

## Orange County Transportation Authority Riverside County Transportation Commission





As of April 30, 2020

### **Table of Contents**

Operations Overview OCTA	3
Traffic and Revenue Statistics for OCTA	3
OCTA Traffic and Revenue Summary	5
OCTA Eastbound Peak-Hour Volumes	6
OCTA Westbound Peak-Hour Volumes	7
OCTA Operational Highlights	8
Financial Highlights OCTA	9
Operations Overview RCTC	10
Traffic and Revenue Statistics for RCTC	10
RCTC Traffic and Revenue Summary	12
RCTC Peak-Hour Volumes	13
RCTC Eastbound Peak-Hour Volumes	13
RCTC Westbound Peak-Hour Volumes	14
RCTC Operational Highlights	17
Financial Highlights RCTC	18
Joint Agency Trip and Revenue Statistics	19
Joint Agency Traffic Statistics	19
Joint Agency Performance Measures	20
Joint Agency Transponder Distribution	20
Incoming Email Activity	21



## **OPERATIONS OVERVIEW OCTA**

#### TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for April 2020 was 433,252. This represents a daily average of 14,442 vehicles. This is a 71.7% decrease in total traffic volume from the same period last year, which totaled 1,529,138. Potential toll revenue for April was \$1,539,527, which represents a decrease of 65.7% from the prior year's total of \$4,487,650. Carpool percentage for April was 21.45% as compared to the previous year's rate of 26.59%. The decreases were attributed to the novel coronavirus pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of April 2020.

#### Current Month-to-Date (MTD) as of April 30, 2020

	Apr-20	Stantec			Apr-19	Yr-to-Yr
	MTD	MTD	#	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	340,333	1,152,036	(811,703)	(70.5%)	1,122,505	(69.7%)
3+ Lanes	92,919	353,222	(260,303)	(73.7%)	406,633	(77.1%)
Total Gross Trips	433,252	1,505,258	(1,072,006)	(71.2%)	1,529,138	(71.7%)
Revenue						
Full Toll Lanes	\$1,513,358	\$4,831,401	(\$3,318,043)	(68.7%)	\$4,406,472	(65.7%)
3+ Lanes	\$26,168	\$88,117	(\$61,949)	(70.3%)	\$81,179	(67.8%)
Total Gross Revenue	\$1,539,527	\$4,919,518	(\$3,379,992)	(68.7%)	\$4,487,650	(65.7%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.45	\$4.19	\$0.26	6.2%	\$3.93	13.2%
Average 3+ Lanes	\$0.28	\$0.25	\$0.03	12.0%	\$0.20	40.0%
Average Gross Revenue	\$3.55	\$3.27	\$0.28	8.6%	\$2.93	21.2%



The 2020 fiscal year-to-date traffic volume decreased by 9.3% and potential toll revenue decreased by 6.2%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.07.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through April 2020.

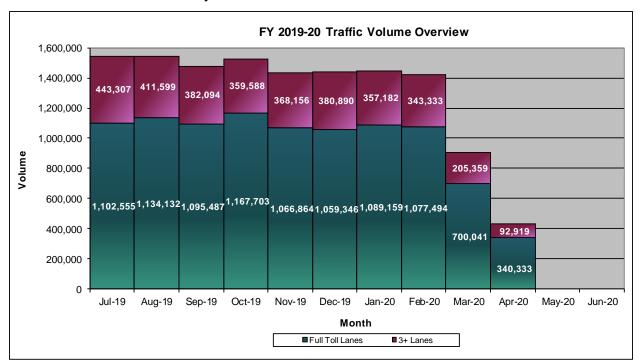
FY 2019-20 Year to Date as of April 30, 2020

	FY 2019-20	Stantec			FY 2018-19	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	9,833,114	10,994,496	(1,161,382)	(10.6%)	10,699,454	(8.1%)
3+ Lanes	3,344,427	3,306,909	37,518	1.1%	3,831,755	(12.7%)
Total Gross Trips	13,177,541	14,301,405	(1,123,864)	(7.9%)	14,531,209	(9.3%)
Revenue						
Full Toll Lanes	\$39,831,128	\$46,053,963	(\$6,222,835)	(13.5%)	\$42,370,608	(6.0%)
3+ Lanes	\$618,966	\$839,823	(\$220,857)	(26.3%)	\$759,092	(18.5%)
Total Gross Revenue	\$40,450,094	\$46,893,786	(\$6,443,693)	(13.7%)	\$43,129,699	(6.2%)
Average Revenue per Trip						
Average Full Toll Lanes	\$4.05	\$4.19	(\$0.14)	(3.3%)	\$3.96	2.3%
Average 3+ Lanes	\$0.19	\$0.25	(\$0.06)	(24.0%)	\$0.20	(5.0%)
Average Gross Revenue	\$3.07	\$3.28	(\$0.21)	(6.4%)	\$2.97	3.4%

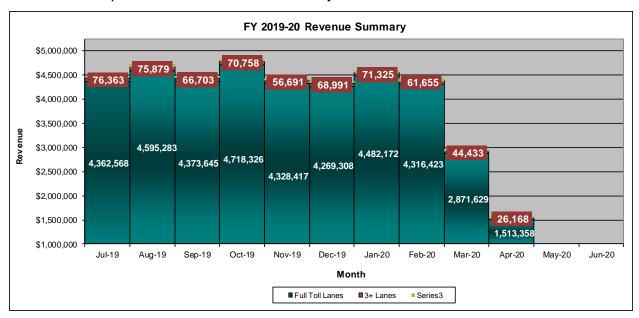


#### **OCTA Traffic and Revenue Summary**

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.





#### OCTA EASTBOUND PEAK-HOUR VOLUMES

None of the peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity during the month of April 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 52% of defined capacity.

	Mon	day	03/30/20		Tues	day	03/31/20		Wedne	sday	04/01/20		Thurse	ay	04/02/20	)	Frida	у	04/03/20	
PM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500									\$5.15	189	1,187	35%	\$7.45	228	1,205	35%	\$7.85	234	1,439	42%
1500 - 1600									\$7.75	297	1,614	47%	\$6.75	304	1,934	57%	\$8.65	290	1,453	43%
1600 - 1700									\$7.50	183	1,295	38%	\$7.80	174	1,126	33%	\$8.45	151	1,174	35%
1700 - 1800									\$5.40	157	897	26%	\$7.70	123	803	24%	\$7.05	139	826	24%
1800 - 1900									\$3.95	101	445	13%	\$4.85	112	438	13%	\$6.55	133	527	16%
1900 - 2000									\$3.85	82	247	7%	\$5.60	89	251	7%	\$6.05	83	259	8%

	Mon	day	04/06/20	)	Tues	day	04/07/20		Wedne	sday	04/08/20		Thursd	ay .	04/09/20		Friday	у	04/10/20	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	158	793	23%	\$5.15	158	1,048	31%	\$5.15	158	957	28%	\$7.45	158	822	24%	\$7.85	158	919	27%
1500 - 1600	\$5.50	156	1,082	32%	\$5.75	186	1,066	31%	\$7.75	200	1,113	33%	\$6.75	186	1,285	38%	\$8.65	165	816	24%
1600 - 1700	\$5.35	96	873	26%	\$5.50	135	953	28%	\$7.50	111	845	25%	\$7.80	124	861	25%	\$8.45	100	647	19%
1700 - 1800	\$5.30	91	553	16%	\$5.40	101	634	19%	\$5.40	166	1,442	42%	\$7.70	124	766	23%	\$7.05	120	524	15%
1800 - 1900	\$5.50	71	322	9%	\$3.95	81	347	10%	\$3.95	129	756	22%	\$4.85	102	391	12%	\$6.55	104	350	10%
1900 - 2000	\$3.85	49	156	5%	\$3.85	57	268	8%	\$3.85	79	332	10%	\$5.60	63	193	6%	\$6.05	68	198	6%

	Mon	day	04/13/20	)	Tues	day	04/14/20		Wedne	sday	04/15/20		Thursd	ay .	04/16/20		Frida	у	04/17/20	
PM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	171	963	28%	\$5.15	202	1,159	34%	\$5.15	187	1,217	36%	\$7.45	234	1,230	36%	\$7.85	239	1,653	49%
1500 - 1600	\$5.50	189	1,303	38%	\$5.75	231	1,479	44%	\$7.75	272	1,651	49%	\$6.75	265	1,996	59%	\$8.65	303	1,611	47%
1600 - 1700	\$5.35	150	1,083	32%	\$5.50	165	1,270	37%	\$7.50	193	1,439	42%	\$7.80	183	1,266	37%	\$8.45	189	1,242	37%
1700 - 1800	\$5.30	131	643	19%	\$5.40	134	893	26%	\$5.40	139	886	26%	\$7.70	186	954	28%	\$7.05	191	961	28%
1800 - 1900	\$5.50	78	333	10%	\$3.95	86	399	12%	\$3.95	122	463	14%	\$4.85	121	505	15%	\$6.55	132	504	15%
1900 - 2000	\$3.85	53	206	696	\$3.85	58	227	7%	\$3.85	83	263	8%	\$5.60	78	243	7%	\$6.05	115	308	9%

	Mon	iay	04/20/20	)	Tues	day	04/21/20		Wedne	sday	04/22/20		Thursd	ay .	04/23/20	)	Frida	у	04/24/20	)
PM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	181	991	29%	\$5.15	222	1,372	40%	\$5.15	231	1,488	44%	\$7.45	260	1,412	42%	\$7.85	332	2,038	60%
1500 - 1600	\$5.50	246	1,618	48%	\$5.75	275	1,708	50%	\$7.75	310	1,839	54%	\$6.75	331	2,338	69%	\$8.65	353	1,902	56%
1600 - 1700	\$5.35	156	1,431	42%	\$5.50	201	1,549	46%	\$7.50	211	1,614	47%	\$7.80	239	1,587	47%	\$8.45	271	1,683	50%
1700 - 1800	\$5.30	158	961	28%	\$5.40	159	1,109	33%	\$5.40	193	1,407	41%	\$7.70	214	1,312	39%	\$7.05	278	1,423	42%
1800 - 1900	\$5.50	99	380	11%	\$3.95	123	512	15%	\$3.95	126	590	17%	\$4.85	156	599	18%	\$6.55	245	867	26%
1900 - 2000	\$3.85	84	242	7%	\$3.85	78	259	8%	\$3.85	78	297	9%	\$5.60	85	309	9%	\$6.05	130	413	12%

	Mon	day	04/27/20	1	Tues	day	04/28/20		Wedne	sday	04/29/20		Thurse	lay	04/30/20	)	Frida	у	05/01/20	
PM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	212	1,301	38%	\$5.15	226	1,761	52%	\$5.15	262	1,703	50%	\$7.45	286	1,721	51%				
1500 - 1600	\$5.50	271	1,990	59%	\$5.75	340	1,969	58%	\$7.75	352	2,183	64%	\$6.75	379	2,611	77%				
1600 - 1700	\$5.35	215	1,720	51%	\$5.50	225	1,903	56%	\$7.50	260	1,972	58%	\$7.80	260	1,844	54%				
1700 - 1800	\$5.30	184	1,344	40%	\$5.40	226	1,463	43%	\$5.40	237	1,489	44%	\$7.70	263	1,695	50%				
1800 - 1900	\$5.50	129	615	18%	\$3.95	150	681	20%	\$3.95	152	732	22%	\$4.85	205	973	29%				
1900 - 2000	\$3.85	93	310	9%	\$3.85	89	346	10%	\$3.85	89	319	9%	\$5.60	127	434	13%				



#### **OCTA WESTBOUND PEAK-HOUR VOLUMES**

	Mono	lay	03/30/20		Tues	day	03/31/20		Wedne	sday	04/01/20		Thurse	lay	04/02/20		Frid	ay	04/03/20	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500									\$3.05	330	841	25%	\$3.05	308	817	24%	\$3.05	227	626	18%
0500 - 0600									\$4.95	394	1,390	41%	\$4.95	401	1,386	41%	\$4.70	328	1,236	36%
0600 - 0700									\$5.15	155	852	25%	\$5.15	143	749	22%	\$4.95	142	742	22%
0700 - 0800									\$5.65	68	577	17%	\$5.65	76	562	17%	\$5.50	67	510	15%
0800 - 0900									\$5.15	51	409	12%	\$5.15	58	412	12%	\$4.95	52	407	12%
0900 - 1000									\$4.10	45	394	12%	\$4.10	46	326	10%	\$4.10	51	367	1196

	Mono	lay	04/06/20	)	Tues	day	04/07/20		Wedne	sday	04/08/20		Thurse	lay	04/09/20	)	Frid	ay	04/10/20	
AM Time	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	213	519	15%	\$3.05	259	693	20%	\$3.05	271	734	22%	\$3.05	246	627	18%	\$3.05	173	491	14%
0500 - 0600	\$4.95	109	513	15%	\$4.95	336	1,084	32%	\$4.95	298	1,003	30%	\$4.95	269	899	25%	\$4.70	228	778	23%
0600 - 0700	\$5.15	97	655	19%	\$5.15	101	625	18%	\$5.15	97	665	20%	\$5.15	86	577	17%	\$4.95	100	648	19%
0700 - 0800	\$5.65	80	585	17%	\$5.65	68	513	15%	\$5.65	54	457	13%	\$5.65	71	469	14%	\$5.50	58	437	13%
0800 - 0900	\$5.15	57	546	16%	\$5.15	34	368	11%	\$5.15	27	396	12%	\$5.15	43	366	11%	\$4.95	37	351	10%
0900 - 1000	\$4.10	58	435	13%	\$4.10	31	319	9%	\$4.10	40	313	9%	\$4.10	45	301	9%	\$4.10	41	307	9%

	Mon	day	04/13/20	)	Tues	day	04/14/20		Wedne	sday	04/15/20		Thurse	lay	04/16/20	)	Frid	ау	04/17/20	)
AM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	261	727	21%	\$3.05	273	752	22%	\$3.05	290	806	24%	\$3.05	280	743	22%	\$3.05	233	676	20%
0500 - 0600	\$4.95	327	1,215	36%	\$4.95	368	1,379	41%	\$4.95	374	1,358	40%	\$4.95	353	1,367	40%	\$4.70	305	1,221	36%
0600 - 0700	\$5.15	122	707	21%	\$5.15	130	884	26%	\$5.15	131	820	24%	\$5.15	149	947	28%	\$4.95	128	868	26%
0700 - 0800	\$5.65	64	567	17%	\$5.65	76	554	17%	\$5.65	81	587	17%	\$5.65	67	544	16%	\$5.50	69	480	14%
0800 - 0900	\$5.15	53	422	12%	\$5.15	44	405	12%	\$5.15	57	410	12%	\$5.15	47	416	12%	\$4.95	39	386	1196
0900 - 1000	\$4.10	38	337	10%	\$4.10	55	334	10%	\$4.10	45	376	11%	\$4.10	39	354	10%	\$4.10	63	348	10%

	Mon	day	04/20/20	)	Tues	day	04/21/20		Wedne	sday	04/22/20		Thurse	lay	04/23/20		Frid	ау	04/24/20	
AM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	272	799	24%	\$3.05	281	790	23%	\$3.05	292	768	23%	\$3.05	286	794	23%	\$3.05	225	659	19%
0500 - 0600	\$4.95	363	1,389	41%	\$4.95	429	1,618	48%	\$4.95	369	1,349	40%	\$4.95	405	1,543	45%	\$4.70	340	1,320	39%
0600 - 0700	\$5.15	141	884	26%	\$5.15	155	1,068	31%	\$5.15	154	1,105	33%	\$5.15	179	1,124	33%	\$4.95	154	953	28%
0700 - 0800	\$5.65	47	424	12%	\$5.65	86	620	18%	\$5.65	81	594	17%	\$5.65	91	687	20%	\$5.50	96	591	1796
0800 - 0900	\$5.15	43	359	11%	\$5.15	46	490	14%	\$5.15	60	444	13%	\$5.15	57	465	14%	\$4.95	63	474	14%
0900 - 1000	\$4.10	47	338	10%	\$4.10	46	378	11%	\$4.10	54	405	12%	\$4.10	57	425	13%	\$4.10	76	424	12%

	Mon	day	04/27/20		Tues	day	04/28/20		Wedne	sday	04/29/20		Thurse	lay	04/30/20		Frid	ау	05/01/20	
AM Time	Price	HOV	Vol.	Сар.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	283	814	24%	\$3.05	304	837	25%	\$3.05	308	849	25%	\$3.05	303	834	25%				
0500 - 0600	\$4.95	392	1,594	47%	\$4.95	435	1,762	52%	\$4.95	410	1,664	49%	\$4.95	405	1,726	51%				
0600 - 0700	\$5.15	178	1,243	37%	\$5.15	204	1,495	44%	\$5.15	214	1,336	39%	\$5.15	189	1,230	36%				
0700 - 0800	\$5.65	129	1,050	31%	\$5.65	133	1,087	32%	\$5.65	101	690	20%	\$5.65	108	728	21%				
0800 - 0900	\$5.15	72	559	16%	\$5.15	72	573	17%	\$5.15	62	555	16%	\$5.15	65	548	16%				
0900 - 1000	\$4.10	63	443	13%	\$4.10	67	518	15%	\$4.10	66	464	14%	\$4.10	74	496	15%				



#### OCTA OPERATIONAL HIGHLIGHTS

#### **On-road Operations**

OCTA Customer Assistance Specialists (CAS) responded to 56 calls during the month of April. Of those calls, 34 were to assist disabled vehicles and 12 calls to remove debris. The CAS provided assistance to 10 accidents in the Express Lanes with 8 of those accidents originated from the SR91 general-purpose lanes.

#### 91 Express Lanes Toll Entrance Gantries Infrastructure Project Update

OCTA will be contracting with the California Department of Transportation (Caltrans) to provide construction and construction management services for the 91 Express Lanes Toll Entrance Gantries Infrastructure Project. This project entails constructing new toll gantries infrastructures at the three entrances of the OCTA 91 Express Lanes. Construction of the gantries is scheduled to begin Fall 2020 and is expected to be completed in early 2021.

#### **Electronic Toll and Traffic Management System Project Update**

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project includes the replacement of the closed-circuit television cameras along the corridor. The new toll gantries infrastructure, as mentioned above, will house the new ETTM equipment. Once the gantries have been constructed, Kapsch will commence installation.



## FINANCIAL HIGHLIGHTS OCTA

## 91 Express Lanes Operating Statement

	YTD as of :	4/30/2020	YTD Vari	ance
Description	Actual (1)	Budget (1)	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 37,460,568.37	\$ 44,847,426.00	\$ (7,386,857.63)	(16.5)
Fee revenue	6,202,034.89	4,749,106.00	1,452,928.89	30.6
Total operating revenues	43,662,603.26	49,596,532.00	(5,933,928.74)	(12.0)
Operating expenses:				
Contracted services	5,460,915.49	6,289,200.00	828,284.51	13.2
Administrative fee	2,612,400.00	2,366,570.00	(245,830.00)	(10.4)
Other professional services	1,030,684.05	2,262,222.00	1,231,537.95	54.4
Credit card processing fees	992,059.50	1,143,720.00	151,660.50	13.3
Toll road account servicing	825,348.82	1,987,500.00	1,162,151.18	58.5
Other insurance expense	321,388.11	624,750.00	303,361.89	48.6
Toll road maintenance supply repairs	185,733.88	379,170.00	193,436.12	51.0
Patrol services	921,300.95	816,350.00	(104,950.95)	(12.9)
Building equipment repairs and maint	76,620.82	265,600.00	188,979.18	71.2
6C Transponders	250,518.75	187,500.00	(63,018.75)	(33.6)
Other services	(7,677.50)	27,080.00	34,757.50	128.4
Utilities	41,105.22	61,230.00	20,124.78	32.9
Office expense	4,336.24	146,746.00	142,409.76	97.0
Bad debt expense	144,659.36	-	(144,659.36)	N/A
Miscellaneous (2)	49,776.34	123,300.00	73,523.66	59.6
Leases	339,666.81	383,180.00	43,513.19	11.4
Total operating expenses	13,248,836.84	17,064,118.00	3,815,281.16	22.4
Depreciation and amortization (3)	2,937,205.88	-	(2,937,205.88)	N/A
	, ,		, , ,	I.
Operating income (loss)	27,476,560.54	32,532,414.00	(5,055,853.46)	(15.5)
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	692,219.09	1,359,375.00	(667,155.91)	(49.1)
Interest income	5,098,926.85	3,163,410.00	1,935,516.85	61.2
Interest expense	(3,839,187.23)	(3,926,720.00)	87,532.77	2.2
Other	38,929.17	-	38,929.17	N/A
Total nonoperating revenues (expenses)	1,990,887.88	596,065.00	1,394,822.88	(234.0)
Transfers in	-	-	-	N/A
Transfers out (4)	(14,631,626.79)	(40,000.00)	(14,591,626.79)	(36,479.1)
Net income (loss)	\$ 14,835,821.63	\$ 33,088,479.00	\$ (18,252,657.37)	(55.2)

<sup>&</sup>lt;sup>1</sup>Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

#### **Capital Asset Activity**

During the ten months ending April 30, 2020, capital asset activities included \$195,292 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.



<sup>&</sup>lt;sup>2</sup>Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

<sup>&</sup>lt;sup>3</sup>Depreciation and amortization are not budgeted items.

<sup>&</sup>lt;sup>4</sup>For M2 Project I and Project J expense reimbursements.

## **OPERATIONS OVERVIEW RCTC**

#### TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for April 2020 was 366,178. This represents a daily average of 12,206 vehicles. This is a 72.8% decrease in total traffic volume from the same period last year, which totaled 1,345,641. Potential toll revenue for the month was \$1,165,063, which represents a decrease of 78.3% from the prior year's total of \$5,365,382. Carpool percentage for April was 19.97% as compared to the previous year's rate of 25.05%. The decreases were attributed to the COVID-19 pandemic and California Governor Gavin Newsom's orders for residents to self-quarantine and refrain from non-essential travel.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of April 2020.

#### Current Month-to-Date (MTD) as of April 30, 2020

	APR-20	Stantec			APR-19	Yr-to-Yr
	MTD	MTD	#	%	MTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	293,046	1,032,200	(739,154)	(71.6%)	1,008,624	(70.9%)
3+ Lanes	73,132	340,400	(267,268)	(78.5%)	337,017	(78.3%)
Total Gross Trips	366,178	1,372,600	(1,006,422)	(73.3%)	1,345,641	(72.8%)
Revenue						
Full Toll Lanes	\$1,151,484	\$4,228,714	(\$3,077,230)	(72.8%)	\$5,321,358	(78.4%)
3+ Lanes	\$13,579	\$0	\$13,579		\$44,024	(69.2%)
Total Gross Revenue	\$1,165,063	\$4,228,714	(\$3,063,652)	(72.4%)	\$5,365,382	(78.3%)
Average Revenue per Trip						
Average Full Toll Lanes	\$3.93	\$4.10	(\$0.17)	(4.1%)	\$5.28	(25.6%)
Average 3+ Lanes	\$0.19	\$0.00	\$0.19		\$0.13	46.2%
Average Gross Revenue	\$3.18	\$3.08	\$0.10	3.2%	\$3.99	(20.3%)



The 2020 fiscal year-to-date (YTD) traffic volume is 8.2% lower when compared with the same period last year. The 2020 fiscal year-to-date revenue is 4.9% higher than for the same period last year. Year-to-date average revenue per-trip is \$4.28.

Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through April 2020.

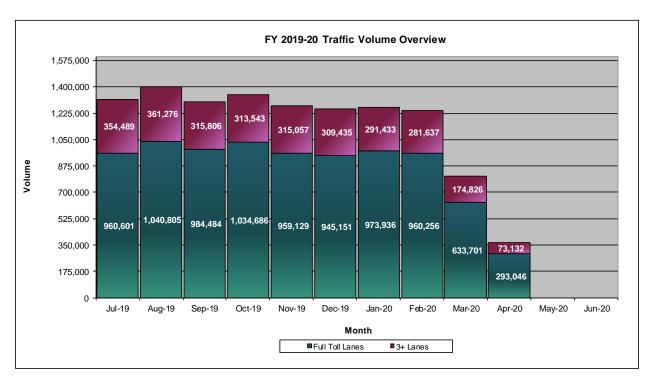
#### FY 2019-20 Year to Date as of April 30, 2020

	FY 2019-20	Stantec			FY 2018-19	Yr-to-Yr
	YTD	YTD	#	%	YTD	%
Trips	Actual	Projected	Variance	Variance	Actual	Variance
Full Toll Lanes	8,829,951	9,852,229	(1,022,278)	(10.4%)	9,528,512	(7.3%)
3+ Lanes	2,729,447	3,199,429	(469,982)	(14.7%)	3,059,212	(10.8%)
Total Gross Trips	11,559,398	13,051,657	(1,492,259)	(11.4%)	12,587,724	(8.2%)
Revenue						
Full Toll Lanes	\$49,143,424	\$39,181,571	\$9,961,852	25.4%	\$46,762,915	5.1%
3+ Lanes	\$322,018	\$0	\$322,018		\$373,563	(13.8%)
Total Gross Revenue	\$49,465,441	\$39,181,571	\$10,283,870	26.2%	\$47,136,479	4.9%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.57	\$3.98	\$1.59	39.9%	\$4.91	13.4%
Average 3+ Lanes	\$0.12	\$0.00	\$0.12		\$0.12	0.0%
Average Gross Revenue	\$4.28	\$3.00	\$1.28	42.7%	\$3.74	14.4%

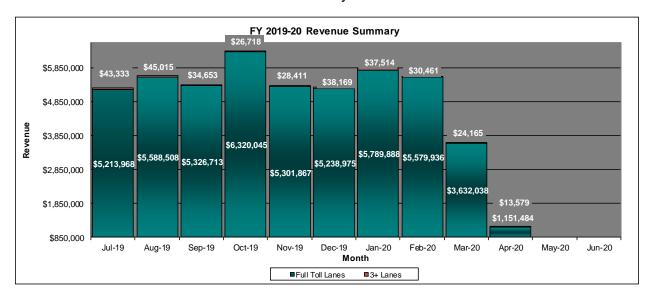


#### **RCTC Traffic and Revenue Summary**

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.





#### **RCTC PEAK-HOUR VOLUMES**

RCTC evaluates traffic volumes for peak period hours and either increases or decreases tolls according to the toll rate policy.

#### **RCTC EASTBOUND PEAK-HOUR VOLUMES**

Eastbound PM Peak - County Line to Mc Kinley

			03/30/2	20	Tuesda	у		03/31/	20	Wedne	sday		04/01/2	0	Thursd	lay		04/02/	20	Friday			04/03/	20	
PM Time			SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500											\$5.30	104	435	539	В	\$5.30	130	460	590	В	\$5.95	156	610	766	В
1500 - 1600											\$5.30	162	618	780	В	\$5.30	174	710	884	С	\$5.95	170	561	731	В
1600 - 1700											\$5.30	88	481	569	В	\$5.30	75	449	524	В	\$5.95	93	518	611	В
1700 - 1800											\$5.30	78	253	331	A	\$5.30	57	267	324	A	\$5.95	73	310	383	Α
1800 - 1900											\$5.30	45	140	185	A	\$5.30	61	138	199	A	\$5.30	75	171	246	Α
1900 - 2000											\$5.30	42	66	108	A	\$5.30	38	74	112	A	\$5.30	38	91	129	A

	Monda	у		04/06/	20	Tuesda	у		04/07/	20	Wedne	sday		04/08/2	20	Thursd	lay		04/09/	20	Friday			04/10/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	77	304	381	Α	\$5.30	79	361	440	В	\$5.30	65	324	389	Α	\$5.30	79	325	404	В	\$5.95	60	254	314	Α
1500 - 1600	\$5.30	83	409	492	В	\$5.30	77	361	438	В	\$5.30	97	397	494	В	\$5.30	94	406	500	В	\$5.95	54	212	266	Α
1600 - 1700	\$5.30	46	289	335	Α	\$5.30	60	308	368	Α	\$5.30	52	276	328	Α	\$5.30	57	304	361	A	\$5.95	39	162	201	Α
1700 - 1800	\$5.30	44	143	187	A	\$5.30	41	213	254	Α	\$5.30	54	233	287	Α	\$5.30	59	231	290	A	\$5.95	58	142	200	Α
1800 - 1900	\$5.30	34	103	137	Α	\$5.30	38	109	147	Α	\$5.30	45	133	178	Α	\$5.30	56	145	201	A	\$5.30	35	122	157	Α
1900 - 2000	\$2.25	22	47	69	Α	\$4.20	19	71	90	Α	\$5.30	31	71	102	Α	\$5.30	25	62	87	A	\$5.30	32	55	87	A

	Monda	y		04/13/	20	Tuesda	y		04/14/	20	Wedne	sday		04/15/2	0	Thursd	lay		04/16/	20	Friday			04/17/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	83	359	442	В	\$5.30	108	473	581	В	\$5.30	104	479	583	В	\$5.30	132	524	656	В	\$5.95	156	683	839	С
1500 - 1600	\$5.30	107	467	574	В	\$5.30	134	513	647	В	\$5.30	153	618	771	В	\$5.30	127	749	876	С	\$5.95	168	627	795	В
1600 - 1700	\$5.30	72	386	458	В	\$5.30	67	435	502	В	\$5.30	101	509	610	В	\$5.30	102	503	605	В	\$5.95	111	497	608	В
1700 - 1800	\$5.30	66	178	244	Α	\$5.30	55	288	343	Α	\$5.30	59	281	340	Α	\$5.30	90	330	420	В	\$5.95	95	366	451	В
1800 - 1900	\$5.30	40	119	159	Α	\$5.30	48	129	177	Α	\$5.30	49	143	192	A	\$5.30	47	177	224	A	\$5.30	61	152	213	A
1900 - 2000	\$2.25	21	73	94	Α	\$4.20	30	79	109	Α	\$5.30	27	73	100	Α	\$5.30	39	84	123	A	\$5.30	46	92	138	A

	Monda	y		04/20/	20	Tuesda	y		04/21/	20	Wedne	sday		04/22/2	0	Thursd	lay		04/23/	20	Friday			04/24/2	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	89	375	464	В	\$5.30	119	456	585	В	\$5.30	123	568	691	В	\$5.30	148	526	674	В	\$5.95	179	825	1,004	D
1500 - 1600	\$5.30	114	611	725	В	\$5.30	149	609	758	В	\$5.30	172	651	823	С	\$5.30	178	839	1,017	D	\$5.95	182	723	905	С
1600 - 1700	\$5.30	75	517	592	В	\$5.30	94	519	613	В	\$5.30	104	637	741	В	\$5.30	120	655	775	В	\$5.95	162	641	803	С
1700 - 1800	\$5.30	84	307	391	Α	\$5.30	64	351	415	В	\$5.30	93	527	620	В	\$5.30	118	439	557	В	\$5.95	144	489	633	В
1800 - 1900	\$5.30	43	128	171	Α	\$5.30	60	151	211	Α	\$5.30	68	205	273	Α	\$5.30	77	192	269	A	\$5.30	106	242	348	Α
1900 - 2000	\$2.25	31	71	102	Α	\$4.20	37	71	108	Α	\$5.30	29	97	126	Α	\$5.30	40	100	140	Α	\$5.30	62	146	208	A

	Monda	у		04/27/	20	Tuesda	y		04/28/	20	Wedne	sday		04/29/2	20	Thursd	lay		04/30/	20	Friday			05/01/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	113	450	563	В	\$5.30	133	584	717	В	\$5.30	136	580	716	В	\$5.30	150	591	741	В					
1500 - 1600	\$5.30	141	711	852	С	\$5.30	190	740	930	С	\$5.30	191	762	953	С	\$5.30	211	941	1,152	D					
1600 - 1700	\$5.30	122	599	721	В	\$5.30	126	621	747	В	\$5.30	133	660	793	В	\$5.30	130	725	856	С					
1700 - 1800	\$5.30	93	461	554	В	\$5.30	97	444	541	В	\$5.30	110	449	559	В	\$5.30	129	582	711	В					
1800 - 1900	\$5.30	64	203	267	A	\$5.30	68	200	268	Α	\$5.30	75	230	305	Α	\$5.30	90	298	388	A					
1900 - 2000	\$2.25	37	102	139	A	\$2.25	41	105	146	Α	\$2.25	41	97	138	Α	\$2.25	52	159	211	A					



Eastbound PM Peak - County Line to I-15 South

			i mireun ooung E																							
		Monda	у		03/30/	20	Tuesda	y		03/31/	20	Wedne	sday		04/01/2	0	Thurse	lay		04/02/	20	Friday			04/03/	20
PM	Time	Price	Price HOV SOV Vol.			LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400	- 1500											\$2.95	45	308	353	Α	\$2.95	58	303	361	A	\$2.95	61	360	421	В
1500	- 1600											\$2.95	71	420	491	В	\$2.95	72	508	580	В	\$2.95	51	400	451	В
1600	- 1700											\$2.95	47	346	393	A	\$2.95	47	311	358	A	\$2.95	36	310	346	A
1700	- 1800											\$2.95	40	236	276	Α	\$2.95	29	205	234	A	\$2.95	38	227	265	Α
1800	- 1900											\$2.95	22	121	143	A	\$2.95	27	103	130	A	\$2.95	30	122	152	Α
1900	- 2000											\$2.95	15	45	60	Α	\$2.95	22	45	67	Α	\$2.95	15	56	71	A

	Monda	y		04/06/	20	Tuesda	y		04/07/	20	Wedne	sday		04/08/2	20	Thursd	lay		04/09/	20	Friday			04/10	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	48	234	282	Α	\$2.95	40	309	349	Α	\$2.95	31	259	290	Α	\$2.95	45	243	288	Α	\$2.95	54	313	367	Α
1500 - 1600	\$2.95	38	303	341	Α	\$2.95	54	314	368	Α	\$2.95	40	311	351	Α	\$2.95	47	355	402	В	\$2.95	55	328	383	Α
1600 - 1700	\$2.95	33	242	275	Α	\$2.95	43	253	296	Α	\$2.95	39	224	263	Α	\$2.95	34	235	269	A	\$2.95	37	216	253	Α
1700 - 1800	\$2.95	18	148	166	Α	\$2.95	29	188	217	Α	\$2.95	33	205	238	Α	\$2.95	31	208	239	Α	\$2.95	32	150	182	Α
1800 - 1900	\$2.95	19	86	105	Α	\$2.95	21	94	115	Α	\$2.95	17	126	143	Α	\$2.95	25	113	138	Α	\$2.95	28	69	97	Α
1900 - 2000	\$2.95	11	37	48	Α	\$2.95	15	45	60	Α	\$2.95	10	63	73	Α	\$2.95	16	40	56	Α	\$2.95	17	62	79	Α

	Monda	у		04/13/	20	Tuesda	у		04/14	20	Wedne	sday		04/15/2	0	Thursd	ау		04/16/	20	Friday			04/17/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	49	274	323	Α	\$2.95	64	344	408	В	\$2.95	48	322	370	Α	\$2.95	54	334	388	A	\$2.95	70	421	491	В
1500 - 1600	\$2.95	44	354	398	A	\$2.95	45	420	465	В	\$2.95	81	416	497	В	\$2.95	63	515	578	В	\$2.95	61	415	476	В
1600 - 1700	\$2.95	47	299	346	A	\$2.95	45	328	374	A	\$2.95	44	417	451	В	\$2.95	50	338	388	A	\$2.95	52	340	392	Α
1700 - 1800	\$2.95	19	165	184	A	\$2.95	40	253	293	Α	\$2.95	32	262	294	A	\$2.95	51	241	292	A	\$2.95	50	266	316	Α
1800 - 1900	\$2.95	24	76	100	A	\$2.95	25	103	128	A	\$2.95	27	119	146	Α	\$2.95	27	120	147	A	\$2.95	33	112	145	Α
1900 - 2000	\$2.95	13	50	63	Α	\$2.95	12	52	64	Α	\$2.95	26	51	77	Α	\$2.95	11	66	77	Α	\$2.95	29	65	94	Α

	Mon	day		04/20/	20	Tues	day		04/21/	20	Wedn	esday		04/22/2	0	Thur	sday		04/23/	20	Frid	lay		04/24/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	51	261	312	Α	\$2.95	69	370	439	В	\$2.95	70	403	473	В	\$2.95	80	354	434	В	\$2.95	92	519	611	В
1500 - 1600	\$2.95	52	482	534	В	\$2.95	69	459	538	В	\$2.95	64	485	549	В	\$2.95	81	569	650	В	\$2.95	84	498	582	В
1600 - 1700	\$2.95	48	389	437	В	\$2.95	51	412	463	В	\$2.95	54	440	494	В	\$2.95	63	409	472	В	\$2.95	64	390	454	В
1700 - 1800	\$2.95	36	244	280	Α	\$2.95	33	306	339	Α	\$2.95	42	396	438	В	\$2.95	39	318	357	A	\$2.95	80	332	412	В
1800 - 1900	\$2.95	27	98	125	Α	\$2.95	28	107	135	A	\$2.95	24	168	192	A	\$2.95	25	140	165	A	\$2.95	46	174	220	A
1900 - 2000	\$2.95	23	59	82	Α	\$2.95	18	62	80	Α	\$2.95	13	73	86	Α	\$2.95	16	83	99	A	\$2.95	28	93	121	Α

	Monda	y		04/27/	20	Tuesda	y		04/28	20	Wedne	sday		04/29/2	20	Thurse	lay		04/30/	20	Friday			05/01/	20
PM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	64	326	390	A	\$2.95	48	450	498	В	\$2.95	66	460	526	В	\$2.95	75	432	507	В					
1500 - 1600	\$2.95	71	503	574	В	\$2.95	71	511	582	В	\$2.95	81	574	655	В	\$2.95	75	639	714	В					
1600 - 1700	\$2.95	48	466	514	В	\$2.95	49	478	527	В	\$2.95	74	512	586	В	\$2.95	66	487	553	В					
1700 - 1800	\$2.95	45	344	389	A	\$2.95	54	363	417	В	\$2.95	61	313	374	Α	\$2.95	50	417	467	В					
1800 - 1900	\$2.95	27	147	174	A	\$2.95	44	172	215	A	\$2.95	27	160	187	Α	\$2.95	41	211	252	A					
1900 - 2000	\$2.95	29	55	84	Α	\$2.95	25	71	97	Α	\$2.95	12	75	87	Α	\$2.95	41	108	149	Α					



#### **RCTC WESTBOUND PEAK-HOUR VOLUMES**

Westbound AM Peak - Mc Kinley to County Line

TTES LLOU																									
	Monda		03/30/	20	Tuesda	y		03/31/	20	Wedne	sday		04/01/	20	Thu rsd	ау		04/02/	20	Friday			04/03/	20	
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500											\$6.95	142	219	361	A	\$5.95	130	211	341	Α	\$4.20	105	172	277	Α
0500 - 0600											\$6.95	193	579	772	В	\$6.95	180	588	768	В	\$4.20	169	515	684	В
0600 - 0700											\$6.95	105	397	503	В	\$5.95	90	376	465	В	\$4.20	94	376	470	В
0700 - 0800											\$6.95	39	289	328	Α	\$5.95	48	283	331	A	\$4.20	42	252	294	Α
0800 - 0900											\$6.95	30	187	217	Α	\$5.95	29	196	225	A	\$4.20	37	197	234	Α
0900 - 1000											\$6.95	33	160	193	Α	\$5.95	19	140	159	A	\$4.20	21	165	186	Α

	Monda	y		04/06/2	20	Tuesda	y		04/07/	20	Wedne	sday		04/08/	20	Thu rsd	ау		04/09/	20	Friday			04/10/2	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	103	197	300	Α	\$6.95	110	181	291	Α	\$6.95	110	195	305	Α	\$5.95	83	160	243	A	\$4.20	60	143	203	Α
0500 - 0600	\$6.95	111	412	523	В	\$6.95	159	421	580	В	\$6.95	123	355	478	В	\$5.95	105	341	445	В	\$4.20	92	275	367	Α
0600 - 0700	\$6.95	57	278	335	Α	\$6.95	50	257	307	Α	\$6.95	64	292	356	Α	\$5.95	52	250	312	A	\$4.20	48	260	308	Α
0700 - 0800	\$6.95	43	292	335	Α	\$6.95	39	235	274	A	\$6.95	35	225	250	A	\$5.95	36	221	257	A	\$4.20	31	219	250	Α
0800 - 0900	\$6.95	28	220	248	Α	\$6.95	13	173	186	Α	\$6.95	18	176	194	Α	\$5.95	30	158	188	A	\$4.20	22	182	204	Α
0900 - 1000	\$6.95	27	162	189	Α	\$6.95	19	153	172	Α	\$6.95	19	134	153	Α	\$5.95	22	126	148	Α	\$4.20	30	152	182	Α

	Mond:	y		04/13/2	20	Tuesda	y		04/14/2	20	Wedne	sday		04/15/	20	Thu rsd	ау		04/16/	20	Friday			04/17/2	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	ноч	SOV	Vol.	LOS
0400 - 050	\$6.95	95	217	312	Α	\$6.95	95	227	322	Α	\$6.95	110	245	355	Α	\$5.95	105	211	316	Α	\$4.20	89	190	279	Α
0500 - 0600	\$6.95	154	515	669	В	\$6.95	184	590	774	В	\$6.95	163	524	687	В	\$5.95	151	584	735	В	\$4.20	123	478	601	В
0600 - 070	\$6.95	68	329	397	Α	\$6.95	64	323	387	Α	\$6.95	89	404	493	В	\$5.95	85	354	440	В	\$4.20	75	434	509	В
0700 - 080	\$6.95	47	262	309	Α	\$6.95	48	253	301	Α	\$6.95	40	273	313	Α	\$5.95	43	256	299	Α	\$4.20	41	230	271	Α
0800 - 0900	\$6.95	33	187	220	Α	\$6.95	26	190	216	Α	\$6.95	35	175	210	Α	\$5.95	33	175	208	Α	\$4.20	27	182	209	Α
0900 - 1000	\$6.95	22	145	167	Α	\$6.95	32	136	168	Α	\$6.95	23	151	174	Α	\$6.95	21	143	164	Α	\$4.20	43	149	192	Α

		Monda	у		04/20/	20	Tuesda	y		04/21/2	20	Wedne	sday		04/22/	20	Thu rsd	ay		04/23/	20	Friday			04/24/2	20
AM Tin	ne	Price	HOV	sov	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 05	500	\$6.95	117	237	354	Α	\$6.95	109	220	329	Α	\$6.95	120	238	358	Α	\$5.95	106	237	343	Α	\$4.20	95	182	277	Α
0500 - 06	500	\$6.95	185	558	743	В	\$6.95	225	637	862	С	\$6.95	185	583	769	В	\$5.95	194	610	804	С	\$4.20	172	548	720	В
0600 - 07	700	\$6.95	80	347	427	В	\$6.95	75	326	401	В	\$6.95	97	431	528	В	\$5.95	101	441	542	В	\$4.20	99	436	535	В
0700 - 08	300	\$6.95	34	280	314	Α	\$6.95	48	286	334	Α	\$6.95	51	274	325	Α	\$5.95	47	297	344	Α	\$4.20	62	266	328	Α
0800 - 09	900	\$6.95	30	202	232	Α	\$6.95	27	216	243	Α	\$6.95	38	192	230	Α	\$5.95	34	201	235	Α	\$4.20	45	227	272	Α
0900 - 10	000	\$6.95	29	160	189	Α	\$6.95	30	152	182	Α	\$6.95	26	173	199	Α	\$5.95	39	205	244	Α	\$4.20	45	154	199	Α

	Monda	у		04/27/	20	Tuesda	y		04/28/2	20	Wedne	sday		04/29	20	Thu rsd	ау		04/30/	20	Friday			05/01/	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$6.95	115	252	367	Α	\$6.95	107	223	330	Α	\$6.95	120	264	384	Α	\$5.95	117	236	353	A					
0500 - 0600	\$6.95	202	668	870	С	\$6.95	255	836	1,091	D	\$6.95	185	726	911	С	\$5.95	198	783	981	С					
0600 - 0700	\$6.95	90	461	551	В	\$6.95	103	571	674	В	\$6.95	136	659	795	В	\$5.95	136	575	711	В					
0700 - 0800	\$6.95	42	342	384	A	\$6.95	67	491	558	В	\$6.95	66	389	455	В	\$5.95	62	354	415	В					
0800 - 0900	\$6.95	39	261	300	Α	\$6.95	48	224	272	Α	\$6.95	39	240	279	A	\$5.95	37	244	281	A					
0900 - 1000	\$6.95	39	182	221	Α	\$6.95	32	231	263	Α	\$6.95	37	180	217	A	\$5.95	45	201	245	A					



Westbound AM Peak - I-15 North to County Line

		Monda	y		03/30/	20	Tuesd:	y		03/31/	20	Wedne	sday		04/01/	20	Thu rsd	ау		04/02/	20	Friday			04/03/	20
AM	Time	Price	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS		
0400 -	0500											\$5.30	84	226	310	A	\$5.30	81	230	311	A	\$2.95	50	196	246	Α
0500 -	0600											\$5.30	122	434	556	В	\$5.30	114	453	577	В	\$2.95	84	425	510	В
0600 -	0700											\$5.30	65	380	445	В	\$5.30	59	338	397	A	\$2.95	49	329	378	Α
0700 -	0800											\$5.30	22	261	283	Α	\$5.30	21	238	259	A	\$2.95	24	247	271	A
0800 -	0900											\$5.30	14	197	211	Α	\$5.30	20	189	209	A	\$2.95	16	196	212	Α
0900 -	1000											\$5.30	18	195	213	Α	\$5.30	21	144	165	A	\$2.95	25	164	189	A

	Monda	y		04/06/	20	Tuesda	y		04/07/	20	Wedne	sday		04/08/	20	Thu rsd	ay		04/09/	20	Friday			04/10/	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	78	208	286	Α	\$5.30	68	173	241	Α	\$5.30	78	178	255	Α	\$5.30	56	176	232	A	\$2.95	38	138	176	A
0500 - 0600	\$5.30	92	349	441	В	\$5.30	95	374	469	В	\$5.30	95	347	442	В	\$5.30	77	303	380	A	\$2.95	78	234	312	A
0600 - 0700	\$5.30	40	309	349	Α	\$5.30	41	305	346	Α	\$5.30	37	332	369	Α	\$5.30	28	269	297	A	\$2.95	48	332	380	Α
0700 - 0800	\$5.30	22	212	234	Α	\$5.30	30	236	266	Α	\$5.30	20	233	253	Α	\$5.30	27	214	241	A	\$2.95	21	188	209	Α
0800 - 0900	\$5.30	11	205	216	Α	\$5.30	14	170	184	Α	\$5.30	15	196	211	Α	\$5.30	11	170	181	A	\$2.95	13	168	181	Α
0900 - 1000	\$5.30	17	137	154	Α	\$5.30	10	127	137	Α	\$5.30	20	116	136	Α	\$5.30	12	134	146	Α	\$2.95	15	135	150	A

	Mond:	y		04/13/	20	Tuesda	y		04/14/2	20	Wedne	sday		04/15	20	Thu rsd	ау		04/16/	20	Friday			04/17/	20
AM Time	Price	HOV	sov	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	81	192	273	Α	\$5.30	74	220	294	Α	\$5.30	77	210	287	Α	\$5.30	68	216	284	Α	\$2.95	50	204	254	Α
0500 - 0600	\$5.30	96	403	499	В	\$5.30	97	426	523	В	\$5.30	110	485	595	В	\$5.30	106	448	554	В	\$2.95	81	403	484	В
0600 - 0700	\$5.30	41	350	391	Α	\$5.30	44	422	466	В	\$5.30	55	390	445	В	\$5.30	50	388	438	В	\$2.95	42	391	433	в
0700 - 0800	\$5.30	24	244	268	Α	\$5.30	28	239	267	Α	\$5.30	27	240	267	Α	\$5.30	20	240	260	Α	\$2.95	20	231	251	Α
0800 - 0900	\$5.30	14	213	227	Α	\$5.30	14	202	216	Α	\$5.30	17	210	227	Α	\$5.30	13	196	209	Α	\$2.95	10	192	202	A
0900 - 1000	\$5.30	15	142	157	A	\$5.30	16	144	160		\$5.30	17	160	177	Α	\$5.30	15	162	177	Α	\$2.95	19	153	172	Α

	Monda	у		04/20/	20	Tuesda	y		04/21/2	20	Wedne	sday		04/22	20	Thu rsd	ay		04/23/	20	Friday			04/24/	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	sov	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	67	230	297	Α	\$5.30	79	234	313	Α	\$5.30	67	192	259	Α	\$5.30	68	226	294	Α	\$2.95	50	196	246	Α
0500 - 0600	\$5.30	109	472	581	В	\$5.30	100	493	593	В	\$5.30	103	497	600	В	\$5.30	99	499	598	В	\$2.95	85	465	550	В
0600 - 0700	\$5.30	53	435	488	В	\$5.30	54	429	483	В	\$5.30	46	494	540	В	\$5.30	53	429	482	В	\$2.95	53	409	462	В
0700 - 0800	\$5.30	23	233	256	Α	\$5.30	25	259	284	Α	\$5.30	25	283	308	Α	\$5.30	27	311	338	A	\$2.95	27	237	264	A
0800 - 0900	\$5.30	25	219	245	Α	\$5.30	8	220	228	Α	\$5.30	12	208	220	Α	\$5.30	20	210	230	A	\$2.95	19	189	208	A
0900 - 1000	\$5.30	18	157	175	Α	\$5.30	20	177	197	Α	\$5.30	22	140	162	Α	\$5.30	18	183	201	A	\$2.95	29	158	187	A

	Monda	y		04/27/	20	Tuesda	y		04/28/2	20	Wedne	sday		04/29	20	Thu rsd	ау		04/30/	20	Friday			05/01/	20
AM Time	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
0400 - 0500	\$5.30	63	215	279	Α	\$5.30	75	245	320	Α	\$5.30	71	230	301	Α	\$5.30	68	247	315	A					
0500 - 0600	\$5.30	102	520	622	В	\$5.30	115	521	637	В	\$5.30	110	571	681	В	\$5.30	109	569	678	В					
0600 - 0700	\$5.30	60	474	534	В	\$5.30	87	603	690	В	\$5.30	71	599	670	В	\$5.30	73	548	621	В					
0700 - 0800	\$5.30	28	313	341	A	\$5.30	28	400	428	В	\$5.30	36	335	371	Α	\$5.30	34	341	375	A					
0800 - 0900	\$5.30	22	234	256	Α	\$5.30	23	233	256	Α	\$5.30	25	271	296	Α	\$5.30	23	249	272	A					
0900 - 1000	\$5.30	22	194	216	Α	\$5.30	28	231	259	Α	\$5.30	28	187	215	Α	\$5.30	21	223	244	A					



#### RCTC OPERATIONAL HIGHLIGHTS

#### **On-road Operations**

RCTC Freeway Service Patrol (FSP) responded to 47 calls during the month of April. Of those calls, 26 were to assist disabled vehicles, 8 calls to remove debris and 13 were in response to accidents in the Express Lanes.



# FINANCIAL HIGHLIGHTS RCTC RCTC 91 Express Lanes

## Operating Statement

	YTD as of :	4/30/2020	YTD Variance		
Description	Actual <sup>1</sup>	Budget	Dollar \$	Percent (%)	
		T			
Operating revenues:	<b>*</b> 45 000 040 70	<b>A</b> 54 000 000 07	<b>*</b> (5.040.447.04)	(44.5)	
Toll Revenue	\$ 45,682,218.76	\$ 51,600,666.67	\$ (5,918,447.91)	(11.5)	
Fee Revenue	6,384,585.27	4,400,250.00	1,984,335.27	45.1	
Total operating revenues	52,066,804.03	56,000,916.67	(3,934,112.64)	(7.0)	
Operating expenses:					
Salaries and Benefits	626,236.86	1,127,833.33	501,596.47	44.5	
Legal Services	193,581.93	291,666.67	98,084.74	33.6	
Advisory Services	139,313.02	62,500.00	(76,813.02)	(122.9)	
Audit and Accounting Fees	46,000.00	39,166.67	(6,833.33)	(17.4)	
Service Fees	2,706.21	21,666.67	18,960.46	87.5	
Other Professional Services	422,554.36	2,066,250.00	1,643,695.64	79.5	
Lease Expense	189,599.43	213,750.00	24,150.57	11.3	
Operations	2,262,485.53	3,023,750.00	761,264.47	25.2	
Utilities	30,592.55	52,083.33	21,490.78	41.3	
Supplies and Materials	123.62	4,166.67	4,043.05	97.0	
Membership and Subscription Fees	26,455.00	20,833.33	(5,621.67)	(27.0)	
Office Equipment & Furniture (Non-Capital)	1,097.51	4,166.67	3,069.16	73.7	
Maintenance/Repairs	122,699.05	291,500.00	168,800.95	57.9	
' '	,		*		
Training Seminars and Conferences	1,125.00	3,750.00	2,625.00	70.0	
Transportation Expenses	2,724.33	6,250.00	3,525.67	56.4	
Lodging	2,455.52	5,833.33	3,377.81	57.9	
Meals	1,088.56	833.33	(255.23)	(30.6)	
Other Staff Expenses	524.65	833.33	308.68	37.0	
Advertising	6,776.63	158,333.33	151,556.70	95.7	
Program Management	87,928.76	-	(87,928.76)	N/A	
Program Operations	6,158,093.80	9,716,833.33	3,558,739.53	36.6	
Litigation Settlement	-	8,333.33	8,333.33	100.0	
Furniture & Equipment	340,518.76	625,000.00	284,481.24	45.5	
Improvements	16,032.27	13,416.67	(2,615.60)	(19.5)	
Depreciation	8,087,958.02 2	-	(8,087,958.02)	N/A	
Bad Debt Expense	12.67	-	(12.67)	N/A	
Total operating expenses	18,768,684.04	17,758,750.00	(1,009,934.04)	(5.7)	
Operating income (loss)	33,298,119.99	38,242,166.67	(4,944,046.68)	(12.9)	
Operating income (ioss)	33,290,119.99	30,242,100.07	(4,944,040.00)	(12.9)	
Nonoperating revenues (expenses):					
Interest Revenue	3,149,948.78	1,115,833.33	2,034,115.45	(182.3)	
Other Miscellaneous Revenue	(852.65)	-	(852.65)	N/A	
Interest Expense	(21,579,500.14) <sup>3</sup>	(5,933,250.00)	(15,646,250.14)	263.7	
Total nonoperating revenues (expenses)	(22,533,399.88)	(4,817,416.67)	(17,715,983.21)	(367.7)	
		Т	1		
Transfers In	- (4.070.075.40)	(0.540.500.00)	-	N/A	
Transfers Out	(1,873,675.16)	(2,549,583.33)	675,908.17	(26.5)	
Net income (loss)	\$ 8,891,044.95	\$ 30,875,166.67	\$ (21,984,121.72)	(71.2)	
Net moonie (1035)	Ψ 0,001,0 <del>11</del> .00	ψ 00,070,100.07	Ψ (£1,50 <del>7</del> ,1£1.72)	(11.2)	

<sup>&</sup>lt;sup>3</sup> Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget



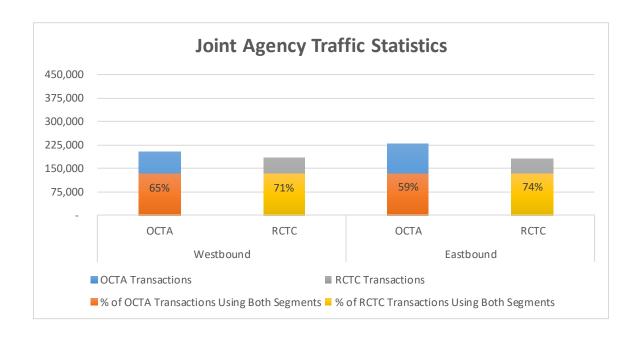
<sup>&</sup>lt;sup>2</sup> Depreciation is not a budgeted expense

#### **JOINT AGENCY TRIP AND REVENUE STATISTICS**

MULTI AGENCY TRIP AND REVENUE STATISTICS
MONTH ENDING April 30, 2020

MTD	Transactions by	Transactions Using Both Segments	% Using Both Segments	D	evenue
Westbound	Agency	Segments	Segments	K	evenue
Westboulid					
OCTA	204,782	132,262	65%	\$	573,303
RCTC	185,012	132,262	71%	S	612,010
I-15	79,837	57,307	72%	\$	251,126
McKinley	105,175	74,955	71%	\$	360,884
Eastbound					
OCTA	228,470	134,651	59%	\$	966,223
RCTC	181,166	134,651	74%	\$	553,053
I-15	69,779	54,680	78%	\$	160,899
McKinley	111,387	79,971	72%	\$	392,154

#### JOINT AGENCY TRAFFIC STATISTICS





#### JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Apr-20 Performance	
CUSTOMER SERVICE				
Call Wait Time	Monthly	Not to exceed 2 minutes	0:19	
Abandon Rate	Monthly	No more than 4.0%	0.2%	
Customer Satisfaction	Monthly	At least 75 outbound calls	77	
VIOLATION PROCESSING				
Response Time	Monthly	Within 2 business days of receipt	0.6	
CUSA Violation Collection Rate	Quarterly	70% or more	101%	
CUSA Violation Collection Rate	Annually	74% or more		
TRAFFIC OPERATIONS				
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	0.6	
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%	
CAS Response Time	Monthly	0:20 (minutes) per call	0:09	
ACCOUNTING			•	
OCTA Exceptions	Monthly	No more than 3	0	
RCTC Exceptions	Monthly	No more than 3	0	
INFORMATION TECHNOLOGY				
Back-office System Uptime	Monthly	99% Availability	100%	
Network Uptime	Monthly	99% Availability	100%	

CUSA = Co firoute USA; CAS = OCTA Customer Assistance Specialists

#### JOINT AGENCY TRANSPONDER DISTRIBUTION

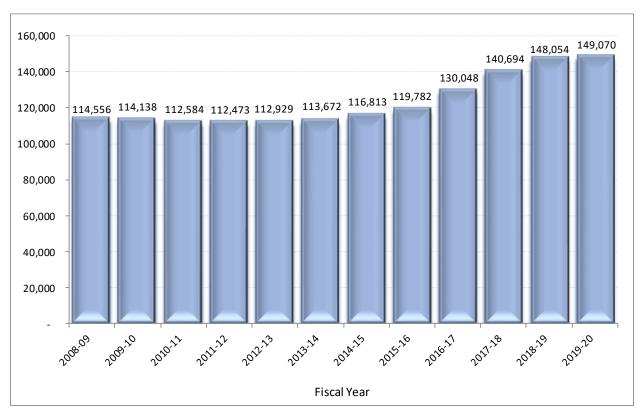
T24 TDANSDONDED DISTRIBUTION	April-20		March-20		FY 2019-20	
T21 TRANSPONDER DISTRIBUTION	Tags	% of Total	Tags	% of Total	Average	To-Date
Issued						
To New Accounts	275	97.9%	927	91.2%	1,104	53.1%
Additional Tags to Existing Accounts	5	1.8%	36	3.5%	574	27.6%
Replacement Transponders	1	0.4%	54	5.3%	402	19.3%
Total Issued	281		1,017		2,080	
Returned						
Account Closures	98	2.7%	164	3.0%	395	19.6%
Accounts Downsizing	11	0.3%	244	4.4%	161	8.0%
Defective Transponders	3,545	97.0%	5,121	92.6%	1,462	72.4%
Total Returned	3,654		5,529		2,019	



<sup>\*</sup>Plate M isread Error performance is current after a 60-dayhold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

At the end of April 2020, the 91 Express Lanes had 149,070 active customer accounts and 302,666 transponders classified as Assigned.

# Number of Accounts by Fiscal Year As of April 30, 2020



#### **Incoming Email Activity**

During April, the Anaheim Processing Center received 1,934 emails.

#### **Operational Activity**

Amid concerns about the spread of COVID-19 and following the governor's guidance to help reduce its spread, the 91 Express Lanes Customer Walk-In Center was closed in March and will remain so until further notice. Operational activities in the Anaheim and Corona locations continued to function with a combination of remote workers and core staff located at the facilities. Core essential functions include aiding stranded motorists, providing incident management services and dispatching emergency vehicles through the traffic operations center. The call center remains open to respond to customer service and violation calls.

