



# **2020 Coordinated Public Transit - Human Services Transportation Plan for Orange County**



# WHAT IS THE OCTA COORDINATED PLAN?

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## Plan elements:

1. Assessment of available transportation services (public, private, and nonprofit);
2. Assessment of transportation needs for target individuals;
3. Strategies, and/or projects to address the identified gaps between current services and needs, as well as opportunities to achieve efficiencies in service delivery; and
4. Priorities for implementation based on resources, time, and feasibility.

Plan must be updated every four years



# OCTA COORDINATED PLAN OBJECTIVES

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- To develop a Coordinated Public Transit – Human Services Plan and implementation process to guide the prioritization and selection of projects for funding by the Federal Transit Administration (FTA) Section 5310 within Orange County over the next four years;
- To facilitate stakeholder participation among a broad group of agencies and encourage a higher level of public-private participation in the transportation coordination discussion and planning process;
- To update the inventory of public transit – human services transportation in Orange County;
- To provide relevant peer examples of coordination that offer fresh ideas to Orange County;
- To ensure the proposed plan is consistent with the transportation coordination regulatory requirements of the Fixing America's Surface Transportation (FAST) Act; and
- To devise a program for the coordination and implementation of public transit – human services transportation.



# 2020 PLAN UPDATE TASKS

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- Target Population Demographics
- Transportation Provider and Public Outreach
  - Meet with project team and SNAC
  - Stakeholder survey
  - Interviews with cities, human service agencies/organizations
  - Videoconference meeting on draft plan
- Strategic Plan and Coordination Strategies
  - Development of goals/priorities/strategies/implementation

SNAC - Special Needs Advisory Committee



# COMBINED TARGET POPULATIONS/DENSITIES

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- Between 2012 and 2018, the senior population (65+) increased by over 33 percent.
- The disabled population increased by almost 25 percent over the same period.
- The growth rate of these populations were significantly higher than the overall 5.4 percent increase in countywide population.
- Highest densities are found in north Orange County, particularly in the City of Santa Ana where almost a fourth of the city has census tracts with more than 10,000 persons representing the target groups.

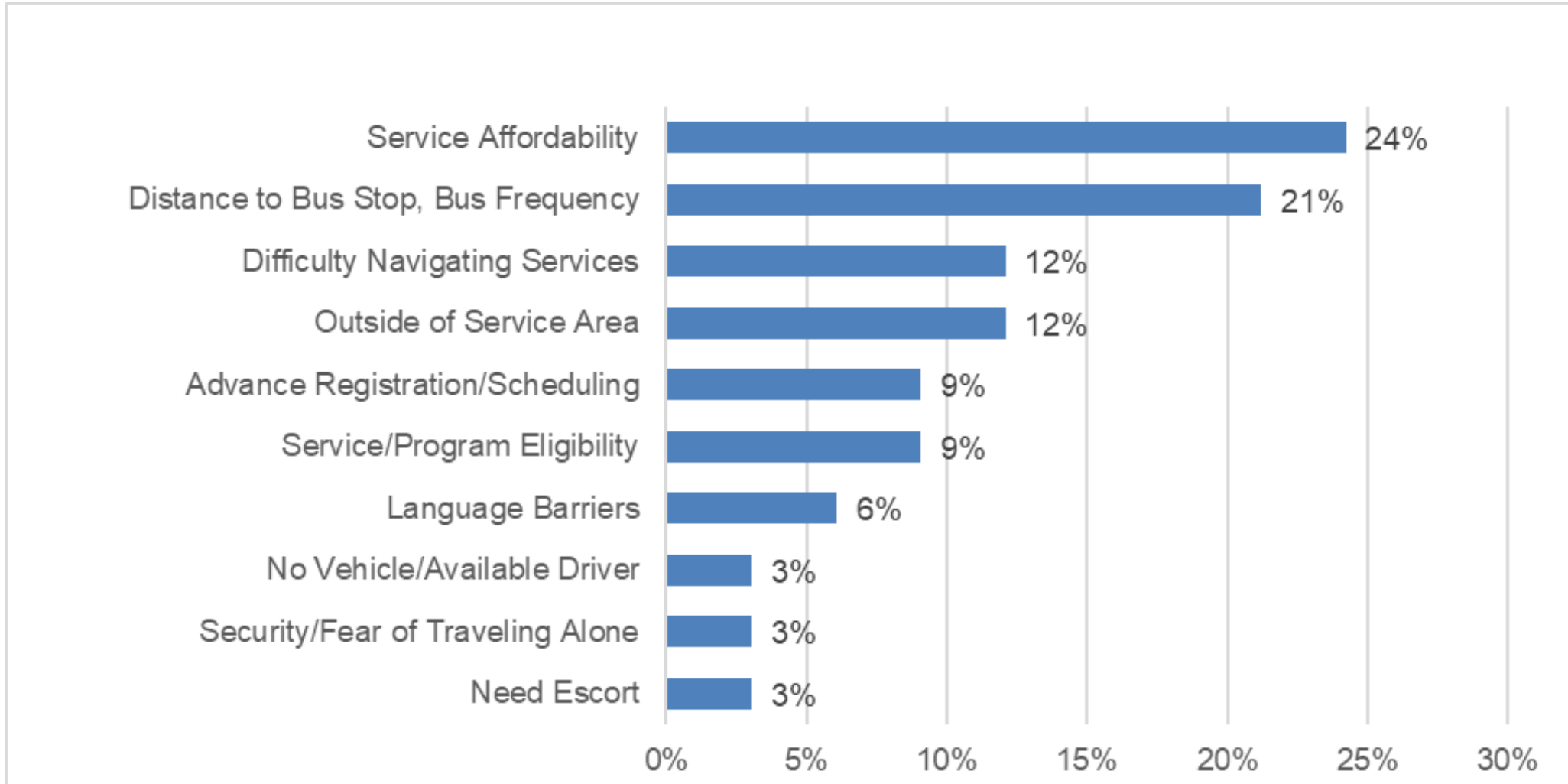


# COMMON SURVEY RESULTS AND INTERVIEW THEMES

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- Lengthy fixed-route bus headways;
- Limited-service options in some geographic areas of the County;
- Access to stops with respect to social/community service provider locations;
- Navigating the wide and busy streets/lanes near bus lines;
- Ability to travel outside the service area to major medical facilities; and
- Lack of service availability for low-income persons under 60 years of age.

# BARRIERS TO ACCESSING TRANSPORTATION





## DRAFT COORDINATING PROGRAM GOALS

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1. Restore and enhance the specialized public transportation network to meet the needs of the target populations in a post-coronavirus environment.
2. Rebuild specialized services for target populations.
3. Leverage transportation information to enhance mobility - measure outcomes.
4. Improve and expand external and internal mobility infrastructure.





## PRIORITIES-STRATEGIES

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Strategies proposed are designed to:

- Address identified gaps and barriers;
- Impact the highest number of members of the target populations;
- Make use of new technology in delivery of services as possible; and
- Strong potential to be funded and implemented over the life of the plan (four years).



## NEXT STEPS

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- Finalize report based on feedback
- Return to Board of Directors with guidelines for “Enhanced Mobility for Seniors and Disabled” Grant Program