

ORANGE COUNTY TRANSPORTATION AUTHORITY

# 2020 BOARD AND CEO INITIATIVES

BALANCED & FORWARD THINKING



**CEO ACTION PLAN**  
Year-End Report

# IN 2020

the OCTA Board of Directors established five strategic initiatives to deliver on OCTA's mission of keeping Orange County moving. In support of those initiatives, a CEO Action Plan was developed, which has guided the agency throughout the year. While 2020 was marked by unprecedented events because of the coronavirus (COVID-19) pandemic, OCTA remained on track in providing projects, programs, and services in the face of the significant challenges. With Board of Directors leadership, CEO Darrell E. Johnson and OCTA staff have worked throughout the year to accomplish the milestones. The guiding principle for OCTA in 2020 was to continue operating and administering the agency in a manner that adhered to public health guidance and helped ensure the health and safety of the residents of Orange County and OCTA employees.

Below are highlights of the milestones accomplished and for a complete listing of all of the milestones and their status, please visit [octa.net/ActionPlan](https://octa.net/ActionPlan).

**77**  
Total  
Milestones  
Accomplished



## Enhance Transit Service Quality and Customer Experience

- **Bus Fleet:** A request for proposals (RFP) to replace 40-foot buses and a contract to replace OC ACCESS vehicles presented and approved by the Board
- **San Juan Creek Railroad Bridge:** Progress to replace the 100-year-old bridge advanced with environmental approval and start of acquiring right of way
- **Fullerton Transportation Center Revitalization:** Construction of improvements completed
- **Human Services Transportation Coordinated Plan:** Final plan presented to the Board

## Deliver OC Go - Next 10 Plan Commitments

- **I-5, SR-73 to El Toro Road:** Construction between SR-73 and Oso Parkway got underway
- **OC Streetcar:** Recommendations for operations and maintenance contract award were presented to the Board
- **I-405 Improvement Project:** Completed project right-of-way phase
- **I-405 Improvement Project:** Completed McFadden Avenue bridge
- **Anaheim Canyon Metrolink Station Improvement:** Presented Board with construction contract award recommendation
- **Community-Based Transit Circulators:** Board approved grant awards to local agencies
- **I-605/Katella Avenue Interchange:** Board approved release of RFP for design services
- **SR-55, I-405 to I-5:** 100% design plans were submitted to Caltrans for approval
- **SR-55, I-5 to SR-91:** Final environmental document was submitted to Caltrans for approval
- **SR-91, SR-55 to SR-57:** Final environmental document was submitted to Caltrans for approval
- **Streets & Roads:** Board approved Measure M2 funds (Projects O and P) to local agencies for capacity improvements and signal synchronization projects



### Collaborate with Local and Regional Partners

- **Beach Boulevard Corridor Study:** Presented draft final report to Regional Planning & Highways Committee
- **College Pass Program:** Extended the pass programs for Santa Ana College & Rancho Santiago Community College District and enrolled Saddleback Community College
- **SR-91 Implementation Plan:** Presented plan to Board
- **South Orange County Multimodal Study:** Provided an update to the Board

### Ensure Public Accountability and Transparency

- **M2 Eligibility:** Audited Santa Ana's and Stanton's expenditure reports and maintenance of effort requirements and brought to the Board for action
- **I-5, Pico to San Diego County Line:** Provided update to Board
- **Diversity Outreach:** Provided update to Board
- **Legislative Platforms:** Board approved the 2021 State and Federal Legislative Platforms
- **Outreach Activities:** Provided Board with quarterly updates on I-405 Improvement Project, OC Streetcar, other projects and studies
- **Marketing Activities:** Presented biannual updates on ongoing bus, rail, OC Flex, rideshare, vanpool, and bus service change campaigns



### Advance Climate Resiliency and Sustainability Strategies

- **Zero-Emission Bus Roll Out:** Board adopted plan to transition to 100% zero-emission buses by 2040
- **Near Zero-Emission Engines:** Completed near zero-emission engine installation on articulated buses
- **Zero-Emission Battery-Electric Buses:** Board approved release of vehicle procurement RFP
- **Zero-Emission Relief Vehicles:** Presented Board request for purchase of zero-emission vehicles
- **M2 Environmental Cleanup Program:** Board approved Measure M2 funding for Tier 1 Water Quality projects (Project X)
- **Active Transportation Initiatives:** Provided Board biannual updates on Safe Routes to School, OC Loop and safety programs

### Promote and Deploy Innovative Technologies

- **Fare Collection System:** Presented farebox replacement alternatives to Transit Committee
- **OC Flex:** Provided Board an update with recommendations on next steps
- **Signal Synchronization Technology:** Initiated discussions with cities on advanced signal system improvements
- **Fullerton Park and Ride Joint Development:** Presented the Board with study results for future consideration of joint development opportunities



### Champion Fiscal Responsibility

- **Operating and Capital Budget:** Board approved a comprehensive, balanced OCTA FY 2020-21 budget
- **Comprehensive Annual Financial Report:** Obtained an unmodified opinion from the external auditors and provided the annual financial statements to Board
- **New Budget Software Implementation:** Transitioned from internally developed software to commercial software during 2020 for development of FY 2021-22 budget



### Strengthen Safety and Security Measures

- **Facility Security Camera System:** Completed security camera installation
- **Cybersecurity Training:** All employees completed required annual cybersecurity training
- **Transit Police Services (TPS):** Board approved TPS contract
- **Safety Management System:** Board approved the Public Transportation Agency Safety Plan

### Develop and Maximize Workforce Potential

- **Leadership Development Academy (LDA):** Launched the fourth LDA cohort to help develop the next generation of leaders
- **Early Career Academy (ECA):** Launched the second ECA cohort to help develop employees
- **Transportation Communications Union Collective Bargaining Agreement:** Board approved parts clerks and facilities technicians agreement
- **Coach Operator Collective Bargaining Agreement:** Board approved agreement