

MINUTESTransit Committee Meeting

Committee Members Present Via Teleconference

Andrew Do, Chairman Steve Jones Tim Shaw Harry S. Sidhu

Committee Members Absent None

Staff Present

Jennifer L. Bergener, Deputy Chief Executive Officer Sara Meisenheimer, Deputy Clerk of the Board Allison Cheshire, Deputy Clerk of the Board

Via Teleconference:

Darrell E. Johnson, Chief Executive Officer James Donich, General Counsel

Call to Order

The December 10, 2020, regular meeting of the Transit Committee was called to order by Committee Chairman Do at 9:03 a.m.

Roll Call

The Deputy Clerk of the Board conducted an attendance Roll Call and announced that there was quorum of the Transit Committee.

Pledge of Allegiance

Committee Chairman Do led in the Pledge of Allegiance.

1. Public Comments

No public comments were received.

Special Calendar

There were no Special Calendar matters.

Consent Calendar (Items 2 and 3)

2. Approval of Minutes

A motion was made by Director Jones, seconded by Director Shaw, and following a roll call vote, declared 4-0, to approve the minutes of the Transit Committee meeting of November 12, 2020.



Transit Committee Meeting

3. Amendment to Agreement with First Transit, Inc., for the Provision of Contracted Fixed-Route Service

A motion was made by Director Jones, seconded by Director Shaw, and following a roll call vote, declared 4-0, to authorize the Chief Executive Officer to negotiate and execute Amendment No. 11 to Agreement No. C-4-1737 between the Orange County Transportation Authority and First Transit, Inc., to allow reimbursement of specific expenses related to the coronavirus pandemic for an amount of up to \$1,819,942, for the period of June 14, 2020 through May 31, 2021.

Regular Calendar

4. February 2021 Bus Service Change

Darrell E. Johnson, Chief Executive Officer (CEO), reported that staff would like to defer this item to the next Transit Committee meeting in January. Since completing work on the October 2020 service change, ridership has continued to decrease. Staff anticipates there will be a need to add service between the February and June service change. Staff suggested to revise the plan as necessary and seek concurrence of the Transit Committee at that point in time. Due to the pandemic shifting in a negative manner over the last four to six weeks, it would not be prudent to add bus service in February.

This item was deferred to the next regularly scheduled meeting of the Transit Committee.

5. Bus Operations Performance Measurements Report for the First Quarter of Fiscal Year 2020-21

Johnny Dunning, Jr., Department Manager of Scheduling and Bus Operations Support, provided a presentation on the following:

- Performance Measurements;
- Safety;
- Preventable Accidents Last 25 Months;
- Courtesy;
- Reliability On-Time Performance;
- Reliability Miles Between Road Calls;
- Fixed-Route Ridership and Productivity:
- Ridership and Productivity Last 25 Months;
- OC ACCESS Ridership and Productivity;
- Farebox Recovery Ratio;
- Cost Per Revenue Vehicle Hour;
- Performance: Local Routes;



5. (Continued)

- Performance: Community Routes; and
- Future Reports.

A discussion ensued regarding:

- An explanation of Slide 11 of the PowerPoint and the difference between the numbers in the chart and the numbers in the bullet points.
- Committee Chairman Do suggested that if an unusual amount of anomalies come up before the next quarterly report, to bring it to the Transit Committees' attention, and highlight some of the components.
- Director Shaw referenced Slide 3 of the PowerPoint and asked for clarification on the discrepancies between the incidents for directly-operated and contract fixed-route service. Mr. Dunning confirmed that directly-operated service is operating in higher density areas.
- Committee Chairman Do referenced Slide 12 of the PowerPoint and inquired about additional details regarding cost per vehicle hours on the contracted fixed-route service. Mr. Johnson, CEO, responded that some wage adjustments were made at the request of First Transit, Inc., due to some pre-pandemic challenges with the ability to hire and retain coach operators. Staff can bring the item back and provide an explanation in a future report.

No action was taken on this receive and file item.

Discussion Items

6. OC Bus Service Update

Johnny Dunning, Jr., Department Manager of Scheduling and Bus Operations Support provided a presentation on the following:

- OC Bus Trends During the Coronavirus (COVID-19) Pandemic;
- OC Bus Ridership and Productivity;
- OC Bus Trends: Trippers vs. Pass-Bys;
- OC Bus Trends: On-Time Performance;
- Customer Communication and Feedback; and
- Next Steps.

Committee Chairman Do commented that the Orange County Transportation Authority (OCTA) is very proactive and service oriented and he appreciates that the focus is on making riders feel safe and that the level of service provided is acceptable.

7. Chief Executive Officer's Report

Darrell E. Johnson, CEO, reported on the following:

- OCTA received a \$140 million award for the State Route 55 Improvement Project from the California Transportation Commission (CTC). The project will add much-needed general-purpose and high occupancy vehicle and auxiliary lanes in both directions between the Interstate 405 and the 5 freeways. Project funding was awarded from the following Senate Bill 1 competitive programs:
 - \$115 million from the Trade Corridor Enhancement Program;
 and
 - \$25 million from the Local Partnership Competitive Program.

Mr. Johnson, CEO, thanked the CTC and California Department of Transportation, District 12 for their support.

• This is the final Transit Committee meeting of the year and 2020 has been very challenging. He concurred with Committee Chairman Do that the Transit Committee has had to grapple with much more public policy issues around bus ridership and bus transit in safety, employee safety, and passenger safety over the year. He thanked Committee Chairman Do and the Transit Committee for their leadership.

8. Committee Members' Reports

Committee Chairman Do expressed his appreciation for the work done by staff and the Board of Directors this year.

9. Closed Session

There were no Closed Session items scheduled.



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10. Adjournment

The meeting adjourned at 9:34 a.m.

The next regularly scheduled meeting of this Committee will be held at **9:00 a.m. on Thursday, January 14, 2021**, at the Orange County Transportation Authority Headquarters, Conference Room 07, 550 South Main Street, Orange, California.

ATTEST	
Andrew Do	Sahara Meisenheimer Deputy Clerk of the Board
Committee Chairman December 10, 2020	Page 5 of 5