

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firms)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 1**

<b>FIRM: Veterans Towing, LLC</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.50	4.50	4.00	4.00	6	25.8
Staffing/Project Organization	4.00	4.00	4.50	4.50	4.00	6	25.2
Work Plan	4.00	4.00	4.50	4.50	4.00	3	12.6
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
<b>Overall Score</b>	<b>88.0</b>	<b>88.0</b>	<b>92.5</b>	<b>89.5</b>	<b>85.0</b>		<b>89</b>

<b>FIRM: California Coach Orange, Inc.</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	4.50	5.00	4.50	4.50	3	14.1
Cost and Price	4.05	4.05	4.05	4.05	4.05	5	20.3
<b>Overall Score</b>	<b>89.3</b>	<b>87.8</b>	<b>89.3</b>	<b>87.8</b>	<b>87.8</b>		<b>88</b>

The score for the non-shortlisted firm is 60.

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firms)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 3**

<b>FIRM: California Coach Orange, Inc.</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	5.00	5.00	4.50	4.50	3	14.4
Cost and Price	4.05	4.05	4.05	4.05	4.05	5	20.3
<b>Overall Score</b>	<b>89.3</b>	<b>89.3</b>	<b>89.3</b>	<b>87.8</b>	<b>87.8</b>		<b>89</b>

<b>FIRM: Veterans Towing, LLC</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.00	4.50	4.00	4.00	6	25.2
Staffing/Project Organization	4.00	4.00	4.50	4.50	4.00	6	25.2
Work Plan	4.00	4.00	4.50	4.50	4.00	3	12.6
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
<b>Overall Score</b>	<b>88.0</b>	<b>85.0</b>	<b>92.5</b>	<b>89.5</b>	<b>85.0</b>		<b>88</b>

The score for the non-shortlisted firm is 60.

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firm)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 5**

FIRM: California Coach Orange, Inc.						Weights	Overall Score
Evaluator Number	1	2	3	4	5		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	4.50	5.00	4.50	4.50	3	14.1
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
Overall Score	94.0	92.5	94.0	92.5	92.5		93

The score for the non-shortlisted firm is 60.

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firms)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 6**

<b>FIRM: California Roadside Service, LLC</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	5.00	4.50	4.50	4.50	6	27.6
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	4.50	4.50	4.50	4.50	4.50	3	13.5
Cost and Price	4.12	4.12	4.12	4.12	4.12	5	20.6
<b>Overall Score</b>	<b>88.1</b>	<b>91.1</b>	<b>88.1</b>	<b>88.1</b>	<b>88.1</b>		<b>89</b>

<b>FIRM: California Coach Orange, Inc.</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	4.50	5.00	4.50	4.50	3	14.1
Cost and Price	4.05	4.05	4.05	4.05	4.05	5	20.3
<b>Overall Score</b>	<b>89.3</b>	<b>87.8</b>	<b>89.3</b>	<b>87.8</b>	<b>87.8</b>		<b>88</b>

<b>FIRM: Veterans Towing, LLC</b>						<b>Weights</b>	<b>Overall Score</b>
<b>Evaluator Number</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>		
Qualifications of Firm	4.50	4.00	4.50	4.00	4.00	6	25.2
Staffing/Project Organization	4.00	4.00	4.50	4.50	4.00	6	25.2
Work Plan	4.00	4.00	4.50	4.50	4.00	3	12.6
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
<b>Overall Score</b>	<b>88.0</b>	<b>85.0</b>	<b>92.5</b>	<b>89.5</b>	<b>85.0</b>		<b>88</b>

The score for the non-shortlisted firm is 60.

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firms)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 8**

FIRM: Orange County Motor Club						Weights	Overall Score
Evaluator Number	1	2	3	4	5		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	4.50	4.00	4.00	4.00	4.50	3	12.6
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
Overall Score	92.5	91.0	91.0	91.0	92.5		92

FIRM: California Coach Orange, Inc.						Weights	Overall Score
Evaluator Number	1	2	3	4	5		
Qualifications of Firm	4.50	4.50	4.50	4.50	4.50	6	27.0
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	4.50	5.00	4.50	4.50	3	14.1
Cost and Price	4.50	4.50	4.50	4.50	4.50	5	22.5
Overall Score	91.5	90.0	91.5	90.0	90.0		91

The score for the non-shortlisted firm is 60.

**PROPOSAL EVALUATION CRITERIA MATRIX (Short-Listed Firms)**  
**RFP 0-2721: FREEWAY SERVICE PATROL SERVICES**  
**SERVICE AREA 10**

FIRM: California Coach Orange, Inc.						Weights	Overall Score
Evaluator Number	1	2	3	4	5		
Qualifications of Firm	4.50	5.00	4.50	4.50	4.50	6	27.6
Staffing/Project Organization	4.50	4.50	4.50	4.50	4.50	6	27.0
Work Plan	5.00	4.50	5.00	4.50	4.50	3	14.1
Cost and Price	4.05	4.05	4.05	4.05	4.05	5	20.3
Overall Score	89.3	90.8	89.3	87.8	87.8		89

FIRM: Veterans Towing, LLC						Weights	Overall Score
Evaluator Number	1	2	3	4	5		
Qualifications of Firm	4.50	4.00	4.50	4.00	4.00	6	25.2
Staffing/Project Organization	4.00	4.00	4.50	4.50	4.00	6	25.2
Work Plan	4.00	4.00	4.50	4.50	4.00	3	12.6
Cost and Price	5.00	5.00	5.00	5.00	5.00	5	25.0
Overall Score	88.0	85.0	92.5	89.5	85.0		88

The score for the non-shortlisted firm is 60.