



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
February 2021

As of February 28, 2021

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for February 2021 was 1,173,618. This represents a daily average of 41,915 vehicles. This is a 17.4 percent decrease in total traffic volume from the same period last year, which totaled 1,420,827. Potential toll revenue for February was \$3,823,126, which represents a decrease of 12.7 percent from the prior year's total of \$4,378,079. Carpool percentage for February was 20.8 percent as compared to the previous year's rate of 24.2 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Gavin Newsom's orders for residents to stay at home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of February 2021.

Current Month-to-Date (MTD) as of February 28, 2021

	Feb-21 MTD Actual	Feb-20 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	929,879	1,077,494	(13.7%)
3+ Lanes	243,739	343,333	(29.0%)
Total Gross Trips	1,173,618	1,420,827	(17.4%)
Revenue			
Full Toll Lanes	\$3,779,098	\$4,316,423	(12.4%)
3+ Lanes	\$44,028	\$61,655	(28.6%)
Total Gross Revenue	\$3,823,126	\$4,378,079	(12.7%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.06	\$4.01	1.2%
Average 3+ Lanes	\$0.18	\$0.18	0.0%
Average Gross Revenue	\$3.26	\$3.08	5.8%

The 2021 fiscal year-to-date traffic volume decreased by 22.8 percent and potential toll revenue decreased by 17.4 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.26.

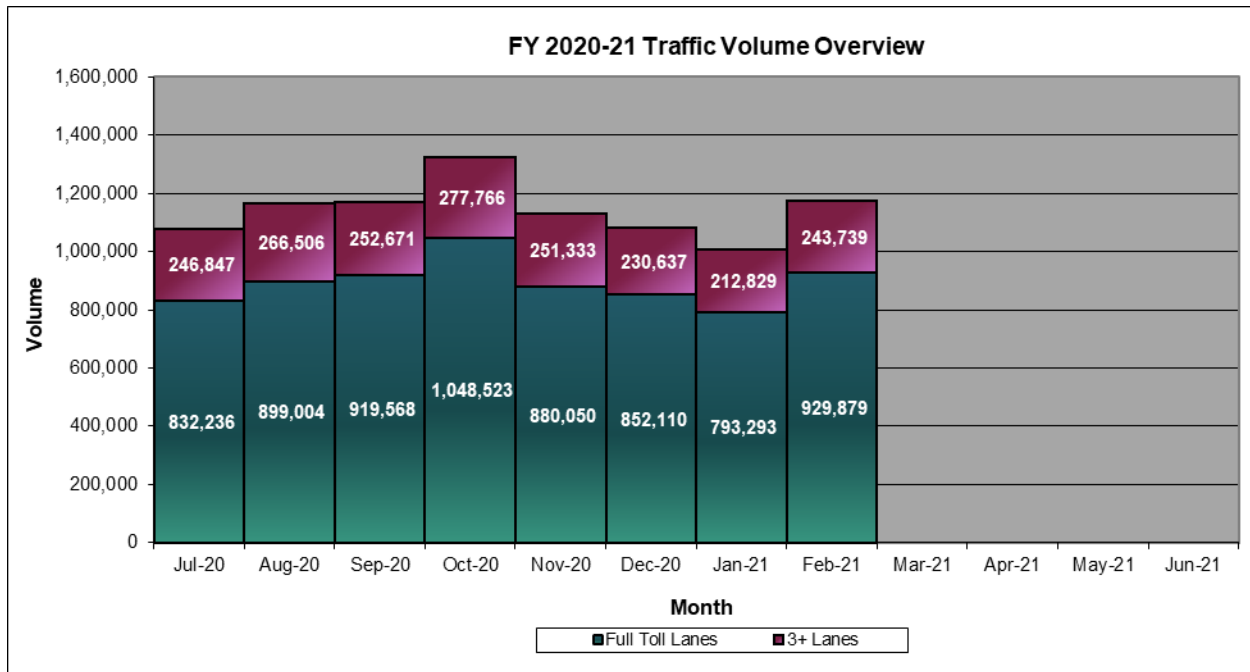
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through February 2021.

Fiscal Year (FY) 2020-21 Year-to-Date as of February 28, 2021

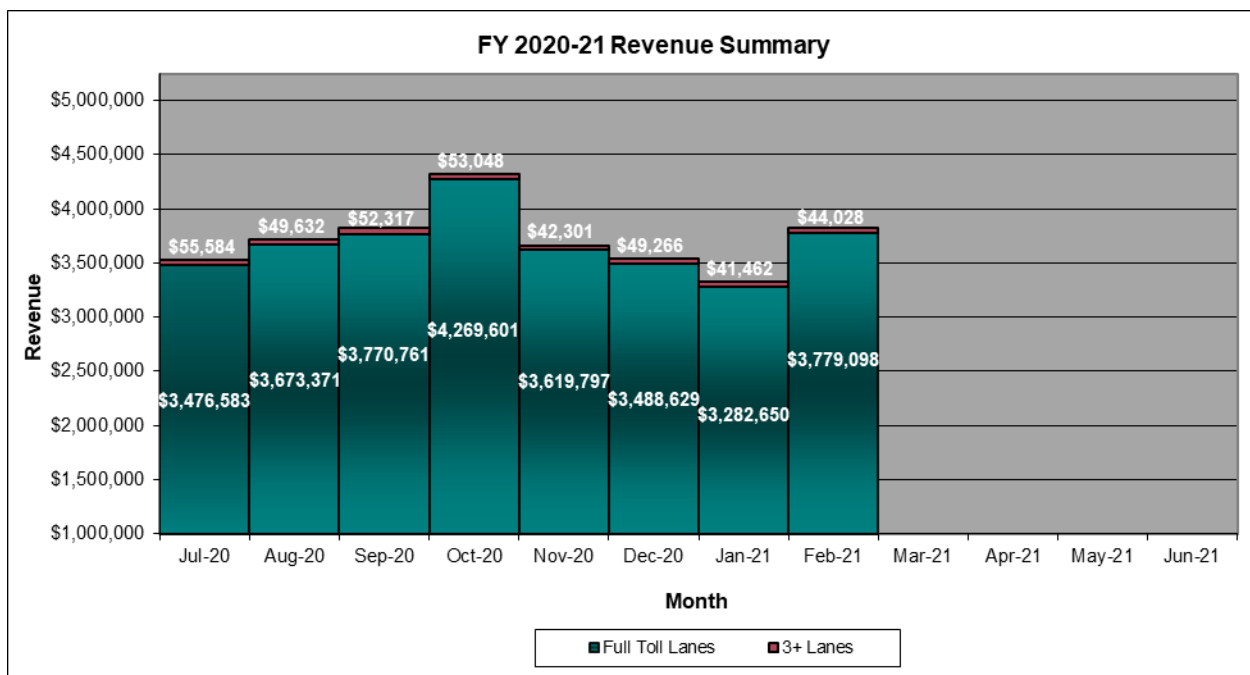
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	7,154,664	8,792,740	(18.6%)
3+ Lanes	1,982,329	3,046,149	(34.9%)
Total Gross Trips	9,136,993	11,838,889	(22.8%)
Revenue			
Full Toll Lanes	\$29,360,495	\$35,446,141	(17.2%)
3+ Lanes	\$387,639	\$548,364	(29.3%)
Total Gross Revenue	\$29,748,134	\$35,994,505	(17.4%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.10	\$4.03	1.7%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.26	\$3.04	7.2%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 11 times during the month of February 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 76 percent of defined capacity.

PM Time	Monday 02/01/21				Tuesday 02/02/21				Wednesday 02/03/21				Thursday 02/04/21				Friday 02/05/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	335	2,353	69%	\$5.15	315	2,311	68%	\$5.15	364	2,824	83%	\$6.95	382	3,141	92%	\$8.10	486	2,685	79%
1500 - 1600	\$5.50	428	2,952	87%	\$5.25	423	2,142	63%	\$7.25	487	3,004	88%	\$7.25	524	2,781	82%	\$7.65	567	3,276	96%
1600 - 1700	\$4.85	314	2,774	82%	\$5.00	292	2,772	82%	\$7.00	306	2,790	82%	\$6.80	350	3,186	94%	\$7.95	394	2,444	72%
1700 - 1800	\$4.80	310	2,445	72%	\$4.90	359	2,760	81%	\$5.90	382	2,720	80%	\$7.20	348	2,568	76%	\$6.55	434	2,949	87%
1800 - 1900	\$5.50	360	1,719	51%	\$3.95	458	2,514	74%	\$3.95	442	2,331	69%	\$4.35	464	2,355	69%	\$6.55	525	2,456	72%
1900 - 2000	\$3.85	220	831	24%	\$3.85	255	1,073	32%	\$3.85	291	1,169	34%	\$5.60	287	1,264	37%	\$6.05	449	1,827	54%

PM Time	Monday 02/08/21				Tuesday 02/09/21				Wednesday 02/10/21				Thursday 02/11/21				Friday 02/12/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	361	2,440	72%	\$5.15	351	2,733	80%	\$5.15	356	2,799	82%	\$6.95	428	3,051	90%	\$8.10	562	2,972	87%
1500 - 1600	\$5.50	489	2,839	84%	\$5.25	462	2,960	87%	\$7.25	493	2,871	84%	\$7.25	508	2,824	83%	\$7.65	572	3,342	98%
1600 - 1700	\$4.85	279	2,530	74%	\$5.00	326	2,932	86%	\$7.00	286	2,796	82%	\$6.80	370	3,252	96%	\$7.95	450	2,523	74%
1700 - 1800	\$4.80	400	2,934	86%	\$4.90	357	2,762	81%	\$5.90	405	2,916	86%	\$7.20	359	2,474	73%	\$6.55	476	2,760	81%
1800 - 1900	\$5.50	438	1,992	59%	\$3.95	436	2,332	69%	\$3.95	519	2,642	78%	\$4.35	576	2,887	85%	\$6.55	505	2,260	66%
1900 - 2000	\$3.85	250	984	29%	\$3.85	311	1,128	33%	\$3.85	307	1,397	41%	\$5.60	370	1,490	44%	\$6.05	508	1,813	53%

PM Time	Monday 02/15/21				Tuesday 02/16/21				Wednesday 02/17/21				Thursday 02/18/21				Friday 02/19/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	413	2,170	64%	\$5.15	355	2,687	79%	\$5.15	366	2,859	84%	\$6.95	397	3,088	91%	\$8.10	537	3,019	89%
1500 - 1600	\$5.50	474	2,645	78%	\$5.25	439	2,692	79%	\$7.25	497	2,839	84%	\$7.25	459	2,738	81%	\$7.65	587	3,373	99%
1600 - 1700	\$4.85	362	2,315	68%	\$5.00	350	2,911	86%	\$7.00	323	2,832	83%	\$6.80	327	3,147	93%	\$7.95	358	2,489	73%
1700 - 1800	\$4.80	329	1,947	57%	\$4.90	344	2,789	82%	\$5.90	373	2,880	85%	\$7.20	334	2,490	73%	\$6.55	403	2,762	81%
1800 - 1900	\$5.50	413	1,399	41%	\$3.95	458	2,357	69%	\$3.95	478	2,539	75%	\$4.35	562	2,683	79%	\$6.55	558	2,514	74%
1900 - 2000	\$3.85	277	851	25%	\$3.85	285	1,185	35%	\$3.85	335	1,179	35%	\$5.60	335	1,366	40%	\$6.05	463	1,702	50%

PM Time	Monday 02/22/21				Tuesday 02/23/21				Wednesday 02/24/21				Thursday 02/25/21				Friday 02/26/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	372	2,490	73%	\$5.15	358	2,850	84%	\$5.15	382	2,896	85%	\$6.95	410	2,957	87%	\$8.10	486	2,896	85%
1500 - 1600	\$5.50	456	2,987	88%	\$5.25	464	2,764	81%	\$7.25	470	2,803	82%	\$7.25	495	2,670	79%	\$7.65	568	3,263	96%
1600 - 1700	\$4.85	309	2,822	83%	\$5.00	311	2,880	85%	\$7.00	345	2,847	84%	\$6.80	374	3,253	96%	\$7.95	424	2,594	76%
1700 - 1800	\$4.80	352	2,715	80%	\$4.90	366	2,845	84%	\$5.90	378	2,883	85%	\$7.20	313	2,685	79%	\$6.55	456	2,930	86%
1800 - 1900	\$5.50	458	2,104	62%	\$3.95	484	2,547	75%	\$3.95	502	2,660	78%	\$4.35	491	2,571	76%	\$6.55	550	2,570	76%
1900 - 2000	\$3.85	291	1,056	31%	\$3.85	312	1,261	37%	\$3.85	335	1,287	38%	\$5.60	347	1,413	42%	\$6.05	500	1,953	57%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 02/01/21				Tuesday 02/02/21				Wednesday 02/03/21				Thursday 02/04/21				Friday 02/05/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	365	1,244	37%	\$3.05	368	1,266	37%	\$3.05	387	1,344	40%	\$3.05	378	1,341	39%	\$3.05	292	956	28%
0500 - 0600	\$4.95	475	1,984	58%	\$4.95	553	2,366	70%	\$4.95	532	2,194	65%	\$4.95	574	2,267	67%	\$4.70	474	1,821	54%
0600 - 0700	\$5.15	300	1,932	57%	\$5.15	274	1,602	47%	\$5.15	309	1,795	53%	\$5.15	296	1,863	55%	\$4.95	315	1,921	57%
0700 - 0800	\$5.65	255	1,953	57%	\$5.65	241	1,992	59%	\$5.65	229	1,973	58%	\$5.65	273	1,991	59%	\$5.50	250	1,850	54%
0800 - 0900	\$5.15	132	1,571	46%	\$5.15	159	1,788	53%	\$5.15	147	1,728	51%	\$5.15	130	1,637	48%	\$4.95	156	1,582	47%
0900 - 1000	\$4.10	113	1,095	32%	\$4.10	132	1,315	39%	\$4.10	129	1,231	36%	\$4.10	128	1,296	38%	\$4.10	180	1,484	44%

AM Time	Monday 02/08/21				Tuesday 02/09/21				Wednesday 02/10/21				Thursday 02/11/21				Friday 02/12/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	378	1,259	37%	\$3.05	367	1,309	39%	\$3.05	393	1,325	39%	\$3.05	372	1,295	38%	\$3.05	305	997	29%
0500 - 0600	\$4.95	489	2,013	59%	\$4.95	622	2,440	72%	\$4.95	551	2,249	66%	\$4.95	561	2,301	68%	\$4.70	494	1,951	57%
0600 - 0700	\$5.15	278	1,945	57%	\$5.15	287	1,643	48%	\$5.15	321	1,864	55%	\$5.15	311	1,885	55%	\$4.95	276	1,901	56%
0700 - 0800	\$5.65	266	2,078	61%	\$5.65	275	2,094	62%	\$5.65	272	2,128	63%	\$5.65	284	2,052	60%	\$5.50	224	1,852	54%
0800 - 0900	\$5.15	171	1,714	50%	\$5.15	176	1,962	58%	\$5.15	163	1,887	56%	\$5.15	153	1,891	56%	\$4.95	210	1,691	50%
0900 - 1000	\$4.10	168	1,263	37%	\$4.10	163	1,504	44%	\$4.10	160	1,464	43%	\$4.10	198	1,767	52%	\$4.10	176	1,459	43%

AM Time	Monday 02/15/21				Tuesday 02/16/21				Wednesday 02/17/21				Thursday 02/18/21				Friday 02/19/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	278	906	27%	\$3.05	389	1,383	41%	\$3.05	404	1,400	41%	\$3.05	395	1,364	40%	\$3.05	307	1,008	30%
0500 - 0600	\$4.95	353	1,328	39%	\$4.95	596	2,423	71%	\$4.95	579	2,309	68%	\$4.95	580	2,306	68%	\$4.70	493	1,935	57%
0600 - 0700	\$5.15	159	1,142	34%	\$5.15	293	1,774	52%	\$5.15	315	1,901	56%	\$5.15	305	1,873	55%	\$4.95	298	1,979	58%
0700 - 0800	\$5.65	148	1,050	31%	\$5.65	271	2,192	64%	\$5.65	285	2,110	62%	\$5.65	272	2,043	60%	\$5.50	253	1,953	57%
0800 - 0900	\$5.15	142	1,022	30%	\$5.15	183	1,993	59%	\$5.15	146	1,844	54%	\$5.15	183	1,859	55%	\$4.95	165	1,480	44%
0900 - 1000	\$4.10	257	1,192	35%	\$4.10	171	1,762	52%	\$4.10	171	1,587	47%	\$4.10	172	1,710	50%	\$4.10	177	1,320	39%

AM Time	Monday 02/22/21				Tuesday 02/23/21				Wednesday 02/24/21				Thursday 02/25/21				Friday 02/26/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	390	1,330	39%	\$3.05	384	1,318	39%	\$3.05	404	1,415	42%	\$3.05	375	1,470	43%	\$3.05	302	1,052	31%
0500 - 0600	\$4.95	553	2,146	63%	\$4.95	636	2,569	76%	\$4.95	587	2,428	71%	\$4.95	537	2,238	66%	\$4.70	533	2,010	59%
0600 - 0700	\$5.15	296	2,040	60%	\$5.15	272	1,730	51%	\$5.15	344	1,977	58%	\$5.15	328	1,947	57%	\$4.95	315	1,968	58%
0700 - 0800	\$5.65	269	2,154	63%	\$5.65	308	2,178	64%	\$5.65	281	2,204	65%	\$5.65	301	2,150	63%	\$5.50	295	1,949	57%
0800 - 0900	\$5.15	173	1,906	56%	\$5.15	183	1,938	57%	\$5.15	170	1,888	56%	\$5.15	170	1,909	56%	\$4.95	176	1,668	49%
0900 - 1000	\$4.10	182	1,567	46%	\$4.10	165	1,721	51%	\$4.10	186	1,804	53%	\$4.10	200	1,747	51%	\$4.10	170	1,354	40%

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 83 calls during the month of February. Of those calls, 62 were to assist disabled vehicles and 14 calls to remove debris. The CAS provided assistance to seven accidents in the Express Lanes with four of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors (Board) approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 2/28/2021		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 27,303,677.90	\$ 21,067,703.00	\$ 6,235,974.90	29.6
Fee Revenue	3,422,774.14	1,301,638.00	2,121,136.14	163.0
Total operating revenues	30,726,452.04	22,369,341.00	8,357,111.04	37.4
Operating expenses:				
Contracted Services	4,439,729.95	4,798,080.00	358,350.05	7.5
Administrative Fee	1,997,720.00	2,081,168.00	83,448.00	4.0
Other Professional Services	679,851.05	2,226,570.00	1,546,718.95	69.5
Credit Card Processing Fees	631,564.43	615,510.00	(16,054.43)	(2.6)
Toll Road Account Servicing ⁽⁵⁾	379,751.63	395,820.00	16,068.37	4.1
Other Insurance Expense	290,632.52	166,600.00	(124,032.52)	(74.4)
Toll Road Maintenance Supply Repairs	123,005.14	1,953,570.00	1,830,564.86	93.7
Patrol Services	399,553.46	689,704.00	290,150.54	42.1
Building Equipment Repairs and Maint	539,566.60	310,112.00	(229,454.60)	(74.0)
6C Transponders	-	125,000.00	125,000.00	100.0
Other Services ⁽⁶⁾	(992,616.18)	33,280.00	1,025,896.18	3,082.6
Utilities	32,601.91	76,640.00	44,038.09	57.5
Office Expense	9,911.50	60,226.00	50,314.50	83.5
Bad Debt Expense	120,248.27	-	(120,248.27)	N/A
Miscellaneous ⁽²⁾	37,349.65	98,198.00	60,848.35	62.0
Leases	286,595.08	323,200.00	36,604.92	11.3
Total operating expenses	8,975,465.01	13,953,678.00	4,978,212.99	35.7
Depreciation and Amortization ⁽³⁾	3,128,365.02	-	(3,128,365.02)	N/A
Operating income (loss)	18,622,622.01	8,415,663.00	10,206,959.01	121.3
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	355,439.21	625,000.00	(269,560.79)	(43.1)
Interest Income	3,005,954.34	980,992.00	2,024,962.34	206.4
Interest Expense	(2,866,924.80)	(2,932,632.00)	65,707.20	2.2
Other	462.08	-	462.08	N/A
Total nonoperating revenues (expenses)	494,930.83	(1,326,640.00)	1,821,570.83	137.3
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(2,817,627.05)	(32,597,400.00)	29,779,772.95	91.4
Net income (loss)	\$ 16,299,925.79	\$ (25,508,377.00)	\$ 41,808,302.79	(163.9)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Collection efforts have been paused due to pandemic

⁶Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the eight months ending February 28, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza and \$73,349 for the Electronic Toll and Traffic Management system.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for February 2021 was 990,668. This represents a daily average of 35,381 vehicles. This is a 20.2 percent decrease in total traffic volume from the same period last year, which totaled 1,241,893. Potential toll revenue for February was \$3,380,063, which represents a decrease of 39.8 percent from the prior year's total of \$5,610,397. Carpool percentage for February was 20.1 percent as compared to the previous year's rate of 22.7 percent. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of February 2021.

Current Month-to-Date as of February 28, 2021

Trips	FEB-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	FEB-20 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	791,824	911,486	(119,662)	(13.1%)	960,256	(17.5%)
3+ Lanes	198,844	286,229	(87,385)	(30.5%)	281,637	(29.4%)
Total Gross Trips	990,668	1,197,714	(207,046)	(17.3%)	1,241,893	(20.2%)
Revenue						
Full Toll Lanes	\$3,343,629	\$3,970,343	(\$626,714)	(15.8%)	\$5,579,936	(40.1%)
3+ Lanes	\$36,434	\$0	\$36,434		\$30,461	19.6%
Total Gross Revenue	\$3,380,063	\$3,970,343	(\$590,280)	(14.9%)	\$5,610,397	(39.8%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.22	\$4.36	(\$0.14)	(3.2%)	\$5.81	(27.4%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.11	63.6%
Average Gross Revenue	\$3.41	\$3.31	\$0.10	3.0%	\$4.52	(24.6%)

The 2021 fiscal year-to-date traffic volume decreased by 25.8 percent and potential toll revenue decreased by 41.2 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.41.

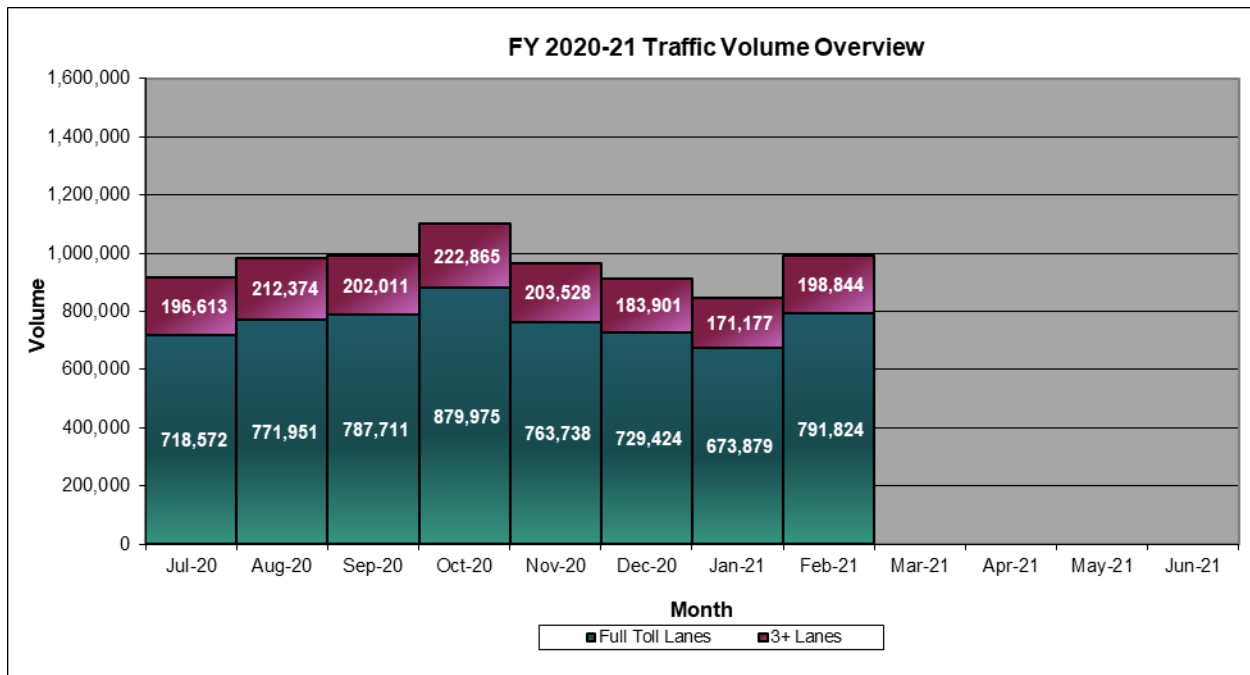
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through February 2021.

FY 2020-21 Year-to-Date as of February 28, 2021

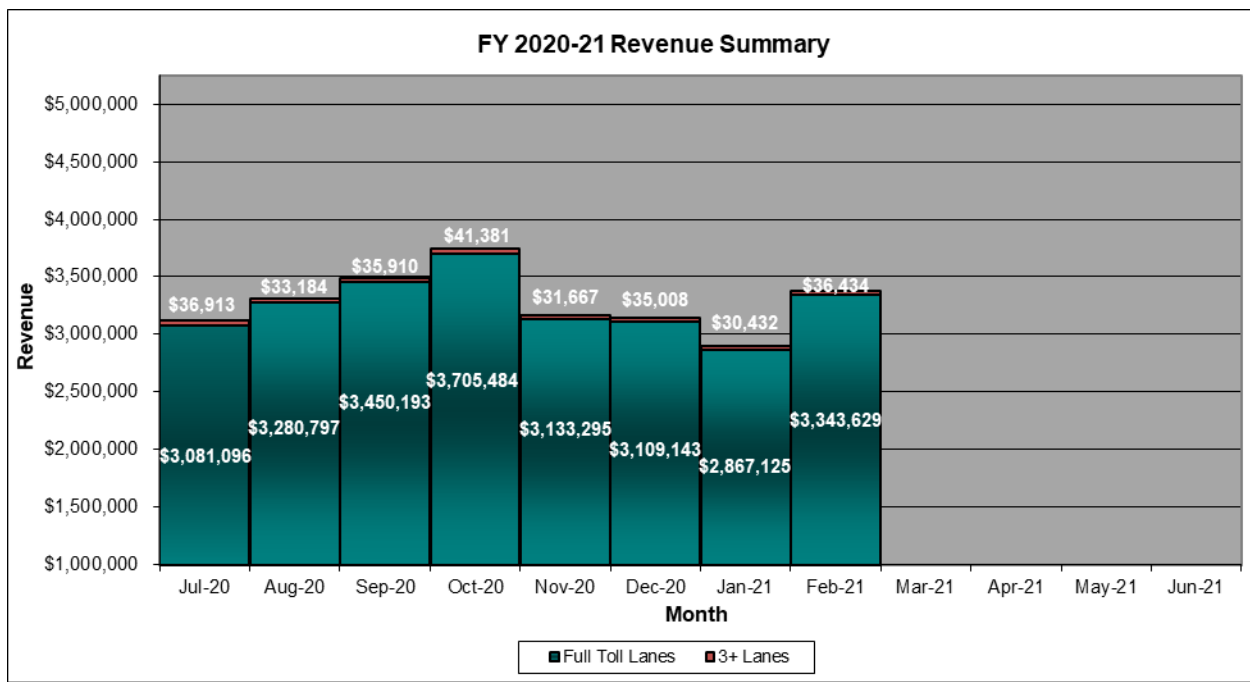
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	6,117,074	7,936,000	(1,818,926)	(22.9%)	7,903,204	(22.6%)
3+ Lanes	1,591,313	2,571,400	(980,087)	(38.1%)	2,481,489	(35.9%)
Total Gross Trips	7,708,387	10,507,400	(2,799,013)	(26.6%)	10,384,693	(25.8%)
Revenue						
Full Toll Lanes	\$25,970,762	\$33,926,314	(\$7,955,553)	(23.4%)	\$44,359,901	(41.5%)
3+ Lanes	\$280,928	\$0	\$280,928		\$284,274	(1.2%)
Total Gross Revenue	\$26,251,690	\$33,926,314	(\$7,674,625)	(22.6%)	\$44,644,175	(41.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.25	\$4.27	(\$0.02)	(0.5%)	\$5.61	(24.2%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.11	63.6%
Average Gross Revenue	\$3.41	\$3.23	\$0.18	5.6%	\$4.30	(20.7%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In February, several peak-period toll rates were increased in response to traffic. Traffic volumes are being reviewed regularly and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 02/01/21					Tuesday 02/02/21					Wednesday 02/03/21					Thursday 02/04/21					Friday 02/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	157	820	977	C	\$5.30	178	939	1,117	D	\$7.95	204	1048	1,252	E	\$10.95	201	1,179	1,380	F	\$20.95	312	1,030	1,342	F
1500 - 1600	\$8.95	198	934	1,132	D	\$9.95	198	766	964	C	\$13.95	253	1000	1,253	E	\$13.95	273	927	1,200	D	\$22.95	368	1,123	1,491	F
1600 - 1700	\$6.95	163	951	1,114	D	\$6.95	162	1026	1,188	D	\$6.95	179	932	1,111	D	\$7.95	193	1,166	1,359	F	\$12.95	238	1,019	1,257	E
1700 - 1800	\$5.30	128	782	910	C	\$5.30	153	968	1,121	D	\$5.30	190	958	1,148	D	\$5.30	172	924	1,096	D	\$7.95	218	1,151	1,369	F
1800 - 1900	\$4.20	156	506	662	B	\$4.20	223	794	1,017	D	\$5.30	181	808	989	C	\$5.30	203	822	1,025	D	\$5.30	246	954	1,200	D
1900 - 2000	\$2.25	90	230	320	A	\$2.25	108	336	444	B	\$2.25	114	398	512	B	\$2.25	143	462	605	B	\$2.25	220	731	951	C

PM Time	Monday 02/08/21					Tuesday 02/09/21					Wednesday 02/10/21					Thursday 02/11/21					Friday 02/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	195	968	1,163	D	\$5.30	198	952	1,150	D	\$7.95	193	1,044	1,237	E	\$10.95	246	1,139	1,385	F	\$20.95	364	1,175	1,539	F
1500 - 1600	\$8.95	253	962	1,215	E	\$9.95	242	984	1,226	E	\$13.95	260	957	1,217	E	\$13.95	312	1,004	1,316	F	\$22.95	410	1,281	1,691	F
1600 - 1700	\$6.95	156	963	1,119	D	\$6.95	153	934	1,087	D	\$6.95	160	1,069	1,229	E	\$7.95	216	1,247	1,463	F	\$12.95	387	1,354	1,741	F
1700 - 1800	\$5.30	216	984	1,200	D	\$5.30	169	952	1,121	D	\$5.30	221	995	1,216	E	\$5.30	192	954	1,146	D	\$7.95	387	1,296	1,683	F
1800 - 1900	\$4.20	183	655	838	C	\$4.20	188	792	980	C	\$5.30	258	862	1,120	D	\$5.30	273	984	1,257	E	\$5.30	357	1,009	1,366	F
1900 - 2000	\$2.25	110	307	417	B	\$2.25	127	353	480	B	\$2.25	126	448	574	B	\$2.25	178	583	761	B	\$2.25	266	739	1,005	D

PM Time	Monday 02/15/21					Tuesday 02/16/21					Wednesday 02/17/21					Thursday 02/18/21					Friday 02/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	223	886	1,109	D	\$5.30	196	962	1,158	D	\$7.95	201	1,038	1,239	E	\$10.95	212	1,133	1,345	F	\$20.95	326	1,149	1,475	F
1500 - 1600	\$8.95	241	1,005	1,246	E	\$9.95	238	919	1,157	D	\$13.95	253	899	1,152	D	\$13.95	290	981	1,271	E	\$22.95	364	1,221	1,585	F
1600 - 1700	\$6.95	193	821	1,014	D	\$6.95	170	993	1,163	D	\$6.95	160	1,041	1,201	E	\$7.95	205	1,133	1,338	F	\$12.95	231	1,116	1,347	F
1700 - 1800	\$5.30	162	650	812	C	\$5.30	175	950	1,125	D	\$5.30	196	1,044	1,240	E	\$5.30	176	929	1,105	D	\$7.95	254	1,059	1,313	F
1800 - 1900	\$4.20	205	343	548	B	\$4.20	182	773	955	C	\$5.30	209	820	1,029	D	\$5.30	271	838	1,109	D	\$5.30	282	945	1,227	E
1900 - 2000	\$2.25	114	255	369	A	\$2.25	120	406	526	B	\$2.25	134	321	455	B	\$2.25	157	511	668	B	\$2.25	225	631	856	C

PM Time	Monday 02/22/21					Tuesday 02/23/21					Wednesday 02/24/21					Thursday 02/25/21					Friday 02/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	180	925	1,105	D	\$5.30	175	1,027	1,202	E	\$7.95	190	1,095	1,285	E	\$10.95	197	1,170	1,367	F	\$22.95	344	1,116	1,460	F
1500 - 1600	\$8.95	230	972	1,202	E	\$9.95	258	924	1,182	D	\$13.95	226	1,012	1,238	E	\$14.95	244	974	1,218	E	\$23.95	318	978	1,296	E
1600 - 1700	\$6.95	171	1,002	1,173	D	\$6.95	157	1,021	1,178	D	\$6.95	179	1,086	1,265	E	\$7.95	176	1,195	1,371	F	\$14.95	219	1,103	1,322	F
1700 - 1800	\$5.30	183	884	1,067	D	\$5.30	175	967	1,142	D	\$5.30	181	1,005	1,186	D	\$5.30	147	1,022	1,169	D	\$7.95	271	1,170	1,441	F
1800 - 1900	\$4.20	184	679	863	C	\$4.20	183	811	994	C	\$5.30	249	814	1,063	D	\$5.30	208	935	1,143	D	\$5.30	283	954	1,237	E
1900 - 2000	\$2.25	120	321	441	B	\$2.25	120	410	530	B	\$2.25	144	427	571	B	\$2.25	158	527	685	B	\$2.25	265	810	1,075	D

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 02/01/21					Tuesday 02/02/21					Wednesday 02/03/21					Thursday 02/04/21					Friday 02/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	115	558	673	B	\$5.30	94	686	780	B	\$5.30	99	717	816	C	\$5.30	103	826	929	C	\$5.30	140	703	843	C
1500 - 1600	\$5.30	109	787	896	C	\$5.30	114	576	690	B	\$5.30	129	839	968	C	\$5.30	113	790	903	C	\$5.30	148	821	969	C
1600 - 1700	\$2.95	68	720	788	B	\$5.30	89	824	913	C	\$5.30	94	711	805	C	\$5.30	95	811	906	C	\$2.95	94	699	793	B
1700 - 1800	\$2.95	72	644	716	B	\$2.95	107	791	898	C	\$2.95	105	743	848	C	\$5.30	88	702	790	B	\$2.95	120	766	886	C
1800 - 1900	\$2.95	89	433	522	B	\$2.95	115	676	791	B	\$2.95	100	583	683	B	\$2.95	117	606	723	B	\$2.95	119	602	721	B
1900 - 2000	\$1.95	63	204	267	A	\$1.95	76	326	402	B	\$2.95	66	314	380	A	\$2.95	67	322	389	A	\$2.95	109	495	604	B

PM Time	Monday 02/08/21					Tuesday 02/09/21					Wednesday 02/10/21					Thursday 02/11/21					Friday 02/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	95	585	680	B	\$5.30	109	721	830	C	\$5.30	103	694	797	B	\$5.30	97	785	882	C	\$5.30	173	742	915	C
1500 - 1600	\$5.30	136	756	892	C	\$5.30	133	771	904	C	\$5.30	137	802	939	C	\$5.30	143	743	886	C	\$5.30	162	690	852	C
1600 - 1700	\$2.95	78	692	770	B	\$5.30	92	840	932	C	\$5.30	84	756	840	C	\$5.30	109	835	944	C	\$2.95	32	130	162	A
1700 - 1800	\$2.95	97	769	866	C	\$2.95	89	780	869	C	\$2.95	107	785	892	C	\$5.30	104	665	769	B	\$2.95	56	208	264	A
1800 - 1900	\$2.95	109	482	591	B	\$2.95	99	611	710	B	\$2.95	133	681	814	C	\$2.95	119	764	883	C	\$2.95	102	356	458	B
1900 - 2000	\$1.95	59	257	316	A	\$1.95	82	289	371	A	\$2.95	91	341	432	B	\$2.95	92	371	463	B	\$2.95	135	448	583	B

PM Time	Monday 02/15/21					Tuesday 02/16/21					Wednesday 02/17/21					Thursday 02/18/21					Friday 02/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	131	482	613	B	\$5.30	103	669	772	B	\$5.30	102	707	809	C	\$5.30	115	772	887	C	\$5.30	128	809	937	C
1500 - 1600	\$5.30	146	671	817	C	\$5.30	106	716	822	C	\$5.30	145	766	911	C	\$5.30	133	709	842	C	\$5.30	134	744	878	C
1600 - 1700	\$2.95	109	596	705	B	\$5.30	74	760	834	C	\$5.30	89	707	796	B	\$5.30	81	796	877	C	\$2.95	92	461	553	B
1700 - 1800	\$2.95	82	450	532	B	\$2.95	92	724	816	C	\$2.95	94	739	833	C	\$5.30	98	670	768	B	\$2.95	107	607	714	B
1800 - 1900	\$2.95	107	304	411	B	\$2.95	98	570	668	B	\$2.95	103	622	725	B	\$2.95	143	640	783	B	\$2.95	133	593	726	B
1900 - 2000	\$1.95	87	174	261	A	\$1.95	81	331	412	B	\$2.95	80	314	394	A	\$2.95	93	331	424	B	\$2.95	113	429	542	B

PM Time	Monday 02/22/21					Tuesday 02/23/21					Wednesday 02/24/21					Thursday 02/25/21					Friday 02/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	115	623	738	B	\$5.30	111	772	883	C	\$5.30	112	775	887	C	\$5.30	120	789	909	C	\$5.30	114	767	881	C
1500 - 1600	\$5.30	127	781	908	C	\$5.30	125	697	822	C	\$5.30	132	768	900	C	\$5.30	117	745	862	C	\$5.30	136	847	983	C
1600 - 1700	\$2.95	71	796	867	C	\$5.30	98	738	836	C	\$5.30	86	742	828	C	\$5.30	85	853	938	C	\$2.95	112	673	785	B
1700 - 1800	\$2.95	100	719	819	C	\$2.95	114	765	879	C	\$2.95	105	757	862	C	\$5.30	71	777	848	C	\$2.95	133	625	758	B
1800 - 1900	\$2.95	128	496	624	B	\$2.95	110	658	768	B	\$2.95	123	672	795	B	\$2.95	119	652	771	B	\$2.95	134	640	774	B
1900 - 2000	\$1.95	80	251	331	A	\$1.95	67	346	413	B	\$2.95	96	303	399	A	\$2.95	84	345	429	B	\$2.95	132	512	644	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 02/01/21					Tuesday 02/02/21					Wednesday 02/03/21					Thursday 02/04/21					Friday 02/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	179	500	679	B	\$5.30	172	509	681	B	\$5.30	176	581	757	B	\$5.30	187	576	763	B	\$2.25	140	306	446	B
0500 - 0600	\$9.95	244	821	1,065	D	\$9.95	296	1279	1,575	F	\$9.95	272	1054	1,326	E	\$9.95	307	1,000	1,307	E	\$6.95	275	767	1,042	D
0600 - 0700	\$9.95	147	866	1,013	D	\$10.95	135	431	566	B	\$10.95	181	674	855	C	\$10.95	203	715	918	C	\$6.95	197	1,010	1,207	E
0700 - 0800	\$6.95	155	1047	1,202	E	\$6.95	165	1121	1,286	E	\$6.95	141	1042	1,183	D	\$6.95	180	1,029	1,209	E	\$5.30	147	886	1,033	D
0800 - 0900	\$5.30	71	704	775	B	\$5.30	84	754	838	C	\$5.30	101	730	831	C	\$5.30	81	707	788	B	\$2.25	90	787	877	C
0900 - 1000	\$5.30	73	471	544	B	\$5.30	63	480	543	B	\$5.30	60	492	552	B	\$5.30	81	542	623	B	\$2.25	96	488	584	B

AM Time	Monday 02/08/21					Tuesday 02/09/21					Wednesday 02/10/21					Thursday 02/11/21					Friday 02/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	162	515	677	B	\$5.30	176	534	710	B	\$5.30	189	572	761	B	\$5.30	175	567	742	B	\$2.25	145	304	449	B
0500 - 0600	\$9.95	252	784	1,036	D	\$9.95	366	1,270	1,636	F	\$9.95	285	1,060	1,345	E	\$9.95	300	1,031	1,331	E	\$6.95	279	803	1,082	D
0600 - 0700	\$9.95	161	977	1,138	D	\$10.95	150	461	611	B	\$10.95	211	714	925	C	\$10.95	182	786	968	C	\$6.95	185	1,032	1,217	E
0700 - 0800	\$6.95	157	1,136	1,293	E	\$6.95	192	1,202	1,394	F	\$6.95	176	1,194	1,370	F	\$6.95	176	1,133	1,309	E	\$5.30	145	969	1,114	D
0800 - 0900	\$5.30	91	735	826	C	\$5.30	114	880	994	C	\$5.30	97	781	878	C	\$5.30	114	917	1,031	D	\$2.25	106	710	816	C
0900 - 1000	\$5.30	103	467	570	B	\$5.30	66	528	594	B	\$5.30	85	563	648	B	\$5.30	111	614	725	B	\$2.25	86	525	611	B

AM Time	Monday 02/15/21					Tuesday 02/16/21					Wednesday 02/17/21					Thursday 02/18/21					Friday 02/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	128	375	503	B	\$5.30	175	564	739	B	\$5.30	189	618	807	C	\$5.30	192	583	775	B	\$2.25	153	316	469	B
0500 - 0600	\$9.95	196	521	717	B	\$9.95	348	1,285	1,633	F	\$9.95	345	1,109	1,454	F	\$9.95	315	1,038	1,353	F	\$6.95	253	896	1,149	D
0600 - 0700	\$9.95	97	593	690	B	\$10.95	172	550	722	B	\$10.95	202	696	898	C	\$10.95	209	737	946	C	\$6.95	188	1,053	1,241	E
0700 - 0800	\$6.95	89	577	666	B	\$6.95	177	1,282	1,459	F	\$6.95	195	1,217	1,412	F	\$6.95	163	1,184	1,347	E	\$5.30	156	1,037	1,193	D
0800 - 0900	\$5.30	88	466	554	B	\$5.30	83	1,045	1,128	D	\$5.30	100	833	933	C	\$5.30	108	915	1,023	D	\$2.25	98	617	715	B
0900 - 1000	\$5.30	145	479	624	B	\$5.30	85	670	755	B	\$5.30	96	541	637	B	\$5.30	75	574	649	B	\$2.25	95	471	566	B

AM Time	Monday 02/22/21					Tuesday 02/23/21					Wednesday 02/24/21					Thursday 02/25/21					Friday 02/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	186	535	721	B	\$5.30	174	562	736	B	\$5.30	179	663	842	C	\$5.30	153	707	860	C	\$2.25	144	348	492	B
0500 - 0600	\$9.95	315	879	1,194	D	\$9.95	360	1,416	1,776	F	\$9.95	318	1,152	1,470	F	\$9.95	256	1,066	1,322	E	\$6.95	267	880	1,147	D
0600 - 0700	\$9.95	181	934	1,115	D	\$10.95	150	514	664	B	\$10.95	217	776	993	C	\$10.95	213	766	979	C	\$6.95	201	1,099	1,300	E
0700 - 0800	\$6.95	162	1,205	1,367	F	\$6.95	204	1,259	1,463	F	\$6.95	198	1,215	1,413	F	\$6.95	190	1,263	1,453	F	\$5.30	171	1,059	1,230	E
0800 - 0900	\$5.30	104	969	1,073	D	\$5.30	116	1,009	1,125	D	\$5.30	111	959	1,070	D	\$5.30	115	967	1,082	D	\$2.25	107	809	916	C
0900 - 1000	\$5.30	104	558	662	B	\$5.30	71	667	738	B	\$5.30	107	723	830	C	\$5.30	122	635	757	B	\$2.25	106	542	648	B

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 02/01/21					Tuesday 02/02/21					Wednesday 02/03/21					Thursday 02/04/21					Friday 02/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	89	351	440	B	\$2.95	103	324	427	B	\$2.95	110	335	445	B	\$2.95	109	333	442	B	\$2.95	81	291	372	A
0500 - 0600	\$6.85	143	693	836	C	\$6.85	135	728	863	C	\$6.85	157	714	871	C	\$6.85	174	714	888	C	\$5.30	150	576	726	B
0600 - 0700	\$6.85	111	862	973	C	\$6.85	106	902	1,008	D	\$6.85	123	826	949	C	\$6.85	101	916	1,017	D	\$5.30	121	760	881	C
0700 - 0800	\$6.85	84	778	862	C	\$6.85	105	822	927	C	\$6.85	86	815	901	C	\$6.85	105	771	876	C	\$2.95	99	774	873	C
0800 - 0900	\$2.95	37	677	714	B	\$2.95	58	721	779	B	\$2.95	62	732	794	B	\$2.95	49	748	797	B	\$2.95	66	611	677	B
0900 - 1000	\$2.95	44	447	491	B	\$2.95	46	429	475	B	\$2.95	56	480	536	B	\$2.95	60	508	568	B	\$2.95	62	483	545	B

AM Time	Monday 02/08/21					Tuesday 02/09/21					Wednesday 02/10/21					Thursday 02/11/21					Friday 02/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	91	344	435	B	\$2.95	99	339	438	B	\$2.95	104	330	434	B	\$2.95	101	323	424	B	\$2.95	80	301	381	A
0500 - 0600	\$6.85	135	697	832	C	\$6.85	181	742	923	C	\$6.85	151	759	910	C	\$6.85	173	767	940	C	\$5.30	159	626	785	B
0600 - 0700	\$6.85	109	890	999	C	\$6.85	137	826	963	C	\$6.85	114	860	974	C	\$6.85	126	916	1,042	D	\$5.30	105	730	835	C
0700 - 0800	\$6.85	86	823	909	C	\$6.85	104	847	951	C	\$6.85	98	843	941	C	\$6.85	109	798	907	C	\$2.95	76	697	773	B
0800 - 0900	\$2.95	64	713	777	B	\$2.95	60	864	924	C	\$2.95	68	839	907	C	\$2.95	54	788	842	C	\$2.95	69	598	667	B
0900 - 1000	\$2.95	35	457	492	B	\$2.95	61	532	593	B	\$2.95	63	516	579	B	\$2.95	65	547	612	B	\$2.95	96	495	591	B

AM Time	Monday 02/15/21					Tuesday 02/16/21					Wednesday 02/17/21					Thursday 02/18/21					Friday 02/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	74	246	320	A	\$2.95	112	361	473	B	\$2.95	109	343	452	B	\$2.95	107	326	433	B	\$2.95	83	297	380	A
0500 - 0600	\$6.85	110	475	585	B	\$6.85	169	745	914	C	\$6.85	159	744	903	C	\$6.85	182	730	912	C	\$5.30	113	621	734	B
0600 - 0700	\$6.85	71	558	629	B	\$6.85	123	956	1,079	D	\$6.85	138	948	1,086	D	\$6.85	136	901	1,037	D	\$5.30	108	819	927	C
0700 - 0800	\$6.85	51	453	504	B	\$6.85	85	917	1,002	D	\$6.85	97	841	938	C	\$6.85	104	857	961	C	\$2.95	94	811	905	C
0800 - 0900	\$2.95	58	432	490	B	\$2.95	66	802	868	C	\$2.95	61	815	876	C	\$2.95	74	795	869	C	\$2.95	76	623	699	B
0900 - 1000	\$2.95	86	414	500	B	\$2.95	41	610	651	B	\$2.95	56	566	622	B	\$2.95	65	550	615	B	\$2.95	57	469	526	B

AM Time	Monday 02/22/21					Tuesday 02/23/21					Wednesday 02/24/21					Thursday 02/25/21					Friday 02/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	105	362	467	B	\$2.95	107	360	467	B	\$2.95	106	334	440	B	\$2.95	62	402	464	B	\$2.95	67	329	396	A
0500 - 0600	\$6.85	171	756	927	C	\$6.85	166	773	939	C	\$6.85	199	789	988	C	\$6.85	142	834	976	C	\$5.30	146	674	820	C
0600 - 0700	\$6.85	141	940	1,081	D	\$6.85	133	969	1,102	D	\$6.85	154	936	1,090	D	\$6.85	135	945	1,080	D	\$5.30	114	811	925	C
0700 - 0800	\$6.85	85	916	1,001	D	\$6.85	108	892	1,000	C	\$6.85	108	934	1,042	D	\$6.85	122	874	996	C	\$2.95	113	762	875	C
0800 - 0900	\$2.95	61	778	839	C	\$2.95	61	828	889	C	\$2.95	67	747	814	C	\$2.95	61	865	926	C	\$2.95	66	645	711	B
0900 - 1000	\$2.95	69	512	581	B	\$2.95	59	556	615	B	\$2.95	65	599	664	B	\$2.95	75	625	700	B	\$2.95	66	513	579	B

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 89 calls during the month of February. Of those calls, 62 were to assist disabled vehicles, 13 calls to remove debris, and 14 were in response to accidents in the Express Lanes.

91 Express Lanes BOS Development Update

In February, CUSA notified OCTA and the RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 2/28/2021		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 23,146,921.30	\$ 17,169,600.00	\$ 5,977,321.30	34.8
Fee Revenue	3,801,836.36	1,633,666.67	2,168,169.69	132.7
Total operating revenues	26,948,757.66	18,803,266.67	8,145,490.99	43.3
Operating expenses:				
Salaries and Benefits	400,241.92	450,333.33	50,091.41	11.1
Legal Services	69,577.28	233,333.33	163,756.05	70.2
Advisory Services	40,606.95	50,000.00	9,393.05	18.8
Audit and Accounting Fees	31,550.00	24,000.00	(7,550.00)	(31.5)
Service Fees	1,541.32	13,333.33	11,792.01	88.4
Other Professional Services	323,854.09	1,747,333.33	1,423,479.24	81.5
Lease Expense	166,195.26	326,800.00	160,604.74	49.1
Operations	1,042,103.78	1,991,333.33	949,229.55	47.7
Utilities	18,211.28	54,400.00	36,188.72	66.5
Supplies and Materials	4,081.21	20,000.00	15,918.79	79.6
Membership and Subscription Fees	28,281.50	20,000.00	(8,281.50)	(41.4)
Office Equipment & Furniture (Non-Capital)	4,706.87	10,000.00	5,293.13	52.9
Maintenance/Repairs	73,084.94	243,400.00	170,315.06	70.0
Training Seminars and Conferences	(720.00)	1,533.33	2,253.33	147.0
Transportation Expenses	-	2,666.67	2,666.67	100.0
Lodging	-	2,333.33	2,333.33	100.0
Meals	-	333.33	333.33	100.0
Other Staff Expenses	-	333.33	333.33	100.0
Advertising	4,611.25	183,333.33	178,722.08	97.5
Program Management	45,444.70	110,733.33	65,288.63	59.0
Program Operations	4,770,021.51	5,757,133.33	987,111.82	17.1
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	203,333.33	203,333.33	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	17.64	-	(17.64)	N/A
Total operating expenses	7,023,411.50	11,446,000.00	4,422,588.50	38.6
Operating income (loss)	19,925,346.16	7,357,266.67	12,568,079.49	170.8
Nonoperating revenues (expenses):				
Interest Revenue	467,744.10	461,266.67	6,477.43	(1.4)
Other Miscellaneous Revenue	52,431.71	66.67	52,365.04	(78,547.6)
Interest Expense	(14,782,117.78)	(4,746,600.00)	(10,035,517.78)	211.4
Total nonoperating revenues (expenses)	(14,261,941.97)	(4,285,266.67)	(9,976,675.30)	(232.8)
Transfers In	-	-	-	N/A
Transfers Out	(489,200.00)	(683,533.33)	194,333.33	(28.4)
Net income (loss)	\$ 5,174,204.19	\$ 2,388,466.67	\$ 2,785,737.52	116.6

¹ Unaudited

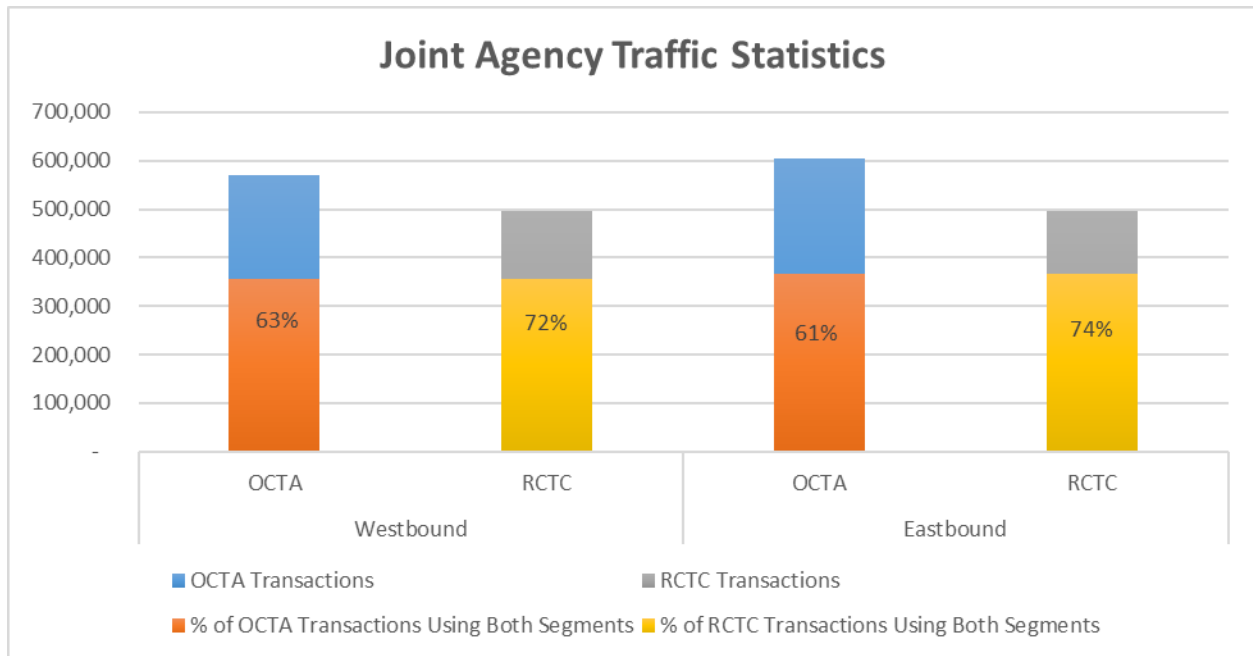
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING February 28, 2021

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	569,791	356,433	63%	\$1,590,557
RCTC	495,520	356,433	72%	\$1,574,523
I-15	205,500	151,129	74%	\$601,428
McKinley	290,020	205,304	71%	\$973,096
Eastbound				
OCTA	603,827	367,359	61%	\$2,232,569
RCTC	495,148	367,359	74%	\$1,805,540
I-15	187,408	147,392	79%	\$502,379
McKinley	307,740	219,967	71%	\$1,303,160

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Feb-21 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:43
Abandon Rate	Monthly	No more than 4.0%	2.3%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.6
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Review s	Monthly	Equal to or less than 15 days	1.0
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

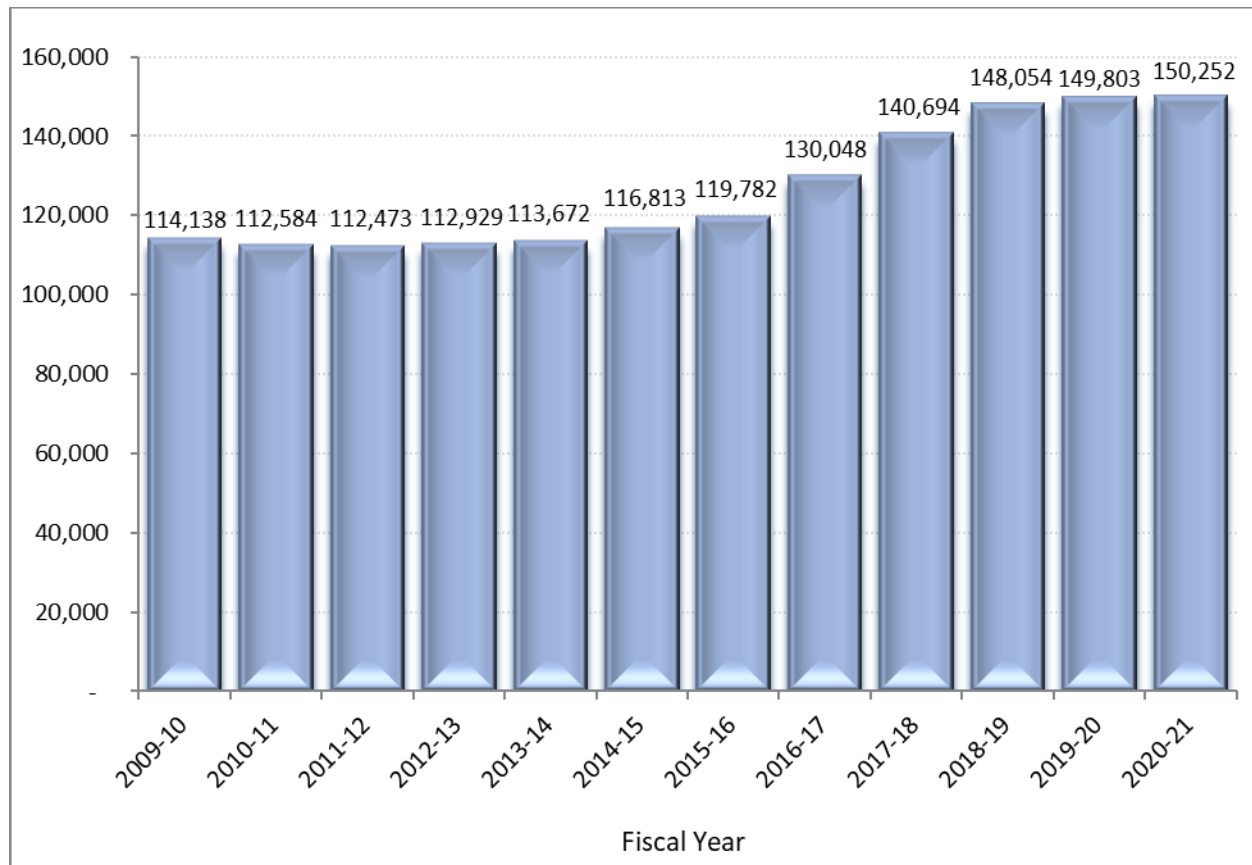
T21 TRANSPONDER DISTRIBUTION	February-21		January-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	866	96.2%	442	97.1%	662	96.4%
Additional Tags to Existing Accounts	20	2.2%	9	2.0%	15	2.2%
Replacement Transponders	14	1.6%	4	0.9%	10	1.4%
Total Issued	900		455		687	
Returned						
Account Closures			32	0.8%	24	1.0%
Accounts Downsizing			9	0.2%	0	0.0%
Defective Transponders	173	100.0%	4,198	99.0%	2,492	99.0%
Total Returned	173		4,239		2,517	

6C TRANSPONDER DISTRIBUTION	February-21		January-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	53,930	100.0%	14,802	99.9%	13,978	99.8%
Additional Tags to Existing Accounts	18	0.0%	17	0.1%	20	0.1%
Replacement Transponders	0	0.0%	0	0.0%	2	0.0%
Total Issued	53,948		14,819		13,999	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of February 2021, the 91 Express Lanes had 150,252 active customer accounts and 465,201 transponders classified as assigned.

Number of Accounts by FY

As of February 28, 2021



Incoming Email Activity

During February, the Anaheim Processing Center received 3,455 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.