



**Orange County Transportation Authority
Riverside County Transportation Commission**



Status Report
February 2020

As of February 29, 2020

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OPERATIONS OVERVIEW OCTA

TRAFFIC AND REVENUE STATISTICS FOR OCTA

Total traffic volume on the 91 Express Lanes for February 2020 was 1,420,827. This represents a daily average of 48,994 vehicles. This is a 9.8% increase in total traffic volume from the same period last year, which totaled 1,294,183. Potential toll revenue for February was \$4,378,079, which represents an increase of 11.8% from the prior year's total of \$3,917,107. Carpool percentage for February was 24.16% as compared to the previous year's rate of 25.53%.

Month-to-date traffic and revenue data is summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the month of February 2020.

Current Month-to-Date (MTD) as of February 29, 2020

	Feb-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	Feb-19 MTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	1,077,494	1,059,422	18,072	1.7%	963,815	11.8%
3+ Lanes	343,333	298,770	44,563	14.9%	330,368	3.9%
Total Gross Trips	1,420,827	1,358,192	62,635	4.6%	1,294,183	9.8%
Revenue						
Full Toll Lanes	\$4,316,423	\$4,466,069	(\$149,646)	(3.4%)	\$3,846,951	12.2%
3+ Lanes	\$61,655	\$81,454	(\$19,799)	(24.3%)	\$70,156	(12.1%)
Total Gross Revenue	\$4,378,079	\$4,547,523	(\$169,444)	(3.7%)	\$3,917,107	11.8%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.01	\$4.22	(\$0.21)	(5.0%)	\$3.99	0.5%
Average 3+ Lanes	\$0.18	\$0.27	(\$0.09)	(33.3%)	\$0.21	(14.3%)
Average Gross Revenue	\$3.08	\$3.35	(\$0.27)	(8.1%)	\$3.03	1.7%

The 2020 fiscal year-to-date traffic volume increased by 3.3% and potential toll revenue increased by 5.6%, when compared with the same period last year. Year-to-date average revenue per-trip is \$3.04.

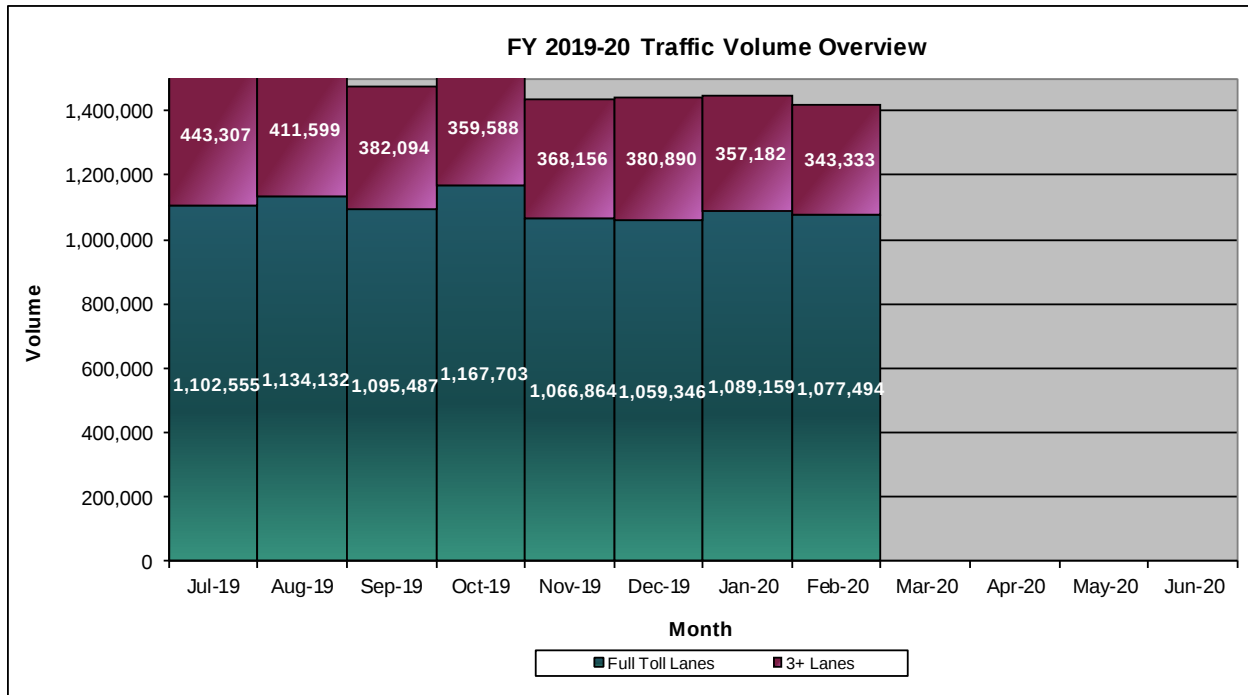
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the OCTA 91 Express Lanes and associated potential revenue for the months of July 2019 through February 2020.

FY 2019-20 Year to Date as of February 29, 2020

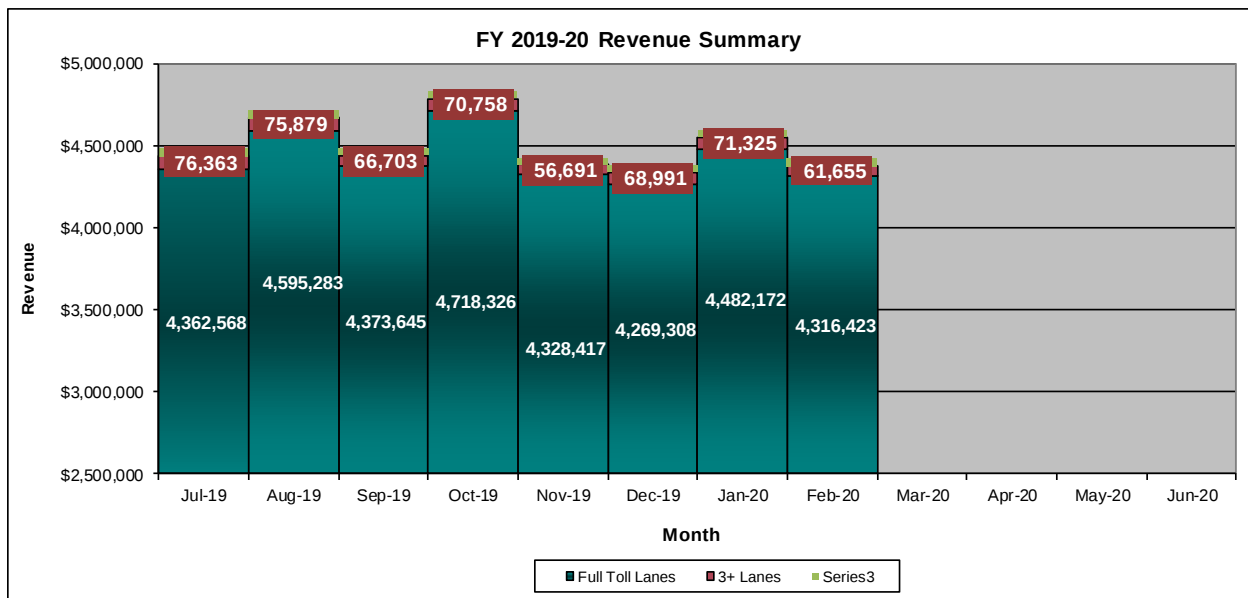
	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Trips						
Full Toll Lanes	8,792,740	8,686,153	106,587	1.2%	8,439,461	4.2%
3+ Lanes	3,046,149	2,623,680	422,469	16.1%	3,023,353	0.8%
Total Gross Trips	11,838,889	11,309,832	529,057	4.7%	11,462,814	3.3%
Revenue						
Full Toll Lanes	\$35,446,141	\$36,361,538	(\$915,397)	(2.5%)	\$33,499,148	5.8%
3+ Lanes	\$548,364	\$663,048	(\$114,684)	(17.3%)	\$600,473	(8.7%)
Total Gross Revenue	\$35,994,505	\$37,024,586	(\$1,030,081)	(2.8%)	\$34,099,622	5.6%
Average Revenue per Trip						
Average Full Toll Lanes	\$4.03	\$4.19	(\$0.16)	(3.8%)	\$3.97	1.5%
Average 3+ Lanes	\$0.18	\$0.25	(\$0.07)	(28.0%)	\$0.20	(10.0%)
Average Gross Revenue	\$3.04	\$3.27	(\$0.23)	(7.0%)	\$2.97	2.4%

OCTA Traffic and Revenue Summary

The chart below reflects the total trips breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll trips and HOV3+ trips for FY 2019-20 on a monthly basis.



OCTA EASTBOUND PEAK-HOUR VOLUMES

Peak traffic hour in the eastbound direction reached or exceeded 90% or more of defined capacity 16 times during the month of February 2020. As demonstrated on the next chart, westbound peak hour traffic volumes top out at 81% of defined capacity.

PM Time	Monday 02/03/20				Tuesday 02/04/20				Wednesday 02/05/20				Thursday 02/06/20				Friday 02/07/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	379	2,571	76%	\$5.15	384	2,856	84%	\$5.15	397	2,831	83%	\$7.45	414	2,862	84%	\$7.85	499	3,205	94%
1500 - 1600	\$5.50	548	3,029	89%	\$5.75	617	2,733	80%	\$7.75	603	2,908	86%	\$6.75	586	3,321	98%	\$8.65	662	2,785	82%
1600 - 1700	\$5.35	455	2,911	86%	\$5.50	383	2,831	83%	\$7.50	399	2,938	86%	\$7.80	427	2,812	83%	\$8.45	442	2,777	82%
1700 - 1800	\$5.30	528	2,927	86%	\$5.40	475	2,781	82%	\$6.40	493	2,973	87%	\$8.20	428	2,423	71%	\$7.05	519	2,834	83%
1800 - 1900	\$5.50	599	2,413	71%	\$3.95	667	3,057	90%	\$3.95	657	3,000	88%	\$4.85	712	3,067	90%	\$6.55	735	2,906	85%
1900 - 2000	\$3.85	507	1,781	52%	\$3.85	621	2,577	76%	\$3.85	623	2,319	68%	\$5.60	661	2,623	77%	\$6.05	653	2,240	66%

PM Time	Monday 02/10/20				Tuesday 02/11/20				Wednesday 02/12/20				Thursday 02/13/20				Friday 02/14/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	417	2,488	73%	\$5.15	391	2,940	86%	\$5.15	407	3,038	89%	\$7.45	423	2,911	86%	\$7.85	605	3,249	96%
1500 - 1600	\$5.50	591	3,051	90%	\$5.75	581	2,881	85%	\$7.75	580	2,912	86%	\$6.75	567	3,261	96%	\$8.65	615	2,515	74%
1600 - 1700	\$5.35	438	2,797	82%	\$5.50	394	3,006	88%	\$7.50	383	2,856	84%	\$7.80	467	2,891	85%	\$8.45	505	2,761	81%
1700 - 1800	\$5.30	418	2,499	74%	\$5.40	500	3,015	89%	\$6.40	479	2,926	86%	\$8.20	476	2,621	77%	\$7.05	557	2,830	83%
1800 - 1900	\$5.50	727	2,949	87%	\$3.95	693	3,128	92%	\$3.95	647	3,029	89%	\$4.85	637	3,038	89%	\$6.55	707	2,772	82%
1900 - 2000	\$3.85	565	2,018	59%	\$3.85	517	2,184	64%	\$3.85	634	2,620	77%	\$5.60	743	2,951	87%	\$6.05	816	2,429	71%

PM Time	Monday 02/17/20				Tuesday 02/18/20				Wednesday 02/19/20				Thursday 02/20/20				Friday 02/21/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	565	2,344	69%	\$5.15	399	2,913	86%	\$5.15	349	2,920	86%	\$7.45	412	2,885	85%	\$7.85	559	3,331	98%
1500 - 1600	\$5.50	740	2,880	85%	\$5.75	546	2,241	66%	\$7.75	579	2,898	85%	\$6.75	524	3,233	95%	\$8.65	653	2,681	79%
1600 - 1700	\$5.35	507	2,452	72%	\$5.50	416	2,950	87%	\$7.50	398	3,037	89%	\$7.80	465	3,156	93%	\$8.45	413	2,720	80%
1700 - 1800	\$5.30	513	2,230	66%	\$5.40	506	2,988	88%	\$6.40	494	2,912	86%	\$8.20	466	2,564	75%	\$7.05	501	2,826	83%
1800 - 1900	\$5.50	561	1,735	51%	\$3.95	677	2,990	88%	\$3.95	655	2,858	84%	\$4.85	686	2,983	88%	\$6.55	773	2,927	86%
1900 - 2000	\$3.85	533	1,383	41%	\$3.85	634	2,509	74%	\$3.85	642	2,516	74%	\$5.60	682	2,725	80%	\$6.05	691	2,232	66%

PM Time	Monday 02/24/20				Tuesday 02/25/20				Wednesday 02/26/20				Thursday 02/27/20				Friday 02/28/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
1400 - 1500	\$5.15	432	2,743	81%	\$5.15	383	2,866	84%	\$5.15	408	3,020	89%	\$7.45	419	2,880	85%	\$7.85	512	3,291	97%
1500 - 1600	\$5.50	578	3,039	89%	\$5.75	590	2,880	85%	\$7.75	504	2,163	64%	\$6.75	624	3,453	102%	\$8.65	643	2,684	79%
1600 - 1700	\$5.35	387	2,696	79%	\$5.50	371	3,026	89%	\$7.50	427	3,109	91%	\$7.80	497	3,196	94%	\$8.45	459	2,937	86%
1700 - 1800	\$5.30	439	2,630	77%	\$5.40	421	2,717	80%	\$6.40	498	2,873	85%	\$8.20	479	2,674	79%	\$7.05	569	2,902	85%
1800 - 1900	\$5.50	689	2,874	85%	\$3.95	613	2,679	79%	\$3.95	648	2,912	86%	\$4.85	682	3,044	90%	\$6.55	703	2,833	83%
1900 - 2000	\$3.85	547	2,051	60%	\$3.85	678	2,696	79%	\$3.85	655	2,692	79%	\$5.60	624	2,420	71%	\$6.05	642	2,245	66%

OCTA WESTBOUND PEAK-HOUR VOLUMES

AM Time	Monday 02/03/20				Tuesday 02/04/20				Wednesday 02/05/20				Thursday 02/06/20				Friday 02/07/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	729	2,369	70%	\$3.05	786	2,478	73%	\$3.05	694	2,304	68%	\$3.05	817	2,518	74%	\$3.05	645	1,985	58%
0500 - 0600	\$4.95	813	2,540	75%	\$4.95	894	2,579	76%	\$4.95	837	2,575	76%	\$4.95	824	2,655	78%	\$4.70	722	2,459	72%
0600 - 0700	\$5.15	558	2,065	61%	\$5.15	535	2,042	60%	\$5.15	618	2,358	69%	\$5.15	586	1,981	58%	\$4.95	581	2,049	60%
0700 - 0800	\$5.65	393	2,009	59%	\$5.65	431	2,135	63%	\$5.65	457	2,293	67%	\$5.65	441	2,130	63%	\$5.50	383	1,976	58%
0800 - 0900	\$5.15	228	2,002	59%	\$5.15	239	2,348	69%	\$5.15	275	2,001	59%	\$5.15	233	2,019	59%	\$4.95	233	1,825	54%
0900 - 1000	\$4.10	225	1,945	57%	\$4.10	214	2,188	64%	\$4.10	230	2,039	60%	\$4.10	245	2,072	61%	\$4.10	250	1,728	51%

AM Time	Monday 02/10/20				Tuesday 02/11/20				Wednesday 02/12/20				Thursday 02/13/20				Friday 02/14/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	766	2,471	73%	\$3.05	774	2,556	75%	\$3.05	738	2,486	73%	\$3.05	753	2,482	73%	\$3.05	611	1,901	56%
0500 - 0600	\$4.95	794	2,467	73%	\$4.95	871	2,635	78%	\$4.95	771	2,496	73%	\$4.95	838	2,670	79%	\$4.70	734	2,443	72%
0600 - 0700	\$5.15	453	2,057	61%	\$5.15	551	2,201	65%	\$5.15	540	2,095	62%	\$5.15	618	2,066	61%	\$4.95	612	2,147	63%
0700 - 0800	\$5.65	327	1,979	58%	\$5.65	453	2,307	68%	\$5.65	438	2,214	65%	\$5.65	426	2,185	64%	\$5.50	364	1,975	58%
0800 - 0900	\$5.15	257	2,049	60%	\$5.15	290	2,289	67%	\$5.15	253	2,143	63%	\$5.15	223	1,955	58%	\$4.95	274	1,922	57%
0900 - 1000	\$4.10	295	2,058	61%	\$4.10	246	2,205	65%	\$4.10	246	2,074	61%	\$4.10	243	1,850	54%	\$4.10	350	1,758	52%

AM Time	Monday 02/17/20				Tuesday 02/18/20				Wednesday 02/19/20				Thursday 02/20/20				Friday 02/21/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	493	1,538	45%	\$3.05	798	2,611	77%	\$3.05	802	2,580	76%	\$3.05	753	2,534	75%	\$3.05	601	1,978	58%
0500 - 0600	\$4.95	495	1,593	47%	\$4.95	852	2,624	77%	\$4.95	834	2,552	75%	\$4.95	810	2,646	78%	\$4.70	751	2,564	75%
0600 - 0700	\$5.15	266	1,129	33%	\$5.15	562	2,202	65%	\$5.15	549	2,161	64%	\$5.15	589	2,113	62%	\$4.95	564	2,150	63%
0700 - 0800	\$5.65	195	1,058	31%	\$5.65	458	2,363	70%	\$5.65	432	2,259	66%	\$5.65	419	2,180	64%	\$5.50	387	1,863	55%
0800 - 0900	\$5.15	270	1,042	31%	\$5.15	269	1,972	58%	\$5.15	238	1,921	57%	\$5.15	246	2,099	62%	\$4.95	243	1,824	54%
0900 - 1000	\$4.10	434	1,288	38%	\$4.10	282	1,795	53%	\$4.10	253	1,540	45%	\$4.10	262	2,117	62%	\$4.10	290	2,007	59%

AM Time	Monday 02/24/20				Tuesday 02/25/20				Wednesday 02/26/20				Thursday 02/27/20				Friday 02/28/20			
	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.	Price	HOV	Vol.	Cap.
0400 - 0500	\$3.05	742	2,488	73%	\$3.05	742	2,541	75%	\$3.05	770	2,596	76%	\$3.05	765	2,625	77%	\$3.05	661	2,029	60%
0500 - 0600	\$4.95	756	2,475	73%	\$4.95	886	2,651	78%	\$4.95	808	2,475	73%	\$4.95	853	2,738	81%	\$4.70	751	2,523	74%
0600 - 0700	\$5.15	583	2,200	65%	\$5.15	552	2,231	66%	\$5.15	601	2,296	68%	\$5.15	583	2,160	64%	\$4.95	592	2,076	61%
0700 - 0800	\$5.65	420	2,158	63%	\$5.65	450	2,263	67%	\$5.65	465	2,287	67%	\$5.65	421	2,135	63%	\$5.50	397	1,938	57%
0800 - 0900	\$5.15	267	1,851	54%	\$5.15	258	2,196	65%	\$5.15	280	2,187	64%	\$5.15	272	2,148	63%	\$4.95	231	1,870	55%
0900 - 1000	\$4.10	255	2,029	60%	\$4.10	244	2,156	63%	\$4.10	240	2,212	65%	\$4.10	251	2,159	64%	\$4.10	242	1,746	51%

OCTA OPERATIONAL HIGHLIGHTS

On-road Operations

OCTA Customer Assistance Specialists (CAS) responded to 84 calls during the month of February. Of those calls, 69 were to assist disabled vehicles and 9 calls to remove debris. The CAS provided assistance to 6 accidents in the Express Lanes with 5 of those accidents originated from the SR91 general-purpose lanes.

Electronic Toll and Traffic Management System Project Update

Kapsch TrafficCom USA, Inc., (Kapsch), the toll lanes system integrator for the 91 Express Lanes, completed the replacement of the Electronic Toll and Traffic Management (ETTM) system at the current toll gantries. This new lane system is reading both the new 6C transponder protocol as well as the legacy Title 21 protocol. The next phase of the project entails the replacement of the closed-circuit television cameras along the corridor. New toll gantries will be constructed at the three entrances of the OCTA 91 Express Lanes after which Kapsch will install new ETTM equipment on the entrance gantries.

6C Transition Update

In February, changes to the back-office system to incorporate the new 6C transponder protocol were completed. During the month, the 91 Express Lanes continued to send letters to customers notifying them of the transition to 6C, as well as changes to the account plans, user agreement and privacy policy. Distribution of the new welcome kit and sticker transponders commenced in February. It is envisioned the distribution of the new transponders to all the customers will take place over several months.

FINANCIAL HIGHLIGHTS OCTA

91 Express Lanes Operating Statement

Description	YTD as of : 2/29/2020		YTD Variance	
	Actual ⁽¹⁾	Budget ⁽¹⁾	Dollar \$	Percent (%)
Operating revenues:				
Toll revenue	\$ 33,316,632.31	\$ 35,149,994.00	\$ (1,833,361.69)	(5.2)
Fee revenue	5,320,852.97	3,285,304.00	2,035,548.97	62.0
Total operating revenues	38,637,485.28	38,435,298.00	202,187.28	0.5
Operating expenses:				
Contracted services	4,121,794.72	5,056,360.00	934,565.28	18.5
Administrative fee	1,889,920.00	1,893,256.00	3,336.00	0.2
Other professional services	780,869.65	1,754,448.00	973,578.35	55.5
Credit card processing fees	879,151.85	923,265.00	44,113.15	4.8
Toll road account servicing	636,207.80	1,599,250.00	963,042.20	60.2
Other insurance expense	248,729.99	499,800.00	251,070.01	50.2
Toll road maintenance supply repairs	171,189.04	333,336.00	162,146.96	48.6
Patrol services	737,040.76	653,080.00	(83,960.76)	(12.9)
Building equipment repairs and maint	38,506.36	215,616.00	177,109.64	82.1
6C Transponders	250,518.75	125,000.00	(125,518.75)	(100.4)
Other services	(8,449.50)	19,164.00	27,613.50	144.1
Utilities	32,946.09	48,984.00	16,037.91	32.7
Office expense	3,192.15	113,772.00	110,579.85	97.2
Bad debt expense	120,388.85	-	(120,388.85)	N/A
Miscellaneous ⁽²⁾	44,258.61	90,350.00	46,091.39	51.0
Leases	271,272.73	306,544.00	35,271.27	11.5
Total operating expenses	10,217,537.85	13,632,225.00	3,414,687.15	25.0
Depreciation and amortization ⁽³⁾	2,354,792.82	-	(2,354,792.82)	N/A
Operating income (loss)	26,065,154.61	24,803,073.00	1,262,081.61	5.1
Nonoperating revenues (expenses):				
Reimbursement from Other Agencies	661,979.15	906,250.00	(244,270.85)	(27.0)
Interest income	3,916,218.98	2,530,728.00	1,385,490.98	54.7
Interest expense	(3,078,987.29)	(3,141,376.00)	62,388.71	2.0
Other	33,009.18	-	33,009.18	N/A
Total nonoperating revenues (expenses)	1,532,220.02	295,602.00	1,236,618.02	(418.3)
Transfers in	-	-	-	N/A
Transfers out ⁽⁴⁾	(14,533,031.82)	(30,000.00)	(14,503,031.82)	(48,343.4)
Net income (loss)	\$ 13,064,342.81	\$ 25,068,675.00	\$ (12,004,332.19)	(47.9)

¹Actual amounts are accounted for on the accrual basis of accounting in an enterprise fund. Budget amounts are accounted for on a modified accrual basis of accounting.

²Miscellaneous expenses include: Bond Insurance Costs, Bank Service Charge, Transponder Materials.

³Depreciation and amortization are not budgeted items.

⁴For M2 Project I and Project J expense reimbursements.

Capital Asset Activity

During the eight months ending February 29, 2020, capital asset activities included \$195,292 for the ETTM system project, \$297,339 for the new back-office/account management system, \$5,920 for computer equipment and \$325,411 for transponder purchases.

OPERATIONS OVERVIEW RCTC

TRAFFIC AND REVENUE STATISTICS FOR RCTC

Total traffic volume on the 91 Express Lanes for February 2020 was 1,241,893. This represents a daily average of 42,824 vehicles. This is a 11% increase in total traffic volume from the same period last year, which totaled 1,118,546. Potential toll revenue for the month was \$5,610,397, which represents an increase of 24.8% from the prior year's total of \$4,495,410. Carpool percentage for January was 22.68% as compared to the previous year's rate of 23.74%.

Month-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the month of February 2020.

Current Month-to-Date (MTD) as of February 29, 2020

Trips	FEB-20 MTD Actual	Stantec MTD Projected	# Variance	% Variance	FEB-19 MTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	960,256	922,471	37,785	4.1%	853,001	12.6%
3+ Lanes	281,637	289,771	(8,134)	(2.8%)	265,545	6.1%
Total Gross Trips	1,241,893	1,212,243	29,650	2.4%	1,118,546	11.0%
Revenue						
Full Toll Lanes	\$5,579,936	\$3,716,771	\$1,863,165	50.1%	\$4,459,143	25.1%
3+ Lanes	\$30,461	\$0	\$30,461		\$36,267	(16.0%)
Total Gross Revenue	\$5,610,397	\$3,716,771	\$1,893,626	50.9%	\$4,495,410	24.8%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.81	\$4.03	\$1.78	44.2%	\$5.23	11.1%
Average 3+ Lanes	\$0.11	\$0.00	\$0.11		\$0.14	(21.4%)
Average Gross Revenue	\$4.52	\$3.07	\$1.45	47.2%	\$4.02	12.4%

The 2020 fiscal year-to-date (YTD) traffic volume is 4.6% higher when compared with the same period last year. The 2020 fiscal year-to-date revenue is 21.7% higher than for the same period last year. The traffic and revenue increases are attributed to higher demand and increased toll rates to manage the demand. Year-to-date average revenue per-trip is \$4.30.

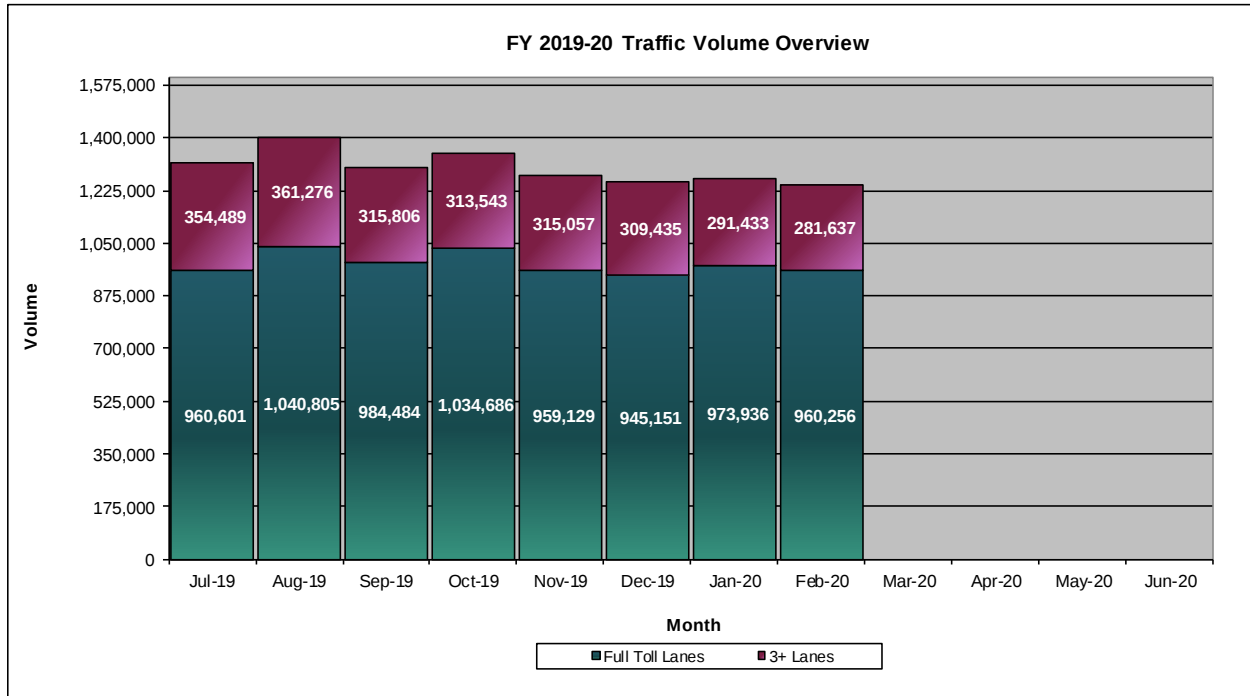
Fiscal year-to-date traffic and revenue data are summarized in the table below. The following trip and revenue statistics tables represent all trips taken on the RCTC 91 Express Lanes and associated potential revenue for the months of July 2019 through February 2020.

FY 2019-20 Year to Date as of February 29, 2020

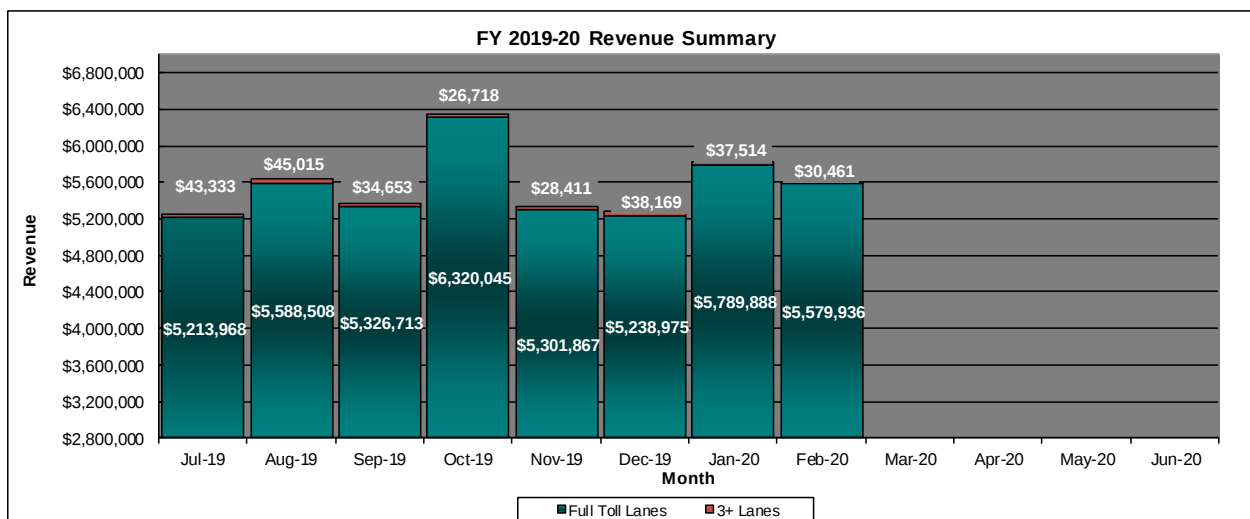
Trips	FY 2019-20 YTD Actual	Stantec YTD Projected	# Variance	% Variance	FY 2018-19 YTD Actual	Yr-to-Yr % Variance
Full Toll Lanes	7,903,204	7,773,214	129,990	1.7%	7,528,336	5.0%
3+ Lanes	2,481,489	2,517,143	(35,654)	(1.4%)	2,402,812	3.3%
Total Gross Trips	10,384,693	10,290,357	94,336	0.9%	9,931,148	4.6%
Revenue						
Full Toll Lanes	\$44,359,901	\$30,728,100	\$13,631,801	44.4%	\$36,383,686	21.9%
3+ Lanes	\$284,274	\$0	\$284,274		\$288,561	(1.5%)
Total Gross Revenue	\$44,644,175	\$30,728,100	\$13,916,075	45.3%	\$36,672,246	21.7%
Average Revenue per Trip						
Average Full Toll Lanes	\$5.61	\$3.95	\$1.66	42.0%	\$4.83	16.1%
Average 3+ Lanes	\$0.11	\$0.00	\$0.11		\$0.12	(8.3%)
Average Gross Revenue	\$4.30	\$2.99	\$1.31	43.8%	\$3.69	16.5%

RCTC Traffic and Revenue Summary

The chart below reflects the total trips broken down between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



The chart below reflects the gross potential revenue breakdown between Full Toll lanes and HOV3+ lanes for FY 2019-20 on a monthly basis.



RCTC PEAK-HOUR VOLUMES

RCTC evaluates traffic volumes for peak period hours and either increases or decreases tolls according to the toll rate policy. Hours that are highlighted in yellow were flagged for continued evaluation. The next quarterly adjustment is scheduled for April 1, 2020.

RCTC EASTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to McKinley

PM Time	Monday 02/03/20					Tuesday 02/04/20					Wednesday 02/05/20					Thursday 02/06/20					Friday 02/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	209	919	1,128	D	\$6.95	196	974	1,170	D	\$9.00	208	1,010	1,218	E	\$11.85	203	1,011	1,214	E	\$21.00	307	1,147	1,454	F
1500 - 1600	\$7.35	265	947	1,212	E	\$6.95	295	898	1,193	D	\$9.90	272	912	1,184	D	\$11.35	317	1,035	1,352	F	\$18.70	384	954	1,338	F
1600 - 1700	\$5.30	181	858	1,039	D	\$5.30	154	924	1,078	D	\$5.30	166	961	1,127	D	\$7.50	206	901	1,107	D	\$10.45	226	1,005	1,231	E
1700 - 1800	\$5.30	219	799	1,018	D	\$5.30	193	771	964	C	\$5.30	210	862	1,072	D	\$5.30	220	807	1,027	D	\$6.95	242	897	1,139	D
1800 - 1900	\$5.30	242	667	909	C	\$5.30	296	799	1,095	D	\$5.30	263	753	1,016	D	\$5.30	283	850	1,133	D	\$5.30	354	845	1,199	D
1900 - 2000	\$2.25	198	462	660	B	\$4.20	252	724	976	C	\$5.30	265	650	915	C	\$5.30	257	773	1,030	D	\$5.30	311	767	1,078	D

PM Time	Monday 02/10/20					Tuesday 02/11/20					Wednesday 02/12/20					Thursday 02/13/20					Friday 02/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	202	858	1,060	D	\$6.95	199	994	1,193	D	\$9.00	242	1,133	1,375	F	\$11.85	240	1,137	1,377	F	\$21.00	415	1,257	1,672	F
1500 - 1600	\$7.35	290	929	1,219	E	\$6.95	291	971	1,262	E	\$9.90	301	915	1,216	E	\$11.35	315	1,101	1,416	F	\$18.70	387	810	1,197	D
1600 - 1700	\$5.30	208	899	1,107	D	\$5.30	190	927	1,117	D	\$5.30	193	940	1,133	D	\$7.50	233	1,053	1,286	E	\$10.45	359	1,216	1,575	F
1700 - 1800	\$5.30	183	748	931	C	\$5.30	206	889	1,095	D	\$5.30	230	938	1,168	D	\$5.30	254	876	1,130	D	\$6.95	425	1,328	1,753	F
1800 - 1900	\$5.30	255	808	1,063	D	\$5.30	289	804	1,093	D	\$5.30	274	869	1,143	D	\$5.30	288	898	1,186	D	\$5.30	365	1,121	1,486	F
1900 - 2000	\$2.25	194	565	759	B	\$4.20	208	664	872	C	\$5.30	252	725	977	C	\$5.30	297	903	1,200	D	\$5.30	438	936	1,374	F

PM Time	Monday 02/17/20					Tuesday 02/18/20					Wednesday 02/19/20					Thursday 02/20/20					Friday 02/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	291	857	1,148	D	\$6.95	193	1,022	1,215	E	\$9.00	197	1,077	1,274	E	\$11.85	244	1,012	1,256	E	\$21.00	320	1,151	1,471	F
1500 - 1600	\$7.35	392	875	1,267	E	\$6.95	261	815	1,076	D	\$9.90	334	937	1,271	E	\$11.35	314	1,082	1,396	F	\$18.70	353	873	1,226	E
1600 - 1700	\$5.30	234	740	974	C	\$5.30	203	974	1,177	D	\$5.30	193	1,005	1,198	D	\$7.50	234	983	1,217	E	\$10.45	200	997	1,197	D
1700 - 1800	\$5.30	254	665	919	C	\$5.30	192	909	1,101	D	\$5.30	224	856	1,080	D	\$5.30	208	836	1,044	D	\$6.95	243	956	1,199	D
1800 - 1900	\$5.30	221	507	728	B	\$5.30	299	759	1,058	D	\$5.30	309	731	1,040	D	\$5.30	276	867	1,143	D	\$5.30	312	929	1,241	E
1900 - 2000	\$2.25	223	380	603	B	\$4.20	251	675	926	C	\$5.30	273	687	960	C	\$5.30	284	925	1,209	E	\$5.30	284	774	1,058	D

PM Time	Monday 02/24/20					Tuesday 02/25/20					Wednesday 02/26/20					Thursday 02/27/20					Friday 02/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$5.30	230	998	1,228	E	\$6.95	188	1,024	1,212	E	\$9.00	219	1,094	1,313	F	\$11.85	227	1,093	1,320	F	\$21.00	303	1,153	1,456	F
1500 - 1600	\$7.35	294	930	1,224	E	\$6.95	282	926	1,208	E	\$9.90	259	767	1,026	D	\$11.35	328	1,087	1,415	F	\$18.70	331	909	1,240	E
1600 - 1700	\$5.30	168	849	1,017	D	\$5.30	174	932	1,106	D	\$5.30	210	1,010	1,220	E	\$7.50	206	1,035	1,241	E	\$10.45	248	1,002	1,250	E
1700 - 1800	\$5.30	186	811	997	C	\$5.30	203	808	1,011	D	\$5.30	226	863	1,089	D	\$5.30	230	897	1,127	D	\$6.95	270	968	1,238	E
1800 - 1900	\$5.30	244	823	1,067	D	\$5.30	271	734	1,005	D	\$5.30	268	794	1,062	D	\$5.30	290	835	1,125	D	\$5.30	334	833	1,167	D
1900 - 2000	\$2.25	213	602	815	C	\$4.20	264	735	999	C	\$5.30	259	769	1,028	D	\$5.30	231	704	935	C	\$5.30	296	741	1,037	D

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 02/03/20					Tuesday 02/04/20					Wednesday 02/05/20					Thursday 02/06/20					Friday 02/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	94	648	742	B	\$5.30	101	758	859	C	\$5.30	106	702	808	C	\$5.30	103	733	836	C	\$5.30	140	749	889	C
1500 - 1600	\$5.30	127	702	829	C	\$2.95	142	662	804	C	\$2.95	128	692	820	C	\$5.30	149	766	915	C	\$2.95	150	587	737	B
1600 - 1700	\$2.95	106	614	720	B	\$2.95	89	645	734	B	\$2.95	103	658	761	B	\$2.95	110	653	763	B	\$2.95	109	696	805	C
1700 - 1800	\$2.95	117	576	693	B	\$2.95	95	637	732	B	\$2.95	100	650	750	B	\$2.95	104	533	637	B	\$2.95	97	616	713	B
1800 - 1900	\$2.95	131	482	613	B	\$2.95	158	583	741	B	\$2.95	131	611	742	B	\$2.95	156	605	761	B	\$2.95	162	546	708	B
1900 - 2000	\$2.95	129	344	473	B	\$2.95	165	518	683	B	\$2.95	135	488	623	B	\$2.95	164	578	742	B	\$2.95	166	430	596	B

PM Time	Monday 02/10/20					Tuesday 02/11/20					Wednesday 02/12/20					Thursday 02/13/20					Friday 02/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	101	707	808	C	\$5.30	116	761	877	C	\$5.30	112	765	877	C	\$5.30	115	800	915	C	\$5.30	143	611	754	B
1500 - 1600	\$5.30	127	719	846	C	\$2.95	122	681	803	C	\$2.95	133	728	861	C	\$5.30	125	788	913	C	\$2.95	107	469	576	B
1600 - 1700	\$2.95	79	615	694	B	\$2.95	91	731	822	C	\$2.95	88	697	785	B	\$2.95	120	684	804	C	\$2.95	88	361	449	B
1700 - 1800	\$2.95	96	554	650	B	\$2.95	105	645	750	B	\$2.95	99	605	704	B	\$2.95	92	588	680	B	\$2.95	60	230	290	A
1800 - 1900	\$2.95	142	609	751	B	\$2.95	140	634	774	B	\$2.95	138	596	734	B	\$2.95	148	647	795	B	\$2.95	140	366	506	B
1900 - 2000	\$2.95	115	408	523	B	\$2.95	134	477	611	B	\$2.95	161	548	709	B	\$2.95	150	644	794	B	\$2.95	211	493	704	B

PM Time	Monday 02/17/20					Tuesday 02/18/20					Wednesday 02/19/20					Thursday 02/20/20					Friday 02/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	165	590	755	B	\$5.30	123	724	847	C	\$5.30	123	736	859	C	\$5.30	120	784	904	C	\$5.30	134	837	971	C
1500 - 1600	\$5.30	205	606	811	C	\$2.95	138	570	708	B	\$2.95	150	629	779	B	\$5.30	141	745	886	C	\$2.95	129	590	719	B
1600 - 1700	\$2.95	124	530	654	B	\$2.95	98	695	793	B	\$2.95	117	669	786	B	\$2.95	115	702	817	C	\$2.95	91	608	699	B
1700 - 1800	\$2.95	136	496	632	B	\$2.95	97	641	738	B	\$2.95	121	612	733	B	\$2.95	102	589	691	B	\$2.95	102	588	690	B
1800 - 1900	\$2.95	149	339	488	B	\$2.95	131	593	724	B	\$2.95	151	571	722	B	\$2.95	142	566	708	B	\$2.95	154	522	676	B
1900 - 2000	\$2.95	146	238	384	A	\$2.95	158	537	695	B	\$2.95	181	532	713	B	\$2.95	168	611	779	B	\$2.95	166	514	680	B

PM Time	Monday 02/24/20					Tuesday 02/25/20					Wednesday 02/26/20					Thursday 02/27/20					Friday 02/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	124	753	877	C	\$5.30	109	741	850	C	\$5.30	112	777	889	C	\$5.30	98	742	840	C	\$5.30	139	782	921	C
1500 - 1600	\$5.30	141	652	793	B	\$2.95	133	660	793	B	\$2.95	121	547	668	B	\$5.30	132	790	922	C	\$2.95	163	598	761	B
1600 - 1700	\$2.95	112	616	728	B	\$2.95	85	662	747	B	\$2.95	105	802	907	C	\$2.95	115	772	887	C	\$2.95	125	715	840	C
1700 - 1800	\$2.95	104	601	705	B	\$2.95	88	629	717	B	\$2.95	108	571	679	B	\$2.95	100	587	687	B	\$2.95	125	578	703	B
1800 - 1900	\$2.95	147	583	730	B	\$2.95	130	516	646	B	\$2.95	137	583	720	B	\$2.95	134	605	739	B	\$2.95	161	570	731	B
1900 - 2000	\$2.95	134	463	597	B	\$2.95	170	591	761	B	\$2.95	167	578	745	B	\$2.95	141	542	683	B	\$2.95	162	465	627	B

RCTC WESTBOUND PEAK-HOUR VOLUMES

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 02/03/20					Tuesday 02/04/20					Wednesday 02/05/20					Thursday 02/06/20					Friday 02/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	94	648	742	B	\$5.30	101	758	859	C	\$5.30	106	702	808	C	\$5.30	103	733	836	C	\$5.30	140	749	889	C
1500 - 1600	\$5.30	127	702	829	C	\$2.95	142	662	804	C	\$2.95	128	692	820	C	\$5.30	149	766	915	C	\$2.95	150	587	737	B
1600 - 1700	\$2.95	106	614	720	B	\$2.95	89	645	734	B	\$2.95	103	658	761	B	\$2.95	110	653	763	B	\$2.95	109	696	805	C
1700 - 1800	\$2.95	117	576	693	B	\$2.95	95	637	732	B	\$2.95	100	650	750	B	\$2.95	104	533	637	B	\$2.95	97	616	713	B
1800 - 1900	\$2.95	131	482	613	B	\$2.95	158	583	741	B	\$2.95	131	611	742	B	\$2.95	156	605	761	B	\$2.95	162	546	708	B
1900 - 2000	\$2.95	129	344	473	B	\$2.95	165	518	683	B	\$2.95	135	488	623	B	\$2.95	164	578	742	B	\$2.95	166	430	596	B

PM Time	Monday 02/10/20					Tuesday 02/11/20					Wednesday 02/12/20					Thursday 02/13/20					Friday 02/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	101	707	808	C	\$5.30	116	761	877	C	\$5.30	112	765	877	C	\$5.30	115	800	915	C	\$5.30	143	611	754	B
1500 - 1600	\$5.30	127	719	846	C	\$2.95	122	681	803	C	\$2.95	133	728	861	C	\$5.30	125	788	913	C	\$2.95	107	469	576	B
1600 - 1700	\$2.95	79	615	694	B	\$2.95	91	731	822	C	\$2.95	88	697	785	B	\$2.95	120	684	804	C	\$2.95	88	361	449	B
1700 - 1800	\$2.95	96	554	650	B	\$2.95	105	645	750	B	\$2.95	99	605	704	B	\$2.95	92	588	680	B	\$2.95	60	230	290	A
1800 - 1900	\$2.95	142	609	751	B	\$2.95	140	634	774	B	\$2.95	138	596	734	B	\$2.95	148	647	795	B	\$2.95	140	366	506	B
1900 - 2000	\$2.95	115	408	523	B	\$2.95	134	477	611	B	\$2.95	161	548	709	B	\$2.95	150	644	794	B	\$2.95	211	493	704	B

PM Time	Monday 02/17/20					Tuesday 02/18/20					Wednesday 02/19/20					Thursday 02/20/20					Friday 02/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	165	590	755	B	\$5.30	123	724	847	C	\$5.30	123	736	859	C	\$5.30	120	784	904	C	\$5.30	134	837	971	C
1500 - 1600	\$5.30	205	606	811	C	\$2.95	138	570	708	B	\$2.95	150	629	779	B	\$5.30	141	745	886	C	\$2.95	129	590	719	B
1600 - 1700	\$2.95	124	530	654	B	\$2.95	98	695	793	B	\$2.95	117	669	786	B	\$2.95	115	702	817	C	\$2.95	91	608	699	B
1700 - 1800	\$2.95	136	496	632	B	\$2.95	97	641	738	B	\$2.95	121	612	733	B	\$2.95	102	589	691	B	\$2.95	102	588	690	B
1800 - 1900	\$2.95	149	339	488	B	\$2.95	131	593	724	B	\$2.95	151	571	722	B	\$2.95	142	566	708	B	\$2.95	154	522	676	B
1900 - 2000	\$2.95	146	238	384	A	\$2.95	158	537	695	B	\$2.95	181	532	713	B	\$2.95	168	611	779	B	\$2.95	166	514	680	B

PM Time	Monday 02/24/20					Tuesday 02/25/20					Wednesday 02/26/20					Thursday 02/27/20					Friday 02/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	124	753	877	C	\$5.30	109	741	850	C	\$5.30	112	777	889	C	\$5.30	98	742	840	C	\$5.30	139	782	921	C
1500 - 1600	\$5.30	141	652	793	B	\$2.95	133	660	793	B	\$2.95	121	547	668	B	\$5.30	132	790	922	C	\$2.95	163	598	761	B
1600 - 1700	\$2.95	112	616	728	B	\$2.95	85	662	747	B	\$2.95	105	802	907	C	\$2.95	115	772	887	C	\$2.95	125	715	840	C
1700 - 1800	\$2.95	104	601	705	B	\$2.95	88	629	717	B	\$2.95	108	571	679	B	\$2.95	100	587	687	B	\$2.95	125	578	703	B
1800 - 1900	\$2.95	147	583	730	B	\$2.95	130	516	646	B	\$2.95	137	583	720	B	\$2.95	134	605	739	B	\$2.95	161	570	731	B
1900 - 2000	\$2.95	134	463	597	B	\$2.95	170	591	761	B	\$2.95	167	578	745	B	\$2.95	141	542	683	B	\$2.95	162	465	627	B

Eastbound PM Peak - County Line to I-15 South

PM Time	Monday 02/03/20					Tuesday 02/04/20					Wednesday 02/05/20					Thursday 02/06/20					Friday 02/07/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	94	648	742	B	\$5.30	101	758	859	C	\$5.30	106	702	808	C	\$5.30	103	733	836	C	\$5.30	140	749	889	C
1500 - 1600	\$5.30	127	702	829	C	\$2.95	142	662	804	C	\$2.95	128	692	820	C	\$5.30	149	766	915	C	\$2.95	150	587	737	B
1600 - 1700	\$2.95	106	614	720	B	\$2.95	89	645	734	B	\$2.95	103	658	761	B	\$2.95	110	653	763	B	\$2.95	109	696	805	C
1700 - 1800	\$2.95	117	576	693	B	\$2.95	95	637	732	B	\$2.95	100	650	750	B	\$2.95	104	533	637	B	\$2.95	97	616	713	B
1800 - 1900	\$2.95	131	482	613	B	\$2.95	158	583	741	B	\$2.95	131	611	742	B	\$2.95	156	605	761	B	\$2.95	162	546	708	B
1900 - 2000	\$2.95	129	344	473	B	\$2.95	165	518	683	B	\$2.95	135	488	623	B	\$2.95	164	578	742	B	\$2.95	166	430	596	B

PM Time	Monday 02/10/20					Tuesday 02/11/20					Wednesday 02/12/20					Thursday 02/13/20					Friday 02/14/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	101	707	808	C	\$5.30	116	761	877	C	\$5.30	112	765	877	C	\$5.30	115	800	915	C	\$5.30	143	611	754	B
1500 - 1600	\$5.30	127	719	846	C	\$2.95	122	681	803	C	\$2.95	133	728	861	C	\$5.30	125	788	913	C	\$2.95	107	469	576	B
1600 - 1700	\$2.95	79	615	694	B	\$2.95	91	731	822	C	\$2.95	88	697	785	B	\$2.95	120	684	804	C	\$2.95	88	361	449	B
1700 - 1800	\$2.95	96	554	650	B	\$2.95	105	645	750	B	\$2.95	99	605	704	B	\$2.95	92	588	680	B	\$2.95	60	230	290	A
1800 - 1900	\$2.95	142	609	751	B	\$2.95	140	634	774	B	\$2.95	138	596	734	B	\$2.95	148	647	795	B	\$2.95	140	366	506	B
1900 - 2000	\$2.95	115	408	523	B	\$2.95	134	477	611	B	\$2.95	161	548	709	B	\$2.95	150	644	794	B	\$2.95	211	493	704	B

PM Time	Monday 02/17/20					Tuesday 02/18/20					Wednesday 02/19/20					Thursday 02/20/20					Friday 02/21/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	165	590	755	B	\$5.30	123	724	847	C	\$5.30	123	736	859	C	\$5.30	120	784	904	C	\$5.30	134	837	971	C
1500 - 1600	\$5.30	205	606	811	C	\$2.95	138	570	708	B	\$2.95	150	629	779	B	\$5.30	141	745	886	C	\$2.95	129	590	719	B
1600 - 1700	\$2.95	124	530	654	B	\$2.95	98	695	793	B	\$2.95	117	669	786	B	\$2.95	115	702	817	C	\$2.95	91	608	699	B
1700 - 1800	\$2.95	136	496	632	B	\$2.95	97	641	738	B	\$2.95	121	612	733	B	\$2.95	102	589	691	B	\$2.95	102	588	690	B
1800 - 1900	\$2.95	149	339	488	B	\$2.95	131	593	724	B	\$2.95	151	571	722	B	\$2.95	142	566	708	B	\$2.95	154	522	676	B
1900 - 2000	\$2.95	146	238	384	A	\$2.95	158	537	695	B	\$2.95	181	532	713	B	\$2.95	168	611	779	B	\$2.95	166	514	680	B

PM Time	Monday 02/24/20					Tuesday 02/25/20					Wednesday 02/26/20					Thursday 02/27/20					Friday 02/28/20				
	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS	Price	HOV	SOV	Vol.	LOS
1400 - 1500	\$2.95	124	753	877	C	\$5.30	109	741	850	C	\$5.30	112	777	889	C	\$5.30	98	742	840	C	\$5.30	139	782	921	C
1500 - 1600	\$5.30	141	652	793	B	\$2.95	133	660	793	B	\$2.95	121	547	668	B	\$5.30	132	790	922	C	\$2.95	163	598	761	B
1600 - 1700	\$2.95	112	616	728	B	\$2.95	85	662	747	B	\$2.95	105	802	907	C	\$2.95	115	772	887	C	\$2.95	125	715	840	C
1700 - 1800	\$2.95	104	601	705	B	\$2.95	88	629	717	B	\$2.95	108	571	679	B	\$2.95	100	587	687	B	\$2.95	125	578	703	B
1800 - 1900	\$2.95	147	583	730	B	\$2.95	130	516	646	B	\$2.95	137	583	720	B	\$2.95	134	605	739	B	\$2.95	161	570	731	B
1900 - 2000	\$2.95	134	463	597	B	\$2.95	170	591	761	B	\$2.95	167	578	745	B	\$2.95	141	542	683	B	\$2.95	162	465	627	B

RCTC OPERATIONAL HIGHLIGHTS

On-road Operations

RCTC Freeway Service Patrol (FSP) responded to 72 calls during the month of February. Of those calls, 56 were to assist disabled vehicles, 8 calls to remove debris and 8 were in response to accidents in the Express Lanes.

6C Transponder Technology

In February, the 91 Express Lanes continued to send letters to customers notifying them of the transition to the new 6C protocol, as well as changes to the account plans, user agreement and privacy policy. Distribution of the new welcome kit, which includes mounting instructions and the new sticker transponders commenced in February. It is envisioned the distribution of the new transponders to all the customers will take place over several months.

FINANCIAL HIGHLIGHTS RCTC

RCTC 91 Express Lanes Operating Statement

	YTD as of :	2/29/2020	YTD Variance	
Description	Actual ¹	Budget	Dollar \$	Percent (%)
Operating revenues:				
Toll Revenue	\$ 40,575,423.24	\$ 41,280,533.33	\$ (705,110.09)	(1.7)
Fee Revenue	5,550,843.78	3,520,200.00	2,030,643.78	57.7
Total operating revenues	46,126,267.02	44,800,733.33	1,325,533.69	3.0
Operating expenses:				
Salaries and Benefits	516,929.73	902,266.67	385,336.94	42.7
Legal Services	145,178.94	233,333.33	88,154.39	37.8
Advisory Services	46,070.58	50,000.00	3,929.42	7.9
Audit and Accounting Fees	46,000.00	31,333.33	(14,666.67)	(46.8)
Service Fees	2,706.21	17,333.33	14,627.12	84.4
Other Professional Services	181,899.54	1,653,000.00	1,471,100.46	89.0
Lease Expense	144,476.19	171,000.00	26,523.81	15.5
Operations	2,047,745.70	2,419,000.00	371,254.30	15.3
Utilities	28,344.96	41,666.67	13,321.71	32.0
Supplies and Materials	123.62	3,333.33	3,209.71	96.3
Membership and Subscription Fees	20,306.75	16,666.67	(3,640.08)	(21.8)
Office Equipment & Furniture (Non-Capital)	747.12	3,333.33	2,586.21	77.6
Maintenance/Repairs	116,951.15	233,200.00	116,248.85	49.8
Training Seminars and Conferences	350.00	3,000.00	2,650.00	88.3
Transportation Expenses	2,369.93	5,000.00	2,630.07	52.6
Lodging	2,455.52	4,666.67	2,211.15	47.4
Meals	622.88	666.67	43.79	6.6
Other Staff Expenses	524.65	666.67	142.02	21.3
Advertising	6,776.63	126,666.67	119,890.04	94.7
Program Management	44,071.70	-	(44,071.70)	N/A
Program Operations	5,113,688.16	7,771,133.33	2,657,445.17	34.2
Litigation Settlement	-	6,666.67	6,666.67	100.0
Furniture & Equipment	340,518.76	500,000.00	159,481.24	31.9
Improvements	16,032.27	10,733.33	(5,298.94)	(49.4)
Depreciation	5,391,972.02 #	-	(5,391,972.02)	N/A
Bad Debt Expense	9.40	-	(9.40)	N/A
Total operating expenses	14,216,872.41	14,204,666.67	(12,205.74)	(0.1)
Operating income (loss)	31,909,394.61	30,596,066.67	1,313,327.94	4.3
Nonoperating revenues (expenses):				
Interest Revenue	2,228,813.71	892,666.67	1,336,147.04	(149.7)
Other Miscellaneous Revenue	(860.87)	-	(860.87)	N/A
Interest Expense	(14,346,501.75) #	(4,746,600.00)	(9,599,901.75)	202.2
Total nonoperating revenues (expenses)	(16,221,544.78)	(3,853,933.33)	(12,367,611.45)	(320.9)
Transfers In	-	-	-	N/A
Transfers Out	(605,300.00)	(2,039,666.67)	1,434,366.67	(70.3)
Net income (loss)	\$ 15,082,549.83	\$ 24,702,466.67	\$ (9,619,916.84)	(38.9)
¹ Unaudited				
² Depreciation is not a budgeted expense				
³ Amount includes accrued compounded interest for the 91 Project Transportation Infrastructure Finance and Innovation Act (TIFIA) loan and accreted interest on the 2013 Toll Revenue Bonds Series B (capital appreciation). \$10.8 million of the \$14.3 million interest cost will not be paid in the current year and therefore not included in the FY 2019/20 budget				

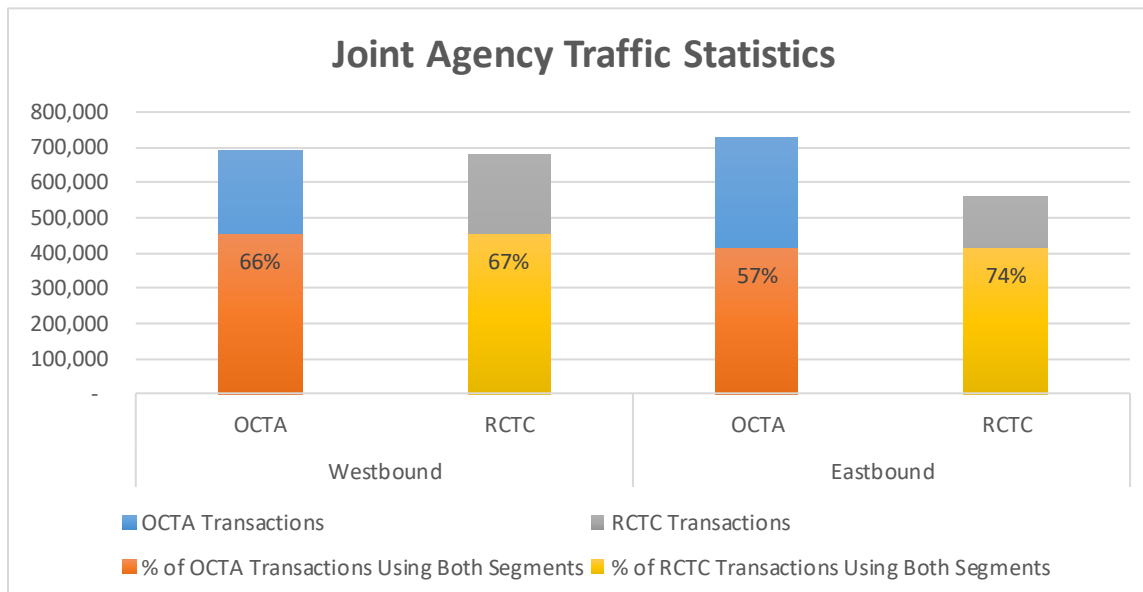
JOINT AGENCY TRIP AND REVENUE STATISTICS

MULTI AGENCY TRIP AND REVENUE STATISTICS

MONTH ENDING February 29, 2020

MTD	Transactions by Agency	Transactions Using Both Segments	% Using Both Segments	Revenue
Westbound				
OCTA	688,407	454,845	66%	\$ 1,801,690
RCTC	681,202	454,845	67%	\$ 3,762,812
I-15	298,225	201,093	67%	\$ 1,584,421
McKinley	382,977	253,752	66%	\$ 2,178,391
Eastbound				
OCTA	732,420	414,286	57%	\$ 2,576,388
RCTC	560,691	414,286	74%	\$ 1,847,586
I-15	208,879	164,534	79%	\$ 499,087
McKinley	351,812	249,752	71%	\$ 1,348,498

JOINT AGENCY TRAFFIC STATISTICS



JOINT AGENCY PERFORMANCE MEASURES

REPORTING REQUIREMENT	Reporting Period	PERFORMANCE STANDARD	Feb-20 Performance
CUSTOMER SERVICE			
** Call Wait Time	Monthly	Not to exceed 2 minutes	2:53
Abandon Rate	Monthly	No more than 4.0%	4.2%
Customer Satisfaction	Monthly	At least 75 outbound calls	76
VIOLATION PROCESSING			
Response Time	Monthly	Within 2 business days of receipt	1.3
CUSA Violation Collection Rate	Quarterly	70% or more	
CUSA Violation Collection Rate	Annually	74% or more	
TRAFFIC OPERATIONS			
Initial & Secondary Reviews	Monthly	Equal to or less than 15 days	1.1
* Plate Misread Errors	Monthly	Equal to or less than 0.4%	0.01%
CAS Response Time	Monthly	0:20 (minutes) per call	0:08
ACCOUNTING			
OCTA Exceptions	Monthly	No more than 3	0
RCTC Exceptions	Monthly	No more than 3	0
INFORMATION TECHNOLOGY			
Back-office System Uptime	Monthly	99% Availability	100%
Network Uptime	Monthly	99% Availability	100%

CUSA = Cofiroute USA; CAS = OCTA Customer Assistance Specialists

* Plate Misread Error performance is current after a 60-day hold-back period; therefore, percentage reported here is for 2 months prior to the month of this report.

** Call Wait Time KPI impacted by higher talk times due to 6C program implementation.

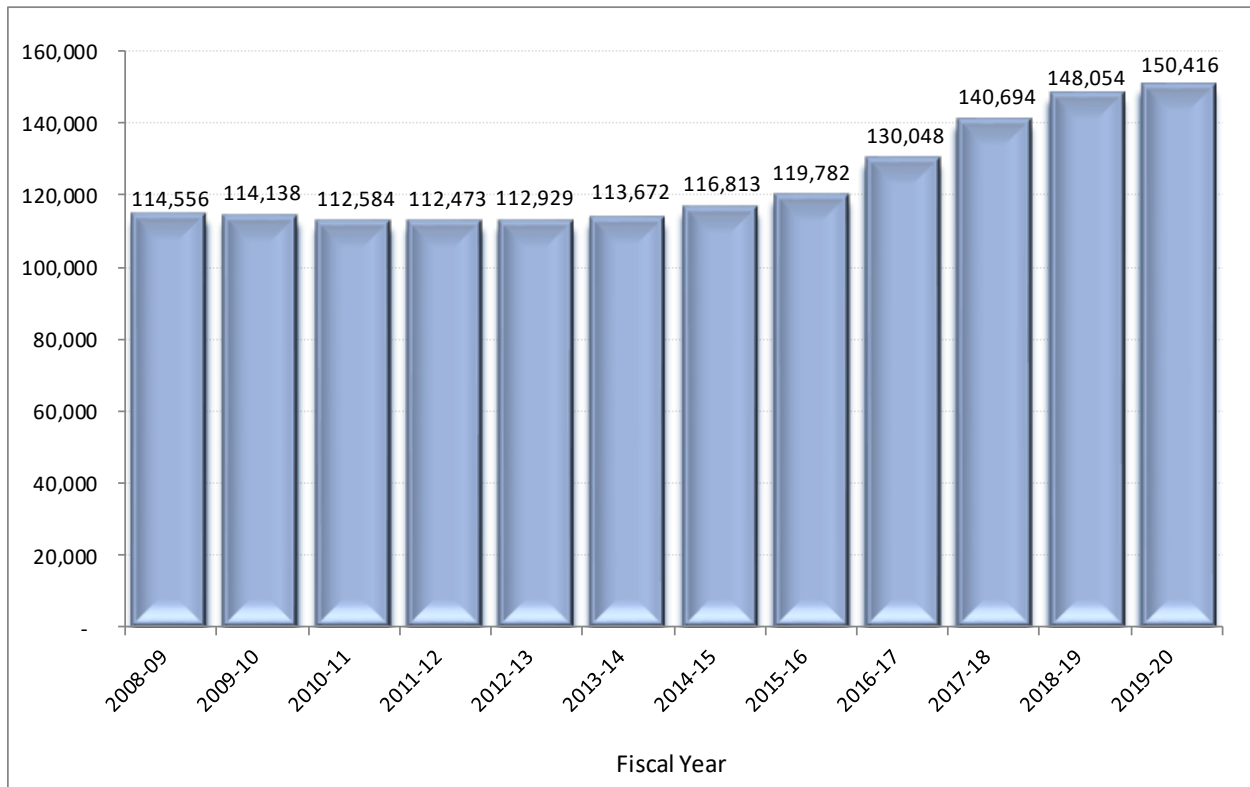
JOINT AGENCY TRANSPONDER DISTRIBUTION

T21 TRANSPONDER DISTRIBUTION	February-20		January-20		FY 2019-20	
	Tags	% of Total	Tags	% of Total	Average To-Date	
Issued						
To New Accounts	629	77.4%	1,061	40.2%	1,215	50.1%
Additional Tags to Existing Accounts	82	10.1%	801	30.4%	713	29.4%
Replacement Transponders	102	12.5%	775	29.4%	496	20.5%
Total Issued	813		2,637		2,424	
Returned						
Account Closures	335	18.2%	449	33.3%	454	35.5%
Accounts Dow nsizing	270	14.7%	162	12.0%	169	13.2%
Defective Transponders	1,235	67.1%	739	54.7%	656	51.3%
Total Returned	1,840		1,350		1,280	

At the end of February 2020, the 91 Express Lanes had 150,416 active customer accounts and 273,694 transponders classified as Assigned.

Number of Accounts by Fiscal Year

As of February 29, 2020



Incoming Email Activity

During February, the Anaheim Processing Center received 3,411 emails.