



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
October 2020

As of October 31, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for October 2020 was 1,326,289. This represents a daily average of 42,784 vehicles. This is a 13.2 percent decrease in total traffic volume from the same period last year, which totaled 1,527,291. Potential toll revenue for October was \$4,322,649, which represents a decrease of 9.7 percent from the prior year's total of \$4,789,084. Carpool percentage for October was 20.9 percent as compared to the previous year's rate of 23.5 percent. The decreases are attributed to the coronavirus (COVID-19) pandemic and California Governor Newsom's orders for residents to stay-at-home and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Orange County Transportation Authority (OCTA) 91 Express Lanes and associated potential revenue for the month of October 2020.

Current Month-to-Date (MTD) as of October 31, 2020

	Oct-20 MTD Actual	Oct-19 MTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	1,048,523	1,167,703	(10.2%)
3+ Lanes	277,766	359,588	(22.8%)
Total Gross Trips	1,326,289	1,527,291	(13.2%)
Revenue			
Full Toll Lanes	\$4,269,601	\$4,718,326	(9.5%)
3+ Lanes	\$53,048	\$70,758	(25.0%)
Total Gross Revenue	\$4,322,649	\$4,789,084	(9.7%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.07	\$4.04	0.7%
Average 3+ Lanes	\$0.19	\$0.20	(5.0%)
Average Gross Revenue	\$3.26	\$3.14	3.8%

The 2021 fiscal year-to-date traffic volume decreased by 22.2 percent and potential toll revenue decreased by 16 percent, when compared with the same period last year. Year-to-date average revenue per trip is \$3.25.

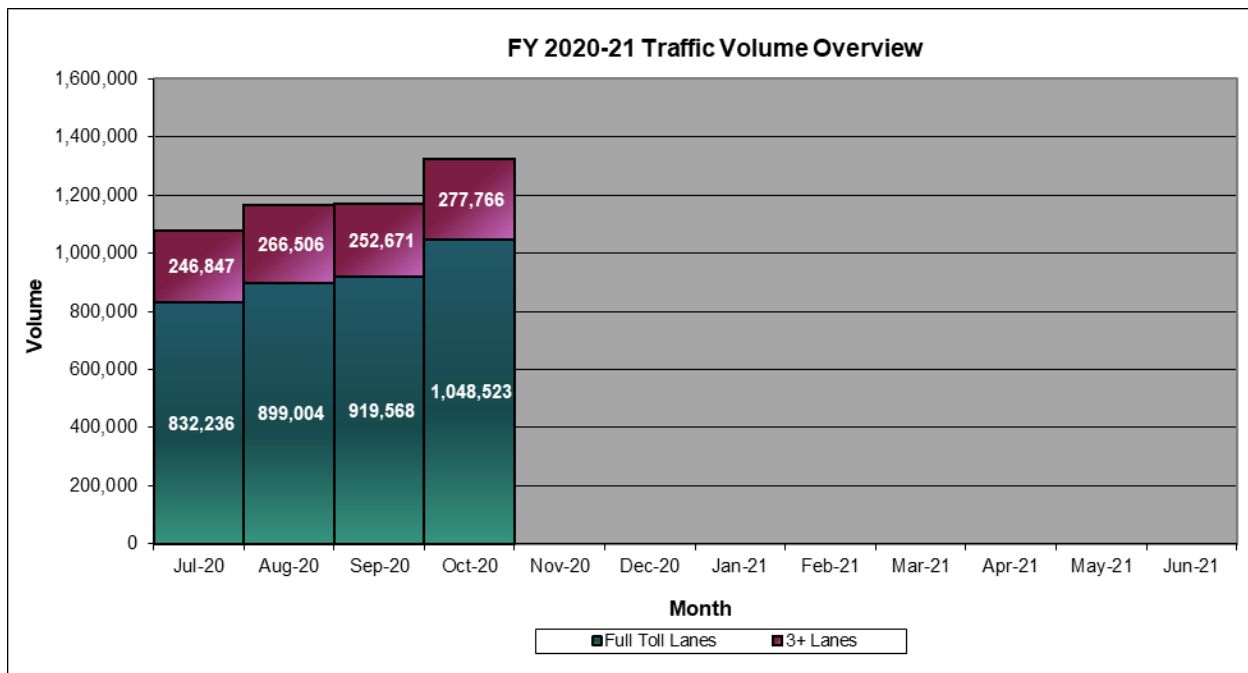
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2020 through October 2020.

Fiscal Year (FY) 2020-21 Year-to-Date as of October 31, 2020

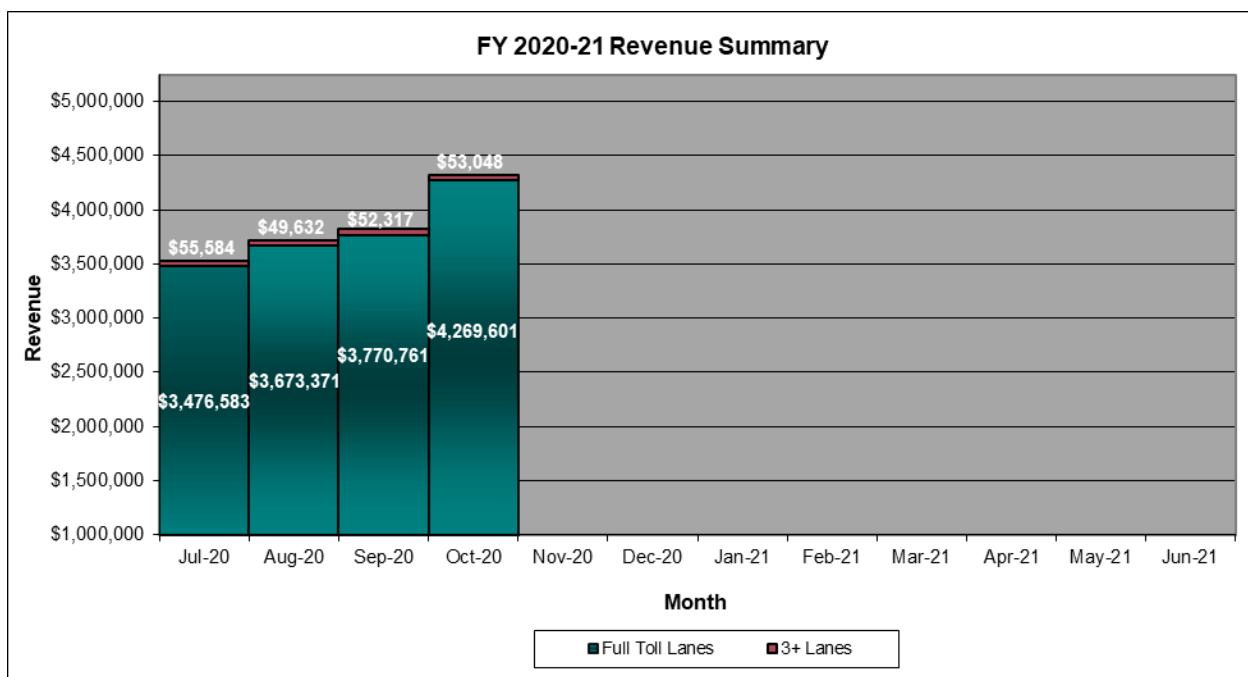
	FY 2020-21 YTD Actual	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips			
Full Toll Lanes	3,699,331	4,499,877	(17.8%)
3+ Lanes	1,043,790	1,596,588	(34.6%)
Total Gross Trips	4,743,121	6,096,465	(22.2%)
Revenue			
Full Toll Lanes	\$15,190,317	\$18,049,821	(15.8%)
3+ Lanes	\$210,582	\$289,703	(27.3%)
Total Gross Revenue	\$15,400,899	\$18,339,524	(16.0%)
Average Revenue per Trip			
Average Full Toll Lanes	\$4.11	\$4.01	2.5%
Average 3+ Lanes	\$0.20	\$0.18	11.1%
Average Gross Revenue	\$3.25	\$3.01	8.0%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between full toll trips and high-occupancy vehicle (HOV3+) trips for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll trips and HOV3+ trips for FY 2020-21 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak-hour traffic in the eastbound direction reached or exceeded 90 percent of defined capacity 14 times during the month of October 2020. As demonstrated on the next chart, westbound peak-hour traffic volumes top out at 88 percent of defined capacity.

PM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500													\$6.95	454	2,935	86%	\$7.35	486	3,029	89%
1500 - 1600													\$6.25	493	3,260	96%	\$8.15	626	2,705	80%
1600 - 1700													\$7.30	414	2,798	82%	\$7.95	415	2,781	82%
1700 - 1800													\$7.20	431	2,939	86%	\$6.55	460	2,773	82%
1800 - 1900													\$4.35	393	2,371	70%	\$6.55	513	2,428	71%
1900 - 2000													\$5.60	373	1,456	43%	\$6.05	541	1,873	55%

PM Time	Monday 10/05/20				Tuesday 10/06/20				Wednesday 10/07/20				Thursday 10/08/20				Friday 10/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	347	2,548	75%	\$5.15	316	2,484	73%	\$5.15	392	2,925	86%	\$6.95	412	2,883	85%	\$7.35	525	3,132	92%
1500 - 1600	\$5.50	484	2,963	87%	\$5.25	472	2,761	81%	\$7.25	528	2,796	82%	\$6.25	548	3,429	101%	\$8.15	636	2,758	81%
1600 - 1700	\$4.85	344	2,826	83%	\$5.00	323	2,853	84%	\$7.00	311	2,764	81%	\$7.30	381	2,568	76%	\$7.95	420	2,795	82%
1700 - 1800	\$4.80	369	2,796	82%	\$4.90	369	2,884	85%	\$5.90	427	3,065	90%	\$7.20	437	2,950	87%	\$6.55	461	2,762	81%
1800 - 1900	\$5.50	365	1,845	54%	\$3.95	412	2,385	70%	\$3.95	430	2,406	71%	\$4.35	468	2,539	75%	\$6.55	515	2,499	74%
1900 - 2000	\$3.85	260	983	29%	\$3.85	245	1,046	31%	\$3.85	345	1,358	40%	\$5.60	357	1,439	42%	\$6.05	476	1,817	53%

PM Time	Monday 10/12/20				Tuesday 10/13/20				Wednesday 10/14/20				Thursday 10/15/20				Friday 10/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	368	2,514	74%	\$5.15	332	2,746	81%	\$5.15	394	2,908	86%	\$6.95	449	2,765	81%	\$7.35	568	3,333	98%
1500 - 1600	\$5.50	456	2,869	84%	\$5.25	505	2,742	81%	\$7.25	485	2,840	84%	\$6.25	508	3,206	94%	\$8.15	622	2,765	81%
1600 - 1700	\$4.85	328	2,928	86%	\$5.00	327	2,827	83%	\$7.00	293	2,549	75%	\$7.30	344	2,633	77%	\$7.95	421	2,870	84%
1700 - 1800	\$4.80	365	2,510	74%	\$4.90	398	2,938	86%	\$5.90	433	2,962	87%	\$7.20	441	2,949	87%	\$6.55	431	2,759	81%
1800 - 1900	\$5.50	378	1,817	53%	\$3.95	394	2,174	64%	\$3.95	402	2,353	69%	\$4.35	439	2,579	76%	\$6.55	269	1,083	32%
1900 - 2000	\$3.85	264	968	28%	\$3.85	289	1,223	36%	\$3.85	351	1,344	40%	\$5.60	374	1,521	45%	\$6.05	691	2,589	76%

PM Time	Monday 10/19/20				Tuesday 10/20/20				Wednesday 10/21/20				Thursday 10/22/20				Friday 10/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	277	1,479	44%	\$5.15	348	2,817	83%	\$5.15	332	2,747	81%	\$6.95	434	2,757	81%	\$7.35	548	3,337	98%
1500 - 1600	\$5.50	517	3,188	94%	\$5.25	488	2,762	81%	\$7.25	554	2,960	87%	\$6.25	495	3,364	99%	\$8.15	653	2,771	82%
1600 - 1700	\$4.85	337	2,826	83%	\$5.00	309	2,856	84%	\$7.00	356	2,981	88%	\$7.30	350	2,654	78%	\$7.95	440	2,858	84%
1700 - 1800	\$4.80	383	2,927	86%	\$4.90	395	2,930	86%	\$5.90	427	2,914	86%	\$7.20	414	2,936	86%	\$6.55	460	2,852	84%
1800 - 1900	\$5.50	351	1,888	56%	\$3.95	416	2,209	65%	\$3.95	401	2,303	68%	\$4.35	424	2,513	74%	\$6.55	532	2,354	69%
1900 - 2000	\$3.85	290	1,082	32%	\$3.85	291	1,110	33%	\$3.85	328	1,273	37%	\$5.60	370	1,440	42%	\$6.05	454	1,776	52%

PM Time	Monday 10/26/20				Tuesday 10/27/20				Wednesday 10/28/20				Thursday 10/29/20				Friday 10/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	363	2,762	81%	\$5.15	380	3,009	89%	\$5.15	368	3,100	91%	\$6.95	420	3,154	93%	\$7.35	495	3,261	96%
1500 - 1600	\$5.50	495	2,680	79%	\$5.25	494	2,666	78%	\$7.25	456	2,659	78%	\$6.25	523	3,341	98%	\$8.15	539	2,515	74%
1600 - 1700	\$4.85	288	2,437	72%	\$5.00	295	2,755	81%	\$7.00	365	2,872	84%	\$7.30	379	2,537	75%	\$7.95	396	2,884	85%
1700 - 1800	\$4.80	308	2,263	67%	\$4.90	348	2,899	85%	\$5.90	362	2,860	84%	\$7.20	375	2,808	83%	\$6.55	456	2,746	81%
1800 - 1900	\$5.50	404	2,174	64%	\$3.95	465	2,751	81%	\$3.95	570	3,149	93%	\$4.35	483	2,928	86%	\$6.55	505	2,293	67%
1900 - 2000	\$3.85	341	1,539	45%	\$3.85	258	1,137	33%	\$3.85	437	2,034	60%	\$5.60	460	2,066	61%	\$6.05	483	1,946	57%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 09/28/20				Tuesday 09/29/20				Wednesday 09/30/20				Thursday 10/01/20				Friday 10/02/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500													\$3.05	477	1,592	47%	\$3.05	366	1,213	36%
0500 - 0600													\$4.95	531	2,064	61%	\$4.70	484	1,946	57%
0600 - 0700													\$5.15	315	1,886	55%	\$4.95	300	1,827	54%
0700 - 0800													\$5.65	261	2,033	60%	\$5.50	249	1,739	51%
0800 - 0900													\$5.15	153	1,856	55%	\$4.95	180	1,482	44%
0900 - 1000													\$4.10	156	1,495	44%	\$4.10	147	1,301	38%

AM Time	Monday 10/05/20				Tuesday 10/06/20				Wednesday 10/07/20				Thursday 10/08/20				Friday 10/09/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	409	1,566	46%	\$3.05	453	1,524	45%	\$3.05	459	1,652	49%	\$3.05	472	1,651	49%	\$3.05	364	1,207	36%
0500 - 0600	\$4.95	452	2,069	61%	\$4.95	600	2,253	66%	\$4.95	566	2,133	63%	\$4.95	573	2,107	62%	\$4.70	506	1,946	57%
0600 - 0700	\$5.15	319	1,924	57%	\$5.15	317	1,927	57%	\$5.15	325	2,033	60%	\$5.15	329	1,894	56%	\$4.95	243	1,380	41%
0700 - 0800	\$5.65	273	1,898	56%	\$5.65	278	2,065	61%	\$5.65	247	1,996	59%	\$5.65	298	1,956	58%	\$5.50	191	1,267	37%
0800 - 0900	\$5.15	165	1,571	46%	\$5.15	156	1,711	50%	\$5.15	158	1,878	55%	\$5.15	144	1,688	50%	\$4.95	197	1,385	41%
0900 - 1000	\$4.10	122	1,179	35%	\$4.10	136	1,310	39%	\$4.10	163	1,573	46%	\$4.10	152	1,501	44%	\$4.10	171	1,361	40%

AM Time	Monday 10/12/20				Tuesday 10/13/20				Wednesday 10/14/20				Thursday 10/15/20				Friday 10/16/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	412	1,437	42%	\$3.05	441	1,516	45%	\$3.05	453	1,499	44%	\$3.05	449	1,488	44%	\$3.05	372	1,120	33%
0500 - 0600	\$4.95	503	2,057	61%	\$4.95	583	2,242	66%	\$4.95	575	2,048	60%	\$4.95	592	2,170	64%	\$4.70	492	1,950	57%
0600 - 0700	\$5.15	298	1,826	54%	\$5.15	311	1,964	58%	\$5.15	352	2,161	64%	\$5.15	388	2,060	61%	\$4.95	331	1,872	55%
0700 - 0800	\$5.65	247	1,825	54%	\$5.65	259	1,777	52%	\$5.65	267	2,045	60%	\$5.65	254	2,005	59%	\$5.50	280	1,879	55%
0800 - 0900	\$5.15	159	1,478	43%	\$5.15	135	1,652	49%	\$5.15	180	1,821	54%	\$5.15	176	1,771	52%	\$4.95	163	1,525	45%
0900 - 1000	\$4.10	136	1,152	34%	\$4.10	129	1,361	40%	\$4.10	125	1,264	37%	\$4.10	162	1,452	43%	\$4.10	187	1,360	40%

AM Time	Monday 10/19/20				Tuesday 10/20/20				Wednesday 10/21/20				Thursday 10/22/20				Friday 10/23/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	408	1,522	45%	\$3.05	443	1,476	43%	\$3.05	482	1,537	45%	\$3.05	447	1,535	45%	\$3.05	334	1,125	33%
0500 - 0600	\$4.95	514	2,035	60%	\$4.95	623	2,265	67%	\$4.95	574	2,168	64%	\$4.95	573	2,149	63%	\$4.70	525	2,015	59%
0600 - 0700	\$5.15	297	1,819	54%	\$5.15	329	1,924	57%	\$5.15	359	2,111	62%	\$5.15	354	1,957	58%	\$4.95	329	1,829	54%
0700 - 0800	\$5.65	327	2,063	61%	\$5.65	263	2,020	59%	\$5.65	288	1,964	58%	\$5.65	280	1,986	58%	\$5.50	248	1,680	49%
0800 - 0900	\$5.15	167	1,762	52%	\$5.15	183	1,820	54%	\$5.15	160	1,665	49%	\$5.15	182	1,794	53%	\$4.95	140	1,337	39%
0900 - 1000	\$4.10	135	1,173	35%	\$4.10	135	1,293	38%	\$4.10	139	1,346	40%	\$4.10	148	1,495	44%	\$4.10	141	1,168	34%

AM Time	Monday 10/26/20				Tuesday 10/27/20				Wednesday 10/28/20				Thursday 10/29/20				Friday 10/30/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	439	1,499	44%	\$3.05	458	1,739	51%	\$3.05	466	1,852	54%	\$3.05	467	1,775	52%	\$3.05	351	1,212	36%
0500 - 0600	\$4.95	571	2,224	65%	\$4.95	717	2,933	86%	\$4.95	654	2,704	80%	\$4.95	696	2,762	81%	\$4.70	550	2,336	69%
0600 - 0700	\$5.15	298	1,958	58%	\$5.15	360	2,601	77%	\$5.15	410	2,747	81%	\$5.15	401	2,990	88%	\$4.95	363	2,267	67%
0700 - 0800	\$5.65	265	2,105	62%	\$5.65	275	2,841	84%	\$5.65	279	2,904	85%	\$5.65	333	2,855	84%	\$5.50	290	1,830	54%
0800 - 0900	\$5.15	183	2,251	66%	\$5.15	181	2,329	69%	\$5.15	201	2,492	73%	\$5.15	185	2,467	73%	\$4.95	154	1,454	43%
0900 - 1000	\$4.10	159	2,129	63%	\$4.10	174	2,121	62%	\$4.10	181	2,119	62%	\$4.10	175	1,992	59%	\$4.10	158	1,286	38%

OCTA OPERATIONAL HIGHLIGHTS

On-Road Operations

OCTA customer assistance specialists (CAS) responded to 90 calls during the month of October. Of those calls, 75 were to assist disabled vehicles and ten calls to remove debris. The CAS provided assistance to five accidents in the Express Lanes with four of those accidents originating in the State Route 91 general purpose lanes.

91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA is contracting with the California Department of Transportation to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructure at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin early 2021 and is expected to be completed in summer 2021. As reported in the September 2020 monthly report, the schedule has been delayed by a few months as a result of preparing the final design/construction package and awaiting the final comments from our project partners.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries in October 2019. This new lane system is reading both the new 6C transponder protocol, as well as the legacy Title 21 protocol. The next steps of the project include the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 10/31/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 13,923,918.11	\$ 10,762,089.00	\$ 3,161,829.11	29.4
Fee Revenue	1,179,310.42	537,655.00	641,655.42	119.3
Total operating revenues	15,103,228.53	11,299,744.00	3,803,484.53	33.7
Operating expenses:				
Contracted Services	2,209,697.40	2,399,040.00	189,342.60	7.9
Administrative Fee	1,110,385.00	1,040,584.00	(69,801.00)	(6.7)
Other Professional Services	188,185.15	1,180,357.00	992,171.85	84.1
Credit card Processing Fees	302,374.64	318,780.00	16,405.36	5.1
Toll Road Account Servicing ⁽⁵⁾	63,389.67	202,020.00	138,630.33	68.6
Other Insurance Expense	145,316.24	83,300.00	(62,016.24)	(74.4)
Toll Road Maintenance Supply Repairs	27,272.51	1,371,309.00	1,344,036.49	98.0
Patrol Services	150,736.03	369,852.00	219,115.97	59.2
Building Equipment Repairs and Maint	131,744.73	133,896.00	2,151.27	1.6
6C Transponders	-	62,500.00	62,500.00	100.0
Other Services ⁽⁶⁾	(999,053.89)	16,640.00	1,015,693.89	6,103.9
Utilities	12,212.13	38,320.00	26,107.87	68.1
Office Expense	9,356.40	30,113.00	20,756.60	68.9
Bad Debt Expense	56,056.79	-	(56,056.79)	N/A
Miscellaneous ⁽²⁾	2,176.71	33,614.00	31,437.29	93.5
Leases	170,838.56	161,600.00	(9,238.56)	(5.7)
Total operating expenses	3,580,688.07	7,441,925.00	3,861,236.93	51.9
Depreciation and Amortization ⁽³⁾	2,034,094.22	-	(2,034,094.22)	N/A
Operating income (loss)	9,488,446.24	3,857,819.00	5,630,627.24	146.0
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	24,411.90	312,500.00	(288,088.10)	(92.2)
Interest Income	1,773,934.56	490,496.00	1,283,438.56	261.7
Interest Expense	(1,453,524.90)	(2,276,327.50)	822,802.60	36.1
Other	-	-	-	N/A
Total nonoperating revenues (expenses)	344,821.56	(1,473,331.50)	1,818,153.06	123.4
Transfers In	-	-	-	N/A
Transfers Out ⁽⁴⁾	(482,654.89)	(28,165,800.00)	27,683,145.11	98.3
Net income (loss)	\$ 9,350,612.91	\$ (25,781,312.50)	\$ 35,131,925.41	(136.3)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴Transfers Out: For M2 Project I and Project J expense reimbursements.

⁵collection efforts were paused due to pandemic.

⁶Litigation settlement was accrued, the negative will be offset once the litigation payment is issued.

Capital Asset Activity

During the four months ending October 31, 2020, capital asset activities included \$11,453 for the replacement of the air-conditioning units for the eastbound toll plaza.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for October 2020 was 1,102,840. This represents a daily average of 35,575 vehicles. This is a 17.7 percent decrease in total traffic volume from the same period last year, which totaled 1,340,783. Potential toll revenue for October was \$3,746,865, which represents a decrease of 41 percent from the prior year's total of \$6,346,763. Carpool percentage for October was 20.2 percent as compared to the previous year's rate of 19.9 percent. The decreases are attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the Riverside County Transportation Commission (RCTC) 91 Express Lanes and associated potential revenue for the month of October 2020.

Current Month-to-Date as of October 31, 2020

Trips	OCT-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	OCT-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	879,975	1,059,043	(179,068)	(16.9%)	1,073,571	(18.0%)
3+ Lanes	222,865	320,829	(97,964)	(30.5%)	267,212	(16.6%)
Total Gross Trips	1,102,840	1,379,872	(277,032)	(20.1%)	1,340,783	(17.7%)
Revenue						
Full Toll Lanes	\$3,705,484	\$4,536,429	(\$830,945)	(18.3%)	\$6,320,045	(41.4%)
3+ Lanes	\$41,381	\$0	\$41,381		\$26,718	54.9%
Total Gross Revenue	\$3,746,865	\$4,536,429	(\$789,564)	(17.4%)	\$6,346,763	(41.0%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.21	\$4.28	(\$0.07)	(1.6%)	\$5.89	(28.5%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.10	90.0%
Average Gross Revenue	\$3.40	\$3.29	\$0.11	3.3%	\$4.73	(28.1%)

The 2021 fiscal year-to-date traffic volume decreased by 25.5 percent and potential toll revenue decreased by 39.5 percent, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.42.

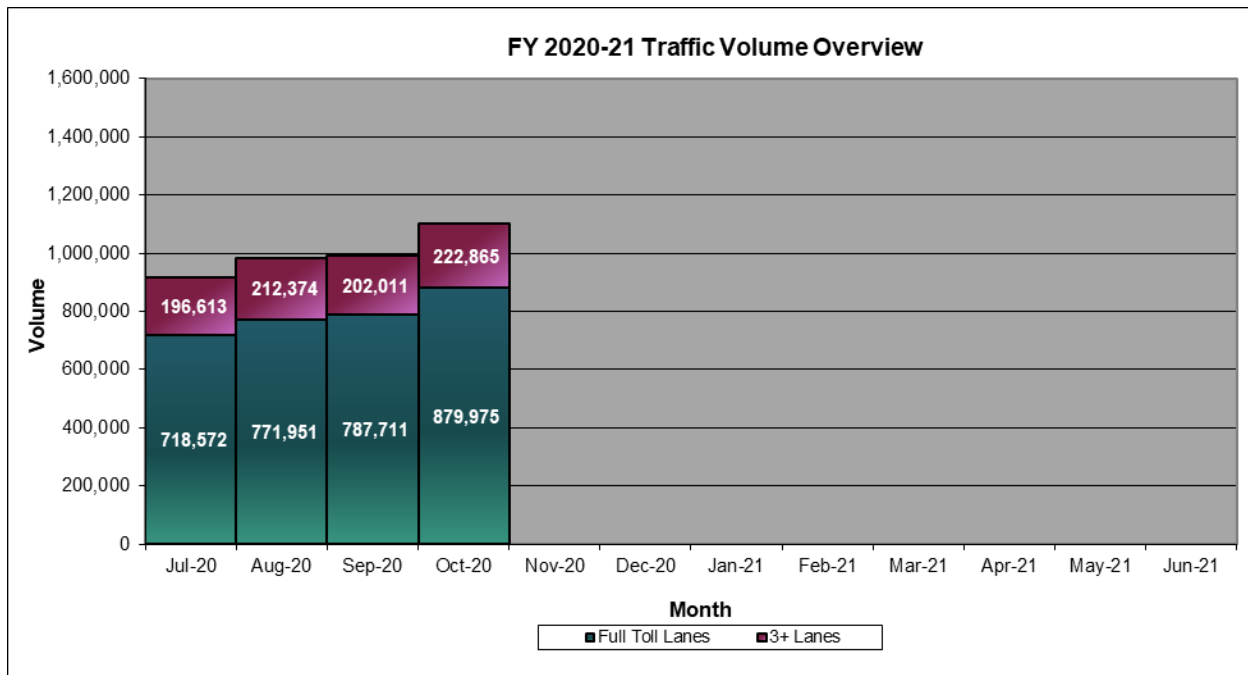
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2020 through October 2020.

Fiscal Year 2020-21 Year-to-Date as of October 31, 2020

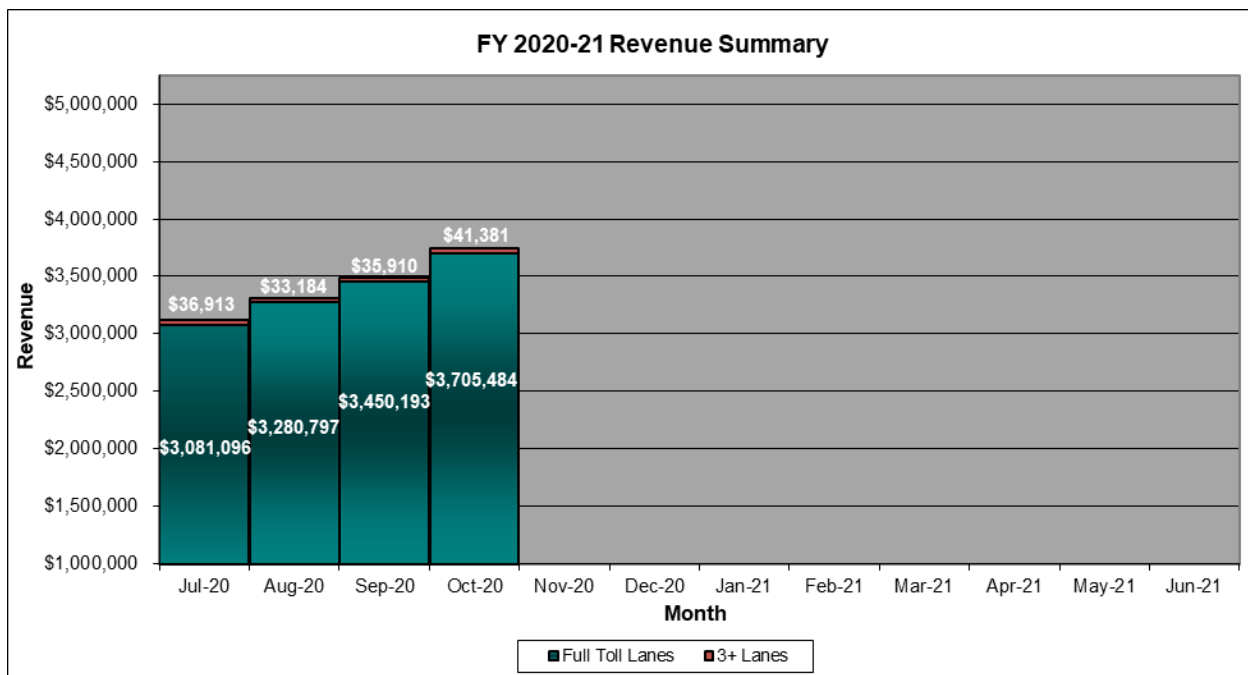
	FY 2020-21 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2019-20 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	3,158,209	4,159,500	(1,001,291)	(24.1%)	4,059,461	(22.2%)
3+ Lanes	833,863	1,326,057	(492,194)	(37.1%)	1,298,783	(35.8%)
Total Gross Trips	3,992,072	5,485,557	(1,493,485)	(27.2%)	5,358,244	(25.5%)
Revenue						
Full Toll Lanes	\$13,517,570	\$17,604,814	(\$4,087,245)	(23.2%)	\$22,449,234	(39.8%)
3+ Lanes	\$147,388	\$0	\$147,388		\$149,718	(1.6%)
Total Gross Revenue	\$13,664,958	\$17,604,814	(\$3,939,856)	(22.4%)	\$22,598,953	(39.5%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.28	\$4.23	\$0.05	1.2%	\$5.53	(22.6%)
Average 3+ Lanes	\$0.18	\$0.00	\$0.18		\$0.12	50.0%
Average Gross Revenue	\$3.42	\$3.21	\$0.21	6.5%	\$4.22	(19.0%)

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between full toll lanes and HOV3+ lanes for FY 2020-21 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

In October, peak-hour toll rates were adjusted for several peak-period hours in response to changes in traffic volume. Traffic volumes are being reviewed regularly, and a plan is in place to monitor traffic volumes and adjust toll rates until traffic returns to pre COVID-19 volumes.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$10.95	251	1,117	1,368	F	\$20.95	298	1,163	1,461	F
1500 - 1600																\$13.95	245	1,065	1,310	F	\$22.95	331	924	1,255	E
1600 - 1700																\$7.95	191	1,018	1,209	E	\$12.95	242	1,129	1,371	F
1700 - 1800																\$5.30	221	996	1,217	E	\$7.95	245	1,081	1,326	F
1800 - 1900																\$5.30	187	843	1,030	D	\$5.30	241	848	1,089	D
1900 - 2000																\$2.25	178	560	738	B	\$2.25	272	707	979	C

PM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	188	974	1,162	D	\$5.30	174	935	1,109	D	\$7.95	220	1,080	1,300	E	\$10.95	224	1,093	1,317	F	\$20.95	352	1,268	1,620	F
1500 - 1600	\$8.95	242	1,008	1,250	E	\$9.95	225	984	1,209	E	\$13.95	269	871	1,140	D	\$13.95	256	1,087	1,343	F	\$22.95	386	1,030	1,416	F
1600 - 1700	\$6.95	162	942	1,104	D	\$6.95	154	1,003	1,157	D	\$6.95	184	1,035	1,219	E	\$7.95	186	946	1,132	D	\$12.95	348	1,233	1,581	F
1700 - 1800	\$5.30	183	899	1,082	D	\$5.30	155	953	1,108	D	\$5.30	202	1,093	1,295	E	\$5.30	202	1,055	1,257	E	\$7.95	283	1,078	1,361	F
1800 - 1900	\$4.20	174	586	760	B	\$4.20	149	805	954	C	\$5.30	198	907	1,105	D	\$5.30	220	860	1,080	D	\$5.30	330	1,152	1,482	F
1900 - 2000	\$2.25	126	289	415	B	\$2.25	97	368	465	B	\$2.25	154	460	614	B	\$2.25	178	536	714	B	\$2.25	244	740	984	C

PM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	214	882	1,096	D	\$5.30	189	1,035	1,224	E	\$7.95	218	1,087	1,305	F	\$10.95	222	1,077	1,299	E	\$20.95	338	1,490	1,828	F
1500 - 1600	\$8.95	246	984	1,230	E	\$9.95	253	915	1,168	D	\$13.95	243	969	1,212	E	\$13.95	265	1,057	1,322	F	\$22.95	425	944	1,369	F
1600 - 1700	\$6.95	148	996	1,144	D	\$6.95	155	1,006	1,161	D	\$6.95	157	981	1,138	D	\$7.95	173	985	1,158	D	\$12.95	309	1,255	1,564	F
1700 - 1800	\$5.30	171	873	1,044	D	\$5.30	169	942	1,111	D	\$5.30	217	992	1,209	E	\$5.30	218	1,045	1,263	E	\$7.95	348	1,293	1,641	F
1800 - 1900	\$4.20	144	655	799	B	\$4.20	176	715	891	C	\$5.30	165	831	996	C	\$5.30	211	943	1,154	D	\$5.30	169	595	764	B
1900 - 2000	\$2.25	107	303	410	B	\$2.25	111	438	549	B	\$2.25	150	430	580	B	\$2.25	195	598	793	B	\$2.25	335	1,030	1,365	F

PM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	129	727	856	C	\$5.30	186	1,108	1,294	E	\$7.95	159	1,035	1,194	D	\$10.95	246	1,098	1,344	F	\$20.95	340	1,314	1,654	F
1500 - 1600	\$8.95	261	1,107	1,368	F	\$9.95	234	896	1,130	D	\$13.95	276	912	1,188	D	\$13.95	295	1,129	1,424	F	\$22.95	427	1,031	1,458	F
1600 - 1700	\$6.95	185	966	1,151	D	\$6.95	180	983	1,163	D	\$6.95	196	1,051	1,247	E	\$7.95	189	982	1,171	D	\$12.95	349	1,238	1,587	F
1700 - 1800	\$5.30	164	980	1,144	D	\$5.30	193	963	1,156	D	\$5.30	199	999	1,198	D	\$5.30	202	1,082	1,284	E	\$7.95	272	1,047	1,319	F
1800 - 1900	\$4.20	165	656	821	C	\$4.20	176	702	878	C	\$5.30	178	790	968	C	\$5.30	198	924	1,122	D	\$5.30	280	935	1,215	E
1900 - 2000	\$2.25	121	352	473	B	\$2.25	124	372	496	B	\$2.25	117	422	539	B	\$2.25	167	588	755	B	\$2.25	256	748	1,004	D

PM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	173	883	1,056	D	\$5.30	174	945	1,119	D	\$7.95	174	948	1,122	D	\$10.95	198	1,000	1,198	D	\$20.95	276	1,171	1,447	F
1500 - 1600	\$8.95	255	734	989	C	\$9.95	229	751	980	C	\$13.95	224	725	949	C	\$13.95	254	1,040	1,294	E	\$22.95	311	874	1,185	D
1600 - 1700	\$6.95	153	805	958	C	\$6.95	129	988	1,117	D	\$6.95	183	901	1,084	D	\$7.95	199	912	1,111	D	\$12.95	214	1,113	1,327	F
1700 - 1800	\$5.30	128	799	927	C	\$5.30	170	989	1,159	D	\$5.30	156	901	1,057	D	\$5.30	190	967	1,157	D	\$7.95	231	1,052	1,283	E
1800 - 1900	\$4.20	185	731	916	C	\$4.20	176	878	1,054	D	\$5.30	234	971	1,205	E	\$5.30	207	957	1,164	D	\$5.30	235	860	1,095	D
1900 - 2000	\$2.25	122	536	658	B	\$2.25	101	301	402	B	\$2.25	194	700	894	C	\$2.25	175	719	894	C	\$2.25	250	775	1,025	D

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500																\$5.30	112	813	925	C	\$5.30	130	803	933	C
1500 - 1600																\$5.30	117	882	999	C	\$5.30	156	706	862	C
1600 - 1700																\$5.30	109	740	849	C	\$2.95	109	677	786	B
1700 - 1800																\$5.30	104	750	854	C	\$2.95	97	629	726	B
1800 - 1900																\$2.95	94	606	700	B	\$2.95	136	629	765	B
1900 - 2000																\$2.95	91	370	461	B	\$2.95	132	452	584	B

PM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	91	658	749	B	\$5.30	79	680	759	B	\$5.30	118	792	910	C	\$5.30	107	762	869	C	\$5.30	113	768	881	C
1500 - 1600	\$5.30	110	767	877	C	\$5.30	113	780	893	C	\$5.30	131	735	866	C	\$5.30	130	859	989	C	\$5.30	148	676	824	C
1600 - 1700	\$2.95	83	726	809	C	\$5.30	65	819	884	C	\$5.30	82	756	838	C	\$5.30	92	684	776	B	\$2.95	88	412	500	B
1700 - 1800	\$2.95	79	637	716	B	\$2.95	89	712	801	C	\$2.95	114	786	900	C	\$5.30	118	722	840	C	\$2.95	131	589	720	B
1800 - 1900	\$2.95	90	448	538	B	\$2.95	89	597	686	B	\$2.95	123	596	719	B	\$2.95	102	573	675	B	\$2.95	94	314	408	B
1900 - 2000	\$1.95	61	236	297	A	\$1.95	58	262	320	A	\$2.95	101	345	446	B	\$2.95	97	353	450	B	\$2.95	134	460	594	B

PM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	85	634	719	B	\$5.30	85	719	804	C	\$5.30	109	692	801	C	\$5.30	132	713	845	C	\$5.30	118	671	789	B
1500 - 1600	\$5.30	113	753	866	C	\$5.30	119	715	834	C	\$5.30	116	741	857	C	\$5.30	107	812	919	C	\$5.30	133	594	727	B
1600 - 1700	\$2.95	96	778	874	C	\$5.30	75	760	835	C	\$5.30	71	703	774	B	\$5.30	86	710	796	B	\$2.95	81	379	460	B
1700 - 1800	\$2.95	66	631	697	B	\$2.95	87	719	806	C	\$2.95	96	751	847	C	\$5.30	105	694	799	B	\$2.95	57	261	318	A
1800 - 1900	\$2.95	94	440	534	B	\$2.95	98	583	681	B	\$2.95	92	561	653	B	\$2.95	117	633	750	B	\$2.95	75	301	376	A
1900 - 2000	\$1.95	69	235	304	A	\$1.95	71	339	410	B	\$2.95	78	337	415	B	\$2.95	94	417	511	B	\$2.95	204	685	889	C

PM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	419	496	B	\$5.30	89	744	833	C	\$5.30	98	704	802	C	\$5.30	118	718	836	C	\$5.30	131	851	982	C
1500 - 1600	\$5.30	136	901	1,037	D	\$5.30	123	708	831	C	\$5.30	130	841	971	C	\$5.30	131	893	1,024	D	\$5.30	163	548	711	B
1600 - 1700	\$2.95	78	780	858	C	\$5.30	92	761	853	C	\$5.30	102	770	872	C	\$5.30	79	708	787	B	\$2.95	74	438	512	B
1700 - 1800	\$2.95	87	697	784	B	\$2.95	96	700	796	B	\$2.95	108	715	823	C	\$5.30	118	680	798	B	\$2.95	114	577	691	B
1800 - 1900	\$2.95	102	444	546	B	\$2.95	108	537	645	B	\$2.95	100	569	669	B	\$2.95	117	683	800	B	\$2.95	133	501	634	B
1900 - 2000	\$1.95	71	264	335	A	\$1.95	76	292	368	A	\$2.95	85	324	409	B	\$2.95	89	365	454	B	\$2.95	140	485	625	B

PM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	102	630	732	B	\$5.30	99	638	737	B	\$5.30	82	661	743	B	\$5.30	104	687	791	B	\$5.30	130	833	963	C
1500 - 1600	\$5.30	103	589	692	B	\$5.30	111	570	681	B	\$5.30	97	569	666	B	\$5.30	111	773	884	C	\$5.30	149	612	761	B
1600 - 1700	\$2.95	83	598	681	B	\$5.30	57	615	672	B	\$5.30	75	602	677	B	\$5.30	89	637	726	B	\$2.95	127	746	873	C
1700 - 1800	\$2.95	82	492	574	B	\$2.95	94	649	743	B	\$2.95	101	625	726	B	\$5.30	77	697	774	B	\$2.95	106	679	785	B
1800 - 1900	\$2.95	88	523	611	B	\$2.95	106	592	698	B	\$2.95	128	688	816	C	\$2.95	112	694	806	C	\$2.95	145	571	716	B
1900 - 2000	\$1.95	82	352	434	B	\$1.95	58	256	314	A	\$2.95	119	477	596	B	\$2.95	110	452	562	B	\$2.95	133	461	594	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Westbound AM Peak - McKinley to County Line

AM Time	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$5.30	208	720	928	C	\$2.25	159	402	561	B
0500 - 0600																\$9.95	306	759	1,065	D	\$6.95	269	841	1,110	D
0600 - 0700																\$9.95	168	942	1,110	D	\$6.95	195	987	1,182	D
0700 - 0800																\$6.95	177	1,150	1,327	E	\$5.30	154	887	1,041	D
0800 - 0900																\$5.30	104	927	1,031	D	\$2.25	103	666	769	B
0900 - 1000																\$5.30	86	548	634	B	\$2.25	98	489	587	B

AM Time	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	191	693	884	C	\$5.30	184	686	870	C	\$5.30	215	717	932	C	\$5.30	194	728	922	C	\$2.25	163	408	571	B
0500 - 0600	\$9.95	302	776	1,078	D	\$9.95	361	968	1,329	E	\$9.95	317	721	1,038	D	\$9.95	339	741	1,080	D	\$6.95	318	812	1,130	D
0600 - 0700	\$9.95	171	911	1,082	D	\$9.95	144	817	961	C	\$9.95	191	1,025	1,216	E	\$9.95	197	952	1,149	D	\$6.95	88	379	467	B
0700 - 0800	\$6.95	177	1,069	1,246	E	\$6.95	187	1,122	1,309	E	\$6.95	169	1,168	1,337	E	\$6.95	187	1,198	1,385	F	\$5.30	56	252	308	A
0800 - 0900	\$5.30	87	741	828	C	\$5.30	97	847	944	C	\$5.30	109	880	989	C	\$5.30	85	800	885	C	\$2.25	83	350	433	B
0900 - 1000	\$5.30	72	461	533	B	\$5.30	62	527	589	B	\$5.30	89	556	645	B	\$5.30	99	539	638	B	\$2.25	63	321	384	A

AM Time	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	190	629	819	C	\$5.30	196	645	841	C	\$5.30	217	664	881	C	\$5.30	226	719	945	C	\$2.25	173	395	568	B
0500 - 0600	\$9.95	281	802	1,083	D	\$9.95	358	962	1,320	E	\$9.95	332	749	1,081	D	\$9.95	384	886	1,270	E	\$6.95	251	788	1,039	D
0600 - 0700	\$9.95	164	921	1,085	D	\$9.95	183	927	1,110	D	\$9.95	209	1,160	1,369	F	\$9.95	199	1,040	1,239	E	\$6.95	213	1,079	1,292	E
0700 - 0800	\$6.95	147	1,053	1,200	D	\$6.95	178	1,347	1,525	F	\$6.95	160	1,225	1,385	F	\$6.95	159	1,177	1,336	E	\$5.30	155	983	1,138	D
0800 - 0900	\$5.30	83	623	706	B	\$5.30	98	1,123	1,221	E	\$5.30	127	887	1,014	D	\$5.30	102	914	1,016	D	\$2.25	81	648	729	B
0900 - 1000	\$5.30	72	469	541	B	\$5.30	86	820	906	C	\$5.30	84	532	616	B	\$5.30	85	550	635	B	\$2.25	102	516	618	B

AM Time	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	179	665	844	C	\$5.30	179	644	823	C	\$5.30	206	652	858	C	\$5.30	188	691	879	C	\$2.25	157	373	530	B
0500 - 0600	\$9.95	266	738	1,004	D	\$9.95	361	958	1,319	E	\$9.95	324	766	1,090	D	\$9.95	331	733	1,064	D	\$6.95	305	849	1,154	D
0600 - 0700	\$9.95	155	667	822	C	\$9.95	176	856	1,032	D	\$9.95	227	1,103	1,330	E	\$9.95	218	949	1,167	D	\$6.95	200	983	1,183	D
0700 - 0800	\$6.95	217	1,298	1,515	F	\$6.95	183	1,166	1,349	E	\$6.95	190	1,105	1,295	E	\$6.95	191	1,170	1,361	F	\$5.30	178	886	1,064	D
0800 - 0900	\$5.30	92	813	905	C	\$5.30	119	839	958	C	\$5.30	85	828	913	C	\$5.30	103	880	983	C	\$2.25	85	652	737	B
0900 - 1000	\$5.30	92	451	543	B	\$5.30	71	507	578	B	\$5.30	73	541	614	B	\$5.30	78	569	647	B	\$2.25	92	509	601	B

AM Time	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	197	634	831	C	\$5.30	180	690	870	C	\$5.30	207	738	945	C	\$5.30	203	732	935	C	\$2.25	151	417	568	B
0500 - 0600	\$9.95	325	893	1,218	E	\$9.95	384	965	1,349	E	\$9.95	352	717	1,069	D	\$9.95	362	790	1,152	D	\$6.95	263	882	1,145	D
0600 - 0700	\$9.95	174	943	1,117	D	\$9.95	128	817	945	C	\$9.95	217	1,104	1,321	E	\$9.95	205	1,131	1,336	E	\$6.95	199	1,046	1,245	E
0700 - 0800	\$6.95	178	1,111	1,289	E	\$6.95	134	1,147	1,281	E	\$6.95	168	1,236	1,404	F	\$6.95	186	1,252	1,438	F	\$5.30	158	922	1,080	D
0800 - 0900	\$5.30	98	990	1,088	D	\$5.30	85	817	902	C	\$5.30	108	910	1,018	D	\$5.30	93	948	1,041	D	\$2.25	78	662	740	B
0900 - 1000	\$5.30	82	760	842	C	\$5.30	65	582	647	B	\$5.30	81	647	728	B	\$5.30	95	626	721	B	\$2.25	91	519	610	B

Westbound AM Peak - I-15 North to County Line

	Monday 09/28/20					Tuesday 09/29/20					Wednesday 09/30/20					Thursday 10/01/20					Friday 10/02/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500																\$2.95	128	385	513	B	\$2.95	109	321	430	B
0500 - 0600																\$6.85	135	822	957	C	\$5.30	146	667	813	C
0600 - 0700																\$6.85	122	818	940	C	\$5.30	99	748	847	C
0700 - 0800																\$6.85	82	810	892	C	\$2.95	81	676	757	B
0800 - 0900																\$2.95	45	731	776	B	\$2.95	52	576	628	B
0900 - 1000																\$2.95	67	532	599	B	\$2.95	50	452	502	B

	Monday 10/05/20					Tuesday 10/06/20					Wednesday 10/07/20					Thursday 10/08/20					Friday 10/09/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	121	419	540	B	\$2.95	108	406	514	B	\$2.95	107	420	527	B	\$2.95	108	401	509	B	\$2.95	98	339	437	B
0500 - 0600	\$6.85	151	788	939	C	\$6.85	154	772	926	C	\$6.85	171	822	993	C	\$6.85	168	777	945	C	\$5.30	138	646	784	B
0600 - 0700	\$6.85	134	856	990	C	\$6.85	133	901	1,034	D	\$6.85	133	914	1,047	D	\$6.85	125	853	978	C	\$5.30	111	741	852	C
0700 - 0800	\$6.85	89	774	863	C	\$6.85	95	830	925	C	\$6.85	93	773	866	C	\$6.85	108	768	876	C	\$2.95	98	745	843	C
0800 - 0900	\$2.95	46	637	683	B	\$2.95	49	696	745	B	\$2.95	52	797	849	C	\$2.95	46	754	800	B	\$2.95	74	656	730	B
0900 - 1000	\$2.95	38	447	485	B	\$2.95	47	530	577	B	\$2.95	63	536	599	B	\$2.95	51	576	627	B	\$2.95	73	556	629	B

	Monday 10/12/20					Tuesday 10/13/20					Wednesday 10/14/20					Thursday 10/15/20					Friday 10/16/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	93	380	473	B	\$2.95	105	393	498	B	\$2.95	110	336	446	B	\$2.95	121	365	486	B	\$2.95	103	276	379	A
0500 - 0600	\$6.85	151	759	910	C	\$6.85	158	810	968	C	\$6.85	182	800	982	C	\$6.85	194	776	970	C	\$5.30	133	707	840	C
0600 - 0700	\$6.85	121	817	938	C	\$6.85	135	887	1,022	D	\$6.85	123	919	1,042	D	\$6.85	140	885	1,025	D	\$5.30	101	739	840	C
0700 - 0800	\$6.85	88	740	828	C	\$6.85	97	862	959	C	\$6.85	85	844	929	C	\$6.85	80	837	917	C	\$2.95	89	764	853	C
0800 - 0900	\$2.95	39	622	661	B	\$2.95	61	867	928	C	\$2.95	53	793	846	C	\$2.95	53	736	789	B	\$2.95	49	627	676	B
0900 - 1000	\$2.95	59	446	505	B	\$2.95	61	574	635	B	\$2.95	59	488	547	B	\$2.95	74	539	613	B	\$2.95	44	440	484	B

	Monday 10/19/20					Tuesday 10/20/20					Wednesday 10/21/20					Thursday 10/22/20					Friday 10/23/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	108	424	532	B	\$2.95	116	364	480	B	\$2.95	134	356	490	B	\$2.95	123	381	504	B	\$2.95	89	316	405	B
0500 - 0600	\$6.85	155	785	940	C	\$6.85	175	765	940	C	\$6.85	177	803	980	C	\$6.85	161	816	977	C	\$5.30	142	673	815	C
0600 - 0700	\$6.85	120	915	1,035	D	\$6.85	126	912	1,038	D	\$6.85	126	953	1,079	D	\$6.85	141	907	1,048	D	\$5.30	125	704	829	C
0700 - 0800	\$6.85	115	778	893	C	\$6.85	98	855	953	C	\$6.85	93	805	898	C	\$6.85	101	800	901	C	\$2.95	81	703	784	B
0800 - 0900	\$2.95	41	811	852	C	\$2.95	74	788	862	C	\$2.95	55	752	807	C	\$2.95	52	730	782	B	\$2.95	42	580	622	B
0900 - 1000	\$2.95	57	456	513	B	\$2.95	48	517	565	B	\$2.95	54	525	579	B	\$2.95	58	506	564	B	\$2.95	49	425	474	B

	Monday 10/26/20					Tuesday 10/27/20					Wednesday 10/28/20					Thursday 10/29/20					Friday 10/30/20				
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$2.95	113	378	491	B	\$2.95	112	375	487	B	\$2.95	103	390	493	B	\$2.95	110	349	459	B	\$2.95	81	338	419	B
0500 - 0600	\$6.85	172	793	965	C	\$6.85	184	765	949	C	\$6.85	165	805	970	C	\$6.85	189	779	968	C	\$5.30	129	717	846	C
0600 - 0700	\$6.85	124	925	1,049	D	\$6.85	124	893	1,017	D	\$6.85	135	872	1,007	D	\$6.85	121	961	1,082	D	\$5.30	103	818	921	C
0700 - 0800	\$6.85	111	824	935	C	\$6.85	75	778	853	C	\$6.85	77	827	904	C	\$6.85	90	813	903	C	\$2.95	88	644	732	B
0800 - 0900	\$2.95	49	780	829	C	\$2.95	45	692	737	B	\$2.95	59	772	831	C	\$2.95	40	714	754	B	\$2.95	49	601	650	B
0900 - 1000	\$2.95	40	521	561	B	\$2.95	52	530	582	B	\$2.95	61	519	580	B	\$2.95	53	541	594	B	\$2.95	43	463	506	B

RCTC OPERATIONAL HIGHLIGHTS

On-Road Operations

RCTC Freeway Service Patrol responded to 80 calls during the month of October. Of those calls, 62 were to assist disabled vehicles, seven calls to remove debris, and 11 were in response to accidents in the Express Lanes.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

Description	YTD as of : 10/31/2020		YTD Variance	
	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 12,313,743.98	\$ 8,584,800.00	\$ 3,728,943.98	43.4
Fee Revenue	1,425,690.09	816,833.33	608,856.76	74.5
Total operating revenues	13,739,434.07	9,401,633.33	4,337,800.74	46.1
Operating expenses:				
Salaries and Benefits	202,891.46	225,166.67	22,275.21	9.9
Legal Services	29,709.65	116,666.67	86,957.02	74.5
Advisory Services	22,334.40	25,000.00	2,665.60	10.7
Audit and Accounting Fees	-	12,000.00	12,000.00	100.0
Service Fees	(492.50) ²	6,666.67	7,159.17	107.4
Other Professional Services	120,136.79	873,666.67	753,529.88	86.2
Lease Expense	104,280.45	163,400.00	59,119.55	36.2
Operations	334,365.17	995,666.67	661,301.50	66.4
Utilities	3,774.60	27,200.00	23,425.40	86.1
Supplies and Materials	669.15	10,000.00	9,330.85	93.3
Membership and Subscription Fees	21,327.25	10,000.00	(11,327.25)	(113.3)
Office Equipment & Furniture (Non-Capital)	-	5,000.00	5,000.00	100.0
Maintenance/Repairs	26,360.70	121,700.00	95,339.30	78.3
Training Seminars and Conferences	-	766.67	766.67	100.0
Transportation Expenses	-	1,333.33	1,333.33	100.0
Lodging	-	1,166.67	1,166.67	100.0
Meals	-	166.67	166.67	100.0
Other Staff Expenses	-	166.67	166.67	100.0
Advertising	-	91,666.67	91,666.67	100.0
Program Management	26,636.60	55,366.67	28,730.07	51.9
Program Operations	1,985,086.75	2,878,566.67	893,479.92	31.0
Litigation Settlement	-	-	-	N/A
Furniture & Equipment	-	101,666.67	101,666.67	100.0
Improvements	-	-	-	N/A
Bad Debt Expense	0.89	-	(0.89)	N/A
Total operating expenses	2,877,081.36	5,723,000.00	2,845,918.64	49.7
Operating income (loss)	10,862,352.71	3,678,633.33	7,183,719.38	195.3
Nonoperating revenues (expenses):				
Interest Revenue	196,885.81	230,633.33	(33,747.52)	14.6
Other Miscellaneous Revenue	8.07	33.33	(25.26)	75.8
Interest Expense	(7,391,059.39)	(2,373,300.00)	(5,017,759.39)	211.4
Total nonoperating revenues (expenses)	(7,194,165.51)	(2,142,633.33)	(5,051,532.18)	(235.8)
Transfers In	-	-	-	N/A
Transfers Out	(236,100.00)	(341,766.67)	105,666.67	(30.9)
Net income (loss)	\$ 3,432,087.20	\$ 1,194,233.33	\$ 2,237,853.87	187.4

¹ Unaudited

² Negatives are the result of FY20 accruals

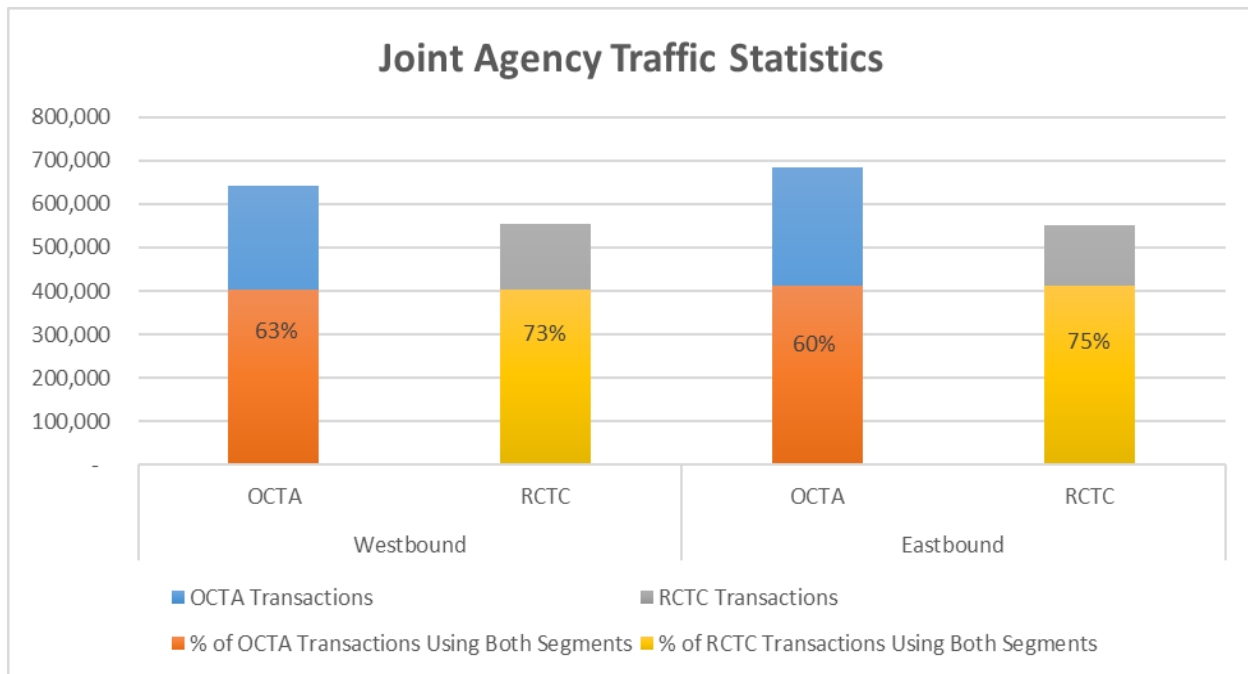
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING **October 31, 2020**

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	640,994	403,234	63%	\$1,777,035
RCTC	552,659	403,234	73%	\$1,748,560
I-15	226,612	168,536	74%	\$667,588
McKinley	326,047	234,698	72%	\$1,080,972
Eastbound				
OCTA	685,295	413,553	60%	\$2,545,615
RCTC	550,181	413,553	75%	\$1,998,305
I-15	208,413	165,315	79%	\$548,722
McKinley	341,768	248,238	73%	\$1,449,584

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Oct-20 Performance
CUSTOMER SERVICE			
Call Wait Time	Monthly	Not to exceed 2 minutes	0:59
Abandon Rate	Monthly	No more than 4.0%	1.0%
Customer Satisfaction	Monthly	At least 75 outbound calls	75
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	0.5
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.1
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:09
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

JOINT AGENCY TRANSPONDER DISTRIBUTION

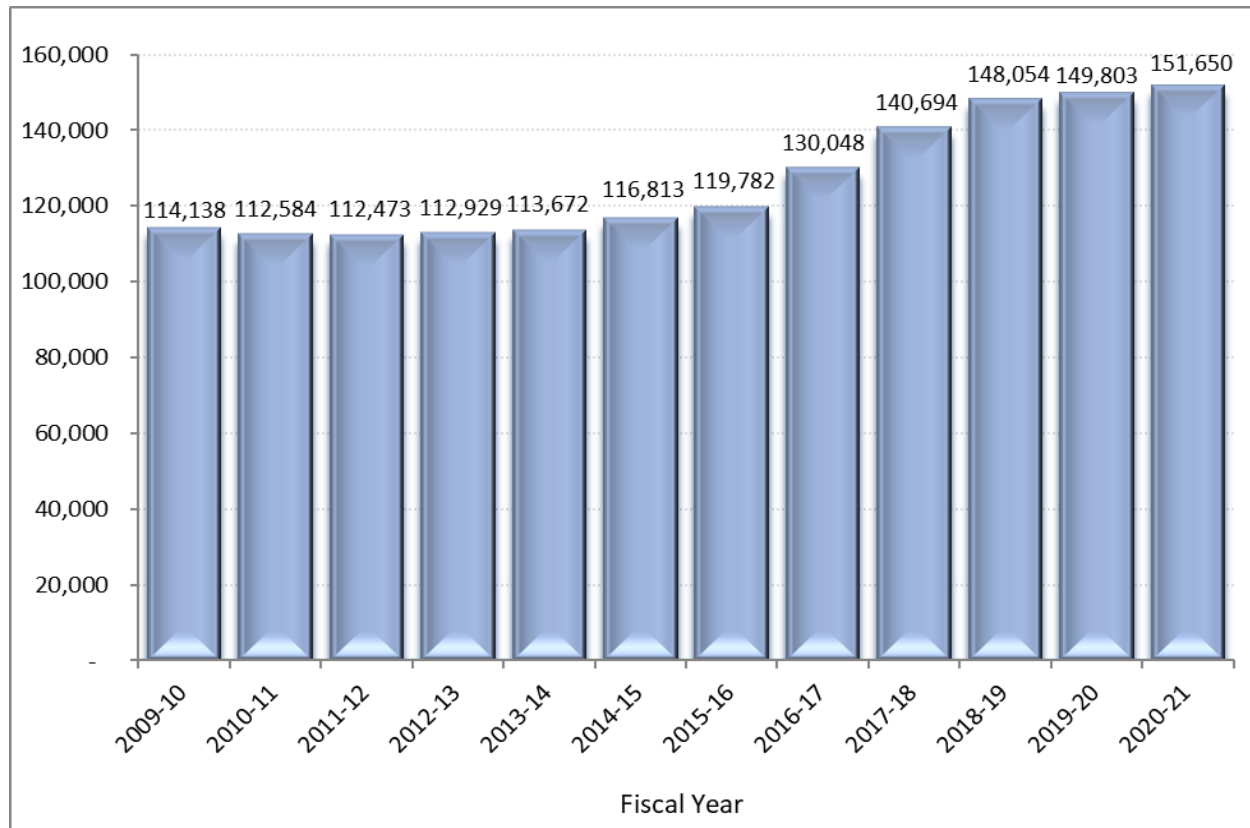
T21 TRANSPONDER DISTRIBUTION	October-20		September-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	626	96.3%	865	96.6%	702	96.2%
Additional Tags to Existing Accounts	8	1.2%	18	2.0%	17	2.3%
Replacement Transponders	16	2.5%	12	1.3%	11	1.5%
Total Issued	650		895		729	
Returned						
Account Closures	4	0.2%	28	1.0%	9	0.4%
Accounts Downsizing			3	0.1%	0	0.0%
Defective Transponders	1,965	99.8%	2,831	98.9%	2,461	99.6%
Total Returned	1,969		2,862		2,469	

6C TRANSPONDER DISTRIBUTION	October-20		September-20		FY 2020-21	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	20,992	99.8%	21,312	99.8%	12,777	99.8%
Additional Tags to Existing Accounts	39	0.2%	33	0.2%	19	0.1%
Replacement Transponders	0	0.0%	3	0.0%	4	0.0%
Total Issued	21,031		21,348		12,799	
Returned						
Account Closures						
Accounts Downsizing						
Defective Transponders						
Total Returned						

At the end of October 2020, the 91 Express Lanes had 151,650 active customer accounts and 377,286 transponders classified as assigned.

Number of Accounts by FY

As of October 31, 2020



Incoming Email Activity

During October, the Anaheim Processing Center received 3,255 emails. Incoming emails increased by 16 percent from the prior month due to the extensive outreach program for the conversion of existing customer accounts and distribution of the 6C transponders.

Operational Activity

Amid concerns about the spread of COVID-19 and following the Governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services, and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.