## Employment and Travel Survey Results

## Purpose of Study

- Measure how the coronavirus (COVID-19) and the temporary closure of non-essential businesses in California has altered public attitudes, working arrangements, travel behaviors, mode choice, rideshare, and trips in the short-term.
- Establish baseline metrics against which a future tracking survey can be employed to identify enduring, long-term impacts.


## Methodology of Study

- Conducted July 10 to July 22, 2020
- Mixed-Methodology Survey
- Stratified random sample of OC Households
- Multiple recruiting methods (telephone \& email) and data collection options (telephone \& online)
- Completed 2,548 interviews
- English, Spanish \& Vietnamese
- Overall margin of error: $\pm 1.94 \%$


## Most Important Issues



## Opinion of Covid-19



## Employment Status: February and June



## Change in Employment By Age



## Change in Employment By Ethnicity and Income



## Workdays Per Week: February and June



## Telework Days Per Week: February and June



## Change in Teleworking By Ethnicity and Income



## Work Commute Mode: February and June



## Telework Allowed?: February and June



## Telework Allowed By Industry



## Telework Allowed By Occupation



## Telework Days Preference Post-COVID-19



## Personal Activities: February vs June

Purchase groceries online
Order food for pick-up from a restaurant Order food for delivery from a restaurant

Purchase products online
Ride a bicycle Drive alone in a vehicle

Vanpool
Carpool with people you don't live with
Ride a bus
Use on-demand rideshare
Eat a meal at a restaurant
Ride Metrolink or Amtrak rail


## Personal Activities: February vs June By Employment

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## Key Takeaways

- The COVID-19 pandemic has had dramatic impacts on employment, working arrangements, and travel behavior in Orange County
- Unemployment increased from $4 \%$ to $18 \%$ between February and June.
- Working from home increased from 0.76 days per week to 2.56 days per week for the average employee.
- Working exclusively from home increased from $12 \%$ to $47 \%$ of employees.
- Reductions in commute and non-work trips have resulted in large reductions in use of transit, active transportation, and rideshare.
- Reductions in use of transit, active transportation, rideshare, and driving are occurring for a mix of reasons - higher unemployment, remote work, and fewer opportunities for non-work trips.

