



RIVERSIDE
COUNTY
TRANSPORTATION
COMMISSION

CORONAVIRUS IMPACTS TO THE 91 EXPRESS LANES

SR-91 Advisory Committee Meeting

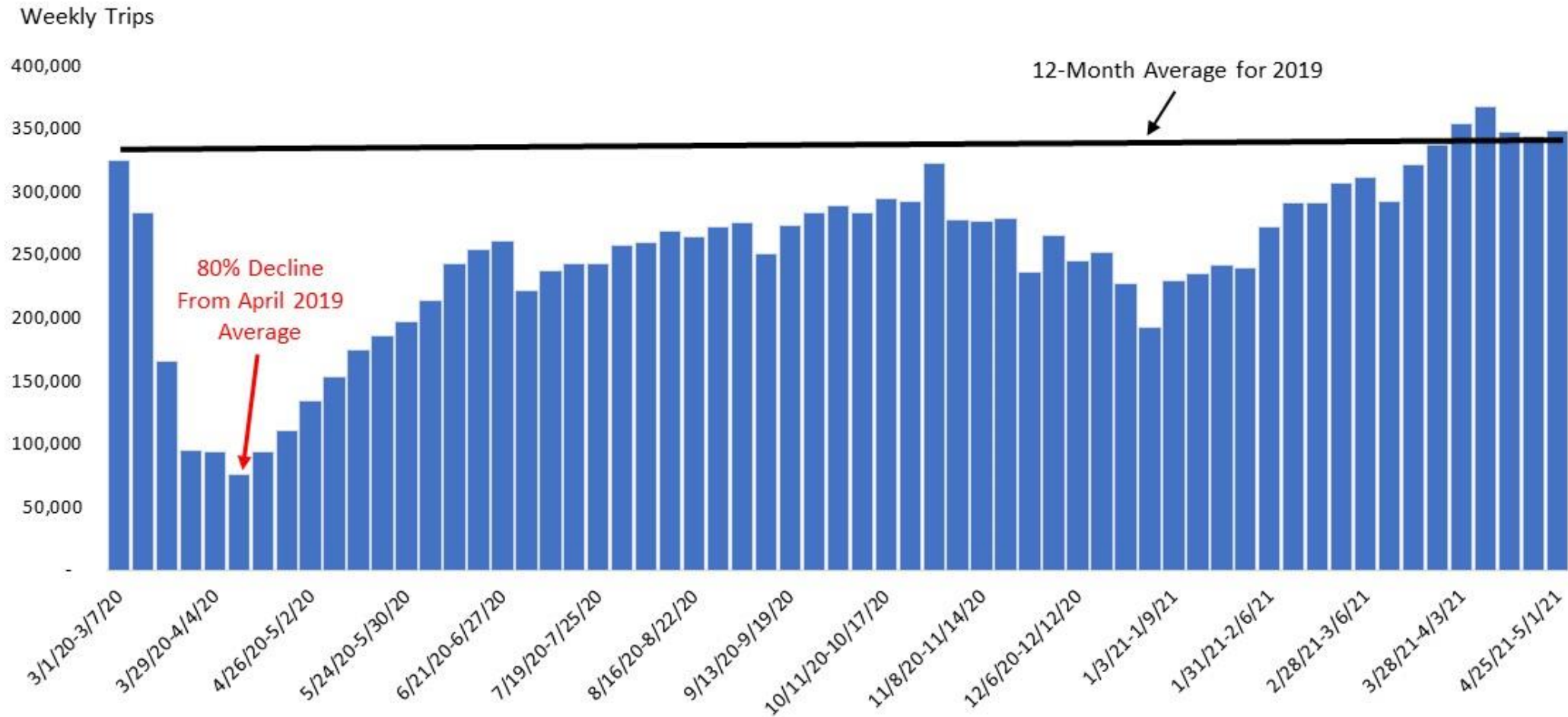
June 4, 2021



A Look Back

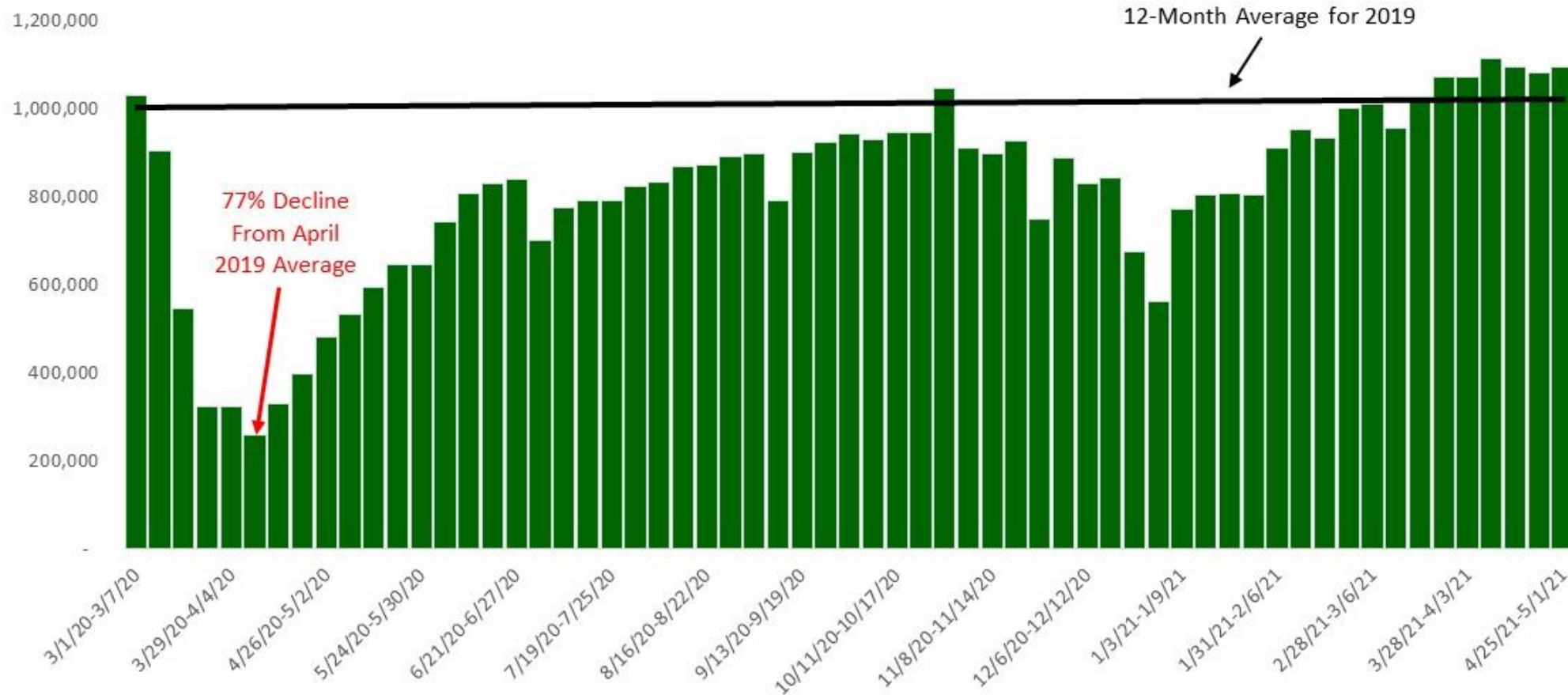
- Traffic volumes and toll revenues reached all-time highs in Orange and Riverside Counties prior to March 2020
- Initial stay-at-home orders issued in March 2020
- Agencies reduced toll rates and suspended cost of living adjustment for July 2020
- Modified budgets to reflect lower forecasted volumes
- Temporary measures implemented
- Walk-up customer service center in City of Corona closed

Impacts to Orange County Traffic Volumes

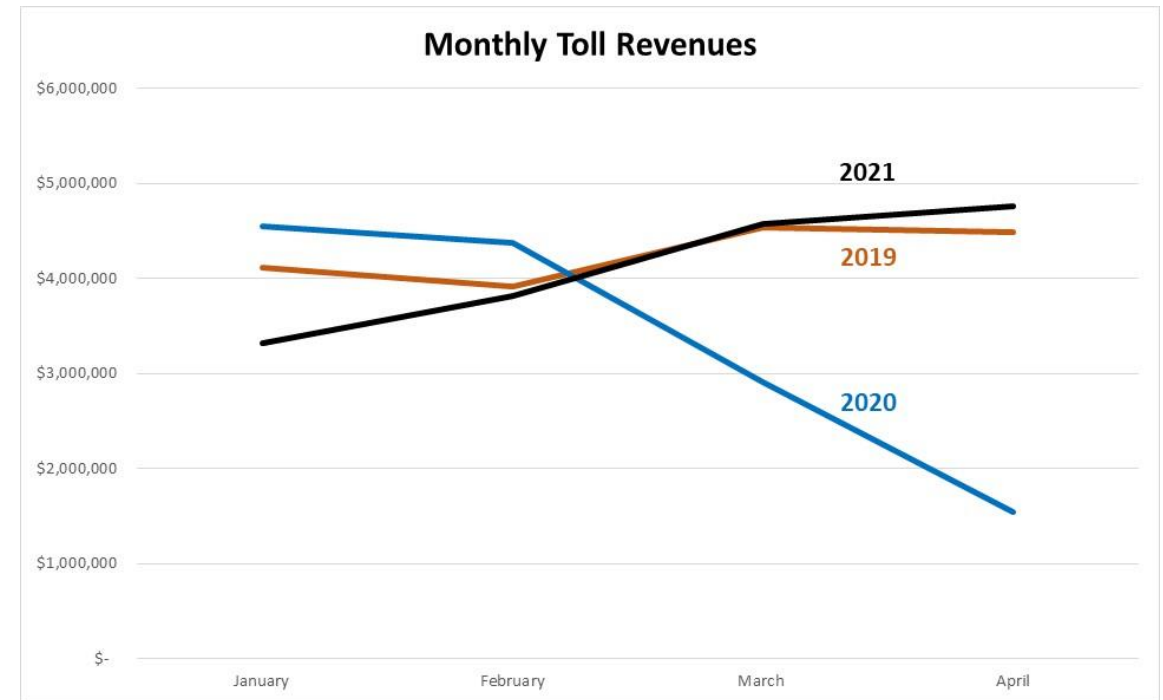
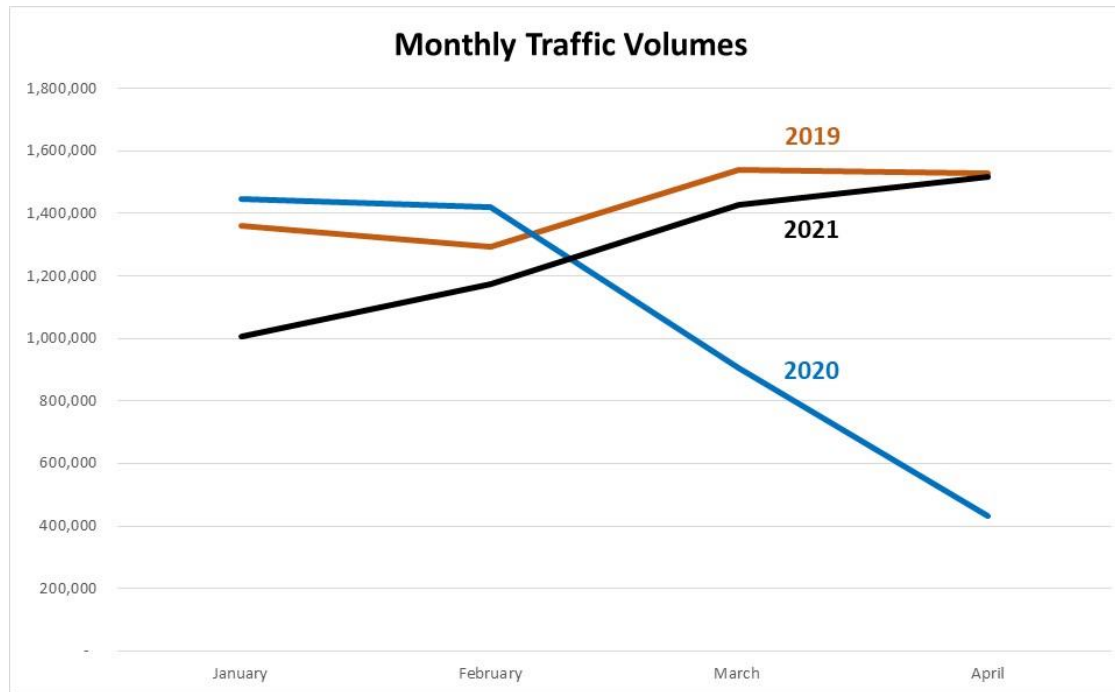


Impacts to Orange County Toll Revenues

Weekly Revenues in \$

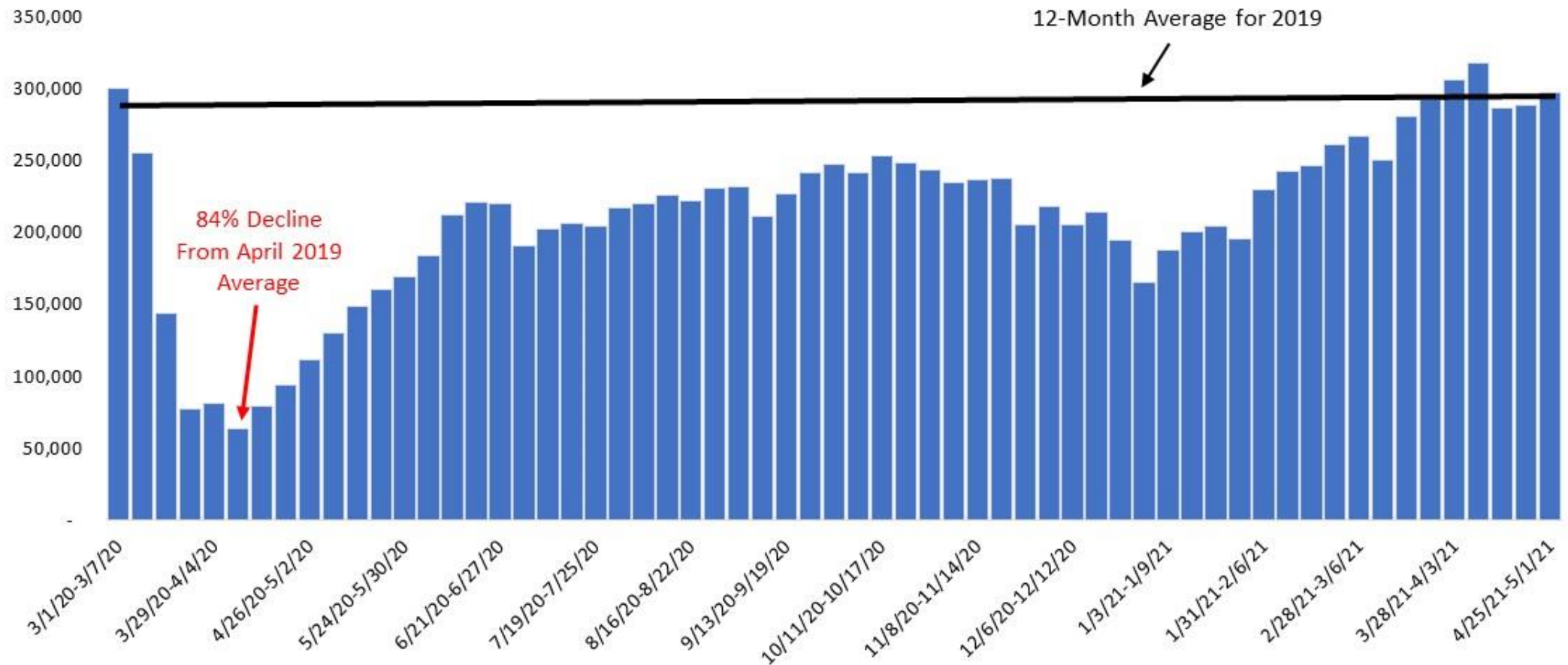


Comparison Over the Past Few Years



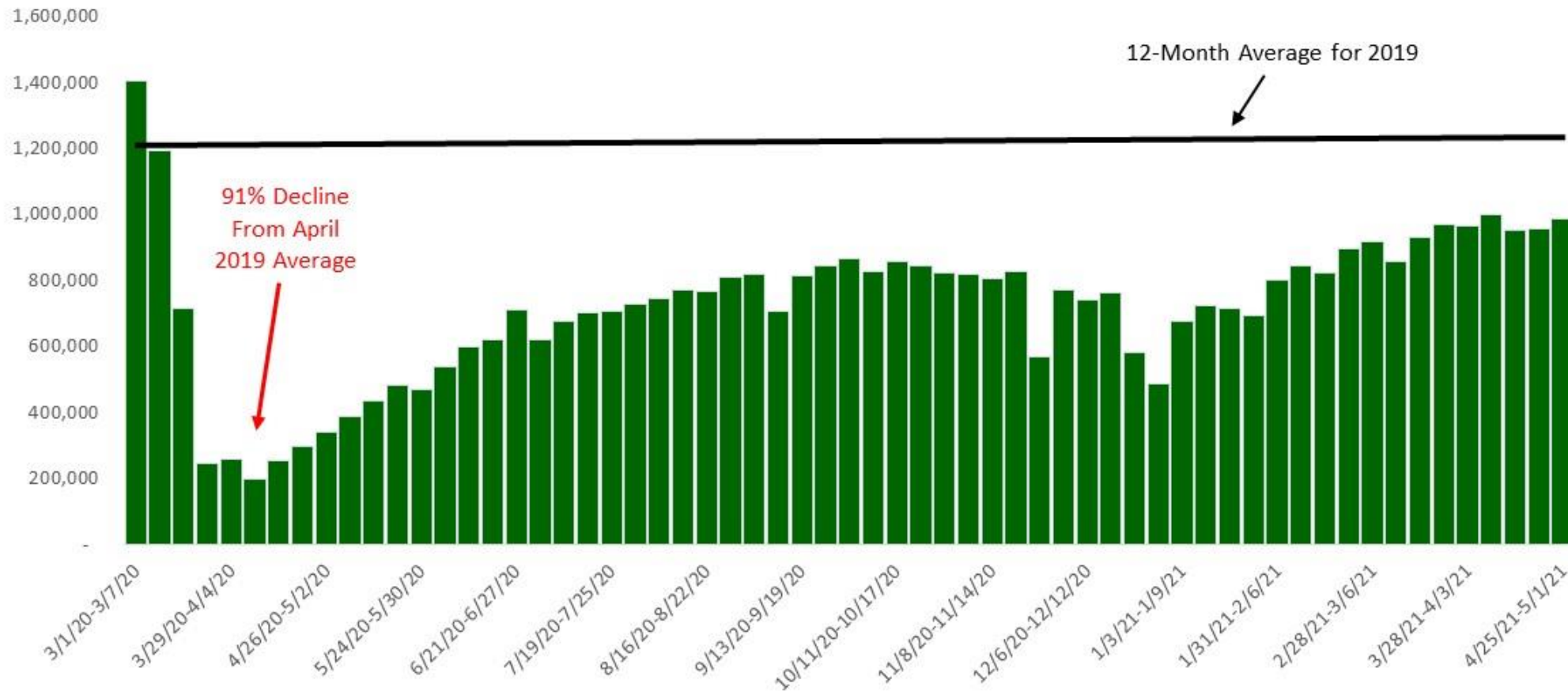
Impacts to Riverside County Traffic Volumes

Weekly Trips

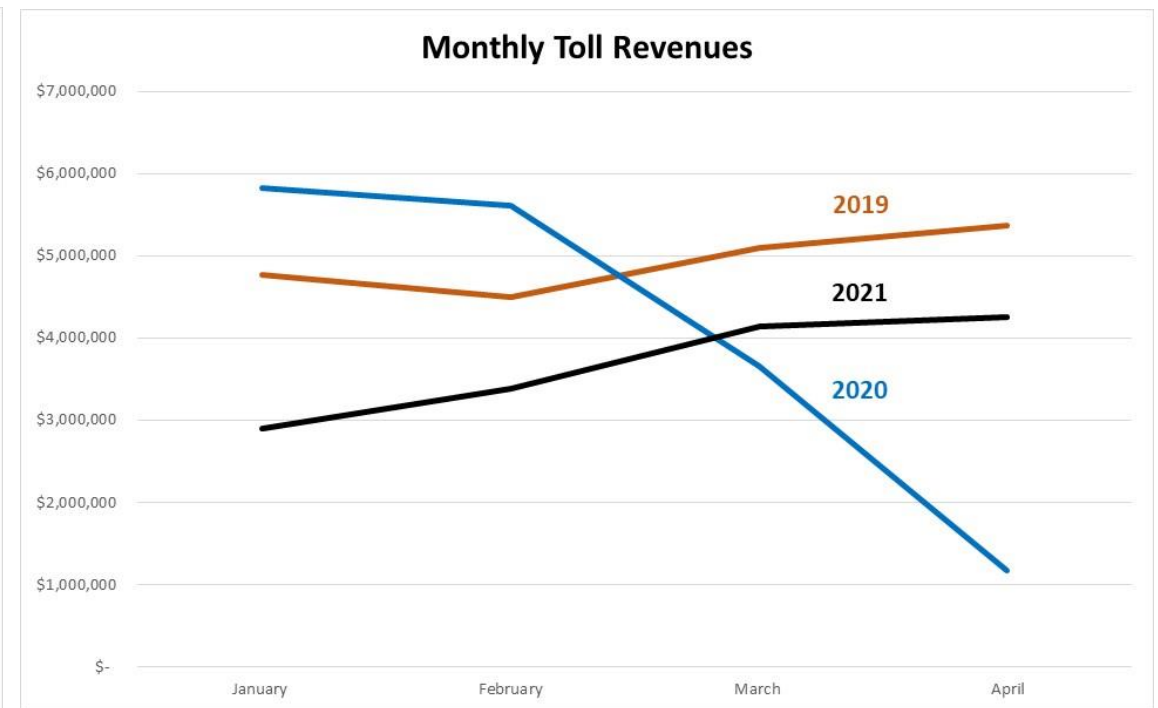
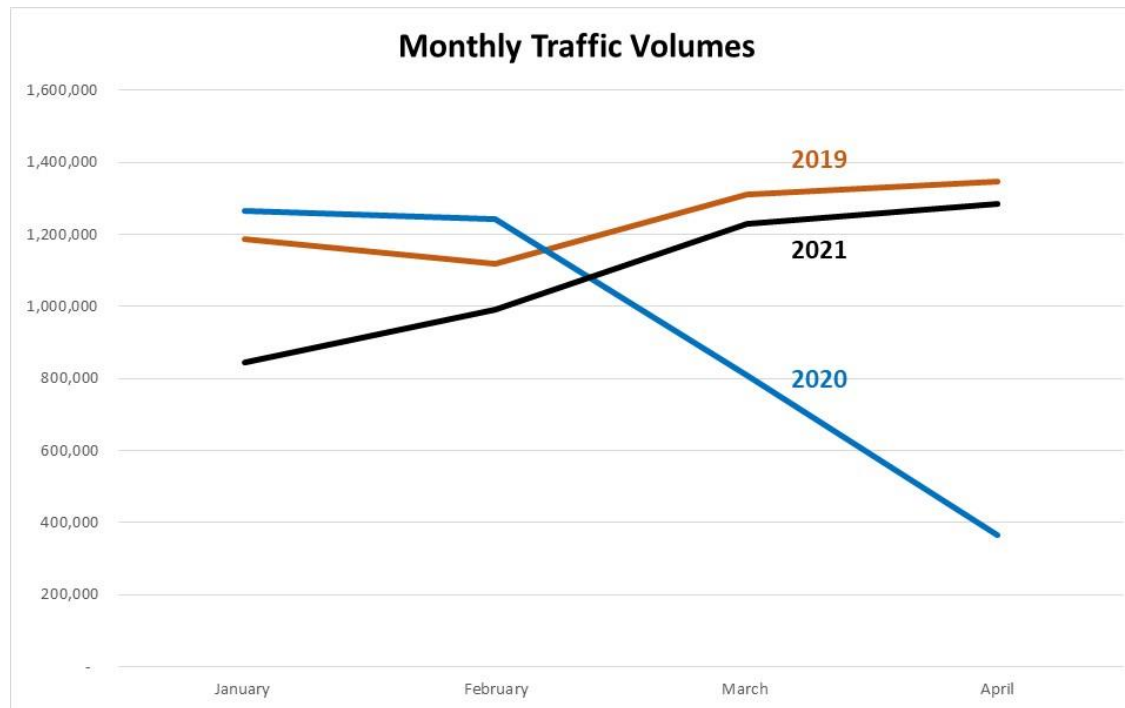


Impacts to Riverside County Toll Revenues

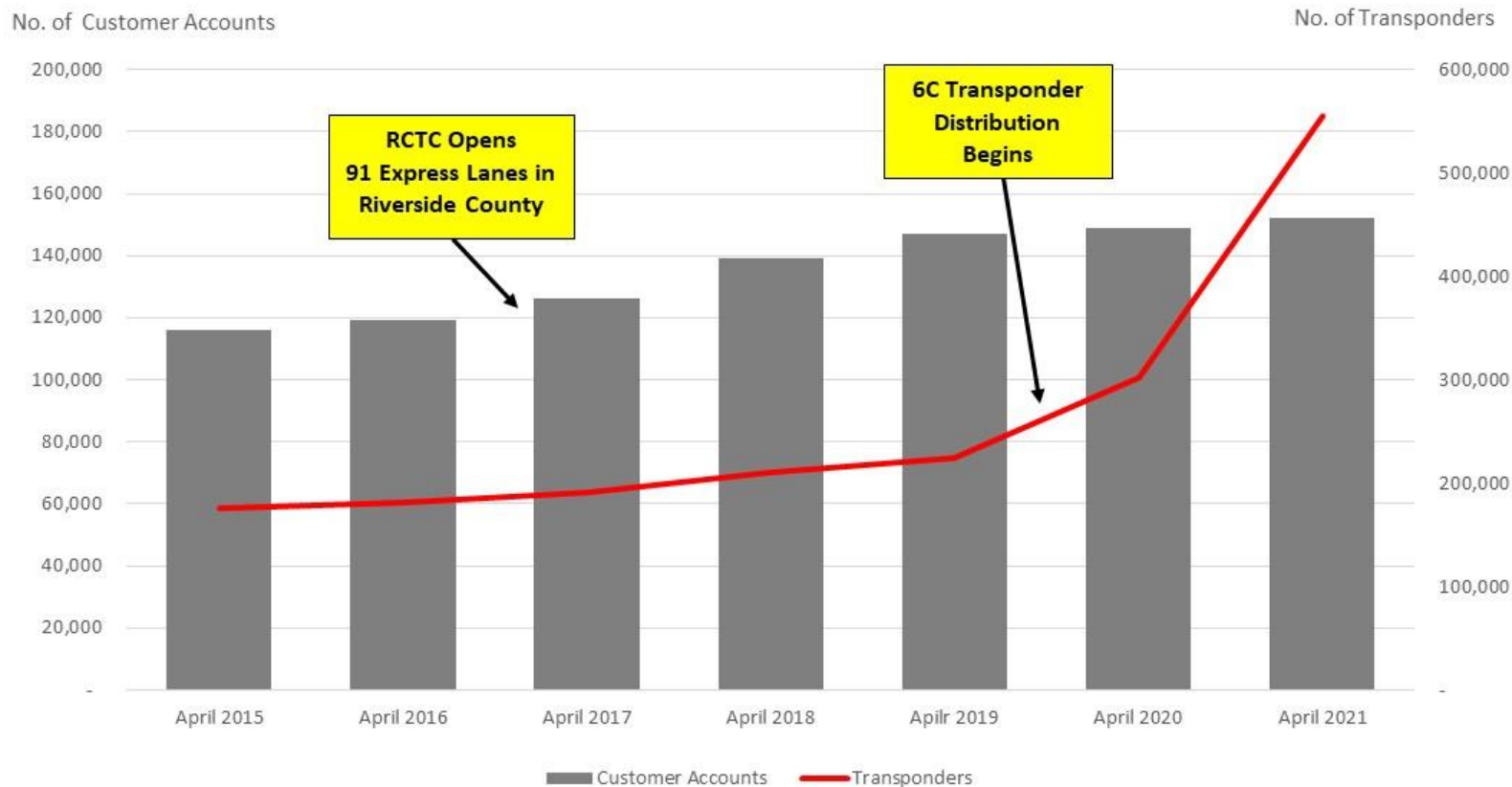
Weekly Revenues in \$



Comparison Over the Past Few Years



Account and 6C Transponder Transition Continues



- 86 percent of customer accounts transitioned to date
- Completion anticipated in July 2021

Looking Ahead

- Reopen walk-up customer service center in City of Corona on July 6, 2021
- Complete conversion to the new back-office system
- Monitor traffic levels and adjust toll rates accordingly
- Continue providing updated information to the Orange County Transportation Authority Board of Directors and Riverside County Transportation Commission