



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
March 2021

As of March 31, 2021

Table of Contents

Operations Overview OCTA.....	3
Traffic and Revenue Statistics for OCTA.....	3
OCTA Traffic and Revenue Summary.....	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC.....	9
Traffic and Revenue Statistics for RCTC.....	10
RCTC Traffic and Revenue Summary.....	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	15
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures.....	20
Joint Agency Transponder Distribution.....	20
Incoming Email Activity	21
Operational Activity	21

OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for March 2021 was 1,426,041. This represents a daily average of 46,001 vehicles. This is a 57.5 percent increase in total traffic volume from the same period last year, which totaled 905,400 and was the first month of the State of California's stay-at-home orders due to the coronavirus (COVID-19) pandemic. Potential toll revenue for March was \$4,573,327, which represents an increase of 56.8 percent from the prior year's total of \$2,916,062. Carpool percentage for March was 20.2 percent as compared to the previous year's rate of 22.7 percent. Traffic volumes remain lower than pre-COVID-19 levels but are beginning to improve as Southern California counties enter into less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of March 2021.

Current Month-to-Date (MTD) as of March 31, 2021

	Mar-21 MTD Actual	Mar-20 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,138,068	700,041	62.6%
3+ Lanes	287,973	205,359	40.2%
Total Gross Trips	1,426,041	905,400	57.5%
Revenue			
Full Toll Lanes	\$4,526,675	\$2,871,629	57.6%
3+ Lanes	\$46,652	\$44,433	5.0%
Total Gross Revenue	\$4,573,327	\$2,916,062	56.8%
Average Revenue per Trip			
Average Full Toll Lanes	\$3.98	\$4.10	(2.9%)
Average 3+ Lanes	\$0.16	\$0.22	(27.3%)
Average Gross Revenue	\$3.21	\$3.22	(0.3%)

The 2021 fiscal year-to-date traffic volume decreased by 17.1 percent and potential toll revenue decreased by 11.8 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.25.

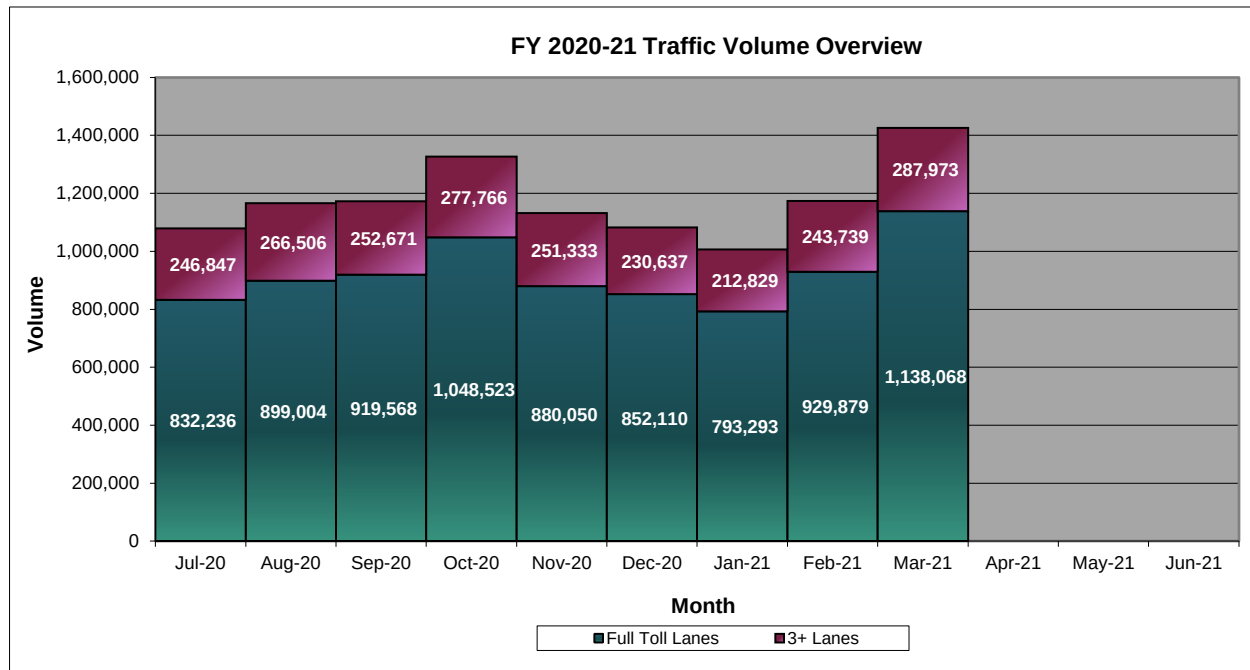
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through March 2021.

Fiscal Year (FY) 2020-21 Year-to-Date as of March 31, 2021

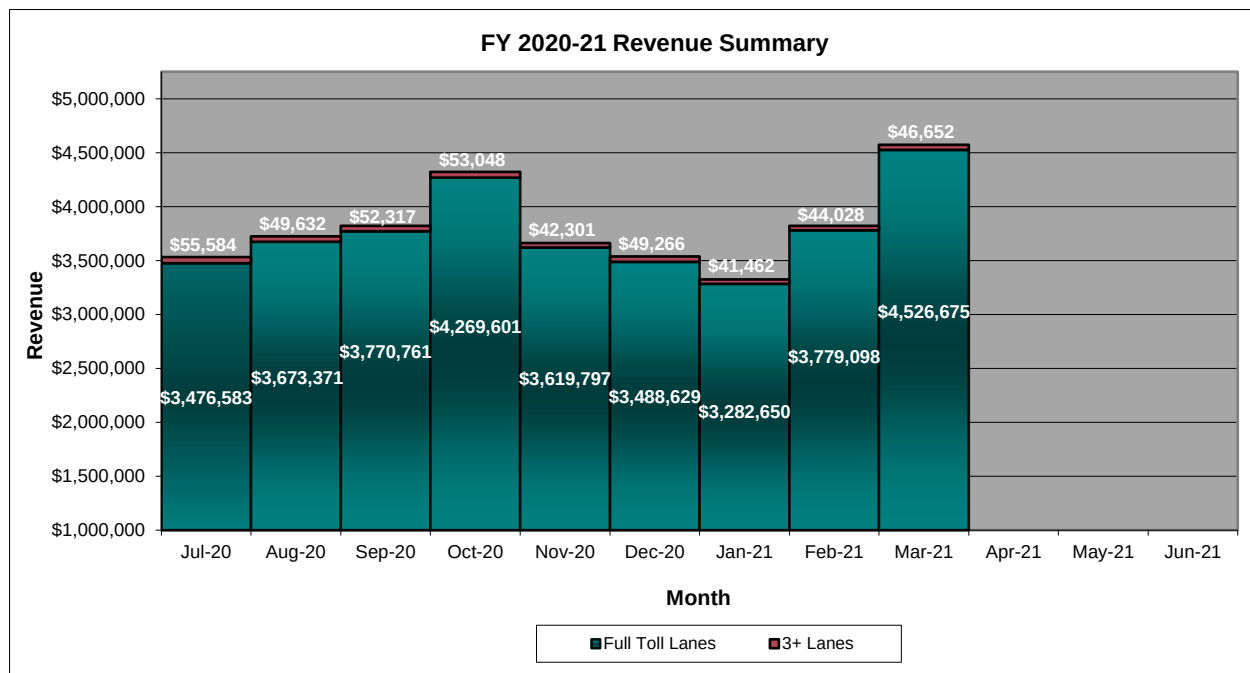
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	8,292,733	9,492,781	(12.6%)
3+ Lanes	2,270,302	3,251,508	(30.2%)
Total Gross Trips	10,563,035	12,744,289	(17.1%)
Revenue			
Full Toll Lanes	\$33,887,172	\$38,317,770	(11.6%)
3+ Lanes	\$434,291	\$592,798	(26.7%)
Total Gross Revenue	\$34,321,463	\$38,910,567	(11.8%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.09	\$4.04	1.2%
Average 3+ Lanes	\$0.19	\$0.18	5.6%
Average Gross Revenue	\$3.25	\$3.05	6.6%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 11 times during the month of March 2021. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 78 percent of defined capacity.

EASTBOUND WEEKDAY PEAK VOLUME:

PM Time	Monday 03/01/21				Tuesday 03/02/21				Wednesday 03/03/21				Thursday 03/04/21				Friday 03/05/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	323	2,319	68%	\$5.15	372	2,896	85%	\$5.15	294	2,667	78%	\$6.95	400	3,078	91%	\$8.10	523	2,982	88%
1500 - 1600	\$5.50	457	2,946	87%	\$5.25	459	2,808	83%	\$7.25	404	2,523	74%	\$7.25	498	2,667	78%	\$7.65	545	3,252	96%
1600 - 1700	\$4.85	332	2,965	87%	\$5.00	314	2,967	87%	\$7.00	278	2,631	77%	\$6.80	363	3,244	95%	\$7.95	364	2,455	72%
1700 - 1800	\$4.80	377	2,956	87%	\$4.90	355	2,835	83%	\$5.90	309	2,479	73%	\$7.20	301	2,522	74%	\$6.55	409	2,759	81%
1800 - 1900	\$5.50	413	2,024	60%	\$3.95	487	2,602	77%	\$3.95	318	1,684	50%	\$4.35	505	2,679	79%	\$6.55	564	2,686	79%
1900 - 2000	\$3.85	278	1,062	31%	\$3.85	329	1,315	39%	\$3.85	227	994	29%	\$5.60	404	1,566	46%	\$6.05	514	1,945	57%

PM Time	Monday 03/08/21				Tuesday 03/09/21				Wednesday 03/10/21				Thursday 03/11/21				Friday 03/12/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	341	2,610	77%	\$5.15	368	2,878	85%	\$5.15	325	2,549	75%	\$6.95	384	2,945	87%	\$8.10	465	2,951	87%
1500 - 1600	\$5.50	471	2,982	88%	\$5.25	471	2,835	83%	\$7.25	416	2,762	81%	\$7.25	490	2,897	85%	\$7.65	496	3,319	98%
1600 - 1700	\$4.85	326	2,964	87%	\$5.00	327	2,903	85%	\$7.00	274	2,633	77%	\$6.80	351	3,365	99%	\$7.95	127	742	22%
1700 - 1800	\$4.80	358	2,893	85%	\$4.90	365	3,001	88%	\$5.90	311	2,510	74%	\$7.20	275	2,210	65%	\$6.55	397	2,255	66%
1800 - 1900	\$5.50	444	2,293	67%	\$3.95	505	2,745	81%	\$3.95	364	1,850	54%	\$4.35	405	2,131	63%	\$6.55	595	2,844	84%
1900 - 2000	\$3.85	322	1,232	36%	\$3.85	367	1,588	47%	\$3.85	261	1,005	30%	\$5.60	332	1,243	37%	\$6.05	497	2,069	61%

PM Time	Monday 03/15/21				Tuesday 03/16/21				Wednesday 03/17/21				Thursday 03/18/21				Friday 03/19/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	307	2,261	67%	\$5.15	345	2,826	83%	\$5.15	373	3,034	89%	\$6.95	389	3,239	95%	\$8.10	427	2,647	78%
1500 - 1600	\$5.50	302	1,926	57%	\$5.25	473	2,659	78%	\$7.25	463	2,851	84%	\$7.25	509	2,734	80%	\$7.65	423	2,515	74%
1600 - 1700	\$4.85	327	2,586	76%	\$5.00	311	2,883	85%	\$7.00	317	2,857	84%	\$6.80	351	2,737	81%	\$7.95	305	1,874	55%
1700 - 1800	\$4.80	300	2,748	81%	\$4.90	319	2,806	83%	\$5.90	358	2,883	85%	\$7.20	321	2,483	73%	\$6.55	371	2,340	69%
1800 - 1900	\$5.50	307	1,745	51%	\$3.95	444	2,864	84%	\$3.95	436	2,745	81%	\$4.35	456	2,985	88%	\$6.55	601	2,860	84%
1900 - 2000	\$3.85	272	1,098	32%	\$3.85	313	1,506	44%	\$3.85	332	1,562	46%	\$5.60	397	1,892	56%	\$6.05	490	2,123	62%

PM Time	Monday 03/22/21				Tuesday 03/23/21				Wednesday 03/24/21				Thursday 03/25/21				Friday 03/26/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	388	2,663	78%	\$5.15	375	2,998	88%	\$5.15	446	3,183	94%	\$6.95	429	3,233	95%	\$8.10	472	2,768	81%
1500 - 1600	\$5.50	434	2,818	83%	\$5.25	487	2,780	82%	\$7.25	461	2,828	83%	\$7.25	509	2,726	80%	\$7.65	573	3,413	100%
1600 - 1700	\$4.85	333	2,867	84%	\$5.00	322	2,855	84%	\$7.00	297	2,799	82%	\$6.80	429	3,443	101%	\$7.95	387	2,604	77%
1700 - 1800	\$4.80	404	3,059	90%	\$4.90	356	2,927	86%	\$5.90	358	2,846	84%	\$7.20	354	2,512	74%	\$6.55	427	2,755	81%
1800 - 1900	\$5.50	341	2,089	61%	\$3.95	443	2,617	77%	\$3.95	514	2,910	86%	\$4.35	415	2,612	77%	\$6.55	458	2,373	70%
1900 - 2000	\$3.85	313	1,264	37%	\$3.85	361	1,455	43%	\$3.85	365	1,620	48%	\$5.60	373	1,565	46%	\$6.05	513	1,945	57%

PM Time	Monday 03/29/21				Tuesday 03/30/21				Wednesday 03/31/21				Thursday 04/01/21				Friday 04/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	428	2,628	77%	\$5.15	388	2,722	80%	\$5.15	433	3,024	89%								
1500 - 1600	\$5.50	470	2,864	84%	\$5.25	538	2,860	84%	\$7.25	564	2,774	82%								
1600 - 1700	\$4.85	369	2,873	85%	\$5.00	322	2,827	83%	\$7.00	316	2,526	74%								
1700 - 1800	\$4.80	367	2,890	85%	\$4.90	396	2,989	88%	\$5.90	393	2,810	83%								
1800 - 1900	\$5.50	413	2,205	65%	\$3.95	501	2,739	81%	\$3.95	573	2,882	85%								
1900 - 2000	\$3.85	387	1,454	43%	\$3.85	354	1,500	44%	\$3.85	540	2,129	63%								

OCTA WESTBOUND PEAK-HOUR VOLUMES

WESTBOUND WEEKDAY PEAK VOLUME:

AM Time	Monday 03/01/21				Tuesday 03/02/21				Wednesday 03/03/21				Thursday 03/04/21				Friday 03/05/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	394	1,442	42%	\$3.05	386	1,432	42%	\$3.05	386	1,397	41%	\$3.05	394	1,402	41%	\$3.05	316	1,083	32%
0500 - 0600	\$4.95	530	2,109	62%	\$4.95	629	2,642	78%	\$4.95	543	2,316	68%	\$4.95	566	2,419	71%	\$4.70	507	2,048	60%
0600 - 0700	\$5.15	302	2,086	62%	\$5.15	303	1,865	55%	\$5.15	262	1,794	53%	\$5.15	320	1,962	58%	\$4.95	288	2,073	61%
0700 - 0800	\$5.65	316	2,154	63%	\$5.65	314	2,203	65%	\$5.65	264	1,979	58%	\$5.65	294	2,197	65%	\$5.50	277	2,062	61%
0800 - 0900	\$5.15	191	1,906	57%	\$5.15	195	2,077	61%	\$5.15	144	1,603	47%	\$5.15	198	1,952	57%	\$4.95	193	1,836	54%
0900 - 1000	\$4.10	171	1,580	46%	\$4.10	152	1,810	53%	\$4.10	125	1,311	39%	\$4.10	194	1,722	51%	\$4.10	195	1,603	47%

AM Time	Monday 03/08/21				Tuesday 03/09/21				Wednesday 03/10/21				Thursday 03/11/21				Friday 03/12/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	392	1,423	42%	\$3.05	395	1,429	42%	\$3.05	365	1,348	40%	\$3.05	417	1,519	45%	\$3.05	336	1,089	32%
0500 - 0600	\$4.95	586	2,292	67%	\$4.95	621	2,632	77%	\$4.95	520	2,032	60%	\$4.95	549	2,209	65%	\$4.70	461	2,017	59%
0600 - 0700	\$5.15	294	2,092	62%	\$5.15	259	1,798	53%	\$5.15	258	1,615	48%	\$5.15	236	1,759	52%	\$4.95	277	1,965	58%
0700 - 0800	\$5.65	309	2,200	65%	\$5.65	293	2,199	65%	\$5.65	267	1,891	56%	\$5.65	267	1,999	59%	\$5.50	291	1,956	58%
0800 - 0900	\$5.15	171	1,872	55%	\$5.15	195	1,983	58%	\$5.15	160	1,689	50%	\$5.15	191	1,821	54%	\$4.95	200	1,858	55%
0900 - 1000	\$4.10	137	1,314	39%	\$4.10	175	1,707	50%	\$4.10	136	1,298	38%	\$4.10	126	1,248	37%	\$4.10	178	1,535	45%

AM Time	Monday 03/15/21				Tuesday 03/16/21				Wednesday 03/17/21				Thursday 03/18/21				Friday 03/19/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	401	1,359	40%	\$3.05	390	1,397	41%	\$3.05	413	1,489	43%	\$3.05	391	1,504	44%	\$3.05	302	1,078	32%
0500 - 0600	\$4.95	491	1,907	56%	\$4.95	604	2,533	75%	\$4.95	585	2,461	72%	\$4.95	544	2,371	70%	\$4.70	472	1,974	58%
0600 - 0700	\$5.15	253	1,801	53%	\$5.15	281	1,665	49%	\$5.15	329	1,941	57%	\$5.15	335	2,041	60%	\$4.95	317	2,068	61%
0700 - 0800	\$5.65	248	1,752	52%	\$5.65	281	2,108	62%	\$5.65	289	2,244	66%	\$5.65	309	2,188	64%	\$5.50	318	2,020	59%
0800 - 0900	\$5.15	159	1,839	54%	\$5.15	192	2,137	63%	\$5.15	179	2,040	60%	\$5.15	176	2,039	60%	\$4.95	214	1,804	53%
0900 - 1000	\$4.10	168	1,549	46%	\$4.10	129	1,621	48%	\$4.10	166	1,706	50%	\$4.10	164	1,670	55%	\$4.10	184	1,351	40%

AM Time	Monday 03/22/21				Tuesday 03/23/21				Wednesday 03/24/21				Thursday 03/25/21				Friday 03/26/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	384	1,266	37%	\$3.05	375	1,186	35%	\$3.05	384	1,306	38%	\$3.05	365	1,327	39%	\$3.05	301	979	29%
0500 - 0600	\$4.95	522	2,180	64%	\$4.95	578	2,332	69%	\$4.95	621	2,423	71%	\$4.95	602	2,292	67%	\$4.70	486	2,034	60%
0600 - 0700	\$5.15	349	2,343	69%	\$5.15	353	2,255	68%	\$5.15	316	2,078	61%	\$5.15	390	2,137	63%	\$4.95	297	1,846	54%
0700 - 0800	\$5.65	315	2,333	69%	\$5.65	321	2,306	68%	\$5.65	294	2,288	67%	\$5.65	329	2,261	67%	\$5.50	313	1,990	59%
0800 - 0900	\$5.15	222	2,063	61%	\$5.15	218	2,096	62%	\$5.15	208	2,079	61%	\$5.15	201	1,988	58%	\$4.95	202	1,621	48%
0900 - 1000	\$4.10	203	1,831	54%	\$4.10	226	1,966	58%	\$4.10	232	1,858	55%	\$4.10	176	1,670	49%	\$4.10	217	1,527	45%

AM Time	Monday 03/29/21				Tuesday 03/30/21				Wednesday 03/31/21				Thursday 04/01/21				Friday 04/02/21			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	329	1,068	31%	\$3.05	358	1,155	34%	\$3.05	370	1,137	33%								
0500 - 0600	\$4.95	586	2,270	67%	\$4.95	605	2,372	70%	\$4.95	556	2,135	63%								
0600 - 0700	\$5.15	337	2,160	64%	\$5.15	353	2,263	67%	\$5.15	348	2,294	67%								
0700 - 0800	\$5.65	317	2,165	64%	\$5.65	299	2,191	64%	\$5.65	304	2,157	63%								
0800 - 0900	\$5.15	233	2,021	59%	\$5.15	214	2,028	60%	\$5.15	258	2,044	60%								
0900 - 1000	\$4.10	242	1,764	52%	\$4.10	210	1,868	55%	\$4.10	340	2,058	61%								

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 114 calls during the month of March. Of those calls, 89 were to assist disabled vehicles and 15 calls to remove debris. The CAS provided assistance to ten accidents in the Express Lanes with four of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and the Riverside County Transportation Commission (RCTC) of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA entered into an agreement with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. In March, Caltrans advertised the project with project award anticipated for May. Upon completion of the Infrastructure Project, Kapsch TrafficCom USA, Inc., the toll lanes system integrator for the 91 Express Lanes, will install new Electronic Toll and Traffic Management system equipment onto the new gantries.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 3/31/2021		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 31,349,484.03	\$ 23,970,376.00	\$ 7,379,108.03	30.8
Fee Revenue	4,034,220.14	1,606,333.00	2,427,887.14	151.1
Total operating revenues	35,383,704.17	25,576,709.00	9,806,995.17	38.3
Operating expenses:				
Contracted Services	5,005,032.51	5,397,840.00	392,807.49	7.3
Administrative Fee	2,247,435.00	2,341,314.00	93,879.00	4.0
Other Professional Services	866,542.62	2,561,568.00	1,695,025.38	66.2
Credit Card Processing Fees	730,405.19	690,480.00	(39,925.19)	(5.8)
Toll Road Account Servicing	463,634.40	442,740.00	(20,894.40)	(4.7)
Other Insurance Expense	750,964.03	762,425.00	11,460.97	1.5
Toll Road Maintenance Supply Repairs	121,823.73	2,028,540.00	1,906,716.27	94.0
Patrol Services	592,835.57	782,167.00	189,331.43	24.2
Building Equipment Repairs and Maint	611,833.24	1,081,081.00	469,247.76	43.4
6C Transponders	-	187,500.00	187,500.00	100.0
Other Services ⁽⁵⁾	(983,780.32)	46,815.00	1,030,595.32	2,201.4
Utilities	41,004.24	86,220.00	45,215.76	52.4
Office Expense	9,911.50	73,473.00	63,561.50	86.5
Bad Debt Expense	131,662.22	-	(131,662.22)	N/A
Miscellaneous ⁽²⁾	39,080.74	117,414.00	78,333.26	66.7
Leases	357,817.17	363,600.00	5,782.83	1.6
Total operating expenses	10,986,201.84	16,963,177.00	5,976,975.16	35.2
Depreciation and Amortization ⁽³⁾	3,401,932.75	-	(3,401,932.75)	N/A
Operating income (loss)	20,995,569.58	8,613,532.00	12,382,037.58	143.8
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	389,046.66	937,500.00	(548,453.34)	(58.5)
Interest Income	3,347,529.24	1,103,616.00	2,243,913.24	203.3
Interest Expense	(3,220,274.77)	(3,299,211.00)	78,936.23	2.4
Other	462.08	-	462.08	N/A
Total nonoperating revenues (expenses)	516,763.21	(1,258,095.00)	1,774,858.21	141.1
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(3,233,476.22)	(33,680,300.00)	30,446,823.78	90.4
Net income (loss)	\$ 18,278,856.57	\$ (26,324,863.00)	\$ 44,603,719.57	(169.4)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the nine months ending March 31, 2021, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza, \$810,223 for the BOS replacement project, and \$2,491,662 for payment of 6C implementation costs for the Electronic Toll and Traffic Management system

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for March 2021 was 1,230,614. This represents a daily average of 39,697 vehicles. This is a 52.2 percent increase in total traffic volume from the same period last year, which totaled 808,527 and was the first month of the COVID-19 stay-at-home order. Potential toll revenue for March was \$4,147,141, which represents an increase of 13.4 percent from the prior year's total of \$3,656,203. Carpool percentage for March was 19.2 percent as compared to the previous year's rate of 21.6 percent. Traffic volumes remain lower than pre-COVID-19 levels but are beginning to increase as Southern California counties enter less restrictive tiers of the State's Blueprint for a Safer Economy plan.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of March 2021.

Current Month-to-Date as of March 31, 2021

Trips	MAR-21 MTD Actual	Stantec MTD Projected	# Variance	% Variance	MAR-20 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	994,294	1,073,671	(79,377)	(7.4%)	633,701	56.9%
3+ Lanes	236,320	351,057	(114,737)	(32.7%)	174,826	35.2%
Total Gross Trips	1,230,614	1,424,729	(194,115)	(13.6%)	808,527	52.2%
Revenue						
Full Toll Lanes	\$4,107,544	\$4,687,171	(\$579,628)	(12.4%)	\$3,632,038	13.1%
3+ Lanes	\$39,597	\$0	\$39,597		\$24,165	63.9%
Total Gross Revenue	\$4,147,141	\$4,687,171	(\$540,030)	(11.5%)	\$3,656,203	13.4%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.13	\$4.37	(\$0.24)	(5.5%)	\$5.73	(27.9%)
Average 3+ Lanes	\$0.17	\$0.00	\$0.17		\$0.14	21.4%
Average Gross Revenue	\$3.37	\$3.29	\$0.08	2.4%	\$4.52	(25.4%)

The 2021 fiscal year-to-date traffic volume decreased by 20.1 percent and potential toll revenue decreased by 37.1 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.40.

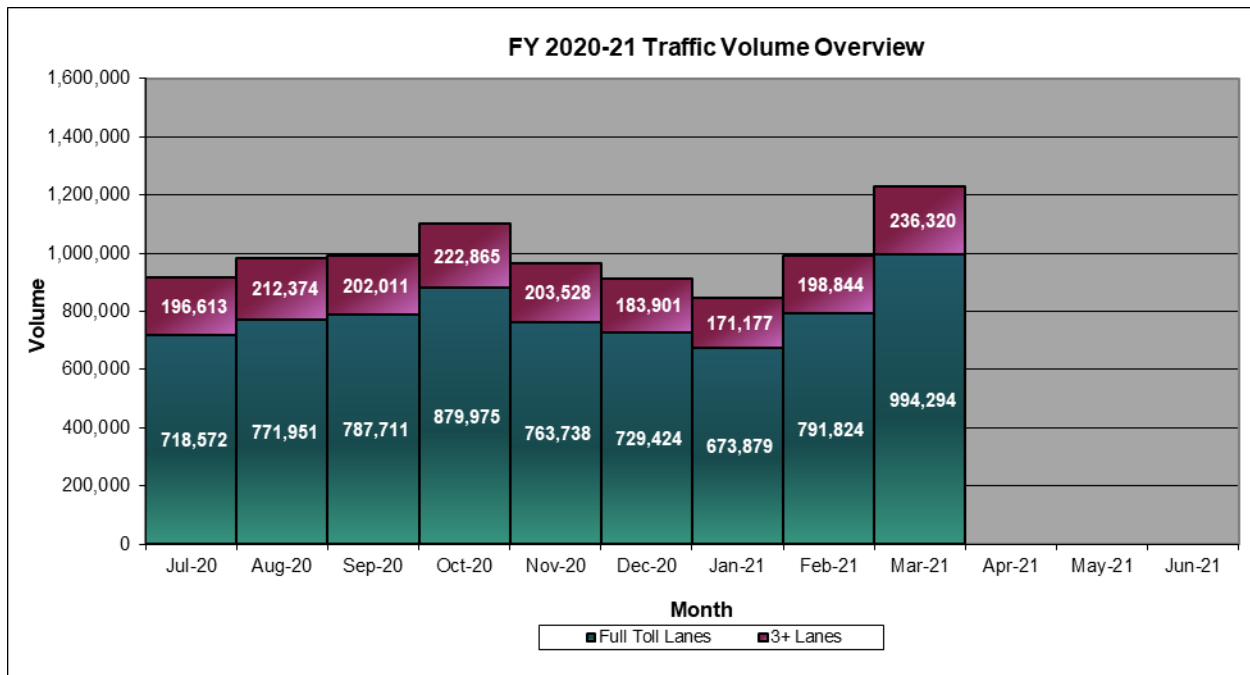
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through March 2021.

FY 2020-21 Year-to-Date as of March 31, 2021

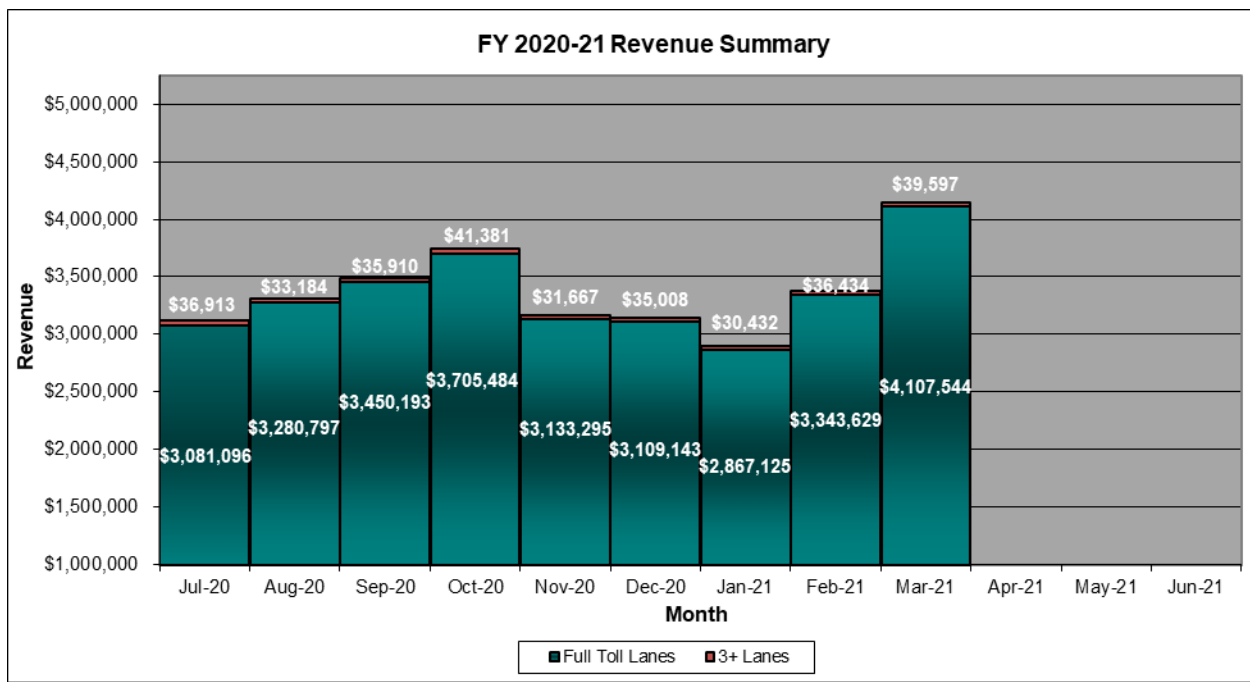
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	7,111,368	9,009,671	(1,898,303)	(21.1%)	8,536,905	(16.7%)
3+ Lanes	1,827,633	2,922,457	(1,094,824)	(37.5%)	2,656,315	(31.2%)
Total Gross Trips	8,939,001	11,932,129	(2,993,128)	(25.1%)	11,193,220	(20.1%)
Revenue						
Full Toll Lanes	\$30,078,305	\$38,613,486	(\$8,535,180)	(22.1%)	\$47,991,940	(37.3%)
3+ Lanes	\$320,525	\$0	\$320,525		\$308,439	3.9%
Total Gross Revenue	\$30,398,831	\$38,613,486	(\$8,214,655)	(21.3%)	\$48,300,379	(37.1%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.23	\$4.29	(\$0.06)	(1.4%)	\$5.62	(24.7%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.12	50.0%
Average Gross Revenue	\$3.40	\$3.24	\$0.16	4.9%	\$4.32	(21.3%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In March, there were no toll rates adjusted in response to traffic. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre-COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 03/01/21					Tuesday 03/02/21					Wednesday 03/03/21					Thursday 03/04/21					Friday 03/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	163	933	1,096	D	\$5.30	185	1133	1,318	F	\$7.95	158	971	1,129	D	\$10.95	208	1,167	1,375	F	\$22.95	341	1,164	1,505	F
1500 - 1600	\$8.95	248	992	1,240	E	\$9.95	249	973	1,222	E	\$13.95	199	798	997	C	\$14.95	271	930	1,201	E	\$23.95	313	1,198	1,511	F
1600 - 1700	\$6.95	183	1042	1,225	E	\$6.95	153	1070	1,223	E	\$6.95	136	922	1,058	D	\$7.95	200	1,221	1,421	F	\$14.95	322	1,308	1,630	F
1700 - 1800	\$5.30	187	1012	1,199	D	\$5.30	184	1008	1,192	D	\$5.30	148	778	926	C	\$5.30	180	995	1,175	D	\$7.95	325	1,116	1,441	F
1800 - 1900	\$4.20	179	647	826	C	\$4.20	203	853	1,056	D	\$5.30	159	486	645	B	\$5.30	188	903	1,091	D	\$5.30	343	1,010	1,353	F
1900 - 2000	\$2.25	124	332	456	B	\$2.25	145	452	597	B	\$2.25	99	290	389	A	\$2.25	166	565	731	B	\$2.25	252	783	1,035	D

PM Time	Monday 03/08/21					Tuesday 03/09/21					Wednesday 03/10/21					Thursday 03/11/21					Friday 03/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	179	1,011	1,190	D	\$5.30	203	1,120	1,323	F	\$7.95	184	958	1,142	D	\$10.95	200	1,092	1,292	E	\$22.95	286	1,147	1,433	F
1500 - 1600	\$8.95	244	968	1,212	E	\$9.95	242	972	1,214	E	\$13.95	205	865	1,070	D	\$14.95	243	1,014	1,257	E	\$23.95	306	1,157	1,463	F
1600 - 1700	\$6.95	158	1,047	1,205	E	\$6.95	183	1,032	1,215	E	\$6.95	128	905	1,033	D	\$7.95	161	1,228	1,389	F	\$14.95	100	405	505	B
1700 - 1800	\$5.30	206	987	1,193	D	\$5.30	188	1,042	1,230	E	\$5.30	149	829	978	C	\$5.30	143	827	970	C	\$7.95	210	823	1,033	D
1800 - 1900	\$4.20	209	719	928	C	\$4.20	220	888	1,108	D	\$5.30	165	603	768	B	\$5.30	164	662	826	C	\$5.30	320	1,174	1,494	F
1900 - 2000	\$2.25	135	387	522	B	\$2.25	178	566	744	B	\$2.25	112	286	398	A	\$2.25	138	411	549	B	\$2.25	282	947	1,229	E

PM Time	Monday 03/15/21					Tuesday 03/16/21					Wednesday 03/17/21					Thursday 03/18/21					Friday 03/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	154	837	991	C	\$5.30	183	1,036	1,219	E	\$7.95	199	1,181	1,380	F	\$10.95	203	1,232	1,435	F	\$22.95	287	1,115	1,402	F
1500 - 1600	\$8.95	141	654	795	B	\$9.95	210	910	1,120	D	\$13.95	247	969	1,216	E	\$14.95	268	953	1,221	E	\$23.95	301	1,043	1,344	F
1600 - 1700	\$6.95	143	931	1,074	D	\$6.95	144	1,038	1,182	D	\$6.95	162	1,136	1,298	E	\$7.95	173	1,075	1,248	E	\$14.95	201	1,022	1,223	E
1700 - 1800	\$5.30	117	913	1,030	D	\$5.30	167	1,036	1,203	E	\$5.30	192	1,048	1,240	E	\$5.30	179	1,038	1,217	E	\$7.95	243	1,091	1,334	F
1800 - 1900	\$4.20	127	557	684	B	\$4.20	213	925	1,138	D	\$5.30	220	974	1,194	D	\$5.30	207	1,052	1,259	E	\$5.30	349	1,209	1,558	F
1900 - 2000	\$2.25	88	353	441	B	\$2.25	139	471	610	B	\$2.25	152	578	730	B	\$2.25	192	726	918	C	\$2.25	298	1,012	1,310	F

PM Time	Monday 03/22/21					Tuesday 03/23/21					Wednesday 03/24/21					Thursday 03/25/21					Friday 03/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	197	997	1,194	D	\$5.30	216	1,113	1,329	F	\$7.95	239	1,160	1,399	F	\$10.95	237	1,218	1,455	F	\$22.95	340	1,228	1,568	F
1500 - 1600	\$8.95	241	925	1,166	D	\$9.95	286	994	1,280	E	\$13.95	285	1,011	1,296	E	\$14.95	302	957	1,259	E	\$23.95	399	1,134	1,533	F
1600 - 1700	\$6.95	173	1,063	1,236	E	\$6.95	151	1,099	1,250	E	\$6.95	212	1,320	1,532	F	\$7.95	230	1,231	1,461	F	\$14.95	268	1,073	1,341	F
1700 - 1800	\$5.30	198	1,107	1,305	F	\$5.30	196	1,078	1,274	E	\$5.30	203	1,007	1,210	E	\$5.30	207	950	1,157	D	\$7.95	262	1,023	1,285	E
1800 - 1900	\$4.20	182	790	972	C	\$4.20	222	893	1,115	D	\$5.30	261	924	1,185	D	\$5.30	216	886	1,102	D	\$5.30	274	911	1,185	D
1900 - 2000	\$2.25	142	404	546	B	\$2.25	149	509	658	B	\$2.25	186	591	777	B	\$2.25	175	586	761	B	\$2.25	275	842	1,117	D

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	214	1,000	1,214	E	\$5.30	211	1,083	1,294	E	\$7.95	239	1,228	1,467	F										
1500 - 1600	\$8.95	249	944	1,193	D	\$9.95	262	1,042	1,304	F	\$13.95	319	955	1,274	E										
1600 - 1700	\$6.95	199	993	1,192	D	\$6.95	146	1,005	1,151	D	\$6.95	185	999	1,184	D										
1700 - 1800	\$5.30	183	978	1,161	D	\$5.30	211	1,031	1,242	E	\$5.30	217	1,049	1,266	E										
1800 - 1900	\$4.20	228	752	980	C	\$4.20	249	890	1,139	D	\$5.30	284	1,013	1,297	E										
1900 - 2000	\$2.25	187	475	662	B	\$2.25	155	497	652	B	\$2.25	264	716	980	C										

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 03/01/21					Tuesday 03/02/21					Wednesday 03/03/21					Thursday 03/04/21					Friday 03/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	110	642	752	B	\$5.30	101	790	891	C	\$5.30	87	721	808	C	\$5.30	114	833	947	C	\$5.30	128	787	915	C
1500 - 1600	\$5.30	141	793	934	C	\$5.30	132	792	924	C	\$5.30	114	730	844	C	\$5.30	152	767	919	C	\$5.30	129	780	909	C
1600 - 1700	\$2.95	89	806	895	C	\$5.30	81	805	886	C	\$5.30	83	643	726	B	\$5.30	110	851	961	C	\$2.95	34	184	218	A
1700 - 1800	\$2.95	104	743	847	C	\$2.95	100	722	822	C	\$2.95	83	658	741	B	\$5.30	92	627	719	B	\$2.95	100	473	573	B
1800 - 1900	\$2.95	116	504	620	B	\$2.95	116	640	756	B	\$2.95	81	398	479	B	\$2.95	100	691	791	B	\$2.95	135	569	704	B
1900 - 2000	\$1.95	75	276	351	A	\$1.95	73	370	443	B	\$2.95	70	261	331	A	\$2.95	78	440	518	B	\$2.95	157	510	667	B

PM Time	Monday 03/08/21					Tuesday 03/09/21					Wednesday 03/10/21					Thursday 03/11/21					Friday 03/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	108	670	778	B	\$5.30	102	803	905	C	\$5.30	81	613	694	B	\$5.30	96	750	846	C	\$5.30	126	791	917	C
1500 - 1600	\$5.30	128	806	934	C	\$5.30	129	779	908	C	\$5.30	119	755	874	C	\$5.30	123	796	919	C	\$5.30	153	825	978	C
1600 - 1700	\$2.95	91	809	900	C	\$5.30	90	808	898	C	\$5.30	77	677	754	B	\$5.30	96	856	952	C	\$2.95	26	251	277	A
1700 - 1800	\$2.95	89	781	870	C	\$2.95	110	802	912	C	\$2.95	86	667	753	B	\$5.30	64	606	670	B	\$2.95	123	582	705	B
1800 - 1900	\$2.95	144	545	689	B	\$2.95	117	691	808	C	\$2.95	88	489	577	B	\$2.95	87	565	652	B	\$2.95	190	770	960	C
1900 - 2000	\$1.95	91	331	422	B	\$1.95	106	408	514	B	\$2.95	70	249	319	A	\$2.95	81	332	413	B	\$2.95	143	601	744	B

PM Time	Monday 03/15/21					Tuesday 03/16/21					Wednesday 03/17/21					Thursday 03/18/21					Friday 03/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	94	606	700	B	\$5.30	87	751	838	C	\$5.30	105	839	944	C	\$5.30	125	881	1,006	D	\$5.30	122	752	874	C
1500 - 1600	\$5.30	81	585	666	B	\$5.30	132	727	859	C	\$5.30	119	788	907	C	\$5.30	128	775	903	C	\$5.30	141	776	917	C
1600 - 1700	\$2.95	70	712	782	B	\$5.30	76	775	851	C	\$5.30	86	808	894	C	\$5.30	84	801	885	C	\$2.95	86	633	719	B
1700 - 1800	\$2.95	97	755	852	C	\$2.95	68	771	839	C	\$2.95	95	759	854	C	\$5.30	92	785	877	C	\$2.95	108	689	797	B
1800 - 1900	\$2.95	83	454	537	B	\$2.95	121	718	839	C	\$2.95	137	753	890	C	\$2.95	112	781	893	C	\$2.95	175	602	777	B
1900 - 2000	\$1.95	76	271	347	A	\$1.95	81	447	528	B	\$2.95	103	472	575	B	\$2.95	119	549	668	B	\$2.95	124	401	525	B

PM Time	Monday 03/22/21					Tuesday 03/23/21					Wednesday 03/24/21					Thursday 03/25/21					Friday 03/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	122	695	817	C	\$5.30	103	762	865	C	\$5.30	127	789	916	C	\$5.30	119	852	971	C	\$5.30	149	831	980	C
1500 - 1600	\$5.30	141	817	958	C	\$5.30	134	811	945	C	\$5.30	122	781	903	C	\$5.30	148	756	904	C	\$5.30	199	910	1,109	D
1600 - 1700	\$2.95	80	804	884	C	\$5.30	94	803	897	C	\$5.30	57	533	590	B	\$5.30	128	911	1,039	D	\$2.95	103	584	687	B
1700 - 1800	\$2.95	106	777	883	C	\$2.95	104	830	934	C	\$2.95	86	712	798	B	\$5.30	91	691	782	B	\$2.95	124	665	789	B
1800 - 1900	\$2.95	77	584	661	B	\$2.95	119	697	816	C	\$2.95	138	717	855	C	\$2.95	103	669	772	B	\$2.95	145	526	671	B
1900 - 2000	\$1.95	82	306	388	A	\$1.95	98	369	467	B	\$2.95	110	472	582	B	\$2.95	103	433	536	B	\$2.95	130	515	645	B

PM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	136	685	821	C	\$5.30	113	758	871	C	\$5.30	141	812	953	C										
1500 - 1600	\$5.30	144	783	927	C	\$5.30	157	829	986	C	\$5.30	167	792	959	C										
1600 - 1700	\$2.95	89	811	900	C	\$5.30	83	811	894	C	\$5.30	100	680	780	B										
1700 - 1800	\$2.95	115	776	891	C	\$2.95	108	838	946	C	\$2.95	129	813	942	C										
1800 - 1900	\$2.95	122	575	697	B	\$2.95	144	693	837	C	\$2.95	175	711	886	C										
1900 - 2000	\$1.95	119	322	441	B	\$1.95	108	411	519	B	\$2.95	153	577	730	B										

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 03/01/21					Tuesday 03/02/21					Wednesday 03/03/21					Thursday 03/04/21					Friday 03/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	174	582	756	B	\$5.30	180	597	777	B	\$5.30	173	606	779	B	\$5.30	172	623	795	B	\$2.25	139	357	496	B
0500 - 0600	\$9.95	270	927	1,197	D	\$9.95	400	1596	1,996	F	\$9.95	241	1133	1,374	F	\$9.95	260	1,156	1,416	F	\$6.95	242	917	1,159	D
0600 - 0700	\$9.95	165	1066	1,231	E	\$10.95	194	595	789	B	\$10.95	165	630	795	B	\$10.95	182	864	1,046	D	\$6.95	195	1,186	1,381	F
0700 - 0800	\$6.95	211	1208	1,419	F	\$6.95	188	1244	1,432	F	\$6.95	175	1134	1,309	E	\$6.95	193	1,318	1,511	F	\$5.30	186	1,124	1,310	E
0800 - 0900	\$5.30	127	983	1,110	D	\$5.30	98	1176	1,274	E	\$5.30	75	745	820	C	\$5.30	131	1,009	1,140	D	\$2.25	104	925	1,029	D
0900 - 1000	\$5.30	102	584	686	B	\$5.30	100	812	912	C	\$5.30	65	509	574	B	\$5.30	103	640	743	B	\$2.25	104	630	734	B

AM Time	Monday 03/08/21					Tuesday 03/09/21					Wednesday 03/10/21					Thursday 03/11/21					Friday 03/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	194	694	888	C	\$5.30	183	616	799	B	\$5.30	151	573	724	B	\$5.30	182	538	720	B	\$2.25	150	348	498	B
0500 - 0600	\$9.95	332	1,030	1,362	F	\$9.95	337	1,497	1,834	F	\$9.95	242	935	1,177	D	\$9.95	277	925	1,202	E	\$6.95	222	904	1,126	D
0600 - 0700	\$9.95	205	1,205	1,410	F	\$10.95	148	531	679	B	\$10.95	136	582	718	B	\$10.95	153	685	838	C	\$6.95	187	1,119	1,306	E
0700 - 0800	\$6.95	206	1,415	1,621	F	\$6.95	214	1,276	1,490	F	\$6.95	203	1,083	1,286	E	\$6.95	152	1,139	1,291	E	\$5.30	196	1,075	1,271	E
0800 - 0900	\$5.30	70	903	973	C	\$5.30	101	1,081	1,182	D	\$5.30	92	793	885	C	\$5.30	111	806	917	C	\$2.25	113	935	1,048	D
0900 - 1000	\$5.30	65	518	583	B	\$5.30	101	681	782	B	\$5.30	68	552	620	B	\$5.30	67	544	611	B	\$2.25	92	563	655	B

AM Time	Monday 03/15/21					Tuesday 03/16/21					Wednesday 03/17/21					Thursday 03/18/21					Friday 03/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	163	543	706	B	\$5.30	171	567	738	B	\$5.30	194	622	816	C	\$5.30	141	705	846	C	\$2.25	136	377	513	B
0500 - 0600	\$9.95	240	676	916	C	\$9.95	348	1,379	1,727	F	\$9.95	291	1,226	1,517	F	\$9.95	268	1,137	1,405	F	\$6.95	256	868	1,124	D
0600 - 0700	\$9.95	133	810	943	C	\$10.95	186	504	690	B	\$10.95	198	751	949	C	\$10.95	198	854	1,052	D	\$6.95	215	1,061	1,276	E
0700 - 0800	\$6.95	155	1,046	1,201	E	\$6.95	195	1,195	1,390	F	\$6.95	180	1,328	1,508	F	\$6.95	208	1,295	1,503	F	\$5.30	194	1,066	1,260	E
0800 - 0900	\$5.30	103	880	983	C	\$5.30	124	1,096	1,220	E	\$5.30	103	1,111	1,214	E	\$5.30	120	1,032	1,152	D	\$2.25	114	820	934	C
0900 - 1000	\$5.30	88	610	698	B	\$5.30	86	706	792	B	\$5.30	88	648	736	B	\$5.30	95	717	812	C	\$2.25	98	574	672	B

AM Time	Monday 03/22/21					Tuesday 03/23/21					Wednesday 03/24/21					Thursday 03/25/21					Friday 03/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	184	595	779	B	\$5.30	185	599	784	B	\$5.30	201	617	818	C	\$5.30	193	663	856	C	\$2.25	118	370	488	B
0500 - 0600	\$9.95	308	913	1,221	E	\$9.95	333	1,466	1,799	F	\$9.95	312	1,235	1,547	F	\$9.95	328	1,120	1,448	F	\$6.95	231	907	1,138	D
0600 - 0700	\$9.95	206	1,123	1,329	E	\$10.95	172	579	751	B	\$10.95	174	732	906	C	\$10.95	230	773	1,003	D	\$6.95	178	996	1,174	D
0700 - 0800	\$6.95	223	1,289	1,512	F	\$6.95	236	1,315	1,551	F	\$6.95	186	1,317	1,503	F	\$6.95	221	1,365	1,586	F	\$5.30	179	1,000	1,179	D
0800 - 0900	\$5.30	146	1,080	1,226	E	\$5.30	124	1,130	1,254	E	\$5.30	128	1,035	1,163	D	\$5.30	125	1,105	1,230	E	\$2.25	107	835	942	C
0900 - 1000	\$5.30	106	666	772	B	\$5.30	117	711	828	C	\$5.30	165	689	854	C	\$5.30	111	669	780	B	\$2.25	140	577	717	B

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	161	469	630	B	\$5.30	152	614	766	B	\$5.30	184	660	844	C										
0500 - 0600	\$9.95	343	984	1,327	E	\$9.95	380	1,549	1,929	F	\$9.95	302	1,125	1,427	F										
0600 - 0700	\$9.95	196	1,080	1,276	E	\$10.95	163	509	672	B	\$10.95	210	733	943	C										
0700 - 0800	\$6.95	213	1,229	1,442	F	\$6.95	226	1,314	1,540	F	\$6.95	207	1,299	1,506	F										
0800 - 0900	\$5.30	116	1,007	1,123	D	\$5.30	120	1,087	1,207	E	\$5.30	140	980	1,120	D										
0900 - 1000	\$5.30	127	664	791	B	\$5.30	130	707	837	C	\$5.30	183	727	910	C										

Westbound AM Peak - I-15 North to County Line

AM Time	Monday 03/01/21					Tuesday 03/02/21					Wednesday 03/03/21					Thursday 03/04/21					Friday 03/05/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	117	402	519	B	\$2.95	113	371	484	B	\$2.95	91	378	469	B	\$2.95	78	378	456	B	\$2.95	75	330	405	B
0500 - 0600	\$6.85	151	760	911	C	\$6.85	193	799	992	C	\$6.85	147	789	936	C	\$6.85	152	850	1,002	D	\$5.30	136	688	824	C
0600 - 0700	\$6.85	132	952	1,084	D	\$6.85	136	1016	1,152	D	\$6.85	113	910	1,023	D	\$6.85	103	968	1,071	D	\$5.30	126	894	1,020	D
0700 - 0800	\$6.85	106	886	992	C	\$6.85	95	865	960	C	\$6.85	88	796	884	C	\$6.85	117	913	1,030	D	\$2.95	101	815	916	C
0800 - 0900	\$2.95	61	831	892	C	\$2.95	71	988	1,059	D	\$2.95	48	725	773	B	\$2.95	71	828	899	C	\$2.95	69	688	757	B
0900 - 1000	\$2.95	53	552	605	B	\$2.95	40	701	741	B	\$2.95	52	529	581	B	\$2.95	61	624	685	B	\$2.95	66	486	552	B

AM Time	Monday 03/08/21					Tuesday 03/09/21					Wednesday 03/10/21					Thursday 03/11/21					Friday 03/12/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	113	400	513	B	\$2.95	109	365	474	B	\$2.95	90	371	461	B	\$2.95	98	380	478	B	\$2.95	83	332	415	B
0500 - 0600	\$6.85	213	788	1,001	D	\$6.85	170	864	1,034	D	\$6.85	145	657	802	C	\$6.85	180	740	920	C	\$5.30	137	701	838	C
0600 - 0700	\$6.85	119	906	1,025	D	\$6.85	121	995	1,116	D	\$6.85	96	790	886	C	\$6.85	96	858	954	C	\$5.30	91	817	908	C
0700 - 0800	\$6.85	92	870	962	C	\$6.85	102	921	1,023	D	\$6.85	99	765	864	C	\$6.85	97	836	933	C	\$2.95	97	838	935	C
0800 - 0900	\$2.95	65	738	803	C	\$2.95	81	814	895	C	\$2.95	69	717	786	B	\$2.95	66	763	829	C	\$2.95	80	700	780	B
0900 - 1000	\$2.95	45	504	549	B	\$2.95	59	559	618	B	\$2.95	62	388	450	B	\$2.95	49	489	538	B	\$2.95	60	511	571	B

AM Time	Monday 03/15/21					Tuesday 03/16/21					Wednesday 03/17/21					Thursday 03/18/21					Friday 03/19/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	115	401	516	B	\$2.95	118	377	495	B	\$2.95	107	388	495	B	\$2.95	80	412	492	B	\$2.95	78	334	412	B
0500 - 0600	\$6.85	153	690	843	C	\$6.85	170	788	958	C	\$6.85	179	768	947	C	\$6.85	134	820	954	C	\$5.30	124	727	851	C
0600 - 0700	\$6.85	98	850	948	C	\$6.85	125	854	979	C	\$6.85	130	1,012	1,142	D	\$6.85	113	950	1,063	D	\$5.30	114	848	962	C
0700 - 0800	\$6.85	72	770	842	C	\$6.85	100	986	1,086	D	\$6.85	81	952	1,033	D	\$6.85	106	876	982	C	\$2.95	95	802	897	C
0800 - 0900	\$2.95	62	763	825	C	\$2.95	67	946	1,013	D	\$2.95	67	841	908	C	\$2.95	64	825	889	C	\$2.95	59	683	742	B
0900 - 1000	\$2.95	63	515	578	B	\$2.95	64	692	756	B	\$2.95	49	638	687	B	\$2.95	56	682	738	B	\$2.95	74	538	612	B

AM Time	Monday 03/22/21					Tuesday 03/23/21					Wednesday 03/24/21					Thursday 03/25/21					Friday 03/26/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	105	449	554	B	\$2.95	104	387	491	B	\$2.95	108	390	498	B	\$2.95	99	385	484	B	\$2.95	74	315	389	A
0500 - 0600	\$6.85	202	758	960	C	\$6.85	178	813	991	C	\$6.85	193	798	991	C	\$6.85	203	813	1,016	D	\$5.30	129	679	808	C
0600 - 0700	\$6.85	135	997	1,132	D	\$6.85	137	1,040	1,177	D	\$6.85	106	1,027	1,133	D	\$6.85	146	974	1,120	D	\$5.30	90	852	942	C
0700 - 0800	\$6.85	103	960	1,063	D	\$6.85	109	959	1,068	D	\$6.85	90	952	1,042	D	\$6.85	117	965	1,082	D	\$2.95	88	834	922	C
0800 - 0900	\$2.95	80	896	976	C	\$2.95	80	868	948	C	\$2.95	63	875	938	C	\$2.95	68	843	911	C	\$2.95	67	681	748	B
0900 - 1000	\$2.95	64	612	676	B	\$2.95	74	750	824	C	\$2.95	69	662	731	B	\$2.95	69	618	687	B	\$2.95	65	512	577	B

AM Time	Monday 03/29/21					Tuesday 03/30/21					Wednesday 03/31/21					Thursday 04/01/21					Friday 04/02/21				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	116	369	485	B	\$2.95	105	367	472	B	\$2.95	109	329	438	B										
0500 - 0600	\$6.85	198	757	955	C	\$6.85	194	771	965	C	\$6.85	166	660	826	C										
0600 - 0700	\$6.85	132	970	1,102	D	\$6.85	136	1,058	1,194	D	\$6.85	139	1,060	1,199	D										
0700 - 0800	\$6.85	123	896	1,019	D	\$6.85	106	951	1,057	D	\$6.85	118	931	1,049	D										
0800 - 0900	\$2.95	86	787	873	C	\$2.95	88	826	914	C	\$2.95	104	773	877	C										
0900 - 1000	\$2.95	87	570	657	B	\$2.95	84	594	678	B	\$2.95	118	660	778	B										

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 110 calls during the month of March. Of those calls, 70 were to assist disabled vehicles, 12 calls to remove debris, and 28 were in response to accidents in the Express Lanes.

91 Express Lanes Back-Office System (BOS) Development Update

In February, Cofiroute USA, LLC (CUSA) notified OCTA and RCTC of a delay to the implementation of the new BOS for the 91 Express Lanes for both Orange and Riverside counties as a result of the COVID-19 pandemic. CUSA is the current operator of the 91 Express Lanes for both OCTA and RCTC and is the firm selected for the design, development, and implementation of the new BOS, as well as the customer service center operation, once the current contract expires on June 30, 2021.

In anticipation that the future contractor would not be able to meet the go-live date in July 2021, the OCTA Board of Directors approved an amendment to the current three-party agreement between CUSA, RCTC, and OCTA, which allowed for six one-month optional extension periods. Staff from both agencies are continuing to work with CUSA to meet the revised anticipated go-live date in October 2021.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 3/31/2021		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 27,641,290.61	\$ 19,315,800.00	\$ 8,325,490.61	43.1
Fee Revenue	4,596,586.43	1,837,875.00	2,758,711.43	150.1
Total operating revenues	32,237,877.04	21,153,675.00	11,084,202.04	52.4
Operating expenses:				
Salaries and Benefits	452,487.98	506,625.00	54,137.02	10.7
Legal Services	79,747.63	262,500.00	182,752.37	69.6
Advisory Services	40,606.95	56,250.00	15,643.05	27.8
Audit and Accounting Fees	31,550.00	27,000.00	(4,550.00)	(16.9)
Service Fees	1,541.32	15,000.00	13,458.68	89.7
Other Professional Services	358,374.41	1,965,750.00	1,607,375.59	81.8
Lease Expense	194,923.69	367,650.00	172,726.31	47.0
Operations	1,346,890.06	2,240,250.00	893,359.94	39.9
Utilities	19,861.60	61,200.00	41,338.40	67.5
Supplies and Materials	4,640.32	22,500.00	17,859.68	79.4
Membership and Subscription Fees	28,281.50	22,500.00	(5,781.50)	(25.7)
Office Equipment & Furniture (Non-Capital)	4,706.87	11,250.00	6,543.13	58.2
Maintenance/Repairs	93,131.19	273,825.00	180,693.81	66.0
Training Seminars and Conferences	(720.00)	1,725.00	2,445.00	141.7
Transportation Expenses	-	3,000.00	3,000.00	100.0
Lodging	-	2,625.00	2,625.00	100.0
Meals	-	375.00	375.00	100.0
Other Staff Expenses	-	375.00	375.00	100.0
Advertising	4,611.25	206,250.00	201,638.75	97.8
Program Management	55,294.60	124,575.00	69,280.40	55.6
Program Operations	5,579,869.18	6,476,775.00	896,905.82	13.8
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	228,750.00	228,750.00	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	18.11	-	(18.11)	N/A
Total operating expenses	8,295,816.66	12,876,750.00	4,580,933.34	35.6
Operating income (loss)	23,942,060.38	8,276,925.00	15,665,135.38	189.3
Nonoperating revenues (expenses):				
Interest Revenue	276,760.38	518,925.00	(242,164.62)	46.7
Other Miscellaneous Revenue	52,434.43	75.00	52,359.43	(69,812.6)
Interest Expense	(22,234,617.17)	(5,339,925.00)	(16,894,692.17)	316.4
Total nonoperating revenues (expenses)	(21,905,422.36)	(4,820,925.00)	(17,084,497.36)	(354.4)
Transfers In	-	-	-	N/A
Transfers Out	(489,200.00)	(768,975.00)	279,775.00	(36.4)
Net income (loss)	\$ 1,547,438.02	\$ 2,687,025.00	\$ (1,139,586.98)	(42.4)

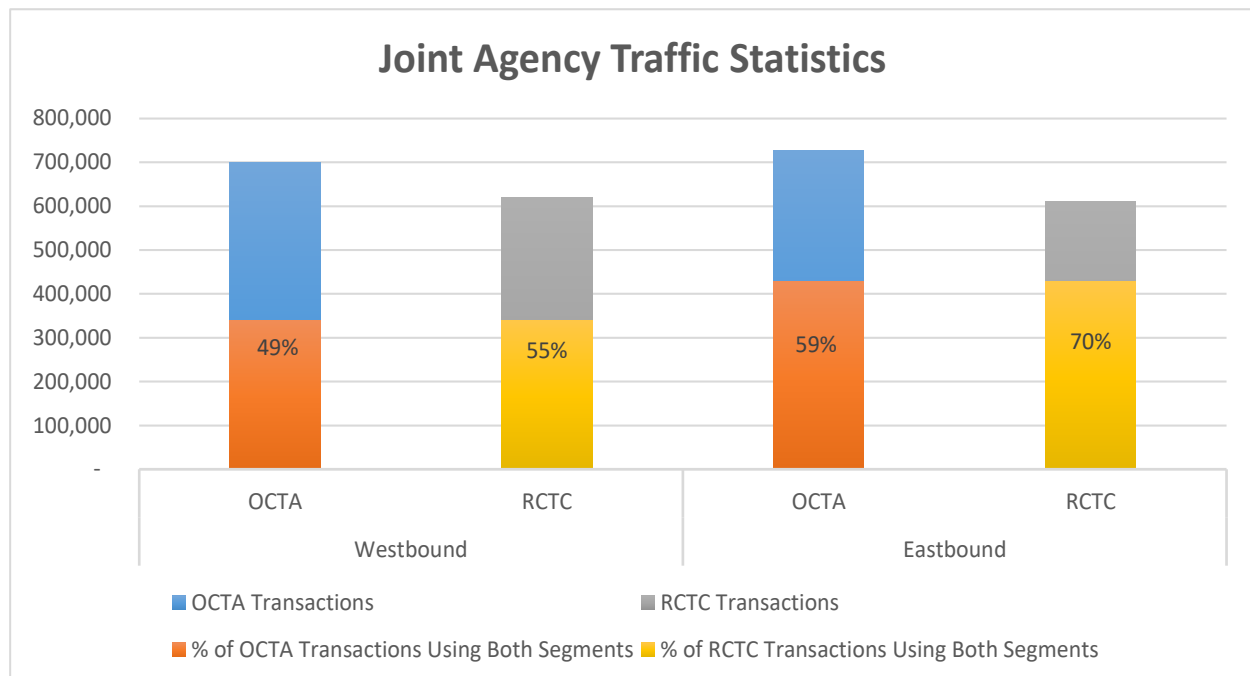
¹ Unaudited

JOINT AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **March 31, 2021**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	698,205	339,796	49%	\$1,959,659
RCTC	619,374	339,796	55%	\$2,004,637
I-15	253,932	184,795	73%	\$753,288
McKinley	365,442	155,001	42%	\$1,251,349
Eastbound				
OCTA	727,836	427,547	59%	\$2,613,668
RCTC	611,244	427,547	70%	\$2,142,525
I-15	235,416	170,525	72%	\$619,915
McKinley	375,828	257,022	68%	\$1,522,611

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Mar-21 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	1:20
Abandon Rate	Monthly	No more than 4.0%	1.6%
Customer Satisfaction	Monthly	At least 75 outbound calls	77
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.6
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.3
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.02%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

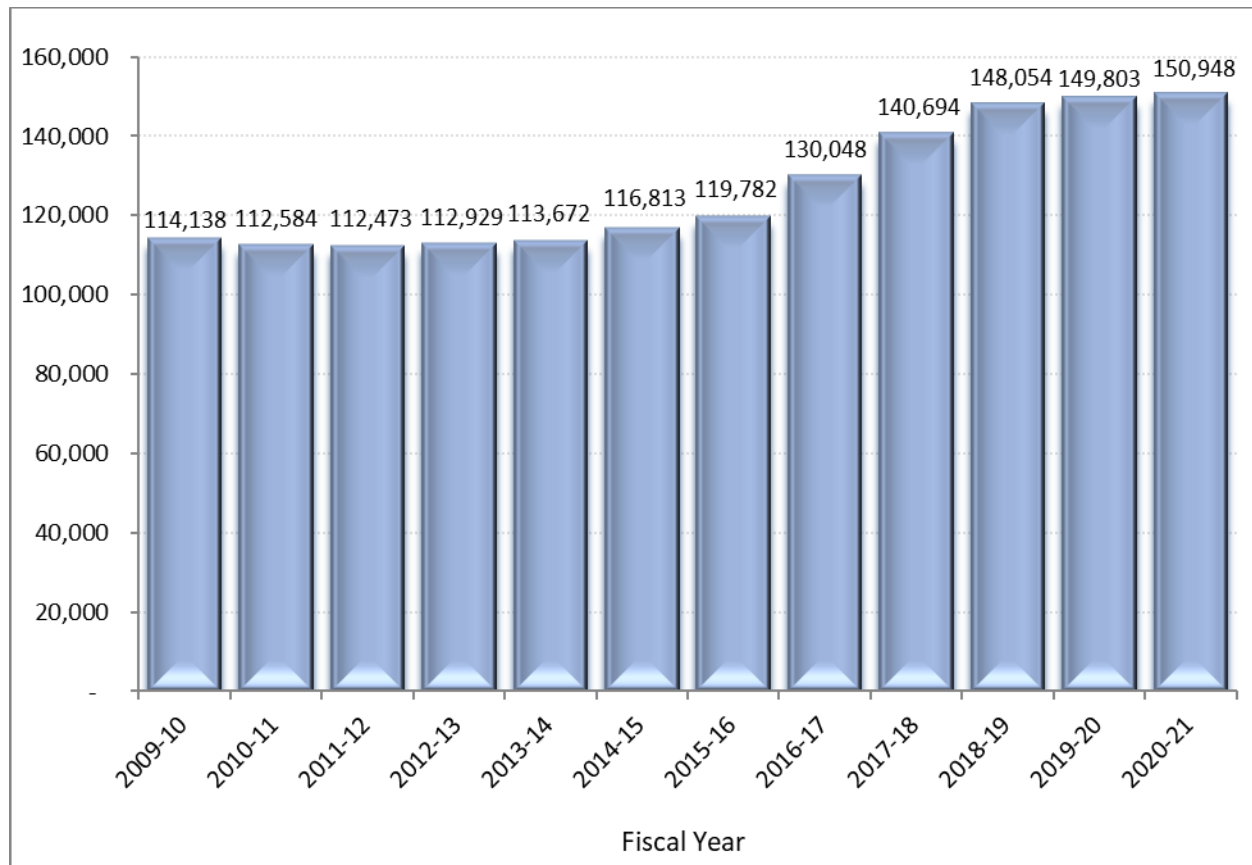
T21 TRANSPONDER DISTRIBUTION	March-21		February-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	1,378	98.1%	866	96.3%	2,225	96.8%
Additional Tags to Existing Accounts	15	1.1%	19	2.1%	45	2.0%
Replacement Transponders	11	0.8%	14	1.6%	29	1.3%
Total Issued	1,404		899		2,299	
Returned						
Account Closures					2,299	21.1%
Accounts Downsizing					0	0.0%
Defective Transponders	5,821	100.0%	173	100.0%	8,586	78.9%
Total Returned	5,821		173		10,885	

6C TRANSPONDER DISTRIBUTION	March-21		February-21		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	66,550	99.9%	53,930	100.0%	82,368	99.9%
Additional Tags to Existing Accounts	55	0.1%	18	0.0%	83	0.1%
Replacement Transponders	0	0.0%	0	0.0%	5	0.0%
Total Issued	66,605		53,948		82,455	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of March 2021, the 91 Express Lanes had 150,948 active customer accounts and 524,560 transponders classified as assigned.

Number of Accounts by FY

As of March 31, 2021



Incoming Email Activity

During March, the Anaheim Processing Center received 4,573 emails.

Operational Activity

Amid concerns about the spread of COVID-19 and following the State of California's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March 2020 and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.