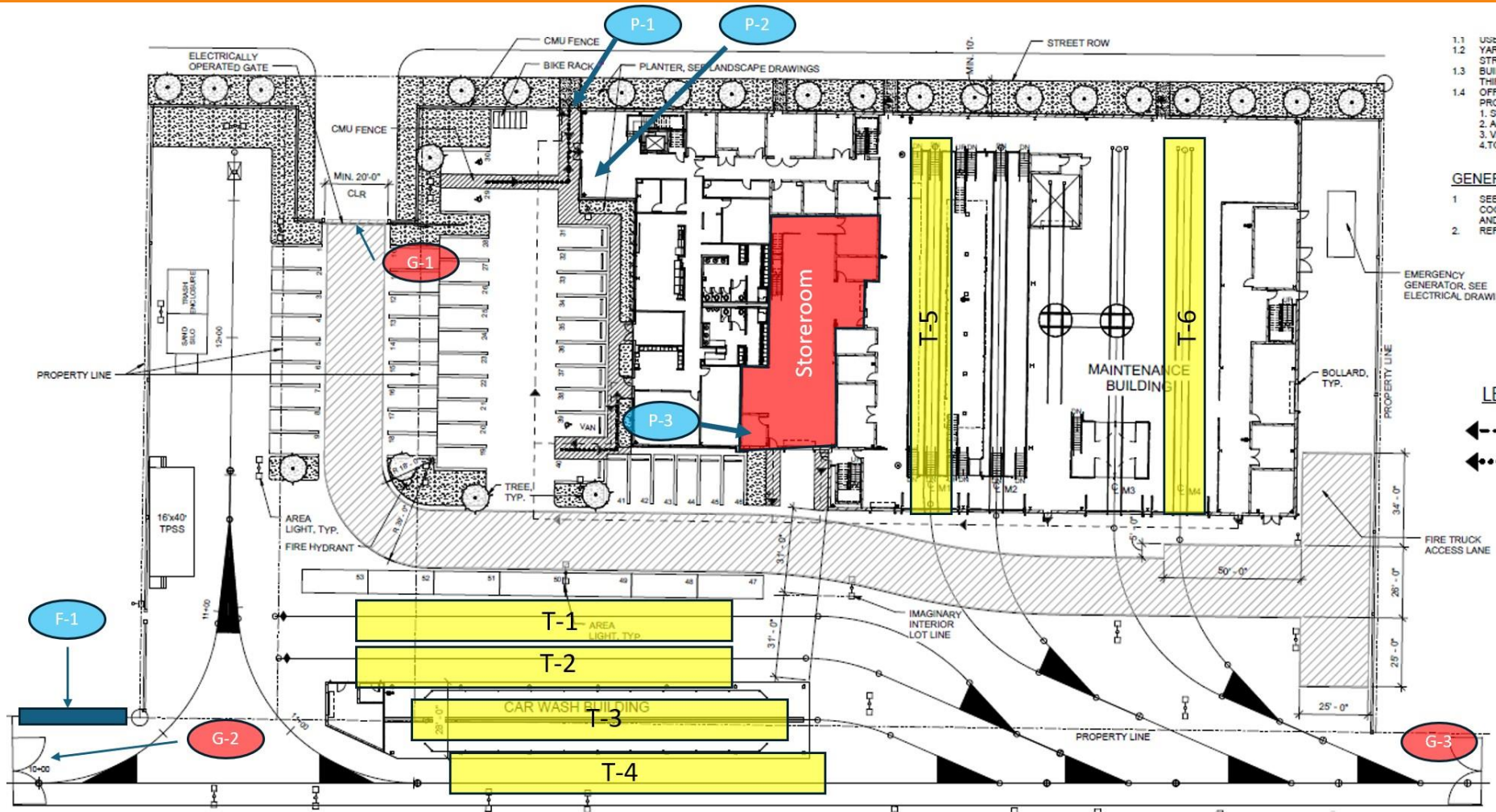
# OC Streetcar MSF Security- Current State

- Walsh Construction-
  - Responsible for construction site security until turn over to OCTA
- Herzog Railroad Services-
  - OC Streetcar Operator and Maintainer (O&M) Contractor
  - Responsible for MSF security once full Certificate of Occupancy is issued
- Transitional periods, such as project completion to operations typically result in opportunities for crime-
  - Trespassing, tagging, vandalism, and theft
- Streetcars will begin arriving on April 30<sup>th</sup>

# MSF Interim Security Considerations

- The complexity of the MSF property, combined with the high-value assets, requires a combination of flexible security strategies to protect the property.
- The arrival of streetcars for storage at the MSF will require a higher degree of physical security than that which currently exists, or which Walsh is required to provide
- The proposal's success will rely on close coordination with OCTA/Transit Police Services and Santa Ana Police Department
- The proposal is scalable and flexible to meet changing needs

# MSF Security Concept – Site Map



- 1.1 USR
- 1.2 YAF
- 1.3 STF
- 1.4 BUI
- 1.5 THH
- 1.6 OFF
- 1.7 PRK
- 1.8 I. S
- 1.9 2. A
- 1.10 3. V
- 1.11 4. TI

- GENE**
- 1. SEE
  - 2. COX
  - 3. ANC
  - 4. REF

EMERGENCY GENERATOR. SEE ELECTRICAL DRAWING





# MSF Security Concept - Personnel

- Five (5) Fixed Posts:
  - G-1 Access control at main gate (SO in security booth, 24/7)
  - G-2 Access control at west gate (SO in security booth, M-F, 0600-2200)
  - G-3 Access control at east gate (SO in security booth, M-F, 0600-2200)
  - P-2 Access control at pedestrian gate P1 (SO at lobby desk, M-F, 0600-2200)
  - P-3 Access/inventory control at storeroom (SO at desk, M-F, 0600-2200)
- One (1) roving foot patrol of entire site (SO on foot, 24/7)
- One (1) Security Supervisor, roving foot patrol of entire site, break relief, fixed post and rover support and supervision, incident response and coordination

# MSF Security Concept - Supplemental

- Training Required:
  - State-mandated basic security officer (BSIS)(security contractor-provided)
  - TSA-mandated security awareness training (TSA)(OCTA-provided)
  - First Aid/AED/CPR (security contractor-provided)
- Equipment Required (security contractor-provided):
  - Three (3) security booths, requiring power but no data
  - Short range portable radios
  - Smart phones

# MSF Security Concept - Recommendations

- Reinforce vulnerable areas:
  - Install 20' tall temporary or permanent privacy screening along entire south perimeter fence line.
    - Reduces and/or eliminates public view of rail cars stored inside the property
    - Helps prevent hand-thrown items such as rocks, bottles, boards, pipes, cans, etc.
  - Increase the height of perimeter fence section "F-1" to match the height of other nearby fencing
    - Reduces risk of site intrusion at this location

# MSF Security Concept - Photos



- Looking north out of main vehicle gate “G-1.”
- Yellow box indicates proposed security booth placement.

# MSF Security Concept - Photos



- Looking west out of gate G-2.
- Bottom yellow box indicates proposed security booth placement.
- Right side yellow box indicates perimeter fence we should heighten.

# MSF Security Concept - Photos



- Looking east out of gate G-3 from proposed placement of the security booth.

# MSF Security Concept - Photos

- Panoramic view from G-3, showing visibility west along the south perimeter fence.



# MSF Security Concept - Photos



- Looking north out of pedestrian gate “P-1”.
- Fixed post “P-2” will monitor this gate from inside the lobby immediately to the right.



# Recommendations

- A. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in the amount of \$332,158, to provide additional security officer services at the OC Streetcar Maintenance and Storage Facility.
- B. Authorize the Chief Executive Officer to negotiate and execute Amendment No. 2 to Agreement No. C-2-2886 between the Orange County Transportation Authority and Inter-Con Security Systems, Inc., in an amount of \$332,158 to exercise six months of the one-year option term for continued security officer services at the bus bases. These two actions will increase the maximum obligation of the agreement to a total contract value of \$1,756,316.

# State of Cybersecurity

*Supporting the Orange County Transportation Authority's (OCTA) mission by protecting OCTA networks, systems, and the confidentiality of data through effective Identification, Protection, and Response.*



# Cybersecurity Team Members

Well-qualified cybersecurity team, comprised of 6 employees

Third-party 24x7 managed security operations center (SOC) monitor and escalate cyber alerts to the core team

## Collective Employee Certifications



# Top 2024 Cybersecurity Threat Themes

Ransomware-as-a-Service (RaaS)

Supply Chain Attacks

Identity Attacks & MFA Gaps

Cloud Environment Exploitation

Exploitation of Zero-Day Vulnerabilities

AI-Enhanced Threats

Cybersecurity Workforce & Talent

Critical Infrastructure

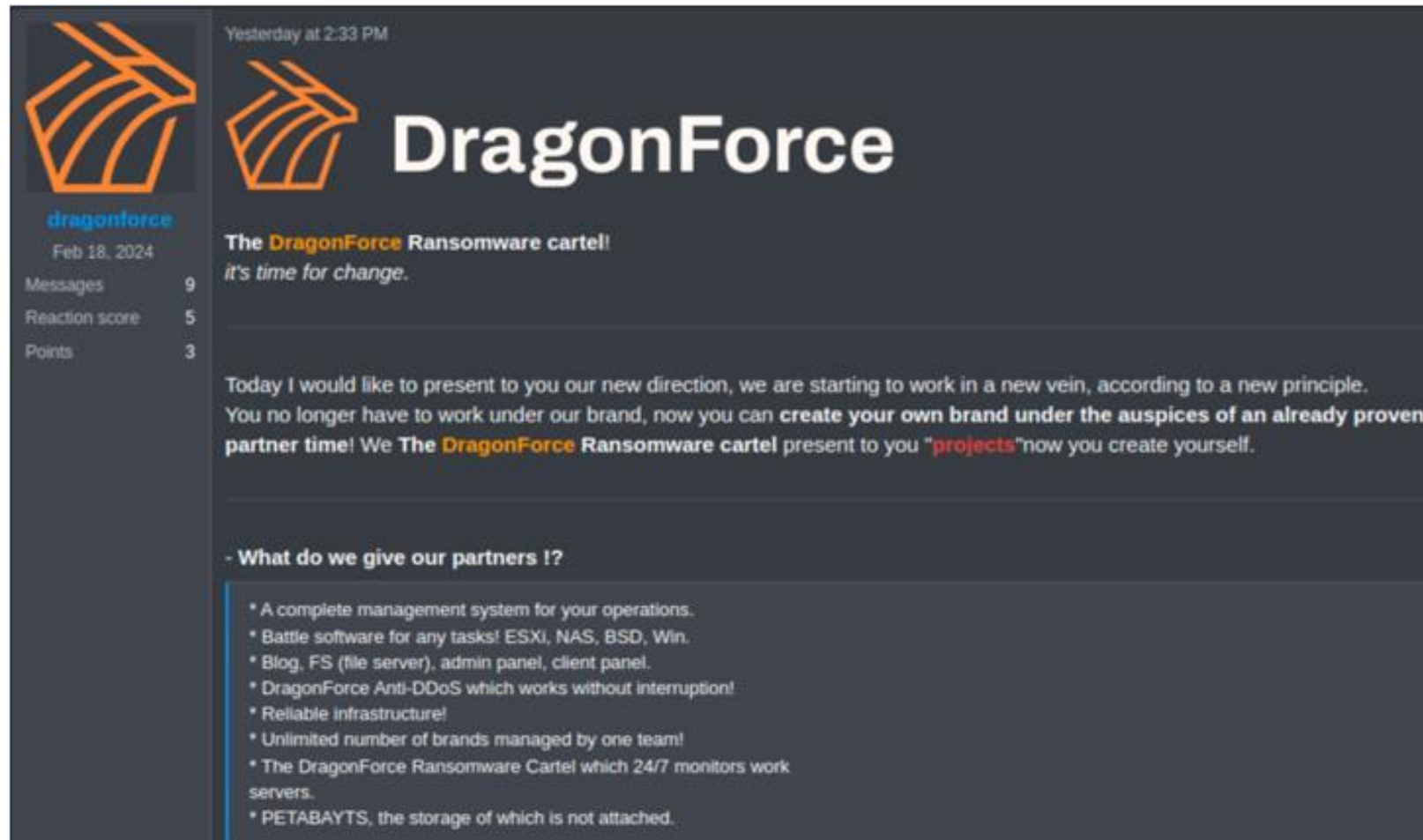
**Organized Crime, Cartels, Terrorism, Nation-State, and Geopolitical Adversaries**

**Increased Executive and Board Focus on Resilience and Recovery**

# Ransomware-as-a-Service (example)

(literal text)

“Today I would like to present to you our new direction, we are starting to work in a new vein, according to a new principle. You no longer have to work under our brand, now you can **create your own brand under the auspices of an already proven partner time!** We The **DragonForce Ransomware cartel** present to you **“projects”** now you create yourself.



The image shows a screenshot of a Telegram channel post. The channel name is "DragonForce" with a logo of a dragon's head. The post is dated "Yesterday at 2:33 PM" and has 9 messages, a reaction score of 5, and 3 points. The text of the post reads: "The **DragonForce Ransomware cartel** it's time for change. Today I would like to present to you our new direction, we are starting to work in a new vein, according to a new principle. You no longer have to work under our brand, now you can **create your own brand under the auspices of an already proven partner time!** We The **DragonForce Ransomware cartel** present to you **“projects”** now you create yourself." Below the text is a section titled "- What do we give our partners !?" followed by a list of bullet points: "\* A complete management system for your operations.", "\* Battle software for any tasks! ESXi, NAS, BSD, Win.", "\* Blog, FS (file server), admin panel, client panel.", "\* DragonForce Anti-DDoS which works without interruption!", "\* Reliable infrastructure!", "\* Unlimited number of brands managed by one team!", "\* The DragonForce Ransomware Cartel which 24/7 monitors work servers.", and "\* PETABAYTS, the storage of which is not attached."

# 2024 Cybersecurity Department Achievements

## Incident Response

- Improved technical disaster recovery documentation
- Implemented many new real-time behavioral alerts and triggers
- Performed an External Pen-Test
- Enforced password resets and replaced laptop / desktops if users were duped by phishing attacks

## Vulnerability Management

- Consolidated IT inventory into two primary repositories allowing faster access to asset data
- Accelerated vulnerability patching
- Enhanced our patching exception documentation and included mitigating control analysis

IT – Information Technology  
National Institute of Standards and Technology (NIST)  
Cybersecurity Framework (CSF)

## Identity & Access Management

- Performed several types of user access reviews
- Removed administrative access as much as possible

## Risk & Governance

- Performed automated breach attack simulations
- Conducted third-party risk assessments
- Aligned IT controls with NIST CSF industry framework

## Security Awareness

- Conducted live AI trainings / webinars
- New user licenses are provisioned with pre-recorded user trainings
- Created an AI acceptable use policy
- Increased company-wide security newsletter

# 2025 Anticipated Adversarial Tactics

More of the same, plus...

Destructive  
Ransomware

Advanced Exploit  
Chaining

Abuse of Legitimate  
Software Features

More Malware-less  
Attacks

Increased SaaS  
Exploitations

Cloud Infrastructure  
Exploitation

Data Warehouse  
Campaigns

Continued Network  
Perimeter Targeting

**Abuse of valid user accounts is still the primary preferred entry method across all tactics**

# 2025 Cybersecurity Department Focus

## Data Privacy & Data Protection Program

- Reduce our sensitive data attack surface; reduce liability
- Automated sensitive data scanning across the enterprise
- Implement Privacy-by-Design processes for new projects
- Privacy Steering Committee to help identify potential privacy risks before projects start

## Enhanced Identity Protection

- AI-based system automation to detect:
  - Unauthorized privilege escalation
  - Compromised user passwords
  - Suspicious lateral movement
- Improve identity hygiene
- Proactive Threat Hunting

## Advanced Anti-Phishing Features

- AI-based phishing and Business Email Compromise (BEC) attack detection and prevention
- AI-based end user phishing simulation tests that adapt to end user testing behaviors

## Consolidated Cyber Ecosystem

- Eliminate complexity of supporting multiple security tools
- Shared intelligence to improve threat detection
- Built-in AI-based threat prevention