



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
April 2021

As of April 30, 2021

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for April 2021 was 1,515,393. This represents a daily average of 50,513 vehicles. This is a 249.8 percent increase in total traffic volume from the same period last year, which totaled 433,252 and was the second month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for April was \$4,769,272, which represents an increase of 209.8 percent from the prior year's total of \$1,539,527. Carpool percentage for April was 21 percent as compared to the previous year's rate of 21.4 percent. As compared to April 2019, traffic volume decreased by 0.9 percent while revenue increased by 6.3 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of April 2021.

Current Month-to-Date (MTD) as of April 30, 2021

	Apr-21 MTD Actual	Apr-20 MTD Actual	Yr 21-to-Yr 20 % Variance	Apr-19 MTD Actual	Yr 21-to-Yr 19 % Variance
Trips					
Full Toll Lanes	1,197,856	340,333	252.0%	1,122,505	6.7%
3+ Lanes	317,537	92,919	241.7%	406,633	(21.9%)
Total Gross Trips	1,515,393	433,252	249.8%	1,529,138	(0.9%)
Revenue					
Full Toll Lanes	\$4,721,928	\$1,513,358	212.0%	\$4,406,472	7.2%
3+ Lanes	\$47,344	\$26,168	80.9%	\$81,179	(41.7%)
Total Gross Revenue	\$4,769,272	\$1,539,527	209.8%	\$4,487,650	6.3%
Average Revenue per Trip					
Average Full Toll Lanes	\$3.94	\$4.45	(11.5%)	\$3.93	0.3%
Average 3+ Lanes	\$0.15	\$0.28	(46.4%)	\$0.20	(25.0%)
Average Gross Revenue	\$3.15	\$3.55	(11.3%)	\$2.93	7.5%

The 2021 fiscal year-to-date traffic volume decreased by 8.3 percent and potential toll revenue decreased by 3.4 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.24.

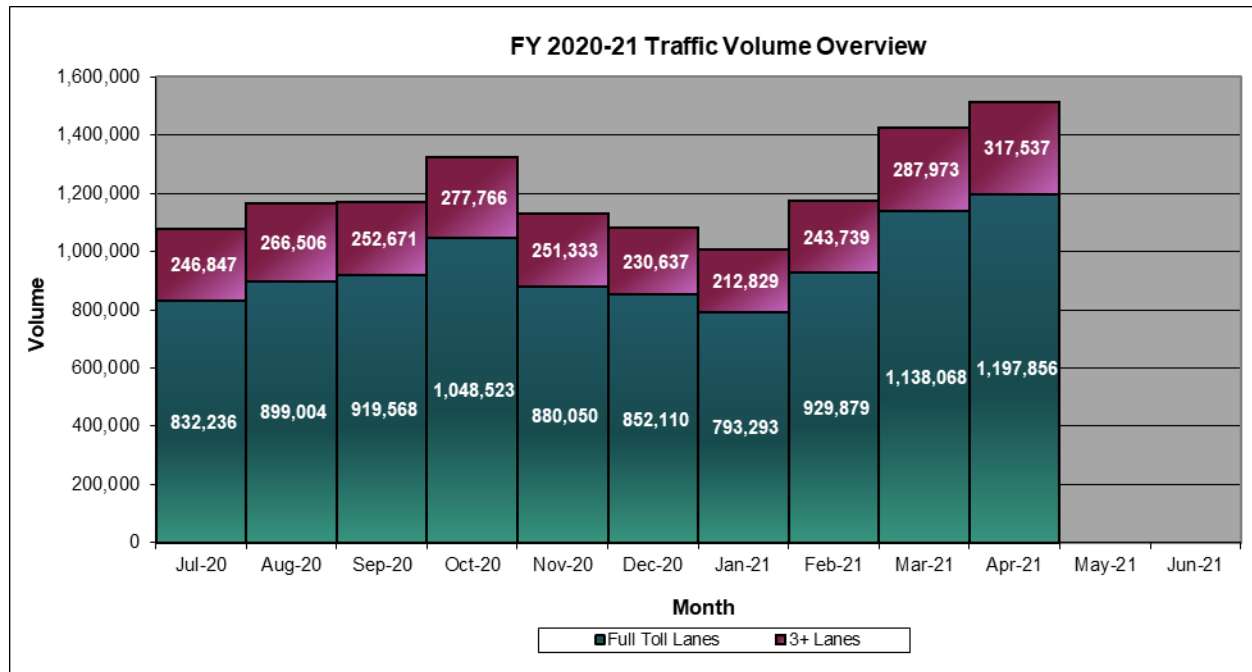
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through April 2021.

Fiscal Year (FY) 2020-21 Year-to-Date as of April 30, 2021

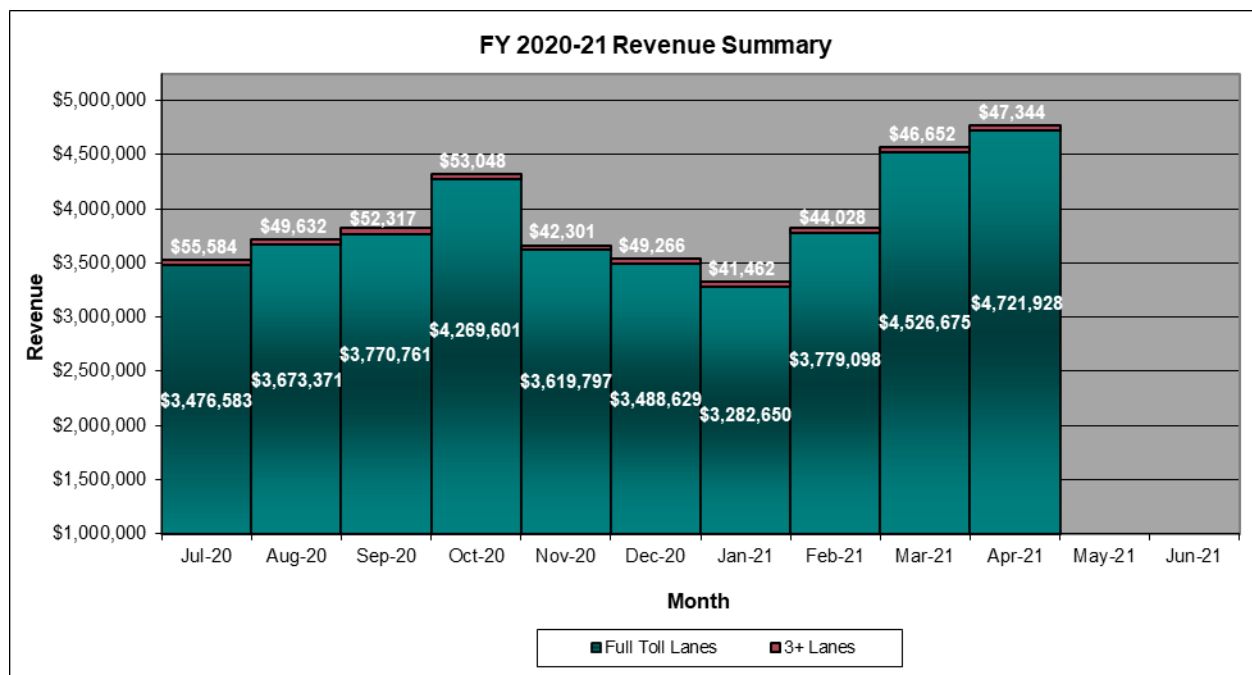
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	9,490,589	9,833,114	(3.5%)
3+ Lanes	2,587,839	3,344,427	(22.6%)
Total Gross Trips	12,078,428	13,177,541	(8.3%)
Revenue			
Full Toll Lanes	\$38,609,100	\$39,831,128	(3.1%)
3+ Lanes	\$481,635	\$618,966	(22.2%)
Total Gross Revenue	\$39,090,735	\$40,450,094	(3.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.07	\$4.05	0.5%
Average 3+ Lanes	\$0.19	\$0.19	0.0%
Average Gross Revenue	\$3.24	\$3.07	5.5%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 16 times during the month of April 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 86 percent of defined capacity.

PM Time	Monday 03/29/21				Tuesday 03/30/21				Wednesday 03/31/21				Thursday 04/01/21				Friday 04/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$6.95	464	3,162	93%	\$8.10	520	2,771	82%
1500 - 1600													\$7.25	565	2,710	80%	\$7.65	552	2,914	86%
1600 - 1700													\$6.80	375	2,775	82%	\$7.45	423	2,665	78%
1700 - 1800													\$6.70	420	2,509	74%	\$6.55	480	2,616	77%
1800 - 1900													\$4.35	517	2,665	78%	\$6.55	501	2,038	60%
1900 - 2000													\$5.60	520	1,983	58%	\$6.05	521	1,693	50%

PM Time	Monday 04/05/20				Tuesday 04/06/20				Wednesday 04/07/20				Thursday 04/08/20				Friday 04/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	421	2,751	81%	\$5.15	393	2,734	80%	\$5.15	441	3,173	93%	\$6.95	326	2,585	76%	\$8.10	474	2,728	80%
1500 - 1600	\$5.50	428	2,885	85%	\$4.75	450	3,288	97%	\$7.25	476	2,831	83%	\$7.25	525	2,914	86%	\$7.65	532	3,019	89%
1600 - 1700	\$4.35	393	3,190	94%	\$5.00	350	2,679	79%	\$6.50	296	2,907	86%	\$6.80	311	2,903	85%	\$7.45	372	2,806	83%
1700 - 1800	\$4.80	349	2,755	81%	\$4.90	359	2,910	86%	\$5.40	355	2,851	84%	\$6.70	378	2,917	86%	\$6.55	415	2,823	83%
1800 - 1900	\$5.50	367	1,958	58%	\$3.95	443	2,758	81%	\$3.95	445	2,746	81%	\$4.35	538	2,971	87%	\$6.55	448	2,469	73%
1900 - 2000	\$3.85	306	1,231	36%	\$3.85	338	1,492	44%	\$3.85	382	1,627	48%	\$5.60	441	1,749	51%	\$6.05	485	1,851	54%

PM Time	Monday 04/12/20				Tuesday 04/13/20				Wednesday 04/14/20				Thursday 04/15/20				Friday 04/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	359	2,773	82%	\$5.15	378	2,657	78%	\$5.15	371	3,031	89%	\$6.95	380	3,125	92%	\$8.10	439	2,829	83%
1500 - 1600	\$5.50	453	2,943	87%	\$4.75	464	3,479	102%	\$7.25	443	2,884	85%	\$7.25	487	2,735	80%	\$7.65	513	2,941	87%
1600 - 1700	\$4.35	334	3,248	96%	\$5.00	336	2,694	79%	\$6.50	323	2,974	87%	\$6.80	312	2,859	84%	\$7.45	350	2,697	79%
1700 - 1800	\$4.80	329	2,863	84%	\$4.90	368	3,096	91%	\$5.40	380	3,008	88%	\$6.70	357	2,789	82%	\$6.55	421	2,994	88%
1800 - 1900	\$5.50	351	1,997	59%	\$3.95	403	2,211	65%	\$3.95	379	2,298	68%	\$4.35	484	2,889	85%	\$6.55	454	2,367	70%
1900 - 2000	\$3.85	298	1,177	35%	\$3.85	292	1,304	38%	\$3.85	302	1,290	38%	\$5.60	361	1,591	47%	\$6.05	492	1,861	55%

PM Time	Monday 04/19/20				Tuesday 04/20/20				Wednesday 04/21/20				Thursday 04/22/20				Friday 04/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	348	2,757	81%	\$5.15	337	2,518	74%	\$5.15	394	2,882	85%	\$6.95	376	3,310	97%	\$8.10	383	2,037	60%
1500 - 1600	\$5.50	463	3,067	90%	\$4.75	459	3,417	101%	\$7.25	467	2,890	85%	\$7.25	542	2,915	86%	\$7.65	516	2,845	84%
1600 - 1700	\$4.35	343	3,166	93%	\$5.00	316	2,606	77%	\$6.50	334	3,012	89%	\$6.80	339	3,065	90%	\$7.45	389	2,885	85%
1700 - 1800	\$4.80	320	2,608	77%	\$4.90	358	2,903	85%	\$5.40	384	3,005	88%	\$6.70	393	2,963	87%	\$6.55	390	2,904	85%
1800 - 1900	\$5.50	380	2,118	62%	\$3.95	440	2,524	74%	\$3.95	462	2,622	77%	\$4.35	418	2,456	72%	\$6.55	497	2,362	69%
1900 - 2000	\$3.85	344	1,416	42%	\$3.85	299	1,390	41%	\$3.85	324	1,370	40%	\$5.60	343	1,429	42%	\$6.05	486	1,904	56%

PM Time	Monday 04/26/20				Tuesday 04/27/20				Wednesday 04/28/20				Thursday 04/29/20				Friday 04/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	375	2,629	77%	\$5.15	364	2,682	79%	\$5.15	418	3,018	89%	\$6.95	460	3,236	95%	\$8.10	482	2,814	83%
1500 - 1600	\$5.50	461	3,069	90%	\$4.75	455	3,447	101%	\$7.25	494	2,920	86%	\$7.25	537	2,859	84%	\$7.65	538	2,905	85%
1600 - 1700	\$4.35	352	3,242	95%	\$5.00	333	2,651	78%	\$6.50	348	2,965	87%	\$6.80	325	2,822	83%	\$7.45	346	2,772	82%
1700 - 1800	\$4.80	266	2,178	64%	\$4.90	375	2,931	86%	\$5.40	322	2,568	76%	\$6.70	370	2,879	85%	\$6.55	455	2,822	83%
1800 - 1900	\$5.50	372	1,907	56%	\$3.95	408	2,396	70%	\$3.95	456	2,791	82%	\$4.35	483	2,697	79%	\$6.55	568	2,708	80%
1900 - 2000	\$3.85	262	1,053	31%	\$3.85	298	1,302	38%	\$3.85	322	1,461	43%	\$5.60	375	1,659	49%	\$6.05	501	1,985	58%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 03/29/20				Tuesday 03/30/20				Wednesday 03/31/20				Thursday 04/01/20				Friday 04/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.05	368	1,138	33%	\$3.05	282	902	27%
0500 - 0600													\$4.95	574	2,206	65%	\$4.70	468	1,830	54%
0600 - 0700													\$5.15	355	2,184	64%	\$4.95	255	1,718	51%
0700 - 0800													\$5.65	316	2,110	62%	\$5.50	216	1,507	44%
0800 - 0900													\$5.15	256	1,995	59%	\$4.95	233	1,447	43%
0900 - 1000													\$4.10	298	1,772	52%	\$4.10	289	1,499	44%

AM Time	Monday 04/05/20				Tuesday 04/06/20				Wednesday 04/07/20				Thursday 04/08/20				Friday 04/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	359	1,210	36%	\$3.05	396	1,205	35%	\$3.05	370	1,222	36%	\$3.05	404	1,318	39%	\$3.05	333	1,057	31%
0500 - 0600	\$4.95	511	2,156	63%	\$4.95	578	2,448	72%	\$4.95	583	2,342	69%	\$4.95	618	2,326	68%	\$4.70	472	1,986	58%
0600 - 0700	\$5.15	299	2,228	66%	\$5.15	314	2,290	67%	\$5.15	313	2,280	67%	\$5.15	314	2,076	61%	\$4.95	318	2,067	61%
0700 - 0800	\$5.65	252	2,036	60%	\$5.65	262	2,241	66%	\$5.65	263	2,212	65%	\$5.65	218	1,783	52%	\$5.50	271	2,055	60%
0800 - 0900	\$5.15	226	2,040	60%	\$5.15	212	2,031	60%	\$5.15	202	2,009	59%	\$5.15	235	2,554	75%	\$4.95	219	1,894	56%
0900 - 1000	\$4.10	205	1,785	53%	\$4.10	211	1,888	56%	\$4.10	229	1,896	56%	\$4.10	200	1,956	58%	\$4.10	224	1,654	49%

AM Time	Monday 04/12/20				Tuesday 04/13/20				Wednesday 04/14/20				Thursday 04/15/20				Friday 04/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	379	1,229	36%	\$3.05	409	1,265	37%	\$3.05	385	1,172	34%	\$3.05	393	1,172	34%	\$3.05	323	1,027	30%
0500 - 0600	\$4.95	559	2,301	68%	\$4.95	631	2,413	71%	\$4.95	583	2,324	68%	\$4.95	594	2,393	70%	\$4.70	479	2,078	61%
0600 - 0700	\$5.15	359	2,189	64%	\$5.15	364	2,299	68%	\$5.15	352	2,372	70%	\$5.15	373	2,297	68%	\$4.95	330	2,144	63%
0700 - 0800	\$5.65	336	2,314	68%	\$5.65	334	2,297	68%	\$5.65	333	2,423	71%	\$5.65	366	2,414	71%	\$5.50	335	2,176	64%
0800 - 0900	\$5.15	199	2,194	65%	\$5.15	188	2,151	63%	\$5.15	202	2,172	64%	\$5.15	186	2,107	62%	\$4.95	203	1,940	57%
0900 - 1000	\$4.10	158	1,653	49%	\$4.10	159	1,846	54%	\$4.10	161	1,795	53%	\$4.10	197	1,743	51%	\$4.10	171	1,662	49%

AM Time	Monday 04/19/20				Tuesday 04/20/20				Wednesday 04/21/20				Thursday 04/22/20				Friday 04/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	397	1,168	34%	\$3.05	387	1,241	37%	\$3.05	386	1,155	34%	\$3.05	349	1,151	34%	\$3.05	316	1,043	31%
0500 - 0600	\$4.95	568	2,382	70%	\$4.95	611	2,454	72%	\$4.95	524	2,148	63%	\$4.95	553	2,301	68%	\$4.70	464	2,176	64%
0600 - 0700	\$5.15	330	2,316	68%	\$5.15	379	2,448	72%	\$5.15	350	2,040	60%	\$5.15	374	2,378	70%	\$4.95	333	2,022	59%
0700 - 0800	\$5.65	326	2,354	69%	\$5.65	341	2,541	75%	\$5.65	337	2,239	66%	\$5.65	345	2,440	72%	\$5.50	345	2,090	61%
0800 - 0900	\$5.15	213	2,254	66%	\$5.15	216	2,456	72%	\$5.15	241	2,241	66%	\$5.15	189	2,234	66%	\$4.95	216	2,028	60%
0900 - 1000	\$4.10	193	1,911	56%	\$4.10	201	2,215	65%	\$4.10	186	1,902	56%	\$4.10	185	1,859	55%	\$4.10	183	1,505	44%

AM Time	Monday 04/26/20				Tuesday 04/27/20				Wednesday 04/28/20				Thursday 04/29/20				Friday 04/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	378	1,210	36%	\$3.05	401	1,253	37%	\$3.05	400	1,345	40%	\$3.05	408	1,260	37%	\$3.05	298	1,019	30%
0500 - 0600	\$4.95	539	2,428	71%	\$4.95	549	2,369	70%	\$4.95	601	2,928	86%	\$4.95	587	2,466	73%	\$4.70	526	2,202	65%
0600 - 0700	\$5.15	342	2,184	64%	\$5.15	373	2,393	70%	\$5.15	401	2,861	84%	\$5.15	378	2,419	71%	\$4.95	342	2,045	60%
0700 - 0800	\$5.65	329	2,109	62%	\$5.65	369	2,376	70%	\$5.65	403	2,724	80%	\$5.65	394	2,457	72%	\$5.50	377	2,229	66%
0800 - 0900	\$5.15	165	1,892	56%	\$5.15	205	1,943	57%	\$5.15	266	2,566	75%	\$5.15	265	2,175	64%	\$4.95	264	2,033	60%
0900 - 1000	\$4.10	179	1,557	46%	\$4.10	151	1,460	43%	\$4.10	260	2,175	64%	\$4.10	222	1,982	58%	\$4.10	282	1,822	54%

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 101 calls during the month of April. Of those calls, 77 were to assist disabled vehicles and 18 calls to remove debris. The CAS provided assistance to six accidents in the 91 Express Lanes with none of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors (Board) approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. In March, Caltrans advertised the project with project award anticipated for May. Upon completion of the infrastructure project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 4/30/2021		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 35,793,858.26	\$ 26,896,928.00	\$ 8,896,930.26	33.1
Fee Revenue	4,480,238.31	1,820,456.00	2,659,782.31	146.1
Total operating revenues	40,274,096.57	28,717,384.00	11,556,712.57	40.2
Operating expenses:				
Contracted Services	5,590,762.60	5,997,600.00	406,837.40	6.8
Administrative Fee	2,497,150.00	2,601,460.00	104,310.00	4.0
Other Professional Services	925,430.91	2,756,021.00	1,830,590.09	66.4
Credit Card Processing Fees	837,837.86	762,480.00	(75,357.86)	(9.9)
Toll Road Account Servicing	522,855.75	489,000.00	(33,855.75)	(6.9)
Other Insurance Expense	367,354.44	783,250.00	415,895.56	53.1
Toll Road Maintenance Supply Repairs	138,957.11	2,103,510.00	1,964,552.89	93.4
Patrol Services	654,299.63	874,630.00	220,330.37	25.2
Building Equipment Repairs and Maint	613,235.66	1,109,260.00	496,024.34	44.7
6C Transponders	-	187,500.00	187,500.00	100.0
Other Services ⁽⁵⁾	(983,780.32)	47,850.00	1,031,630.32	2,156.0
Utilities	41,317.54	95,800.00	54,482.46	56.9
Office Expense	9,966.48	79,095.00	69,128.52	87.4
Bad Debt Expense	136,431.83	-	(136,431.83)	N/A
Miscellaneous ⁽²⁾	40,637.10	122,680.00	82,042.90	66.9
Leases	394,579.42	404,000.00	9,420.58	2.3
Total operating expenses	11,787,036.01	18,414,136.00	6,627,099.99	36.0
Depreciation and Amortization ⁽³⁾	3,675,500.46	-	(3,675,500.46)	N/A
Operating income (loss)	24,811,560.10	10,303,248.00	14,508,312.10	140.8
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	405,399.14	937,500.00	(532,100.86)	(56.8)
Interest Income	3,627,754.50	1,226,240.00	2,401,514.50	195.8
Interest Expense	(3,573,624.74)	(3,665,790.00)	92,165.26	2.5
Other	11,462.08	-	11,462.08	N/A
Total nonoperating revenues (expenses)	470,990.98	(1,502,050.00)	1,973,040.98	131.4
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(3,938,474.30)	(34,763,200.00)	30,824,725.70	88.7
Net income (loss)	\$ 21,344,076.78	\$ (25,962,002.00)	\$ 47,306,078.78	(182.2)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the ten months ending April 30, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza, \$810,223 for the BOS replacement project, and \$2,491,662 for payment of 6C implementation costs for the Electronic Toll and Traffic Management system.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for April 2021 was 1,284,574. This represents a daily average of 42,819 vehicles. This is a 250.8 percent increase in total traffic volume from the same period last year, which totaled 366,178 and was the second month of the COVID-19 stay-at-home order. Potential toll revenue for April was \$4,255,083, which represents an increase of 265.2 percent from the prior year's total of \$1,165,063. Carpool percentage for April was 19.8 percent as compared to the previous year's rate of 20 percent. As compared to April 2019, traffic volume decreased by 4.5 percent and revenue decreased by 20.7 percent. Traffic volumes are returning to pre-COVID-19 levels as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of April 2021.

Current Month-to-date as of April 30, 2021

Trips	APR-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	APR-20 MTD Actual	Yr 21-to-Yr 20 %	Apr-19 MTD Actual	Yr 21-to-Yr 19 %
Full Toll Lanes	1,030,130	1,055,800	(25,670)	(2.4%)	293,046	251.5%	1,008,624	2.1%
3+ Lanes	254,444	348,371	(93,927)	(27.0%)	73,132	247.9%	337,017	(24.5%)
Total Gross Trips	1,284,574	1,404,171	(119,597)	(8.5%)	366,178	250.8%	1,345,641	(4.5%)
Revenue								
Full Toll Lanes	4,210,820	\$4,677,943	(\$467,123)	(10.0%)	1,151,484	265.7%	\$5,321,358	(20.9%)
3+ Lanes	44,264	\$0	\$44,264		13,579	226.0%	\$44,024	0.5%
Total Gross Revenue	\$4,255,083	\$4,677,943	(\$422,859)	(9.0%)	\$1,165,063	265.2%	\$5,365,382	(20.7%)
Average Revenue per Trip								
Average Full Toll Lanes	\$4.09	\$4.43	(\$0.34)	(7.7%)	\$3.93	4.1%	\$5.28	(22.5%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.19	(10.5%)	\$0.13	30.8%
Average Gross Revenue	\$3.31	\$3.33	(\$0.02)	(0.6%)	\$3.18	4.1%	\$3.99	(17.0%)

The FY 2020-21 year-to-date traffic volume decreased by 11.6 percent and potential toll revenue decreased by 29.9 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.39.

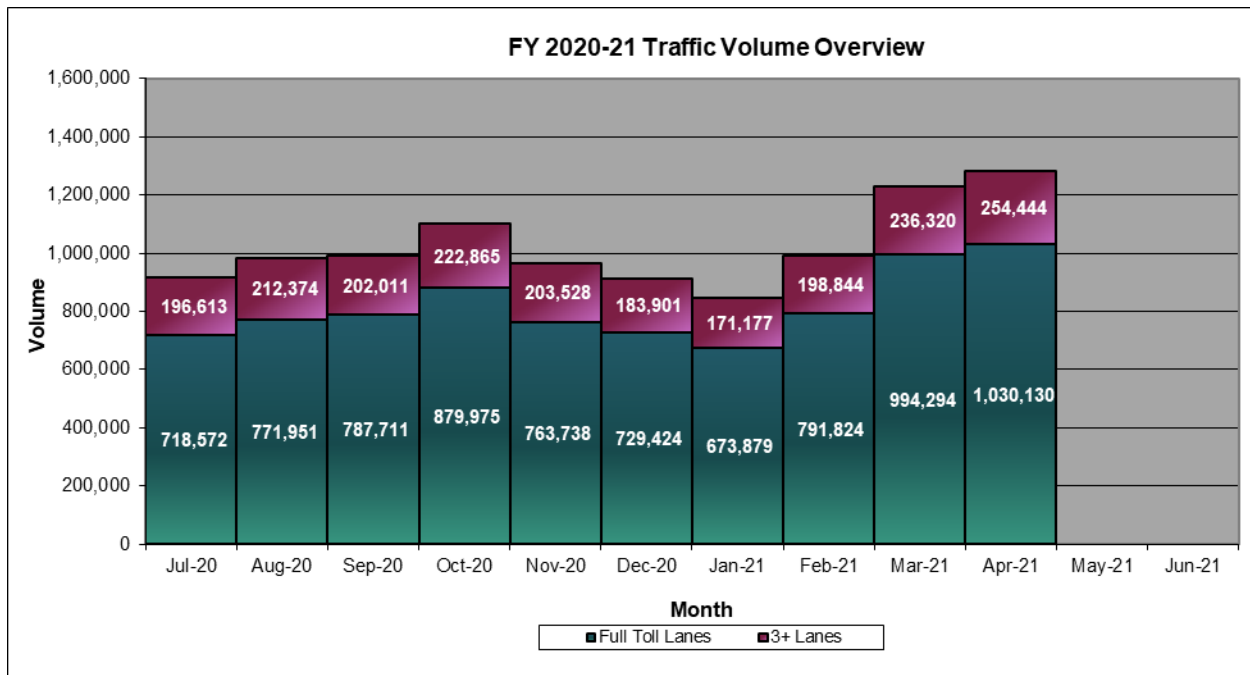
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through April 2021.

FY 2020-21 Year-to-Date as of April 30, 2021

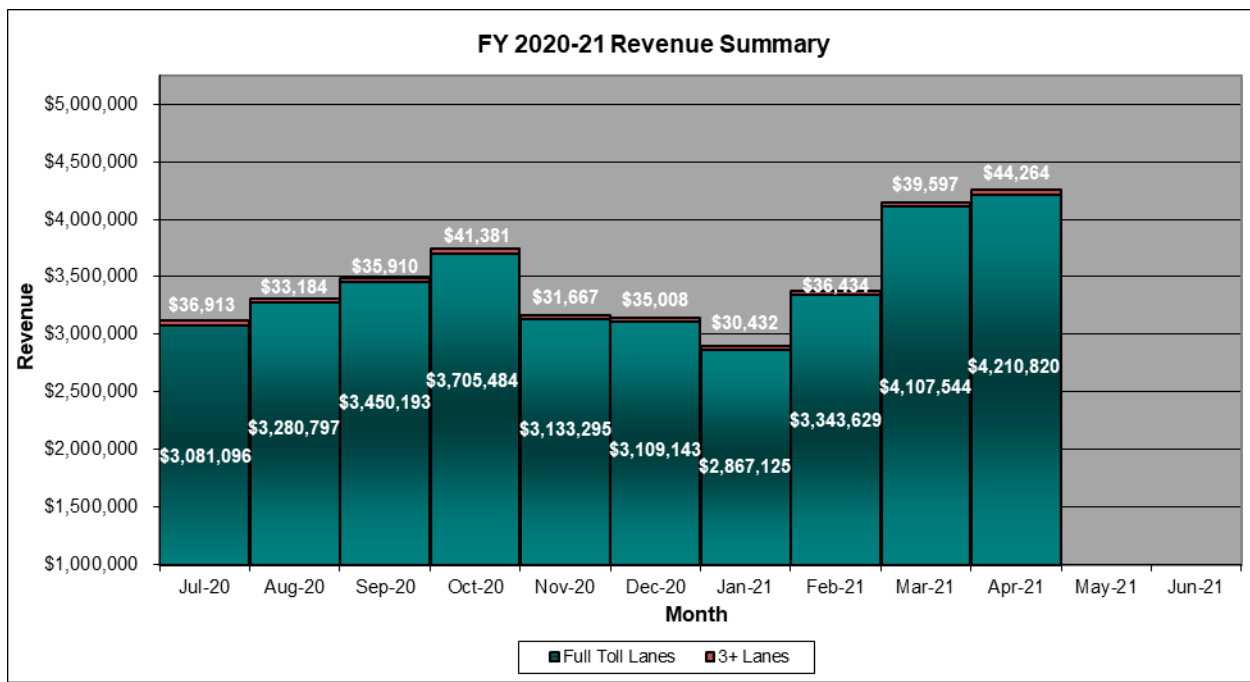
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	8,141,498	10,065,471	(1,923,973)	(19.1%)	8,829,951	(7.8%)
3+ Lanes	2,082,077	3,270,829	(1,188,752)	(36.3%)	2,729,447	(23.7%)
Total Gross Trips	10,223,575	13,336,300	(3,112,725)	(23.3%)	11,559,398	(11.6%)
Revenue						
Full Toll Lanes	\$34,289,125	\$43,291,429	(\$9,002,303)	(20.8%)	\$49,143,424	(30.2%)
3+ Lanes	\$364,789	\$0	\$364,789		\$322,018	13.3%
Total Gross Revenue	\$34,653,914	\$43,291,429	(\$8,637,514)	(20.0%)	\$49,465,441	(29.9%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.21	\$4.30	(\$0.09)	(2.1%)	\$5.57	(24.4%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.12	50.0%
Average Gross Revenue	\$3.39	\$3.25	\$0.14	4.3%	\$4.28	(20.8%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In April, there were no toll rates adjusted in response to traffic volumes. A plan is in place to monitor traffic volumes and adjust toll rates as traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$10.95	265	1,214	1,479	F	\$22.95	302	1,146	1,448	F
1500 - 1600																\$14.95	301	974	1,275	E	\$23.95	400	1,001	1,401	F
1600 - 1700																\$7.95	226	1,099	1,325	F	\$14.95	268	1,056	1,324	F
1700 - 1800																\$5.30	244	982	1,226	E	\$7.95	274	942	1,216	E
1800 - 1900																\$5.30	274	972	1,246	E	\$5.30	245	667	912	C
1900 - 2000																\$2.25	261	713	974	C	\$2.25	259	621	880	C

PM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	245	1,120	1,365	F	\$5.30	232	1,108	1,340	F	\$7.95	273	1,178	1,451	F	\$10.95	197	1,136	1,333	F	\$22.95	284	1,130	1,414	F
1500 - 1600	\$8.95	275	1,027	1,302	F	\$9.95	288	1,114	1,402	F	\$13.95	271	979	1,250	E	\$14.95	280	1,042	1,322	F	\$23.95	331	1,025	1,356	F
1600 - 1700	\$6.95	198	1,026	1,224	E	\$6.95	185	1,020	1,205	E	\$6.95	138	1,080	1,218	E	\$7.95	171	1,139	1,310	F	\$14.95	229	1,058	1,287	E
1700 - 1800	\$5.30	186	989	1,175	D	\$5.30	176	968	1,144	D	\$5.30	197	996	1,193	D	\$5.30	175	1,082	1,257	E	\$7.95	216	1,028	1,244	E
1800 - 1900	\$4.20	193	674	867	C	\$4.20	232	909	1,141	D	\$5.30	208	960	1,168	D	\$5.30	229	1,004	1,233	E	\$5.30	219	1,014	1,233	E
1900 - 2000	\$2.25	139	440	579	B	\$2.25	168	493	661	B	\$2.25	174	555	729	B	\$2.25	188	626	814	C	\$2.25	223	704	927	C

PM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	187	1,084	1,271	E	\$5.30	193	1,008	1,201	E	\$7.95	171	1,018	1,189	D	\$10.95	206	1,050	1,256	E	\$22.95	270	1,201	1,471	F
1500 - 1600	\$8.95	225	1,014	1,239	E	\$9.95	264	1,117	1,381	F	\$13.95	215	1,019	1,234	E	\$14.95	204	954	1,158	D	\$23.95	294	951	1,245	E
1600 - 1700	\$6.95	161	1,131	1,292	E	\$6.95	131	984	1,115	D	\$6.95	190	1,005	1,195	D	\$7.95	177	1,021	1,198	D	\$14.95	248	1,056	1,304	F
1700 - 1800	\$5.30	150	1,006	1,156	D	\$5.30	168	1,038	1,206	E	\$5.30	189	940	1,129	D	\$5.30	172	1,046	1,218	E	\$7.95	208	1,015	1,223	E
1800 - 1900	\$4.20	153	728	881	C	\$4.20	195	693	888	C	\$5.30	185	825	1,010	D	\$5.30	196	984	1,180	D	\$5.30	256	1,013	1,269	E
1900 - 2000	\$2.25	143	396	539	B	\$2.25	116	446	562	B	\$2.25	138	455	593	B	\$2.25	163	664	827	C	\$2.25	201	741	942	C

PM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	188	968	1,156	D	\$5.30	167	1,044	1,211	E	\$7.95	181	1,068	1,249	E	\$10.95	184	1,141	1,325	F	\$22.95	150	765	915	C
1500 - 1600	\$8.95	227	980	1,207	E	\$9.95	173	1,050	1,223	E	\$13.95	178	977	1,155	D	\$14.95	230	1,145	1,375	F	\$23.95	285	1,153	1,438	F
1600 - 1700	\$6.95	144	1,020	1,164	D	\$6.95	164	1,036	1,200	D	\$6.95	165	927	1,092	D	\$7.95	211	1,130	1,341	F	\$14.95	272	1,138	1,410	F
1700 - 1800	\$5.30	144	1,013	1,157	D	\$5.30	190	1,039	1,229	E	\$5.30	182	832	1,014	D	\$5.30	190	1,044	1,234	E	\$7.95	190	1,121	1,311	F
1800 - 1900	\$4.20	164	773	937	C	\$4.20	205	875	1,080	D	\$5.30	216	683	899	C	\$5.30	193	963	1,156	D	\$5.30	240	932	1,172	D
1900 - 2000	\$2.25	149	570	719	B	\$2.25	126	513	639	B	\$2.25	146	402	548	B	\$2.25	141	580	721	B	\$2.25	239	795	1,034	D

PM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	153	982	1,135	D	\$5.30	169	1,111	1,280	E	\$7.95	203	1,077	1,280	E	\$10.95	198	1,111	1,309	F	\$22.95	270	1,157	1,427	F
1500 - 1600	\$8.95	213	1,002	1,215	E	\$9.95	190	1,037	1,227	E	\$13.95	202	964	1,166	D	\$14.95	231	1,013	1,244	E	\$23.95	279	1,001	1,280	E
1600 - 1700	\$6.95	177	981	1,158	D	\$6.95	174	1,091	1,265	E	\$6.95	166	973	1,139	D	\$7.95	195	1,022	1,217	E	\$14.95	238	1,067	1,305	F
1700 - 1800	\$5.30	150	882	1,032	D	\$5.30	175	1,005	1,180	D	\$5.30	170	944	1,114	D	\$5.30	193	1,099	1,292	E	\$7.95	249	1,039	1,288	E
1800 - 1900	\$4.20	195	629	824	C	\$4.20	191	869	1,060	D	\$5.30	235	938	1,173	D	\$5.30	258	985	1,243	E	\$5.30	309	1,017	1,326	F
1900 - 2000	\$2.25	114	355	469	B	\$2.25	146	430	576	B	\$2.25	165	544	709	B	\$2.25	162	616	778	B	\$2.25	229	820	1,049	D

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$5.30	140	836	976	C	\$5.30	165	679	844	C
1500 - 1600																\$5.30	163	742	905	C	\$5.30	192	671	863	C
1600 - 1700																\$5.30	98	766	864	C	\$2.95	123	583	706	B
1700 - 1800																\$5.30	118	623	741	B	\$2.95	138	650	788	B
1800 - 1900																\$2.95	152	747	899	C	\$2.95	154	456	610	B
1900 - 2000																\$2.95	166	505	671	B	\$2.95	152	358	510	B

PM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	129	732	861	C	\$5.30	107	730	837	C	\$5.30	139	843	982	C	\$5.30	105	763	868	C	\$5.30	132	723	855	C
1500 - 1600	\$5.30	130	821	951	C	\$5.30	125	920	1,045	D	\$5.30	126	777	903	C	\$5.30	150	801	951	C	\$5.30	158	756	914	C
1600 - 1700	\$2.95	113	859	972	C	\$5.30	104	724	828	C	\$5.30	90	767	857	C	\$5.30	101	790	891	C	\$2.95	105	724	829	C
1700 - 1800	\$2.95	100	731	831	C	\$2.95	113	796	909	C	\$2.95	100	771	871	C	\$5.30	102	808	910	C	\$2.95	136	739	875	C
1800 - 1900	\$2.95	95	499	594	B	\$2.95	124	726	850	C	\$2.95	118	703	821	C	\$2.95	112	785	897	C	\$2.95	119	609	728	B
1900 - 2000	\$1.95	77	295	372	A	\$1.95	82	379	461	B	\$2.95	93	447	540	B	\$2.95	129	440	569	B	\$2.95	140	480	620	B

PM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	112	774	886	C	\$5.30	121	733	854	C	\$5.30	89	717	806	C	\$5.30	99	733	832	C	\$5.30	141	734	875	C
1500 - 1600	\$5.30	152	764	916	C	\$5.30	127	914	1,041	D	\$5.30	97	754	851	C	\$5.30	125	763	888	C	\$5.30	127	640	767	B
1600 - 1700	\$2.95	100	820	920	C	\$5.30	91	712	803	C	\$5.30	102	684	786	B	\$5.30	98	697	795	B	\$2.95	134	651	785	B
1700 - 1800	\$2.95	82	755	837	C	\$2.95	100	791	891	C	\$2.95	90	702	792	B	\$5.30	81	682	763	B	\$2.95	122	619	741	B
1800 - 1900	\$2.95	85	509	594	B	\$2.95	104	586	690	B	\$2.95	99	596	695	B	\$2.95	111	659	770	B	\$2.95	147	609	756	B
1900 - 2000	\$1.95	63	288	351	A	\$1.95	86	348	434	B	\$2.95	57	343	400	A	\$2.95	91	448	539	B	\$2.95	129	478	607	B

PM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	689	766	B	\$5.30	74	700	774	B	\$5.30	109	657	766	B	\$5.30	101	806	907	C	\$5.30	79	513	592	B
1500 - 1600	\$5.30	107	701	808	C	\$5.30	117	796	913	C	\$5.30	94	742	836	C	\$5.30	121	791	912	C	\$5.30	132	711	843	C
1600 - 1700	\$2.95	70	620	690	B	\$5.30	88	630	718	B	\$5.30	81	676	757	B	\$5.30	93	713	806	C	\$2.95	130	698	828	C
1700 - 1800	\$2.95	72	667	739	B	\$2.95	89	685	774	B	\$2.95	91	683	774	B	\$5.30	80	618	698	B	\$2.95	103	709	812	C
1800 - 1900	\$2.95	83	500	583	B	\$2.95	117	608	725	B	\$2.95	99	539	638	B	\$2.95	106	608	714	B	\$2.95	122	560	682	B
1900 - 2000	\$1.95	88	397	485	B	\$1.95	73	351	424	B	\$2.95	81	342	423	B	\$2.95	73	340	413	B	\$2.95	108	486	594	B

PM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	124	665	789	B	\$5.30	104	767	871	C	\$5.30	133	756	889	C	\$5.30	148	793	941	C	\$5.30	129	763	892	C
1500 - 1600	\$5.30	119	748	867	C	\$5.30	102	756	858	C	\$5.30	125	809	934	C	\$5.30	119	779	898	C	\$5.30	119	557	676	B
1600 - 1700	\$2.95	85	710	795	B	\$5.30	98	708	806	C	\$5.30	103	645	748	B	\$5.30	103	700	803	C	\$2.95	118	677	795	B
1700 - 1800	\$2.95	85	596	681	B	\$2.95	90	670	760	B	\$2.95	53	659	712	B	\$5.30	93	649	742	B	\$2.95	109	620	729	B
1800 - 1900	\$2.95	87	472	559	B	\$2.95	90	591	681	B	\$2.95	101	700	801	C	\$2.95	122	656	778	B	\$2.95	165	653	818	C
1900 - 2000	\$1.95	83	263	346	A	\$1.95	74	342	416	B	\$2.95	93	412	505	B	\$2.95	84	388	472	B	\$2.95	143	473	616	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$5.30	173	596	769	B	\$2.25	125	333	458	B
0500 - 0600																\$9.95	327	1,049	1,376	F	\$6.95	274	809	1,083	D
0600 - 0700																\$10.95	211	806	1,017	D	\$6.95	160	970	1,130	D
0700 - 0800																\$6.95	208	1,247	1,455	F	\$5.30	126	817	943	C
0800 - 0900																\$5.30	140	955	1,095	D	\$2.25	126	733	859	C
0900 - 1000																\$5.30	147	659	806	C	\$2.25	151	552	703	B

AM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	166	630	796	B	\$5.30	169	647	816	C	\$5.30	162	712	874	C	\$5.30	134	577	711	B	\$2.25	155	366	521	B
0500 - 0600	\$9.95	287	886	1,173	D	\$9.95	337	1,585	1,922	F	\$9.95	262	1,262	1,524	F	\$9.95	337	1,114	1,451	F	\$6.95	223	880	1,103	D
0600 - 0700	\$9.95	165	1,062	1,227	E	\$10.95	146	549	695	B	\$10.95	175	770	945	C	\$10.95	180	685	865	C	\$6.95	200	1,256	1,456	F
0700 - 0800	\$6.95	173	1,222	1,395	F	\$6.95	183	1,373	1,556	F	\$6.95	171	1,372	1,543	F	\$6.95	147	986	1,133	D	\$5.30	173	1,191	1,364	F
0800 - 0900	\$5.30	134	1,022	1,156	D	\$5.30	142	1,065	1,207	E	\$5.30	134	1,054	1,188	D	\$5.30	133	1,210	1,343	E	\$2.25	112	898	1,010	D
0900 - 1000	\$5.30	106	688	794	B	\$5.30	120	735	855	C	\$5.30	112	736	848	C	\$5.30	104	781	885	C	\$2.25	137	669	806	C

AM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	170	603	773	B	\$5.30	197	630	827	C	\$5.30	199	486	685	B	\$5.30	232	484	716	B	\$2.25	159	355	514	B
0500 - 0600	\$9.95	303	965	1,268	E	\$9.95	390	1,508	1,898	F	\$9.95	291	1,213	1,504	F	\$9.95	351	1,259	1,610	F	\$6.95	263	1,085	1,348	E
0600 - 0700	\$9.95	207	1,101	1,308	E	\$10.95	178	573	751	B	\$10.95	212	1,265	1,477	F	\$10.95	248	1,215	1,463	F	\$6.95	187	1,161	1,348	E
0700 - 0800	\$6.95	201	1,366	1,567	F	\$6.95	231	1,407	1,638	F	\$6.95	216	1,488	1,704	F	\$6.95	235	1,434	1,669	F	\$5.30	229	1,280	1,509	F
0800 - 0900	\$5.30	123	1,151	1,274	E	\$5.30	128	1,227	1,355	F	\$5.30	124	1,185	1,309	E	\$5.30	121	1,131	1,252	E	\$2.25	123	1,004	1,127	D
0900 - 1000	\$5.30	84	720	804	C	\$5.30	88	761	849	C	\$5.30	101	764	865	C	\$5.30	101	631	732	B	\$2.25	105	677	782	B

AM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	223	470	693	B	\$5.30	214	434	648	B	\$5.30	202	436	638	B	\$5.30	194	402	596	B	\$2.25	146	401	547	B
0500 - 0600	\$9.95	345	1,178	1,523	F	\$9.95	358	1,287	1,645	F	\$9.95	245	829	1,074	D	\$9.95	282	1,218	1,500	F	\$6.95	218	1,067	1,285	E
0600 - 0700	\$9.95	220	1,224	1,444	F	\$10.95	216	1,368	1,584	F	\$10.95	207	986	1,193	D	\$10.95	191	1,360	1,551	F	\$6.95	187	1,118	1,305	E
0700 - 0800	\$6.95	229	1,408	1,637	F	\$6.95	219	1,546	1,765	F	\$6.95	237	1,183	1,420	F	\$6.95	222	1,691	1,913	F	\$5.30	198	1,227	1,425	F
0800 - 0900	\$5.30	138	1,187	1,325	E	\$5.30	123	1,451	1,574	F	\$5.30	168	1,212	1,380	F	\$5.30	161	1,394	1,555	F	\$2.25	148	1,043	1,191	D
0900 - 1000	\$5.30	100	781	881	C	\$5.30	134	1,132	1,266	E	\$5.30	116	814	930	C	\$5.30	107	722	829	C	\$2.25	99	706	805	C

AM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	191	498	689	B	\$5.30	209	438	647	B	\$5.30	203	446	649	B	\$5.30	234	457	691	B	\$2.25	197	394	591	B
0500 - 0600	\$9.95	283	1,312	1,595	F	\$9.95	301	1,140	1,441	F	\$9.95	316	1,256	1,572	F	\$9.95	294	1,281	1,575	F	\$6.95	285	1,063	1,348	E
0600 - 0700	\$9.95	204	1,181	1,385	F	\$10.95	202	1,232	1,434	F	\$10.95	237	1,364	1,601	F	\$10.95	209	1,302	1,511	F	\$6.95	192	1,138	1,330	E
0700 - 0800	\$6.95	228	1,413	1,641	F	\$6.95	225	1,391	1,616	F	\$6.95	259	1,533	1,792	F	\$6.95	266	1,481	1,747	F	\$5.30	236	1,147	1,383	F
0800 - 0900	\$5.30	115	1,090	1,205	E	\$5.30	160	1,127	1,287	E	\$5.30	166	1,600	1,766	F	\$5.30	173	1,324	1,497	F	\$2.25	174	1,092	1,266	E
0900 - 1000	\$5.30	123	775	898	C	\$5.30	76	671	747	B	\$5.30	140	1,018	1,158	D	\$5.30	130	919	1,049	D	\$2.25	143	782	925	C

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$2.95	117	341	458	B	\$2.95	88	279	367	A
0500 - 0600																\$6.85	186	779	965	C	\$5.30	129	613	742	B
0600 - 0700																\$6.85	137	899	1,036	D	\$5.30	92	719	811	C
0700 - 0800																\$6.85	119	855	974	C	\$2.95	80	666	746	B
0800 - 0900																\$2.95	103	835	938	C	\$2.95	80	548	628	B
0900 - 1000																\$2.95	117	643	760	B	\$2.95	88	475	563	B

AM Time	Monday 04/05/21					Tuesday 04/06/21					Wednesday 04/07/21					Thursday 04/08/21					Friday 04/09/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	106	405	511	B	\$2.95	121	369	490	B	\$2.95	100	411	511	B	\$2.95	69	278	347	A	\$2.95	100	309	409	B
0500 - 0600	\$6.85	171	772	943	C	\$6.85	164	859	1,023	D	\$6.85	146	853	999	C	\$6.85	198	819	1,017	D	\$5.30	125	703	828	C
0600 - 0700	\$6.85	118	1,014	1,132	D	\$6.85	112	1,085	1,197	D	\$6.85	106	1,024	1,130	D	\$6.85	144	896	1,040	D	\$5.30	92	851	943	C
0700 - 0800	\$6.85	91	892	983	C	\$6.85	96	965	1,061	D	\$6.85	80	948	1,028	D	\$6.85	17	164	181	A	\$2.95	85	833	918	C
0800 - 0900	\$2.95	75	870	945	C	\$2.95	69	880	949	C	\$2.95	78	882	960	C	\$2.95	78	1,073	1,151	D	\$2.95	79	684	763	B
0900 - 1000	\$2.95	83	545	628	B	\$2.95	80	675	755	B	\$2.95	74	649	723	B	\$2.95	72	720	792	B	\$2.95	78	571	649	B

AM Time	Monday 04/12/21					Tuesday 04/13/21					Wednesday 04/14/21					Thursday 04/15/21					Friday 04/16/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	101	424	525	B	\$2.95	125	393	518	B	\$2.95	58	285	343	A	\$2.95	89	241	330	A	\$2.95	75	313	388	A
0500 - 0600	\$6.85	191	807	998	C	\$6.85	206	841	1,047	D	\$6.85	103	658	761	B	\$6.85	139	590	729	B	\$5.30	93	586	679	B
0600 - 0700	\$6.85	142	1,029	1,171	D	\$6.85	146	1,098	1,244	E	\$6.85	98	786	884	C	\$6.85	109	744	853	C	\$5.30	83	646	729	B
0700 - 0800	\$6.85	110	979	1,089	D	\$6.85	123	953	1,076	D	\$6.85	93	877	970	C	\$6.85	117	827	944	C	\$2.95	85	622	707	B
0800 - 0900	\$2.95	68	907	975	C	\$2.95	68	935	1,003	D	\$2.95	62	748	810	C	\$2.95	58	749	807	C	\$2.95	64	619	683	B
0900 - 1000	\$2.95	55	579	634	B	\$2.95	67	641	708	B	\$2.95	60	640	700	B	\$2.95	69	598	667	B	\$2.95	65	530	595	B

AM Time	Monday 04/19/21					Tuesday 04/20/21					Wednesday 04/21/21					Thursday 04/22/21					Friday 04/23/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	105	294	399	A	\$2.95	83	257	340	A	\$2.95	82	271	353	A	\$2.95	70	317	387	A	\$2.95	72	338	410	B
0500 - 0600	\$6.85	147	651	798	B	\$6.85	161	612	773	B	\$6.85	137	654	791	B	\$6.85	137	716	853	C	\$5.30	127	763	890	C
0600 - 0700	\$6.85	113	811	924	C	\$6.85	92	749	841	C	\$6.85	92	705	797	B	\$6.85	96	839	935	C	\$5.30	98	791	889	C
0700 - 0800	\$6.85	102	844	946	C	\$6.85	93	922	1,015	D	\$6.85	104	838	942	C	\$6.85	92	883	975	C	\$2.95	99	806	905	C
0800 - 0900	\$2.95	56	807	863	C	\$2.95	75	871	946	C	\$2.95	79	953	1,032	D	\$2.95	70	779	849	C	\$2.95	73	720	793	B
0900 - 1000	\$2.95	68	630	698	B	\$2.95	54	641	695	B	\$2.95	65	614	679	B	\$2.95	53	624	677	B	\$2.95	66	453	519	B

AM Time	Monday 04/26/21					Tuesday 04/27/21					Wednesday 04/28/21					Thursday 04/29/21					Friday 04/30/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	81	320	401	B	\$2.95	99	380	479	B	\$2.95	72	350	422	B	\$2.95	102	318	420	B	\$2.95	85	292	377	A
0500 - 0600	\$6.85	122	761	883	C	\$6.85	136	793	929	C	\$6.85	196	917	1,113	D	\$6.85	145	772	917	C	\$5.30	150	717	867	C
0600 - 0700	\$6.85	91	827	918	C	\$6.85	121	998	1,119	D	\$6.85	178	1,049	1,227	E	\$6.85	139	935	1,074	D	\$5.30	91	602	693	B
0700 - 0800	\$6.85	78	583	661	B	\$6.85	118	909	1,027	D	\$6.85	144	1,060	1,204	E	\$6.85	125	930	1,055	D	\$2.95	126	858	984	C
0800 - 0900	\$2.95	63	688	751	B	\$2.95	66	759	825	C	\$2.95	77	899	976	C	\$2.95	72	816	888	C	\$2.95	100	774	874	C
0900 - 1000	\$2.95	53	601	654	B	\$2.95	57	544	601	B	\$2.95	96	610	706	B	\$2.95	57	529	586	B	\$2.95	92	612	704	B

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 87 calls during the month of April. Of those calls, 62 were to assist disabled vehicles, six calls to remove debris, and 19 were in response to accidents in the 91 Express Lanes.

91 Express Lanes BOS Development Update

In February, CUSA notified OCTA and RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 4/30/2021		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 31,486,625.18	\$ 21,462,000.00	\$ 10,024,625.18	46.7
Fee Revenue	5,183,319.66	2,042,083.33	3,141,236.33	153.8
Total operating revenues	36,669,944.84	23,504,083.33	13,165,861.51	56.0
Operating expenses:				
Salaries and Benefits	490,068.01	562,916.67	72,848.66	12.9
Legal Services	91,908.73	291,666.67	199,757.94	68.5
Advisory Services	57,833.86	62,500.00	4,666.14	7.5
Audit and Accounting Fees	31,550.00	30,000.00	(1,550.00)	(5.2)
Service Fees	1,541.32	16,666.67	15,125.35	90.8
Other Professional Services	439,059.63	2,184,166.67	1,745,107.04	79.9
Lease Expense	228,206.14	408,500.00	180,293.86	44.1
Operations	1,522,405.44	2,489,166.67	966,761.23	38.8
Utilities	20,010.33	68,000.00	47,989.67	70.6
Supplies and Materials	4,690.27	25,000.00	20,309.73	81.2
Membership and Subscription Fees	28,281.50	25,000.00	(3,281.50)	(13.1)
Office Equipment & Furniture (Non-Capital)	4,706.87	12,500.00	7,793.13	62.3
Maintenance/Repairs	94,209.53	304,250.00	210,040.47	69.0
Training Seminars and Conferences	(720.00)	1,916.67	2,636.67	137.6
Transportation Expenses	-	3,333.33	3,333.33	100.0
Lodging	-	2,916.67	2,916.67	100.0
Meals	-	416.67	416.67	100.0
Other Staff Expenses	-	416.67	416.67	100.0
Advertising	4,611.25	229,166.67	224,555.42	98.0
Program Management	62,204.53	138,416.67	76,212.14	55.1
Program Operations	5,942,883.60	7,196,416.67	1,253,533.07	17.4
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	254,166.67	254,166.67	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	4,784.23	-	(4,784.23)	N/A
Total operating expenses	9,028,235.24	14,307,500.00	5,279,264.76	36.9
Operating income (loss)	27,641,709.60	9,196,583.33	18,445,126.27	200.6
Nonoperating revenues (expenses):				
Interest Revenue	391,179.63	576,583.33	(185,403.70)	32.2
Other Miscellaneous Revenue	52,435.68	83.33	52,352.35	(62,822.8)
Interest Expense	(22,234,617.17)	(5,933,250.00)	(16,301,367.17)	274.7
Total nonoperating revenues (expenses)	(21,791,001.86)	(5,356,583.33)	(16,434,418.53)	(306.8)
Transfers In	-	-	-	N/A
Transfers Out	(643,900.00)	(854,416.67)	210,516.67	(24.6)
Net income (loss)	\$ 5,206,807.74	\$ 2,985,583.33	\$ 2,221,224.41	74.4

¹ Unaudited

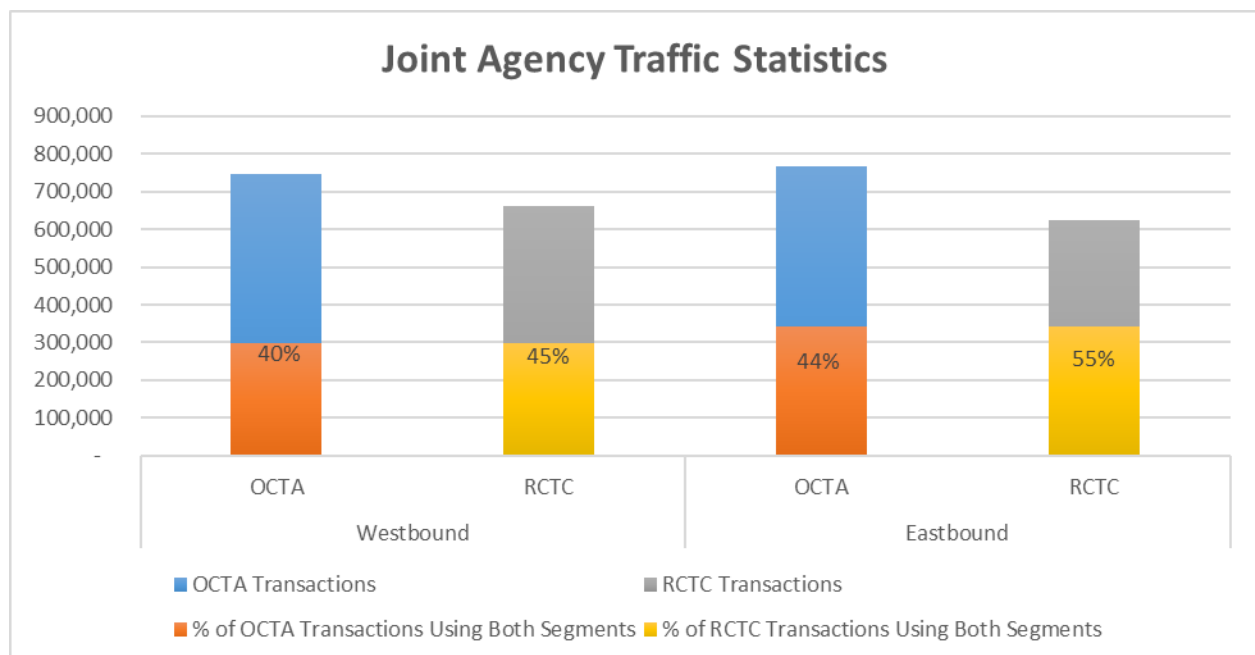
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **April 30, 2021**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	746,614	296,617	40%	\$2,060,112
RCTC	660,572	296,617	45%	\$2,069,752
I - 15	260,164	195,168	75%	\$729,556
McKinley	400,408	101,449	25%	\$1,340,195
Eastbound				
OCTA	768,779	341,995	44%	\$2,709,160
RCTC	624,002	341,995	55%	\$2,185,332
I - 15	232,331	134,426	58%	\$596,281
McKinley	391,671	207,569	53%	\$1,589,051

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Apr-21 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:44
Abandon Rate	Monthly	No more than 4.0%	2.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.0
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.5
Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:06
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for two months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

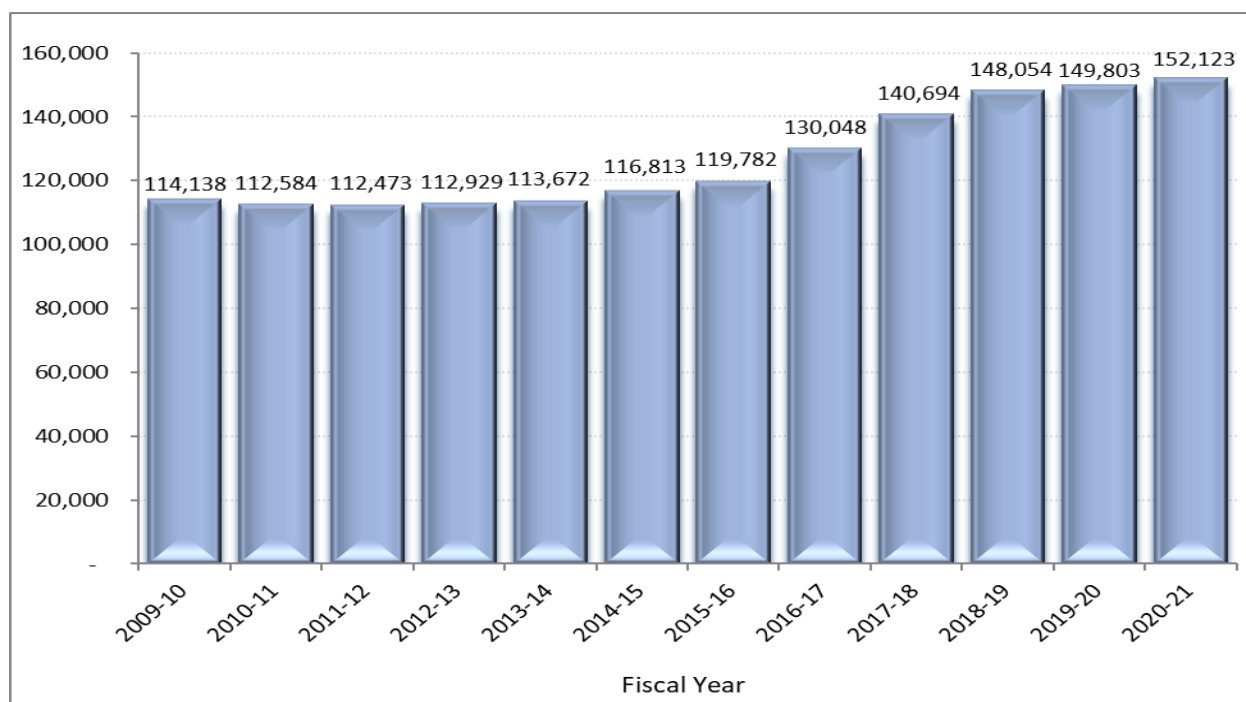
T21 TRANSPONDER DISTRIBUTION	April-21		March-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,425	98.4%	1,378	98.1%	810	97.1%
Additional Tags to Existing Accounts	11	0.8%	15	1.1%	15	1.7%
Replacement Transponders	12	0.8%	11	0.8%	10	1.2%
Total Issued	1,448		1,404		835	
Returned						
Account Closures					835	21.6%
Accounts Downsizing					0	0.0%
Defective Transponders	4,623	100.0%	5,821	100.0%	3,038	78.4%
Total Returned	4,623		5,821		3,873	

6C TRANSPONDER DISTRIBUTION	April-21		March-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	39,080	99.9%	66,550	99.9%	28,618	99.9%
Additional Tags to Existing Accounts	27	0.1%	55	0.1%	25	0.1%
Replacement Transponders	1	0.0%	0	0.0%	1	0.0%
Total Issued	39,108		66,605		28,645	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of April 2021, the 91 Express Lanes had 152,123 active customer accounts and 555,644 transponders classified as assigned.

Number of Accounts by FY

As of April 30, 2021



Incoming Email Activity

During April, the Anaheim Processing Center received 4,000 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the State of California's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.